GREEN LAKE COUNTY
DEPARTMENT OF HEALTH & HUMAN SERVICES

HEALTH & HUMAN SERVICES

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Post Date:

3/11/26

The following documents are included in the packet for the Combined ADRC Advisory & Commission on Aging Board Meeting held on Thursday, March 19, 2026.

- March 19,2026, Combined ADRC Advisory & Commission on Aging Board agenda
- January 22, 2026, Combined ADRC Advisory & Commission on Aging Board Draft minutes
- Aging Plan Goals Review
- Transportation Waiver
- Meal Survey Results
- 2025 Aging/ADRC Unit Annual Report

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Office: 920-294-4070 Fax: 920-294-4139 Email: *glcdhhs@greenlakecountywi.gov*

Health & Human Services Combined ADRC Advisory & Commission on Aging Board Meeting Notice

Date: March 19, 2026, Time: 10:30 AM
Green Lake County Government Center Room County Board Room #0902
571 County Road A, Green Lake, WI 54941

AGENDA

Committee Members

Harley Reabe-Chair
Sue Jungenberg
Andrew Brendemihl
Gloria Lichtfuss
Darlene Krentz
Dusty Laper

Virtual attendance at meetings is optional. If technical difficulties arise, there may be instances when remote access may be compromised. If there is a quorum attending in person, the meeting will proceed as scheduled.

This agenda gives notice of a meeting of the ADRC Advisory & Commission on Aging Board. It is possible that individual members of other governing bodies of Green Lake County government may attend this meeting for informative purposes. Members of the Green Lake County Board of Supervisors or its committees may be present for informative purposes but will not take any formal action. A majority or a negative quorum of the members of the Green Lake County Board of Supervisors and/or any of its committees may be present at this meeting. See State ex rel. Badke v. Vill. Bd. of Vill. of Greendale, 173 Wis.2d 553, 578, 494 N.W. 2d 408 (1993).

1. Call to Order
2. Certification of Open Meeting Law
3. Pledge of Allegiance
4. Introductions
5. Minutes: (1/22/26)
6. Correspondence
7. Aging Plan Goals Review
8. Annual Report
9. ADRC Updates
10. Committee Discussion
- Future Meeting Date: May 21, 2026, at 10:30am
- Future Agenda items for action & discussion

11. Adjourn

This meeting will be conducted through in person attendance or audio/visual communication. Remote access can be obtained through the following link:

Microsoft Teams Need help?
Join the meeting now
Meeting ID: 241 202 695 484 3
Passcode: sY3ii9SB

Dial in by phone
+1 920-659-4195,,170353818# United States, Appleton
Find a local number
Phone conference ID: 170 353 818#

Kindly arrange to be present, if unable to do so, please notify our office.

Sincerely, Ryan Bamberg, Aging/Long Term Care Unit Manager

Please note: Meeting area is accessible to the physically disabled. Anyone planning to attend who needs visual or audio assistance, should contact the County Clerk's Office, 294-4005, not later than 3 days before date of the meeting.

Combined ADRC Advisory & Commission on Aging Board Meeting

January 22, 2026

The regular meeting of the Health and Human Services Aging Advisory Committee meeting was called to order by Chair Reabe at 10:30am on Thursday, January 22, 2026, in the County Board Room, Green Lake County Government Center, Green Lake WI. The meeting was held in person and via Teams. The requirements of the open meeting law were certified as being met. The Pledge of Allegiance was recited.

Present: Harley Reabe, Sue Jungenberg, Dusty Laper, Andrew Brendemihl.

Absent: Gloria Lichtfuss and Darlene Krentz.

Others present: Ryan Bamberg, Aging/Long Term Care Unit Manager, Sarah Petit, HHS Admin, Kayla Yonke, HHS Financial Manager-via Teams, Sue Kiener, Berlin Senior Center Director.

Introductions:

Introductions were completed.

Minutes of 9/16/25 & 11/18/25:

Motion/second (Brendemihl/Jungenberg) to approve the minutes of the September 16, 2025, and November 18, 2025, with no additions or corrections. Motion carried with no negative vote.

Correspondence:

None.

Health and Human Services Board Report:

Kayla Yonke/Sarah Petit reported: BHU presented on school-based offices at the HHS Board meeting and financial and grant reporting policies were updated and approved. Discussion followed.

