



# ***GREEN LAKE COUNTY***

***571 County Road A, Green Lake, WI 54941***

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**Original Post Date: 03/5/2025**

**Amended Post Date:**

**The following documents are included in the packet for the Health & Human Services Committee Meeting on March 10, 2025:**

1) Amended Agenda

2) Minutes: 2/10/2025

3) Ordinance

- Amending Green Lake County Chapter 148. Food Safety and Recreational Licensing Program

4) Box Truck quotes

5) Unit Reports

6) Annual Report



# GREEN LAKE COUNTY OFFICE OF THE COUNTY CLERK

Elizabeth Otto  
County Clerk

Office: 920-294-4005  
FAX: 920-294-4009

## Health & Human Services Committee Meeting Notice

**Date: Monday, March 10, 2025 Time: 5:00 PM**  
**The Green Lake County Government Center, County Board Room**  
**571 County Road A, Green Lake WI**

### Amended AGENDA\*

#### Committee Members

*Joe Gonyo – Chair*  
*Mike Skivington – Vice*  
*Chair*  
*Brian Floeter*  
*Christine Schapfel*  
*VACANT*  
*Mary Hess*  
*Nancy Hoffmann*  
*Vacant*  
*Vacant*

*Elizabeth Otto, Secretary*

Virtual attendance at meetings is optional. If technical difficulties arise, there may be instances when remote access may be compromised. If there is a quorum attending in person, the meeting will proceed as scheduled.

This agenda gives notice of a meeting of the Health & Human Services Committee. It is possible that individual members of other governing bodies of Green Lake County government may attend this meeting for informative purposes. Members of the Green Lake County Board of Supervisors or its committees may be present for informative purposes but will not take any formal action. A majority or a negative quorum of the members of the Green Lake County Board of Supervisors and/or any of its committees may be present at this meeting. See State ex rel. Badke v. Vill. Bd. of Vill. of Greendale, 173 Wis.2d 553, 578, 494 N.W. 2d 408 (1993).

1. Call to Order
2. Certification of Open Meeting Law
3. Pledge of Allegiance
4. Minutes: 2/10/2025
5. Ordinance
  - Amending Green Lake County Chapter 148. Food Safety and Recreational Licensing Program
6. \*Discussion and Possible action on purchase of replacement box truck for Fox River Industries
7. Director's Report
8. VSO Report
9. Unit Reports
10. Annual Report
11. Committee Discussion
  - Future Meeting Dates: April 14<sup>th</sup>, 2025
  - Future Agenda items for action & discussion
12. Adjourn

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For organizers: [Meeting options](#) | [Reset dial-in PIN](#)

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Kindly arrange to be present, if unable to do so, please notify our office.  
Elizabeth Otto, County Clerk

**Please note: Meeting area is accessible to the physically disabled. Anyone planning to attend who needs visual or audio assistance, should contact the County Clerk's Office, 294-4005, not later than 3 days before date of the meeting.**

## HEALTH & HUMAN SERVICES COMMITTEE MEETING

February 10, 2025

The meeting of the Health & Human Services Committee was called to order by Chair Joe Gonyo at 5:00 PM on Monday, February 10, 2025 in person and via remote access at the Government Center, 571 County Road A, Green Lake, WI. The requirements of the open meeting law were certified as being met. The pledge of allegiance was recited.

Present: Joe Gonyo  
Mary Hess  
Nancy Hoffmann  
Mike Skivington  
Christine Schapfel

Absent: Brian Floeter

Other County Employees Present: Karissa Block, Deputy County Clerk; Jason Jerome, HHS Director; Kayla Yonke, HHS Financial Manager; Ryan Bamberg, Aging Unit Manager (Remote); Shelby Jensen, ESU Unit Manager; Lisa Schiessl, C&F Unit Manager; Dawn Brantley, FRI Unit Manager; Jon Vandeyacht, Veterans Service Officer

### **APPROVAL OF MINUTES – 1/13/2025 MINUTES**

*Motion/second (Hoffmann/Hess)* to approve the minutes of the 1/13/2025 minutes as presented with no additions or corrections. Motion carried with no negative vote.

### **APPEARANCES**

- Housing Coalition – Nichol Wienkes

Nichol Wienkes gave her presentation. 13.6% of households in Green Lake County reported some level of “serious housing concern” including overcrowding, high housing costs, lack of kitchen/plumbing, ect. 36 calls to Behavioral Health Unit Crisis Line included concerns related to homelessness or housing insecurity. This is 9.2% of calls. Discussion held.

### **DIRECTOR’S REPORT**

Jerome gave his report found in the packet.

### **VSO REPORT**

The VSO office continues to stay busy with long phone calls. VSO Officer, Jon Vandeyacht states that these phone calls are taking up most of their day. The VSO office is also preparing for Student Government Day coming up in April.

### **UNIT REPORTS**

Unit reports can be found in the packet. No discussion.

### **PERSONNEL UPDATES**

All open HHS positions are posted online. Jerome hopes to get these filled soon.

### **DISCUSSION AND POSSIBLE ACTION ON REFRIGERATED VAN**

This refrigerated van will be a big benefit to the food pantry. Currently they are using an FRI minibus to transport supplies. This is a big concern while transporting milk from Oshkosh, especially in the summer. Ryan Bamberg in the HHS department has been doing most of the research on this van. Bamberg state the van will most likely be coming from Ohio and the delivery cost is already included in the price. Benefits of the van are, longer trips to pick up more supplies, transporting food safely as well as having the food stay at a constant temperature, the van does not require a CDL to drive, and FRI will have an extra minibus on hand.

*Motion/second (Hoffmann/Schapfel)* to approve the purchase of the van with a price up to \$75,000. Motion carried with no negative vote.

## **2024 BUDGET UPDATES**

Yonke gave the 2024 Budget Update. Discussion held.

## **FUTURE AGENDA ITEMS FOR ACTION AND DISCUSSION**

**Future Meeting Dates** – March 10, 2025

**Future Agenda Items:**

## **ADJOURNMENT**

Chair Gonyo adjourned the meeting at 6:34pm.

Submitted by,

Karissa Block  
Deputy County Clerk

DRAFT



ORDINANCE NO.       -2025

**Amending Green Lake County Chapter 148. Food Safety and Recreational  
Licensing Program**

The County Board of Supervisors of Green Lake County, Green Lake Wisconsin, duly assembled at its regular meeting begun on the \_\_\_\_ day of \_\_\_\_, 2025, does ordain as follows:

- 1   **WHEREAS**, the Health and Human Services Committee has deemed it advantageous
- 2   to combine with Marquette County to create a new Rural Environmental Health Alliance
- 3   for the purpose of enacting local regulations governing a variety of hospitality, cosmetic
- 4   and recreational services.
- 5   Fiscal note is not applicable.
- 6   A majority vote is required to pass.

Roll Call on Ordinance No.       -2025

Submitted by Health and Human  
Services Committee:

Ayes     , Nays     , Absent     , Abstain

\_\_\_\_\_  
Joe Gonyo, Chair

Passed and Enacted/Rejected this \_\_\_\_  
day of \_\_\_\_, 2025.

\_\_\_\_\_  
Mike Skivington, Vice Chair

\_\_\_\_\_  
County Board Chairman

\_\_\_\_\_  
Brian Floeter

\_\_\_\_\_  
ATTEST: County Clerk  
Approve as to Form:

\_\_\_\_\_  
Nancy Hoffmann

\_\_\_\_\_  
Corporation Counsel

\_\_\_\_\_  
Christine Schapfel

\_\_\_\_\_  
Mary Hess

- 7   **NOW, THEREFORE, BE IT ORDAINED**, that the ordinance shall be amended as
- 8   follows:
- 9

## Article I. Authority to Issue Licenses and Establish License Fees

[Adopted 3-21-2006 by Ord. No. 854-06; amended in its entirety 11-15-2016 by Ord. No. 26-2016]

### § 148-1. Authority.

This article is adopted pursuant to the authority provided by Wisconsin State Statutes § 66.0417, Ch. 68, 97 subchapters I, IV, V and §§ 97.12, 97.41, 97.67, 97.615, 97.615(2), 97.625, 125.68(5), 251.04(3), 252.02, 252.03, 254.47, and 463.16254.69(2); and by Wisconsin State Administrative Chapters ATCP 72, 73, 74, 75, 76, 78, and 79, and SPS 221 and, 390 and 326, as amended and/or renumbered from time to time. The expressed provisions of this Chapter shall control where more restrictive as permitted by law.

### § 148-2. Purpose; grant of authority to consortia.

The purpose of this article is to protect and improve the public health and to authorize the ~~Tri-County Rural~~ Environmental Health ~~Consortium Alliance (The Alliance),~~ which consists of the ~~Waushara, Green Lake and Marquette and Green Lake~~ County Health Departments, to become the designated agent of the State Department of Agriculture, Trade and Consumer Protection for the purpose of enacting local regulations governing establishing license fees; issuing licenses; and making investigations or inspections of hotels, motels, tourist rooming houses, body piercing and tattooing establishments, restaurants, retail food establishments, bed-and-breakfast establishments, campgrounds ~~and camping resorts,~~ recreational and educational camps, public swimming pools, ~~and in making investigations and inspections of food vending machines, their operators and vending machine commissaries; and for the purpose of enacting local regulations governing these establishments. In addition, the consortia may also secure samples or specimens of food and any product or substance that may affect food, examine and copy relevant documents and records and obtain photographic and other evidence needed to enforce this article. The department shall examine any samples secured and conduct other inspections and examinations needed to determine whether there is a violation.~~

### § 148-3. Applicability.

The provisions of this article shall apply to the owner and operator of any entity identified in the above statutory sections. ~~retail food establishment, hotel, motel, tourist rooming house, body piercing and tattooing establishments, restaurant, retail food establishment, bed-and-breakfast establishment, campground and camping resort, recreational and educational camp, public swimming pool, vending machine commissary or vending machine in all areas of jurisdiction of the Green Lake County Health Department.~~

### § 148-4. Definitions.

All definitions as set forth in ~~Wisconsin State Statutes § 66.0417, and Chs. 68, 97, 125, 251, 252 and 254; and Wisconsin State Administrative Code Chapters ATCP 72, 73, 74, 75, 76, 78 and 79, and~~

~~SPS 221, 390 and 326, as amended and/or renumbered from time to time, are incorporated in this article by reference and they shall be construed, read and interpreted as if fully set forth herein until amended and then shall apply as amended. In addition, the following terms and phrases have meanings ascribed to them in this section: the statutes apply, except:~~

#### ~~ANNUAL LICENSE FEE~~

~~A fee for on-site inspection of the entire facility and one follow-up inspection to determine that establishments identified in the ordinance are compliant with the statutes and administrative codes that govern their operation.~~

#### ~~BRAIDING~~

~~The cutting of strips of skin of a person, which strips are then to be intertwined with one another and placed onto such person so as to cause or allow the incised and interwoven strips of skin to heal in such intertwined condition.~~

#### ~~BRANDING~~

~~Inducing a pattern of scar tissue by use of a heated material (usually metal) to the skin, making a serious burn, which eventually becomes a scar.~~

#### ~~DUPLICATE LICENSE FEE~~

~~A fee for the replacement of an original license.~~

#### FISCAL AGENT

The entity that attends to the fiscal and administrative issues pertaining to this Agent Program. Marquette County Health Department and Board of Health act in this capacity for the Rural Environmental Health Alliance.

#### HEALTH DEPARTMENT

The Green Lake County Public Health Department.

#### ~~LATE APPLICATION FEE~~

~~A fee that is charged for failure to comply with the application time frame specified in the applicable statute and administrative code for completion and submission of the required application for license to the Health Department.~~

#### ~~LATE FEE~~

~~A fee for failure to pay established or assessed fees in a timely manner. This refers to any fee not postmarked by June 30.~~

#### ~~LIMITED FOOD SERVICE~~

~~The serving of only individually wrapped, hermetically sealed single food servings by a licensed processor with preparation on the premises limited to heating and serving with single-service articles; i.e., hermetically wrapped sandwiches or frozen pizza.~~

#### MASTER FEE SCHEDULE

The schedule of all fees associated with this article, amended as needed by the Board of Health Fiscal Agent, and posted oin the Health Department website and

may be changed upon approval by the County Board.

#### MOBILE RESTAURANT

A restaurant operating from a movable vehicle, pushcart, trailer or boat which periodically or continuously changes location and wherein meals or lunches are prepared or served or sold to the general public, excepting those vehicles used in delivery of pre-ordered meals or lunches prepared in a licensed restaurant.

#### OPERATOR

The owner, operator or person responsible to the owner for the operations of the hotel, motel, bed-and-breakfast establishment, food service establishment or beverage establishment, vending machine commissary and/or vending machine, campground, camping resort, recreational/educational camps, or public swimming pools.

#### OUTDOOR GRILLING

The cooking of food on an outdoor grill on the premises of a licensed food service facility. The purpose for outdoor cooking shall not increase the production capability of the restaurant kitchen by circumventing codes applicable to indoor cooking facilities. Hot holding shall be limited to what can be held on the cooking unit.

#### PERMIT

Fee-exempt permission to operate a temporary food stand for fewer than four days in a calendar year.

#### POTENTIALLY HAZARDOUS FOOD

A. A food that is natural or synthetic and that requires temperature control because it is in a form capable of supporting:

(1) The rapid and progressive growth of infectious or toxigenic microorganisms;

(2) The growth and toxin production of *Clostridium botulinum*; or

(3) In raw shell eggs, the growth of *Salmonella enteritidis*.

B. Potentially hazardous food includes an animal food (a food of animal origin) that is raw or heat-treated; a food of plant origin that is heat-treated or consists of raw seed sprouts; cut melons; and garlic and oil mixtures that are not acidified or otherwise modified at a food processing plant in a way that results in mixtures that do not support growth as specified under Subsection A of this definition.

C. Potentially hazardous food does not include:

(1) An air-cooled hard-boiled egg with shell intact;

(2) A food with an a/w value of 0.85 or less;

(3) A food with a pH level of 4.6 or below when measured at 24° C. (75° F.);

(4) A food in an unopened hermetically sealed container that is commercially processed to achieve and maintain commercial sterility under conditions of nonrefrigerated storage and distribution; and

(5) A food for which laboratory evidence demonstrates that the rapid and progressive growth of infectious or toxigenic microorganisms or growth of *S. enteritidis* in eggs or

~~C. botulinum cannot occur, such as a food that has an a/w and a pH that are above the levels specified under Subsection C(2) and (3) of this definition and that may contain a preservative, other barrier to growth of microorganisms, or a combination of barriers that inhibit the growth of microorganisms.~~

~~(6) A food that may contain an infectious or toxigenic microorganism or chemical or physical contaminant at a level sufficient to cause illness, but that does not support the growth of microorganisms as specified under Subsection A of this definition.~~

#### **PRE-INSPECTION FEE**

~~The fee associated with the required inspection necessary to determine compliance at the time of a change in operator or new business.~~

#### **REINSPECTION FEE**

~~A process fee structure for the subsequent inspections needed to address compliance issues with the statutes and administrative codes that govern a respective establishment. Reinspections are conducted due to one or more of the following: uncorrected critical violations, more than 10 total violations, repeat violations from previous inspections, major noncritical violations and when a complaint investigation identifies unsatisfactory conditions pursuant to Alliance policy. The fee for a reinspection will be a set fee and posted in the Health Department on the Master Fee Schedule.~~

#### **RESTAURANT**

~~Any building, room or place where meals are prepared, served or sold to transients or the general public, and all places used in connection with the building, room or place, and includes any public or private school lunchroom for which food service is provided by contract. "Restaurant" does not include:~~

~~A. Taverns that serve free lunches consisting of popcorn, cheese, crackers, pretzels, cold sausage, cured fish or bread and butter;~~

~~B. Churches, religious, fraternal, youth or patriotic organizations, service clubs and civic organizations which occasionally prepare, serve or sell meals to the general public;~~

~~C. Any public or private school lunchroom for which food service is directly provided by the school;~~

~~D. Any food service provided solely for needy persons;~~

~~E. Bed and breakfast establishments;~~

~~F. A private individual selling food from a movable or temporary stand at a public farm sale;~~

~~G. A concession stand at a locally sponsored sporting event, such as a little league game; or~~

~~H. A potluck event.~~

#### **RETAIL FOOD ESTABLISHMENT**

~~Any of the following, but does not include a restaurant or other establishment holding a license to the extent that the activities of the establishment are covered by that license:~~

~~A. A permanent or mobile food processing facility where food is processed primarily for direct retail sale to consumers at the facility.~~

~~B.— A mobile facility from which potentially hazardous food is sold to customers at retail.~~

~~C.— A permanent facility from which food is sold to consumers at retail, whether or not that facility sells potentially hazardous food or is engaged in food processing.~~

## ~~SCARIFICATION~~

~~Altering skin texture by cutting the skin and controlling the body's healing process in order to produce wounds, which results in permanently raised wheals or bumps known as "keloids."~~