Aging Plan Goals Review:

Ryan Bamberg reported:
GLC Senior Transportation Program- provided 1300 rides in 2025, this number does not include the Berlin Senior Center transportation total. Grant money was used to pay for private transportation if a program ride was not available. No changes to the program in 2026. Approximately 10% of the suggested contribution amount was received from individuals who used the transportation program. Packet information was reviewed. Discussion followed.
Minimize Social Isolation- No update.
Nutrition Program- menu and meal surveys are in progress. Will provide survey results and 2025 meal data at the next meeting.
Create Peer to Peer Volunteer Database- priority for 2026. Met with Advocap to discuss RSVP program. Advocap will provide liability insurance and mileage reimbursement through RSVP.

DRAFT

Increase opportunities for Tribal Nations to access services- contacted a nonprofit organization in Appleton.

ADRC Updates:

Ryan Bamberg reported: it's been one year as a single county ADRC entity. Reviewed packet information. Continuing community outreach. Social media has increased awareness of services offered. Will provide annual report at next meeting. Andrew Brendemihl thanked Ryan for his work. Discussion followed.

Committee Discussion

Future meeting date: March 19, 2026, at 10:30am.
Future Agenda Items: Nutrition survey results and annual report.

Adjourn

Chair Reabe adjourned the meeting at 11:03am.

DRAFT

Commission on Aging Committee Meeting March

3-year Aging Goals 2025 - 2027

1. Senior Transportation Program
    a. Have received almost all waivers from riders. (Program implemented a required signed waiver in order to receive rides. *Waiver included in packet)

2. Minimize Social Isolation (Senior Friends Volunteer Program) – promote health promotion programs
        A. No Update

3. Nutrition Program – Highlight on menus most liked meals and create pop-up events

    a. Results of survey in packet

    b. Meal Counts:

        i. Totals 2025:
        HDM: 18,706 total meals. Donation Avg: $4.02
        Carry Out Meals: 325 total meals. Donation Avg: $4.63
        Congregate: 4,690 total meals. Donation Avg: $3.22

    c. 2025 comparison from previous year:
        i. Carry Out Meals dropped by 1,000 meals from 2024. HDM Meals increased by 2500. Congregate remained approximately the same.
        ii. Avg donation declined from 2024. Princeton and Berlin area saw a decrease in avg donations in 2025.
4. Create a Peer-to-Peer Volunteer Database
    a. Will be a top priority for 2026

5. Increase opportunities for Tribal Nations to access services
    a. Starting to gather contact information for individuals in the community connected to Tribal Nations

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TRANSPORTATION SERVICES WAIVER AND RELEASE
Green Lake County 85.21 Senior Transportation Program

Please read this form carefully and be aware that in consideration for the Green Lake County 85.21 Senior Transportation Program, you will be expressly assuming the risk and legal liability and waiving and releasing all claims for injuries, damages or loss which you might sustain as a result of said services, including but not limited to, vehicle operations and boarding and exiting the vehicle.

I recognize and acknowledge that there are certain risks of physical injury to vehicle passengers, and I voluntarily agree to assume the full risk of any injuries, damages or loss, regardless of severity, that I may sustain as a result of participating in any and all activities connected with or associated with receiving transportation services, including, but not limited to, injuries, damages and loss arising out of negligent operation or supervision of the vehicle. I further agree to waive and relinquish all claims I may have (or accrue to me) against Green Lake County, including its respective officials, agents, volunteers and employees (hereinafter collectively referred to as "Party").

Furthermore, 1) the driver understands that this is a volunteer position, and as such, said drivers aren't employees; 2) that no liability, accident or any other coverage is extended to the driver by Green Lake County; 3) that the driver represents that the vehicle is safe for transportation and that all maintenance is the responsibility of the vehicle driver-owner; 4) that drivers understand 1, 2 & 3 and furthermore, hold Green Lake County harmless from any and all claims for injuries, damages, etc resulting from any accident or action (regardless of fault); and 5) that they've discussed 1, 2, 3 & 4 with their insurer.

I do hereby fully release and forever discharge the Party from any and all claims for injuries, damages or loss that I may have or which may accrue to me and arising out of, connected with, or in any way associated with said transportation services.