## ~~SPECIAL ORGANIZATION~~

~~Churches, religious, fraternal, youth<sup>s</sup> or patriotic organizations, service clubs and civic organizations which *occasionally* prepare, serve or sell meals to transients or the general public,; ~~for up to 12 days in a calendar year. Specific Dates and locations of meals shall be provided to the Health Department in advance.~~~~

## ~~OCCASIONALLY~~

~~Not more than 12 days for non-meal food sales and not more than 3 days for meal food sales during any licensing year.~~

## ~~TEMPORARY TRANSIENT RESTAURANT or TRANSIENT TEMPORARY RETAIL FOOD ESTABLISHMENT~~

~~A restaurant or retail food establishment that operates at a fixed location in conjunction with a single event such as a fair, carnival, circus, public exhibition, anniversary sale, or occasional sales promotion for a period of no more than 14 consecutive days ~~or 20 nonconsecutive days~~. Specific dates and locations of meals shall be provided to the Health Department in advance. ~~Mobile establishments of this type which conduct business in the jurisdiction of the Green Lake County Public Health Department, that are licensed outside of the area of jurisdiction, will be inspected and charged a nominal fee to cover the cost of inspection.~~~~

## ~~THREE-DIMENSIONAL "3D" BODY ART or BEADING or IMPLANTATION~~

~~The form of body art consisting of or requiring the placement, injection or insertion of an object, device or other thing made of matter such as steel, titanium, rubber, latex, plastic, glass or other materials beneath the surface of the skin of a person. This term does not include body piercing or services performed by a qualified (MD, Board-certified) physician.~~

## ~~TRI-COUNTY ENVIRONMENTAL HEALTH CONSORTIUM~~

~~Waushara, Green Lake and Marquette Counties consortium established to enforce environmental health laws and to enforce this article.~~

## ~~VENDING MACHINE~~

~~Any self-service device offered for public use which, upon insertion of a coin or token, or by other means, dispenses unit servings of food or beverage either in bulk or in package, without the necessity of replenishing the device between each vending operation. "Vending machine" does not include a device which dispenses only bottled, prepackaged or canned soft drinks, a one-cent vending device, a vending machine dispensing only candy, gum, nuts, nut meats, cookies or crackers, or a vending machine dispensing only prepackaged Grade A pasteurized milk or milk products.~~

**VENDING MACHINE COMMISSARY**

~~Any building, room or place in the state at which foods, containers, transport equipment or supplies for vending machines are kept, handled, prepared or stored by a vending machine operator, except a place at which the operator is licensed to manufacture, distribute or sell food products under Ch. 97, Wis. Stats.~~

**§ 148-5. Enforcement.**

The provisions of this article shall be administered by or under the direction of the ~~Health Officer~~Fiscal Agent or of the local Health ~~Department~~Officer, who in person or by duly authorized representatives shall have the right to enter, at reasonable hours, upon premises affected by this regulation to inspect the premises, secure samples or specimens, examine and copy relevant documents and records or obtain photographic or other evidence needed to enforce this article and issue citations or file a summons and complaint with Marquette County Corporation Counsel or any attorney serving The Alliance.

**§ 148-6. License and permit.**

A. No person shall operate ~~a bed-and-breakfast establishment, hotel, motel, tourist rooming house, body piercing and tattooing establishment, restaurant, retail food establishment, campground and camping resort, recreational and educational camp, or public swimming pool~~any entities set forth above without first obtaining a non-prorated license from the ~~Health Department~~Fiscal Agent.

(1) ~~Except as in Subsection A(1)(a), licenses shall expire on June 30 of each year following their issuance~~Licenses issued to establishments covered under the master fee schedule are issued for one (1) year from July 1 through June 30. Exceptions listed in subparagraphs (a) and (b).

(a) Licenses initially issued ~~for a bed-and-breakfast establishment, hotel, motel, tourist rooming house, body piercing and tattooing establishment, restaurant, retail food establishment, campground and camping resort, recreational and educational camp or public swimming pool~~ during the period beginning on April 1 and ending June 30 shall expire June 30 of the following year.

(b) ~~Licenses issued to retail establishments covered under the master fee schedule are issued for one year from July 1 through June 30.~~Transient food establishment permits may only be issued for the license period beginning July 1 and ending the following June 30.

(c) ~~No fee permits issued to special organizations operating for fewer than four days in a calendar year.~~

(d) ~~Licenses issued to special organizations or temporary food~~



establishments shall be valid for the calendar year.

~~(2) Special organizations shall be issued a license for operating between four and 12 days in a calendar year.~~

~~(3)~~(2) The issuance of a license may be conditioned upon the licensee correcting a violation of this article within a specified period of time. If the condition is not met within the specified period of time, the license shall be voided.

~~(4)~~(3) The license shall not be transferable to a location other than the one for which it was issued, nor shall a license be transferred from one operator to another subject to the express exception of:

(a) As to location, ~~temporary or special organization~~transient licenses may be transferred.;

(b) As to operator, a recreational facility license ~~of a non-retail food establishment operator~~ may be transferred to an individual who is an immediate family member of the operator if the operator is transferring operation of the establishment or vending machine to that immediate family member as defined in 97.605(4)(a)2. ~~A parent, spouse, child, stepchild, grandchild, sibling or step-sibling shall be considered an immediate family member for purposes of this article.~~

B. Operators or licensees of ~~temporary~~transient restaurants whom the ~~Health Department~~Alliance has found to be uncooperative or habitual violators of this article may be denied a license to operate. ~~Temporary-Transient~~ licenses may be transferred to premises other than those for which they were issued, provided that the approval of the new premises is secured from the ~~Health Department~~Alliance prior to operating at the new premises.

C. With the exception of those establishments defined herein as ~~"temporary,"~~"transient," no licenses shall be granted to any person under this article without a preinspection by the ~~Tri-County~~Rualy Environmental Health ~~Consortium~~Alliance of the premises for which the license shall be granted.

D. No license shall be issued until all application fees have been paid.

~~E. No license shall be issued for any form of branding, braiding, scarification or "3D" body art.~~

#### § 148-7. Application for license.

~~Application for licenses shall be made in writing to the Waushara County Health Department, as fiscal agent for the consortia, on forms developed and provided by the Health Department, stating the name and address of the proposed applicant and operator, and the address and location of the proposed establishment, together with any such other information as may be required. The Health Department~~Alliance shall



either approve the application or deny the license within 30 days after receipt of a complete application.

**§ 148-8. Fees.**

~~Fees for licenses required by this article shall be as provided through the Master Fee Schedule. License fees outlined in this article shall be included in the Master Fee Schedule. Which may be amended by the Marquette County Board.~~

**§ 148-9. Public display of license.**

Every establishment required to obtain a license pursuant to this article shall display said license, at all times, in a conspicuous public place.

**§ 148-10. Temporary orders.**

Whenever, as a result of an examination, the Health Officer or designee has reasonable cause to believe that an immediate danger to health exists ~~or that branding, braiding, scarification or "3D" body art is occurring~~ on the premises covered by this article, the Health Officer or designee may issue a temporary order in accordance with § 66.0417(2), Wis. Stats.

~~Wisconsin Statute: 66.0417 Local enforcement of certain food and health regulations.~~

- ~~(1) An employee or agent of a local health department designated by the department of health and family services under s. 254.69 (2) or the department of agriculture, trade and consumer protection under s. 97.41 may enter, at reasonable hours, any premises for which the local health department issues a permit under s. 97.41 or 254.69 (2) to inspect the premises, secure samples or specimens, examine and copy relevant documents and records or obtain photographic or other evidence needed to enforce subch. VII of ch. 254, ch. 97 or s. 254.47, relating to those premises. If samples of food are taken, the local health department shall pay or offer to pay the market value of those samples. The local health department, department of health and family services or department of agriculture, trade and consumer protection shall examine the samples and specimens secured and shall conduct other inspections and examinations needed to determine whether there is a violation of subch. VII of ch. 254, ch. 97 or s. 254.47, rules adopted by the departments under those statutes, ordinances adopted by the village, city or county or regulations adopted by the local board of health under s. 97.41 (7) or 254.69.~~

- (2) ~~Whenever, as a result of an examination, a village, city or county has reasonable cause to believe that any examined food constitutes, or that any construction, sanitary condition, operation or method of operation of the premises or equipment used on the premises creates an immediate danger to health, the administrator of the village, city or county agency responsible for the village's, city's or county's agent functions under s. 97.41 or 254.69(2) may issue a temporary order and cause it to be delivered to the permittee, or to the owner or custodian of the food, or to both. The order may prohibit the sale or movement of the food for any purpose, prohibit the continued operation or method of operation of specific equipment, require the premises to cease any other operation or method of operation which creates the immediate danger to health, or set forth any combination of these requirements. The administrator may order the cessation of all operations authorized by the permit only if a more limited order does not remove the immediate danger to health. Except as provided in par. (c), no temporary order is effective for longer than 14 days from the time of its delivery, but a temporary order may be reissued for one additional 14-day period, if necessary to complete the analysis or examination of samples, specimens or other evidence.~~
- (a) ~~No food described in a temporary order issued and delivered under par (a) may be sold or moved and no operation or method of operation prohibited by the temporary order may be resumed without the approval of the village, city or county, until the order has terminated or the time period specified in par. (a) has run out, whichever occurs first. If the village, city or county, upon completed analysis and examination, determines that the food, construction, sanitary condition, operation or method of operation of the premises or equipment does not constitute an immediate danger to health, the permittee, owner or custodian of the food or premises shall be promptly notified in writing and the temporary order shall terminate upon his or her receipt of the written notice.~~
- (c) ~~If the analysis or examination shows that the food, construction, sanitary condition, operation or method of operation of the premises or equipment constitutes an immediate danger to health, the permittee, owner or custodian shall be notified within the effective period of the temporary order issued under par. (a). Upon receipt of the notice, the temporary order remains in effect until a final decision is issued under sub. (3), and no food described in the temporary order may be sold or moved and no operation or method of operation prohibited by the order may be resumed without the approval of the village, city or county.~~

305

306 **§ 148-11. Denial, suspension or revocation of license.**

307 The ~~Health Officer~~Fiscal Agent, or designee, of the county of jurisdiction may deny any  
308 license application or suspend or revoke any license issued under this article for  
309 noncompliance with this ~~code article~~ and regulations, rules and laws adopted by  
310 reference. The review procedure set forth in Chapter 68 of the Wisconsin Statutes shall  
311 be followed in the denial suspension or revocation of any license issued under this  
312 article, except where any of the following applies: under § 148-12. The following

~~procedure shall be followed in the denial, suspension or revocation of any license issued under this article:~~

- A. A decision by the ~~Health Officer~~Fiscal Agent, or designee, to deny, suspend or revoke a license shall be in writing and shall state, with specificity, the reasons for the ~~Health Officer's or designee's decision~~ and shall state any applicable statutes, ordinances, rules, regulations or orders which may have been violated. ~~The Health Officer or designee shall send to the licensee a~~ A copy of the written decision shall be sent to the licensee by mail or by personal service. Said notice shall inform the licensee or applicant of the right to have this decision reviewed and the procedure for such review.
- B. Any licensee or applicant aggrieved by a decision ~~of the Health Officer, or designee,~~ to deny, suspend or revoke a license may have the decision reviewed and reconsidered by a written request mailed or delivered to the ~~Health Officer~~Marquette County Health Department within 30 working days of receipt of the original ~~notice of the Health Officer's or designee's decision~~. The written request for review and reconsideration shall state the grounds upon which the person aggrieved contends that the decision should be reversed or modified.
- C. Within 15 working days of receipt of the request for review and reconsideration, the ~~Health Officer~~Fiscal Agent's Health Officer shall review its initial determination and may affirm, reverse or modify the initial determination. A written decision shall include the reasons for such determination and a copy shall be mailed or delivered to the licensee or applicant. ~~The Health Officer may affirm, reverse or modify the initial determination. The Health Officer shall mail or deliver to the licensee or applicant a copy of the Officer's decision on review, and shall state the reasons for such decision.~~ The decision shall advise the licensee or applicant of the right to an administrative appeal, the time within which appeal shall be taken and the office or person with whom the appeal shall be filed.
- D. A licensee or applicant who wishes to appeal a decision made by the ~~Health Officer on review~~Fiscal Agent's Health Officer must file a notice of appeal within 30 days of receiving the reviewed determination. ~~notice of the Health Officer's decision on review.~~ The administrative appeal shall be filed or mailed to the Marquette County Health Officer. The Health Officer shall immediately file said notice of appeal with the Fiscal Agent's County Board of Health.
- E. A licensee or applicant shall be provided a hearing on appeal within 15 days of receipt of the request for an administrative appeal. The ~~Health Officer~~Fiscal Agent shall serve the licensee or applicant with notice of hearing by mail or personal service at least 10 days before the hearing.
- F. The hearing shall be conducted before the Fiscal Agent's County Board of Health and shall be conducted in accordance with the procedures outlined in § 68.11(2) and (3), Wis. Stats.

353 G. Within 20 days of the hearing, the Fiscal Agent's County Board of Health shall mail  
354 or deliver to the appellant its written determination stating the reasons therefor.

355 H. A decision by the Health Officer upon a request for review and reconsideration,  
356 which is not appealed to the County Board of Health, or a decision by the Marquette  
357 County Board of Health on an appeal of a decision by the Health Officer of a request  
358 for review and reconsideration shall be a final determination under § 68.12(2), Wis.  
359 Stats.

360 I. Any party to a proceeding resulting in a final determination may seek review thereof  
361 by certiorari within 30 days of receipt of the final determination per § 68.13, Wis.  
362 Stats.

363 **§ 148-12. Regulations, rules and laws adopted by reference.**

364 ~~The applicable laws, rules and regulations as set forth in Wisconsin State Statutes §~~  
365 ~~66.0417, and Chs. 68, 97, 125, 251, 252 and 254; and Wisconsin State Administrative~~  
366 ~~Code Chapters ATCP 72, 73, 74, 75,~~  
367 ~~76, 78 and 79, and SPS 221, 390 and 326, as amended and/or renumbered from time~~  
368 ~~to time, are incorporated in this regulation by reference and they shall be construed,~~  
369 ~~read and interpreted as if fully set forth herein until amended and then shall apply as~~  
370 ~~amended. The expressed provisions of this article shall control where more restrictive.~~  
371  
372

373 **§ 148-12. Violations and penalties.**

374  
375 A. All ordinance violations not covered in the Master Fee Schedule referenced in this  
376 chapter are subject to a forfeiture as defined in Chapter 100 of the Marquette  
377 County Code of Ordinances.  
378

379 ~~A. All violations of this article shall be subject to a forfeiture of not less than \$50 and~~  
380 ~~not more than~~  
381 ~~\$500 per offense, together~~ Forfeitures within this article shall be combined with  
382 applicable surcharges, ~~and~~ penalty assessments, and the taxable costs of  
383 prosecution, ~~and the~~ A court may also grant injunctive relief. Failure to comply with  
384 an order of correction issued under this article shall constitute a violation of this  
385 article and each day of continued violation shall constitute a separate offense.  
386 Failure to pay any penalties imposed by the court in accordance with this article  
387 may result in imprisonment in the County jail.

388 B. In the alternative, the Health Department may pursue enforcement of such section  
389 of these regulations as are prosecutable through long-form summons and  
390 complaint with Marquette County Corporation Counsel or any attorney serving the  
391 Alliance.

392    **§ 148-13. Effective date.**

393

394       This article shall take effect following its passage and filing with the County Clerk.

395

396

397    **BE IT FURTHER ORDAINED**, that this ordinance shall become effective **July 1, 2025**.

## **BOX TRUCK QUOTES**

[meyerstrucks.com/inventory/?/listing/for-sale/237713185/2020-international-mv-cargo-slash-straight-box-trucks?dlr=1&accountcrmid=363700&settingscrmid=363701](https://meyerstrucks.com/inventory/?/listing/for-sale/237713185/2020-international-mv-cargo-slash-straight-box-trucks?dlr=1&accountcrmid=363700&settingscrmid=363701)

<https://www.penskeusedtrucks.com/search-inventory.html?#/vehicle-details?unitNumber=320190>

<https://www.penskeusedtrucks.com/search-inventory.html?#/vehicle-details?unitNumber=342487>

# **GREEN LAKE COUNTY**

## **DEPARTMENT OF HEALTH & HUMAN SERVICES**

### **HEALTH & HUMAN SERVICES**

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### **FOX RIVER INDUSTRIES**

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**Email: [fri@co.green-lake.wi.us](mailto:fri@co.green-lake.wi.us)**

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## **January 2025 Health Unit Monthly Report to the Health & Human Services Board**