I further agree that this agreement shall be governed by the laws of the State of Wisconsin.

I have read and fully understand the above waiver and release of all claims.

PLEASE PRINT

Participant Name: _____

Participant Signature: _____ Date:_____

PARTICIPATION WILL BE DENIED if the signature of participant and date are not on this waiver.

Survey Comments

Some of the sauces that are used taste too salty

Want more fruits

Likes when there is baked fish

Likes the variety of potatoes

Likes when there is sweet potatoes

Does not like the marinara sauce

Have **desserts** in the meals

Likes the steamed vegetables

Likes variety in the potatoes

More pieces of fish on Fridays

Oranges as a fruit option

Serve soups

Spaghetti and meatballs has too thick of a sauce

Wants **desserts** back

Desserts are good

Vegetables come soggy

Wants the **desserts** back

More variety in the vegetables

Likes that there is fish on Fridays

Need to have more fruit in the meals

Tiny portions of chicken

Would like to have raw vegetables sometimes

The meals do not have as many salads

Change up the type of potato that is served

Chicken can be tough to cut

Bring back the **desserts**

Chicken portions are not always the best

Chicken with skin is not cooked well

Potatoes are too repetitive

- Salisbury steak
- Chicken a la king & steamed rice
- Meatballs and sauce & spaghetti
- Fish
- Bbq riblets
- Chicken alfredo & fettuccini
- Lemon pepper cod
- Cranberry glazed chicken
- Pulled pork and gravy
- Sweet and sour chicken
- Beef stew
- Chicken parmesan
- Bbq pork on cornbread
- Baked cod
- Chicken nuggets
- Baked ham
- Shrimp alfredo & fettuccini
- Swiss steak
- Pepper steak
- Baked chicken
- Bbq ribs
- Crab meat
- Cheeseburger
- Homemade meatloaf
- Open faced pork sandwich
- Sweet and sour shrimp
- Baked chicken
- Turkey stuffing bake
- Meatballs and gravy
- Lemon baked fish

2025 Annual Report

Aging/ADRC Unit

The Aging/ADRC Unit provides services to Elderly and Disabled residents of Green Lake County. The staff are divided into program areas largely defined by funding source; however, the programs overlap in many areas, and the combined unit can maximize these resources to the advantage of all the people we serve.

During 2025 Staff included the Unit Manager, two Resource Specialist Social Workers, the Aging / ADRC Coordinator, 1 Meal Site Manager, the Nutrition/Volunteer Coordinator, the Elderly Benefit Specialist, the Disability Benefit Specialist, and collaboration with Fox River Industries to have participants and Staff run one of the Meal Sites. The ADRC Unit did have 1 retirement, and a new Resource Center Specialist was added at the beginning of the year.

2025 was the first full year ADRC operated as a single entity. The ADRC increased marketing and outreach in the Green Lake County area. The hope was to reach more people and help keep people informed about resources to assist individuals while they remain in their home. This was possible by shifting the Adult Protective Services Unit out of the Aging / ADRC and restructuring the Aging / ADRC Coordinator. In 2025, the ADRC completed 77 outreach activities throughout the year. Based on data of calls from when outreach started, the ADRC seen an increase in calls each month since more outreach activities started. The ADRC also put more focus on social media platforms. This included having many businesses and organizations in the County following the social media page. This resulted in more ADRC information being shared throughout the Community to people that followed the business and organizations that shared the ADRC information. Because of an increase in these 2 initiatives, the ADRC saw an increase in people served.

The Nutrition Program is another area in 2025 which saw a continued demand. Due to the continued need increase in the County, the program needed to explore ways to add support. The Nutrition Program added an intern from UW-Oshkosh Social Work Program. The intern was tasked with activities like completing and entering meal assessments, conducting program surveys, updating resource directory, completing quality checks at meal sites and more. This added support allowed the Nutrition Coordinator more time to focus on other priorities in the Nutrition Program. The program will continue to utilize an intern in future years.

Another shift with the Nutrition Program was continuing the partnership with Fox River Industries to have Staff and participants run the Markesan Meal Site. 2025 was the first full year of this partnership. Participants who attended Fox River Industries were able to volunteer at the Markesan Meal Site. This created opportunities for Participants to gain more job experiences and interact with individuals in the Community. Participants assisted with packaging meals and performing light cleaning duties at the Site. This has been a beneficial partnership on both sides.

2025 was also the first full year the Aging / ADRC Unit brough in a portion of the 85.21 Senior Transportation Program. Previous years, the program had 5 service providers that focused on different parts of the County. With Green Lake County bringing a portion in house, this brought the service providers to 3. This also allowed one provider to cover the entire Green Lake County. Green Lake County made enhancements to the program in efforts to create structure for the program and make it more user friendly. Anyone looking to utilize the program would need to contact the ADRC first to complete a pre-approval assessment. By having individuals first speak with the ADRC it resulted in a couple things. 1. Individuals were able to be educated on the purpose of the program and explain rides are prioritized for Medical, Nutrition, and Education. Individuals then are sent a rider manual outlining policies and best practices to make sure riders and drivers of the program have the best experience. 2. This created an opportunity for ADRC Staff to speak to more individuals to see if any other resources exist that could improve their quality of life. The program was able to run efficiently and people looking to access the program were able to receive a ride. 2025 data shows that majority of the rides were for medical rides. This shows the program is being utilized appropriately and if people in the Community need assistance getting to a medical appointment, they can utilize the program for that purpose.

2025 Highlights include – Hosted 3rd Health and Wellness Fair. This Fair included 40 plus vendors. The event included food and music for social engagement for the participants. Over 250 people attended the event. New for 2025 was Speed Friending Event. 10 people participated in this event at the Fair. The purpose of the event was to create an opportunity for people in the Community to meet new people and potentially connect with individuals looking for friendships. This event will look to expand in 2026. The Health and Wellness Fair will look to continue in 2026. The Leaf Collection Program continued in 2025. FRI was able to help 7 individuals. The partnership with Fox River Industries continued in 2025.

The ADRC partnered with local youth organizations to create greeting cards and crafts to be distributed to Seniors in the Community. The organizations included Princeton 5th graders, Green Lake 4H Clovers, and individuals connected with Town Square. The ADRC also assisted local Nursing Homes in creating Holiday Cards. This included having a photographer provided by the ADRC visit local Nursing Homes and take pictures of residents. The pictures were then created into holiday cards for residents to send to their family members. ADRC information was included with these cards as well.

The Food Pantry looked for ways to meet the increase demand for food while rising cost of groceries increased and State and Federal government funding support continued to decrease in 2025. The Food Pantry partnered with local meat processors in the area to promote donating venison to local food pantries during the deer hunting season. Hunters were able to donate deer harvested to meat processors. The meat processors prepared the meat to be donated to Green Lake Food Pantry for free. The Food Pantry received 800 pounds of venison. In 2024, the Food Pantry received 250 pounds. The increase was because of the marketing efforts made to promote the partnership.

Aging and Disability Resource Center

In 2025, ADRC Staff had their first full year using the new data system called PeerPlace. The ADRC had a quality improvement plan to increase awareness of the ADRC to Green Lake County Residents. This included increasing outreach activities and building business / organization followers on social media platform. Both were successfully accomplished in 2025.

What is an ADRC? The ADRC is funded by the State to provide a single point of entry to Long Term Care Services and Information and Assistance for residents of Green Lake County. Aging and Disability Resource Centers are the first place to go to get accurate, unbiased information on all aspects of life relating to aging or living with a disability. The ADRC provides information on a broad range of programs and services, helps people understand the various long-term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly funded long-term care. Below represents demographic data from the first full year of the ADRC being a single entity.

Total Served		574
Age		
	Under 60	75
	60-74	151
	75-84	94
	85+	60
	Date of Birth Missing	94
Frail / Disabled		
	Yes	18
	No	282
	Frail / Disabled Missing	246
Rural		
	Yes	450
	No	26
	N/A	98
Gender		
	Declined to answer	1
	Female	241
	Male	150
	Transgender-Female	2
	Gender Missing	180

Lives With		
	Lives Alone	114
	Lives in Facility	20
	Lives with Others	133
	Unknown	304
Poverty Level		
	Above Poverty	136
	At or Below Poverty	117
	Declined to answer	96
	Poverty Level Missing	219
Race		
	Black or African American	2
	Hispanic or Latino	3
	White	410

HEALTH PROMOTION PROGRAMS/TITLE III-D

The ADRC offers community health and disease prevention education programs, with an emphasis on falls prevention, physical activity and chronic disease self-management. These programs are funded by a combination of ADRC, Title III-D, and grant funding. In 2025, 7 classes were offered in Green Lake County (See more detail below). Green Lake County will continue to contract with Waushara Conty Health Promotion Staff to offer programming in 2026.