### **Public Health Update:**

- Diabetes Prevention Program update from Nancy and Lisa:
  - New Cohort (#8) began on January 16th here at the Government Building with 10 participants.
  - From Sept – Dec 2024 we were able to capture \$1600.00 revenue through MC billing.
  - We received another \$25,000 state grant for year 3 of the 2320 grant which goes from 7/25-7/26.
  - Nancy has started working with a business consultant to approach local employers about the program. This is covered by grant funding but allows us to tap into expertise that we do not have here.
- Lauren met with Bridging Brighter Smiles staff on January 3<sup>rd</sup> to discuss upcoming clinic. BBS decided to cancel all future clinics with Green Lake County, including the clinic planned for January 15<sup>th</sup>. We will look at other dental options to partner with to meet the needs of our community.
- Rachel attended the Northeast Regional WALHDAB (WI association of local health departments and boards) on Thursday January 9<sup>th</sup>. Presentations included: public health infrastructure grant updates, Medicaid provider enrollment, and childhood lead poisoning prevention program updates, along with regular business meeting.
- Allison held 2 CPR recertification classes this month with a total of 12 participants.
- Rachel attended the Berlin CHAT (Community Health Action Team) meeting held on January 13<sup>th</sup>. CHAT is in the process of planning the next plunge and retreat. Focus area continues to be youth mental health and social media use.
- Lauren and Rachel met with Eileen from HCI Conduent who will be helping us with our year 2 CHIP (Community Health Improvement Plan) development. Eileen helped to facilitate our CHA and CHIP that began in 2023.
- Rachel and Allison provided blood pressure checks for the Sheriff's office annual DAAT training on January 15<sup>th</sup>, 16<sup>th</sup> and 17<sup>th</sup>.
- Lauren attended the CWHP (Central WI Health Partnership) meeting on January 16<sup>th</sup> (in person, Rachel virtually). The meeting focused on strategic planning for the group.
- Green Lake County presented at the Tri-County death review meeting on January 16<sup>th</sup>, presenting one case from 2021. Tri-County death review team members include Marquette and Waushara counties.

- Lauren attended the Dementia Council meeting held on January 16<sup>th</sup>. Presenters included the Rural Health Initiative, Oasis Senior Advisors, and Care Patrol.
- GLC Substance Use Prevention Coalition meeting held (virtually) on January 17<sup>th</sup>. At this meeting we brainstormed coalition names. Vision statement from previous meeting that was voted on is: Green Lake County foster a thriving and safe drug free community.
- Allison and Lauren met with Will from the WI Health Literacy on a possible collaboration with our Amish Community to provide education on a variety of health topics.
- Allison attended the HERC (Healthcare Emergency Readiness Coalition) PHEP (Public Health Emergency Preparedness) Coordinators meeting on January 21<sup>st</sup> and the Fox Valley HERC member meeting, along with Rachel (virtually).
- Nancy attended the Advocap HeadStart Policy Council meeting on January 21<sup>st</sup>.
- Allison attended the Northeast Wisconsin Immunization Coalition (virtually) on January 22<sup>nd</sup>. This meeting provides updates to the Immunization program and vaccine recommendations.
- Allison provided education on diabetes to staff and students at All Saints school on January 22<sup>nd</sup>.
- Lauren, Rachel, BHU staff and Unity Recovery services met to discuss Peer Support program on January 24<sup>th</sup>.
- Health department staff met with staff from Terrace Shores to discuss planning of Community Day to be held at Princeton School on July 17<sup>th</sup>. Will continue to meet on a regular basis for planning of this event.
- Allison and Lauren attended the Central WI Public Health Plain Community Coalition meeting on January 28<sup>th</sup> with Marquette, Columbia, and Dodge counties. Courtney from Prevent Blindness presented to the group.
- Lauren attended the MCH Learning Community Call on January 29<sup>th</sup>. The objective we are working on is Adolescent Well-Being for 2025.
- Meeting held on January 31st with Shelly Rothman from FoxRAP (Restorative Agriculture Project), Todd Morris from Land Conservation, Rachel and Lauren to discuss possibility of Community Garden.
- Respiratory illness reports are increasing with mostly Influenza A being reported to us.

Respectfully submitted,

Rachel Prellwitz, Health Officer



## **CHILDREN & FAMILY SERVICES UNIT – January 31, 2025**

The children and family unit consists of the Unit Manager and 11 staff. The unit is fully staffed and working hard to provide services to all our families in the community. The unit has one master's level intern, she began with us in September of 2024 and will remain until May of 2025.

Kate Thompson, ongoing worker, was asked to develop a training regarding human trafficking for the **The Fox Valley Health Care Emergency Response Coalition**. This Coalition reached out due to the Love 146: Not a Number training that she has been providing to professionals and caregivers.

This will be a virtual education/training for Region 3 and Region 6 (includes 18 counties) before the NFL Draft. They also plan to send the training out to hospitals, emergency management, and public health partners. This is a very exciting request, and Kate is working hard on meeting this need. Kate is very passionate about human trafficking and educating the communities in this area.

### **Out-of-Home Care** – as of 01/31/2025

There are levels to Out of Home Care. Those levels are as follows:

- Court Ordered Relative Care
- Level 1 Foster Care- specific child license or relative license
- Level 2 Foster Care-general foster care with no prior relationship
- Level 3 Treatment Foster Care-private agencies
- Level 4 Specialized Treatment, Group Home
- Level 5 Exceptional Treatment, Residential Care Centers

Green Lake County has the following in each form of placement:

Ct. Ordered Relative Care- 3

Level 1- 0

Level 2- 3

Level 3- 2, these children do not have high needs, but no county foster homes were available for placement.

Level 4- 0

Level 5- 0

Total Placements = **9, 1 child is currently in secure detention.**

Voluntary Kinship Care (\$375.00 month per child)

**Thirteen (13)** children are in this form of kinship care. They must have a yearly review.

Subsidized Guardianship – Is considered a permanent placement for the children and the county must review the home and placement one time per year.

**Seven (7)** subsidized guardianships.

### **ACCESS REPORTS**

**Child Protective Services –**

**January – 10 reports, 1 screened in, 9 screened out**

**YTD: Total reports 10**

**1 report total- screened in**

**Child Services/Welfare –**

**January – 2; 1 screened in; 1 screened out.**

**YTD: 2 child welfare calls, 1 screened in**

**Youth Justice –**

**January – 5**

**YTD: 5 referrals**

There are currently two vaping curriculum groups running, one at Berlin High School with two youth and one at Markesan High School with one youth participating. These two groups will run through March 10<sup>th</sup>.

One youth will remain in juvenile secure detention, numerous facilities across Wisconsin have been contacted for placement and all have declined placement of the youth at this time. The team working with this youth and family will work towards reunifying her with her family and integrating her back into the community.

### **Birth to Three/C-COP/CLTS**

**\*\*Birth to Three had (6) six new children referred to the program in the month of January. Three new Individualized Family Service Plans (IFSP's) were developed. There were Nineteen (19) open children in the program in the month of January that had active IFSP's.**

Children's Community Options program (CCOP) has one (1) child enrolled.

Children's Long-Term Support Waiver (CLTS) children are presently also being carried by the Birth to Three program coordinator; Ten (10) cases have been assigned.

## Behavioral Health Unit— February 2025 (January data)

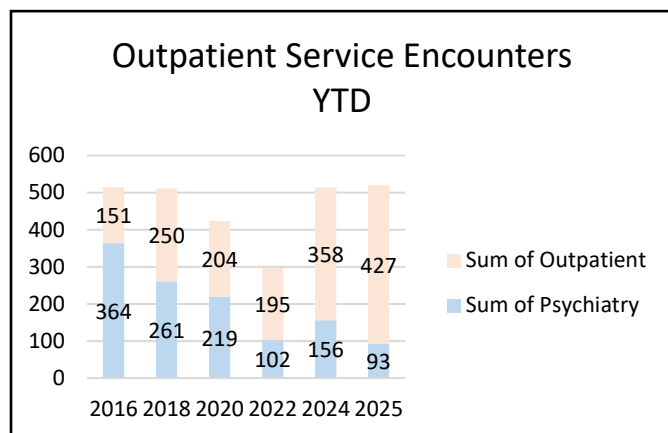
In January 2025, the Behavioral Health Unit absorbed Adult Protective Services (APS) responsibilities under the umbrella of crisis services. We also spent January recruiting the Crisis/ APS Case Manager position and welcome Kelda Tangen to our team beginning 2/24/2025. In January, we learned that we are being awarded a Crisis Enhancement Grant that will help support follow up and stabilization services as well as the implementation of a second shift crisis responder position later in the year. We have also continued to receive a State Opioid Response (SOR) grant for Unmet Treatment Needs to support recovery from opioid and stimulant use disorders.

### Outpatient Mental Health (MH) & Substance Abuse (SUD) Programs-

#### *Month at a Glance (January 2025 data)*

<i>New Outpatient Therapy Intakes</i>	<i>17</i>
<i>New Psychiatry Admissions</i>	<i>4</i>
<i>IDP Assessments Completed</i>	<i>4</i>

#### January 2025:



Behavioral Health Unit staff have continued to see high caseload volume across all programs, however our waiting list time for a new admission has remained under 30 days for the past 3 months.