Tai Chi Prime – Green Lake (17 participants)

Stepping On – Berlin (15 participants)

Stepping On – Markesan (5 participants)

Tai Chi Prime – Green Lake (23 participants)

Stand Up for Your Health – Berlin (4 participants)

Mind Over Matter – Markesan (canceled)

Tai Chi Fundamentals – Green Lake (13 participants)

TEFAP – (THE EMERGENCY FOOD ASSISTANCE PROGRAM)

The Food Pantry is operated by the Aging/Long Term Care Unit of the Department of Health and Human Services and is available to any indigent person/family in an emergency. The Food Pantry is funded by TEFAP and private donations from fundraisers and local donors. For the year 2025 the Food Pantry was able to raise over $73,001 dollars in Grants & Donations. The Food Pantry attempted to bring more awareness to their services by continued outreach activities.

The Emergency Food Assistance Program/Food Pantry operates every Tuesday from 10:00-12:00 as well as the first Thursday of the month between 4:00-6:00 p.m. (June – October). The Food Pantry currently has 35+ volunteers who assist with food pantry distribution, donation drops off, deliveries and pick up of donations.

Eligible residents of Green Lake County may attend once each month. Throughout 2025, the Food Pantry served an average of 242 households per month, and 527 individuals per month. Each household was provided an average of 107 pounds of food for a month totaling almost 309,891 pounds of food given for the year.

Food Pantry	2025	2024	2023	2022
Average households served monthly	242	226	221	196
Average number of individuals	527	505	492	444

AGING PROGRAMS

The County Aging Unit is the Agency designated by the County Board and authorized by the Older Americans Act to continue to develop, support, assist, and evaluate County-based programs for older adults (over age 60) with the purpose of fostering independence and enhancing the quality of life for older adults in the county.

All Federal money from the Older Americans Act, Title III, is distributed to the state, which gives it to the regional Area Agency on Aging and then to the Counties. The amount each County receives is determined by a set formula. Included in the formula is the number of elderly, low-income elderly and isolated elderly individuals within the County.

Federal Title III-B money is used for various service programs such as elderly health screening, transportation, the elderly benefit specialist, and program development for Senior Centers. Matching local funds and required In-Kind assistance provides the rest of the resources for the Aging programs. Federal Title III C-1 & 2 must be used for elderly nutrition. See below for more information on the elderly nutrition and matching In-Kind amounts.

The Aging plan was updated in 2024, 2025 marks the first full year of the Aging plan. Aging plans are required by the State for each Aging Department to receive funding. These plans are active for 3 years. The goals created in the plan will be reviewed on a regular basis at Committee meetings. The plan can be accessed online and/or requested at anytime. People could reach out to the ADRC to ask for a copy of the Aging plan. In 2025, the goals emphasized were streamline and make enhancements to the 85.21 senior transportation program and provide more education about the meal program to participants and help create a ranking system of meal items most liked and less liked to inform participants of options.

Aging Funding including IIIB, III-E, and AFCSP -

Under the Federal Older Americans Act, Green Lake County Aging Unit is provided funding to provide services to individuals 60 and older who need services. Some examples of services provided: respite care, light cleaning, yardwork, small home-repairs, and chore services. The Aging Unit continued to look for additional resources in the Community that could help fill the gaps for Residents. Through networking and resource discovery, the Aging Unit was able to establish relationships with key organizations in 2025. This included organizations like: Senior Oasis Advisors, Options for Independent Living, Wisconsin Respite Association, Seques – Senior Moving Management, Senior Medicare Patrol and more. The Aging Unit also discovered a need for safe and secure ramps at individuals homes. Individuals have become creative with building ramps so they can remain in their homes. Many of these ramps are unsafe. The Aging Unit partnered with Home Safety Innovations to build ramps for individuals in the Community. 3 ramps were provided. This will be an emphasis in 2026 as well.