There has been an increase in outpatient therapy services, but an overall decline in psychiatric services since 2020— this is a result of the retirement of Dr. Baldomero, child psychiatrist. Following Dr. Baldomero's retirement, our department no longer provides child psychiatry.

1. **Intoxicated Driver Program:** Our agency serves as an assessor facility for state-mandated intoxicated driver assessments. Individuals are either referred to traffic safety school or treatment.
  - a. This month, we provided assessments to **4** drivers.
  - b. Individuals who receive a court order for an IDP are given 30 days to complete the assessment. We are currently able to accommodate this window with no waiting list.
2. **School-based offices:** BHU has school-based offices in 3 school districts in the county to increase access to therapy for students, decrease missed school for appointments, and reduce barriers such as transportation/ missed work for parents. These offices also improve collaboration with school professionals, enhancing the quality of care for youth outside of the therapy room as well. ***Two of our school offices have room for new admissions, while our Markesan office is at capacity. We have begun partnering with Markesan Elementary School to add a school-based location at that building***

*with services that began in November 2024. The caseload at Markesan Elementary School is already full, and more hours have been requested by the school.*

**Outpatient Clinic program goals:**

- a. Increase use of the patient portal feature of EHR
- b. Continue to increase availability of evidence-based therapy models for county residents
- c. Decrease wait time for intakes and first follow up visit closer to the 14 day target
- d. Collect and analyze data related to “failed appointment” rate to reduce missed visit

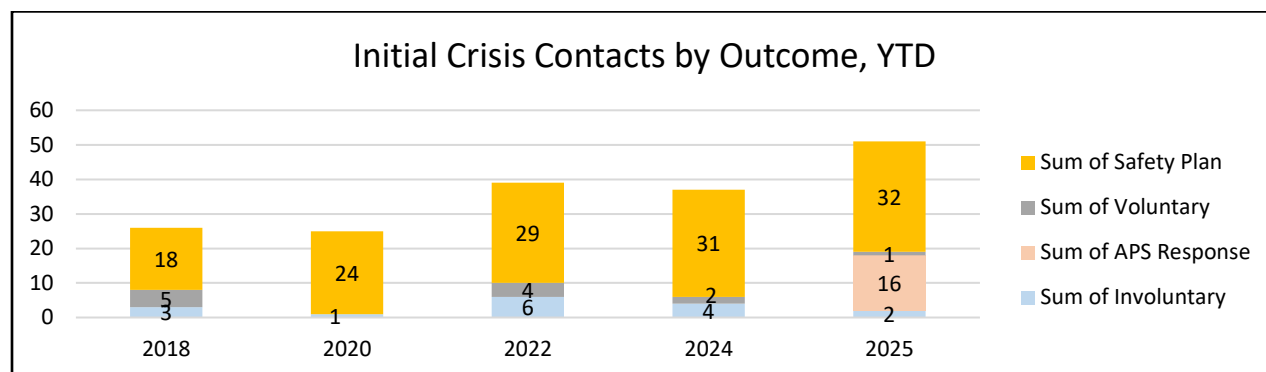
**Wrap-Around Services-** *BHU provides three tiers of wrap-around services, allowing us to match individuals with a program that meets the level of need based on their unique situation.*

1. **Targeted Case Management (TCM)**— *Less intensive case management for clients. This program expanded to include adult clients in summer 2018. It presently serves 16 individuals.*
2. **Comprehensive Community Services (CCS)**— *Recovery-focused support for clients who may benefit from an intensive level of services for a shorter period of time. This program presently serves 37 individuals.*
3. **Community Support Program (CSP)**- *Intensive community-based support for individuals with chronic mental illness. This support is intended to be long-term and supports clients to maintain psychiatric stability in the community and to reduce hospitalizations. This program presently serves 24 adults. CSP has begun to re-integrate social skill development and wellness groups into the program.*
4. **Children’s Long Term Support Waiver (CLTS)**— *Medicaid waiver program provides funding for families of children with long-term disabilities (developmental, physical, and/or severe emotional disturbance) to access services such as respite care and service coordination which are otherwise not covered by Medicaid insurance. In 2018, Wisconsin announced the dissolution of the local waitlist, transition to a state-wide waiting list model, and subsequently dissolved the state waiting list. Starting in 2021, youth screen eligible for CLTS services will automatically be placed into “enrollable” status with the expectation that the waiver agency will then open them within the allotted 30 days. Our current program census is at 74 youth and continuing to grow.*

**Wrap around program goals:**

- Increase representation for individuals with substance use or co-occurring MH/Substance use needs within the CCS program
- Improve group skill development and social engagement opportunities within Community Support Program

**Crisis Services-** *Crisis services are available 24/7 including weekends/ holidays for psychiatric and substance use disorder emergencies*



**January 2025:** Our crisis call volumes have continued see increases over the past 5 years. Subjectively, we are also noting an increase in crisis calls that involve the use of lethal means or are near-lethal encounters (those requiring life-saving medical intervention).

Despite rising call volume, hospitalizations have remained relatively consistent over the past several years, even decreasing around 3-4% since 2020. The data represent new crisis calls each month. The crisis team provides additional follow up to clients after initial contacts.

As anticipated, the total call volume has increased substantially this month, chiefly due to the addition of Adult Protective Services (APS) responsibilities. This has been added to the monthly data that will be reported going forward.

### ***Crisis Program Goals***

- Follow up contact with every client receiving crisis services
- Follow up within 48 hours for each client discharging from a county-facilitated psychiatric inpatient stay.
- Increase visibility of mobile crisis response and crisis debriefing services.

**Zero Suicide Initiative:** Our Zero Suicide collaborative team continues to meet monthly to review the learning collaborative training and the results of our workforce survey. Past team accomplishments include a suicide prevention awareness campaign and QPR training and the implementation of caring contact cards sent to each recipient of crisis services. The team continues to review processes for early identification and referral, as we continue to identify that almost all deaths by suicide and near-lethal attempts have involved individuals who had not had any contact with crisis or Health & Human Services at all prior to the suicide/ attempt.

The team continues to look at ways to support staff working with clients in potentially high-risk situations. We further explored opportunities for outreach and post-vention strategies including working with youth who have been bystanders during a crisis incident as well as the COMET program which is designed to provide mental health education to rural communities and specifically targeted towards agricultural workers. The team is beginning to plan this year's Mental Health Awareness campaign for May.

**Housing Subcommittee:** In Spring 2024, the Behavioral Health Unit sought to initiate a community partnership that includes a variety of professionals as well as interested community members to engage on the subject of homelessness and housing insecurity in Green Lake County. This began after a number of contacts to our behavioral health crisis line that involved individuals presenting with their primary need being that they had no place to go in the winter months. The committee has worked as a subcommittee of the greater WinnebagoLand Housing Coalition with an immediate, short term focus to increase awareness and understanding of the unique needs around support for homelessness/ housing issues in rural communities where homelessness may be less visible and there are no emergency shelters available. The group meets monthly, and is hosted a town hall-style meeting to provide education about the scope of housing and homelessness concerns as well as currently existing resources in early February which had over 60 community members and professionals in attendance. The team will reconvene in early March to follow up on the discussion generated by this event.

**Dementia Council:** In preparation for the transition of Adult Protection (APS) responsibilities to the crisis unit, the crisis team initiated a community Dementia Council. This group meets monthly and has heard a variety of presentations around available resources as well as working to identify and understand the gaps in resources for those impacted by dementia.

# HEALTH AND HUMAN SERVICE BOARD OF DIRECTORS MEETING UNIT UPDATE



Fox River  
Industries

Fostering Relationships for Independence

## HHS March 2025 Board Meeting January 2024 Unit Update

### 01/2025 Program Data

Census as of LAST of Month	Full time	Part time	TOTAL	Wait List	DVR/SE/CIE	Percent Prevoc in DVR/SE/CIE	Days of Service per Week	Notes
FACILITY BASED PREVOCAIONAL	9	30	39	4	15	38%	122	1 on medical leave / enrolled 2 new participants / reviewed waitlist with each individual and updated
COMMUNITY BASED PREVOCAIONAL		14	14	0	6	43%	27	CBPV Enrollees; does not include FBPV in community
Additional CBPV (Contracted Services/Mealsite)							20	
VOCATIONAL SERVICES TOTALS			53		21	38%	169	
SUPPORTED EMPLOYMENT	LTC: 18	DVR: 18	36	Hires 0	Job Losses 0			
DAY SERVICE	1	21	22				62	
REPRESENTATIVE PAYEE	Self Pay 19	Managed Care 56	Total 75	Changes DEATH 1 DISENROLLED LOST BENEFITS 0 NEW REFERRAL 2				

### GREEN LAKE PROGRAM UPDATES

- Initiated Focus Groups to align with our core values of Compassion, Collaboration, Community, and Choice.
- Reviewed wait list to ensure accuracy.

### OTHER UPDATES

#### Disability Services, Inc.

- Took possession of two 53.10 minivans after Green Lake County Senior Transport LLC chose to cease senior transport operations. FRI will now lease these vehicles.
- Modern Overhead door was contacted to make some adjustments to front overhead doors due to being inoperable.
- Working on transitioning to new portal managed by WI Dot to manage grants.

#### Fox River Industries, Inc.

- Next Board of Directors meeting is scheduled for April 15, 2025.
- Took over the lease of the two above mentioned minivans and will assist in non-ambulatory senior transports for the Aging Units 85.21 program.
- Received a weatherproof bench from Nextrek after completing the challenge to recycle 1,000 pounds of plastic.
- Cycle 47 mini Bus was put into the fleet after delivery documents for Wis Dot were approved. Capacity is 12 ambulatory and 2 wheelchairs. Ford E450 Diamond, Making it slightly bigger than our current minibuses.

# Green Lake County





# **GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES**

## **HEALTH & HUMAN SERVICES**

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## **2024 ANNUAL REPORT**

To: The Residents of Green Lake County, The Honorable Board of Supervisors of Green Lake County and the Green Lake County Health & Human Services Committee.

We respectfully submit for your consideration the 2024 Annual Report for the Department of Health & Humans Services (DHHS).

DHHS provides a vast array of programs and services intended to protect individuals and the public. These services are provided within a framework of requirements and regulations developed at the State and Federal level. This funding does not keep pace with increased costs and demands for these services. DHHS would be unable to provide these mandated and needed services to the citizens of Green Lake County without the funding allocated by local officials.

DHHS is constantly challenged to adapt and find creative and innovative ways to deliver needed services to citizens and strengthening existing partnerships within the County and outside agencies. I am fortunate and humbled to work with a group of individuals who take pride in the services they provide while supporting each other and working as a team to deliver these services to the citizens of Green Lake County.

Attached you will find unit specific reports outlining services provided by the Department. Each unit has provided an excellent overview of their respective unit responsibilities, services provided and related data. Since it is not possible to include everything accomplished in this type of report, I would encourage each of you to visit Health & Human Services in Green Lake and Fox River Industries in Berlin for a tour and more detailed review of the services provided and programs available.

A few highlights in the report include:

- As the demand for services provided by the HHS Department grows so does the workload for our administrative support and financial staff to maximize revenue. Due to the diligence of all staff Health & Human Services have been able to report end of year budget surpluses the past seven years and will once again report a surplus at the end of 2024.
- In August, the Health Department pulled together various agencies, organizations, community groups and community members, to the "Call to Action on Substance Use Prevention." That meeting has now evolved into a substance use prevention coalition to

all work towards the same goal of making Green Lake County a place that fosters a thriving and safe drug free

- In 2024 FRI began a partnership with the Green Lake County Aging Unit to Manage the Senior Dining Meal site. This partnership has created a new work training opportunity to utilize this site and job tasks involved as an avenue to teach work related skills thru hands on experience. This mutually beneficial opportunity not only strengthens work skills and provides participants with new experiences; it also allows Fox River Industries to serve the community, which is in alignment with one of their core values.
- In 2025, due to unforeseen circumstances, most of the transportation program will have come in house. The Aging Department will be managing the 85.21 program. In 2024, the program had 5 service providers. The hope was for 3 of them to be condensed making the program more efficient and effective for the Community. Towards the end of 2024, this was not an option any longer. Starting in 2025, the Aging Department will begin providing more day-to-day oversight over the program. Trip rates, volunteer reimbursements, and type of rides will be explored in 2025. Discussions will be brought to Committees to receive feedback as Green Lake County attempts to maximize the program for the Community with the funding that is provided. The program will have 4 volunteer drivers that are able to provide transport for anyone living anywhere in Green Lake County.
- Youth Justice Staff, Claire Wendt, was recognized by the state and awarded the Frank J. Crisafi Recognition Award in 2024. This award is given out annually to recognize the hard work done by those in this profession.
- Clinical staff strive to stay up-to-date on practices that are innovative and relevant to the concerns presented by those we serve. The clinical team was able to offer services at an additional school-based site (Markesan Elementary) while also significantly reducing waiting list times at our office-based clinic.

Our ability to continue and provide quality services to the residents of Green Lake County is a tribute to the Health & Human Services Board, County Board and a very talented and dedicated staff of professionals.

We look forward to the challenges ahead and the opportunity to continue to provide services which best meet the needs of Green Lake County.

Respectfully Submitted,

Jason Jerome  
Director

# ADMINISTRATION SUMMARY

The Health and Human Services Administrative Department for 2024 consisted of the Director, Financial/Business Manager, Insurance Verification/Data Entry Specialist, Electronic Health Record Specialist, Billing Specialist, two Receptionist/Data Entry Specialists, and BHU Receptionist/Lead Worker. The Purpose of Health and Human Services Administration Unit is to support the seven different units within Health and Human Services.

## Operating Highlights

In supporting the seven different departments in Health and Human Services the Administrative unit has provided excellent customer service and unit support throughout 2024. We have continued to streamline and create efficiencies within our day to day workflow.

## Accomplishments in 2024

Administration is continuing to adapt to the workflow and need within Health and Human Services and the community. We have continued to learn and grow as a wonderful team that works great together while focusing on efficiencies and assisting the community along with Health and Human Services employees. The following are a few of our accomplishments we have achieved in 2024:

- In 2024 we moved our BHU Reception/lead worker to the Behavioral Health Unit to help with case management, along with continued administrative duties to streamline the flow between BHU and Admin.
- We are continuing to streamline and maximize usage of MyHealthPoint
- Accept Credit Cards for Behavior Health Unit Services