IIIB & NFCSP Data

Service Type + Funder	Ind Clier
Aging Information and Assistance - Title III-B	1
Assistive Devices / Technology - Title III-B	2
CG NFCSP Public Information - Title III-E (CGOA)	0
CG NFCSP Respite, In-Home General - Title III-E (CGOA)	2
CG NFCSP Supplemental Services, Assisted Transportation - Title III-E (CGOA)	1
CG NFCSP Supplemental Services, Assistive Devices/Technology - Title III-E (CGOA)	1
CG NFCSP Supplemental Services, Chore - Title III-E (CGOA)	4
CG NFCSP Supplemental Services, Consumable Supplies - Title III-E (CGOA)	1
CG NFCSP Supplemental Services, Home Repair / Modifications - Title III-E (CGOA)	1
CG NFCSP Supplemental Services, Personal Care - Title III-E (CGOA)	1
CG NFCSP Supplemental Services, Transportation - Title III-E (CGOA)	2
Chore - Title III-B	14
Home Repair and Modifications - Title III-B	1
Outreach - Title III-B	0
Personal Care - Title III-B	1
Public Information - Title III-B	0
Transportation - Title III-B	2
	total - 34

AFCSP Data

Service Type	Total Unduplicated Clients
CG AFCSP Case Management	2
CG AFCSP Case Management	1
CG AFCSP Goods and Services	1
CG AFCSP Respite, General	1
CG AFCSP Respite, Overnight	1
CG AFCSP Support Groups	15

CONGREGATE NUTRITION PROGRAM (C-1)

The Nutrition Program assists older individuals to live independently by promoting better health through improved nutrition. It reduces the isolation of older individuals through nutrition related and supportive services. It prevents malnutrition and promotes good health through nutrition education, screening, and intervention. The Aging Unit Nutrition/Volunteer Coordinator is trained as a certified ServSafe Professional Food Manager/Nutrition Director and oversees both the Congregate and Homebound Meal Programs.

In 2025, 4,690 meals were served at Meal sites: Markesan - Calvary Chapel Church and Berlin. Volunteers play a vital role in all our Congregate and Homebound Meals Programs. In 2025 we continued to partner with FRI to provide job work experience to FRI participants. Participants were able to work at the Markesan Meal Site as a volunteer. This provided job skills training to participants and allowed the meal site to have consistent volunteers daily. Suggested Donation Contribution was increased to $5.00. The program received $15,080.05*

Also in 2025, an intern was brought in from UW-Oshkosh Social Work program to help provide support for the program.

HOMEBOUND MEAL PROGRAM (C-2)

In 2025, 18,706 meals were served throughout the County to persons who are unable to go to the meal sites for health-related reasons. Requests for Homebound meals come from hospital discharge planners, meal site managers, units of Health and Human Services, doctors, and families and enable the older person to remain in his or her own home if possible. Requests are referred to the Nutrition Coordinator who meets with each new enrollee to conduct a thorough nutritional assessment; these are updated annually. The meal delivery program is also a part of a support system that checks on the elder person four to five days per week depending on their location. Drivers are trained to watch for changing needs and to alert Nutrition Coordinator as necessary. Green Lake County relies on volunteer drivers to provide these meals. The program is only able to provide as many meals as the drivers can distribute. As more community members look to be added to receive HDMS, more volunteers will need to be added.

	2025	**2024**	**2023**
Meals served at meal sites	4,690	4,846	4,700
Congregate Meal Donation Dollars	$15,080.05	$14,919.82	$10,653.52
Homebound meals delivered	18,706	20,183	22,973
Homebound meal donation dollars	$81,575.14	$83,763.60	$69,643.10

TRANSPORTATION

One of the greatest needs for the elderly and/or handicapped person is transportation. The Aging Unit receives and administers the 85.21 State Grant monies, $79,889.00 in 2025. Service priorities are MEDICAL TRIPS, NUTRITION-RELATED ACTIVITIES, WORK-RELATED ACTIVITIES, and SOCIAL ACTIVITIES. Fox River Industries provided support for individuals needing a wheelchair accessible vehicle. All other rides not covered by Berlin Senior Center, were covered by volunteers with the Green Lake County portion. Below are data from 2025 for Berlin Senior Center and Green Lake County Rides. Fox River Industry data not provided as funding is utilized differently compared to the other 2 service providers and data would be skewed. Out of the 1,829 rides provided 1,467 rides were for medical and/or nutrition.

		Total
Senior, ambulatory		1698
Senior, non-ambulatory		131
Disabled,non-		0
Disabled,non-senior, non-		0
Other		0
	Total	1829
Purpose		
		Total
Medical		959
Employment		0
Nutrition		508
Education/Training		3
Social/Recreational		76
Personal Business		240
Other		43
	Total	1,829

DISABILITY BENEFIT SPECIALIST

The Disability Benefit Specialist (DBS) position aids people ages 18 to 59 who have any kind of disability, in applying for Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI). The DBS assists people with Medicare, to find the best Medicare Part D prescription drug plans for their individual needs. The DBS also assists individuals applying for Medical Assistance and the MAPP program.

Clients Served

Total clients (unduplicated)	92
New clients (unduplicated)	90

Topic Counts

Open topics

Healthcare	1
Income - SSA programs	36
Medicaid	4
Medicare	4
Nutrition	3
Other	2

Client Demographics

Age

18 and younger	5
19-21	6
21-29	7
30-39	15
40-49	14
50-59	34
60-69	9

Outcomes

Compared coverage options	0
Favorable outcome	12
Referred to legal provider	0
Other outcome	7
Resolved without further follow-up	2
Unfavorable outcome	6

ELDERLY BENEFIT SPECIALIST PROGRAM

The Elderly Benefit Specialist coordinates information and counseling regarding public benefit programs to individuals sixty years of age and older. The Elderly Benefit Specialist assists people aged sixty and over to apply for Social Security, Social Security Disability, Medicare, Medicare Part D, Medical Assistance, and Senior Care.

Clients Served

Total clients (unduplicated)	150
New clients (unduplicated)	138

Intake Count

Carried over	0
New	252
Closed	242
Remaining	11

Topic Counts

Open topics

Income - SSA programs	2
Medicaid	5
Medicare	4

Client Demographics

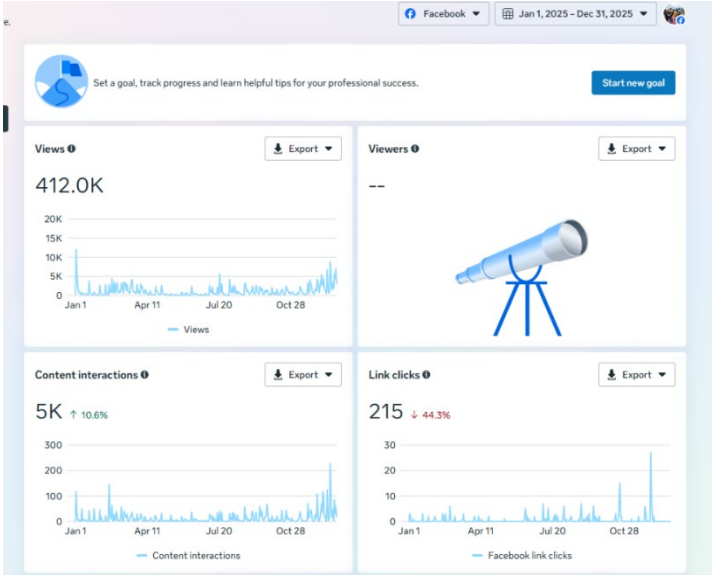
Age

60-69	74
70-79	41
80-89	27
90-99	6

Time Spent by Service Type

Case development	9
Consultation with program attorney	1
Consultation with others	0
Communication	6
General information, assistance, or referra	286
Other	0

OTHER PROGRAMS



Support Group -

- An active support group for caregivers has been established. The support group meets monthly at Town Square. The group consistently has 10+ individuals attend each meeting.

Social Media –

- The ADRC Green Lake County Facebook page had been viewed over 400k for 2025. The page has grown exponentially. This means information is being shared even more and reaching a target group that has not been reached before because information is being shared elsewhere besides just newspaper.