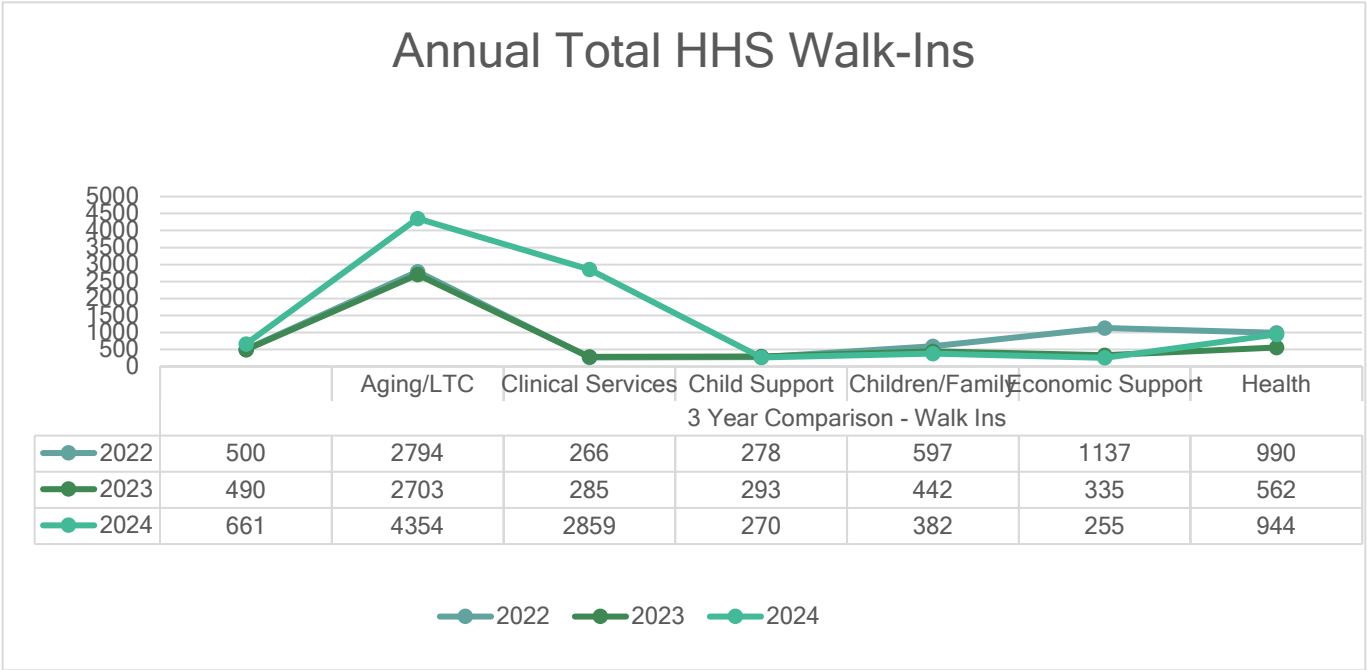
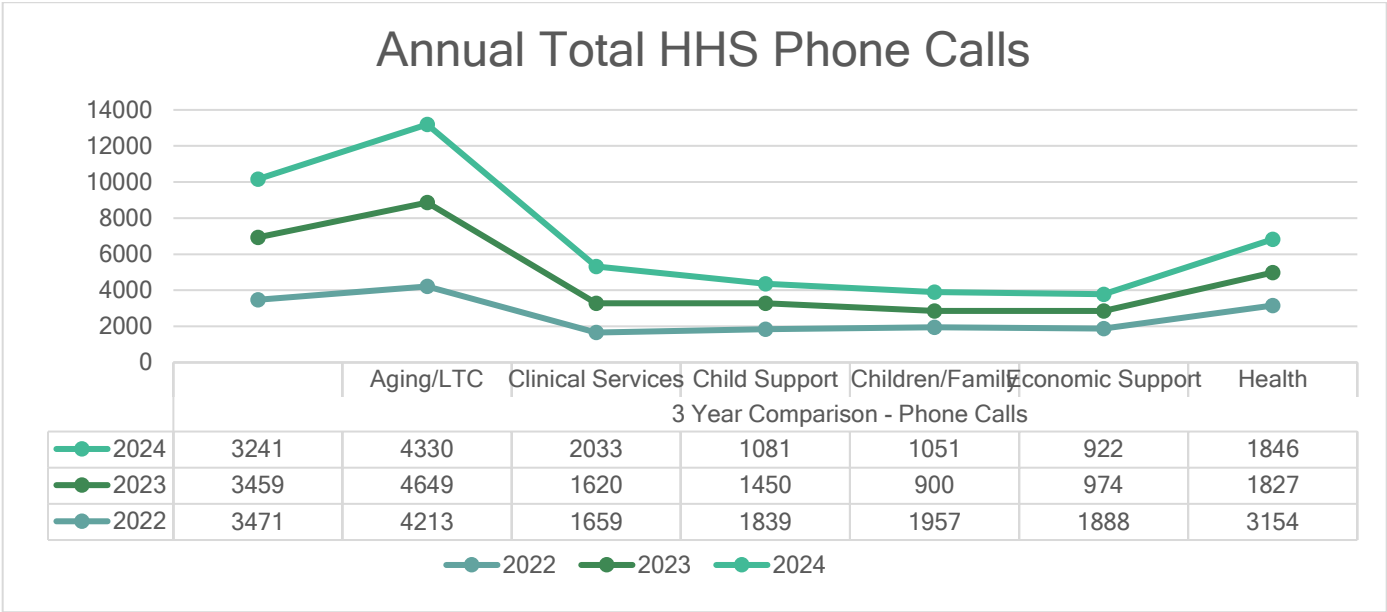
## Looking forward to 2025

Admin is excited for the start of the new year, to modify the day-to-day workflow to best meet our consumer's needs. We are looking forward to 2024 and focusing on improving in the New Year. A few of our goals for 2025:

- Utilize client portal for health records to the fullest
- Provide great customer service to all Green Lake County residents.
- Streamline admin functions within the department.
- Maximize revenues within all departments.
- Maximize MyHealthPoint including reminder Text Messaging and access to client records.

ADMINISTRATIVE STATISTICS

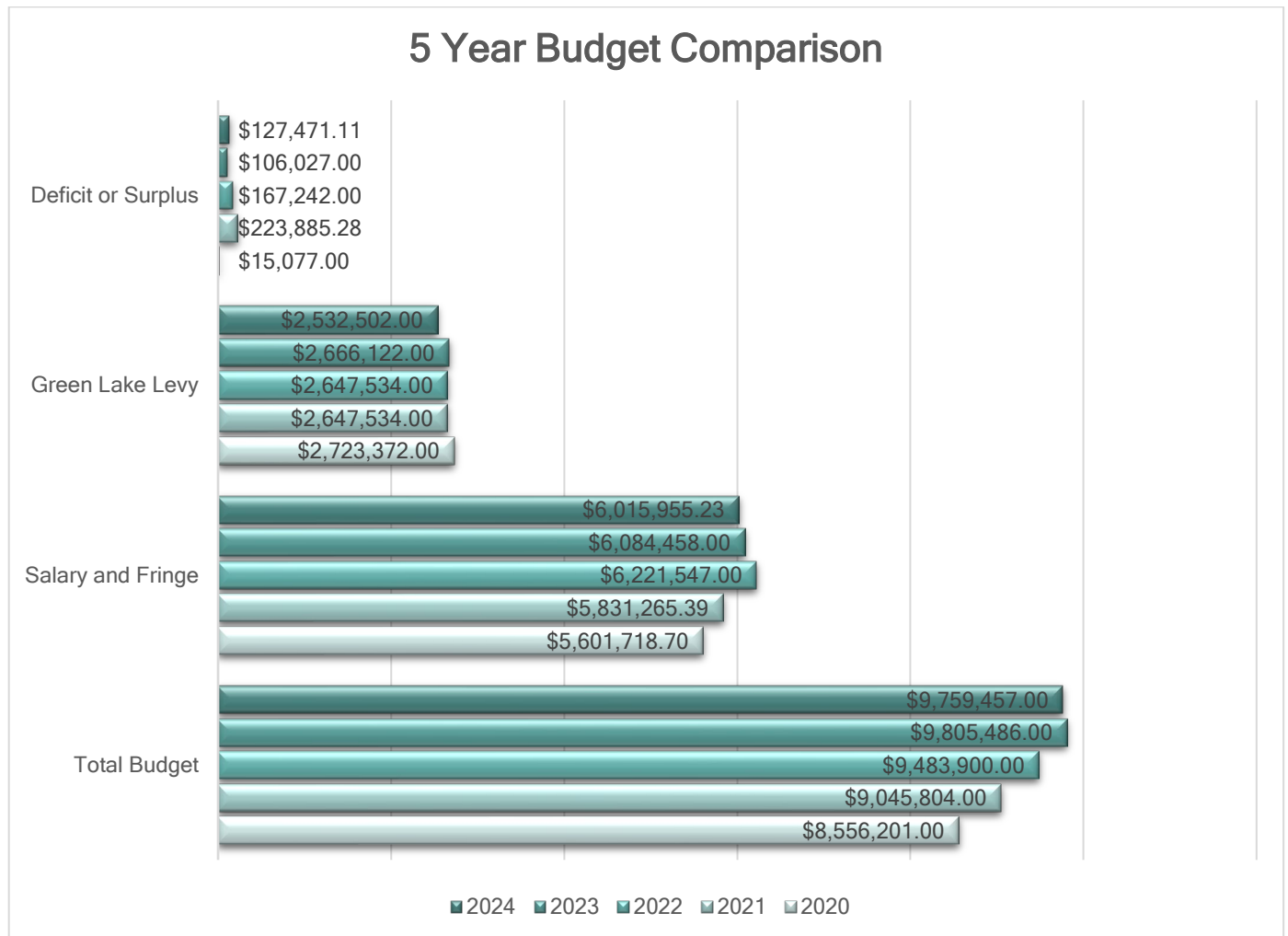
Public usage of Health and Human Services continues to be a high demand. Below are two comparison graphs displaying walk-ins and phone call contacts to the agency. The administrative department is often the first contact within Health and Human Services. We offer a friendly welcoming hand-off to the appropriate department that will meet the consumer’s needs. The administrative department continues to adapt to evolving demands and help ensure consumers have access to needed and appropriate services. In 2024 our walk ins have nearly doubled from the last two years and calls have remained consistent. This puts additional strain on front desk staff to continue to provide quality service while the demand for in person appointments rise for all units.



## FINANCIAL STATISTICS

The financial staff is housed within the administrative department. Financial staff has also been affected by the increase demand and difficulty with the constant change in the financials to provide and bill services to clients in numerous different and new ways. As the demand for services continue to rise, the financial staff must work hard to utilize all available funding resources to provide quality services for an affordable price. As the demand rises, billing services continue to grow, putting pressure on the financial staff to accumulate as much revenue as possible to support our programs. Health and Human Services was able to financially report a surplus for Health and Human Services the past eight years.

*\*2024 Surplus Figure estimated as 2024-year end has not been completed*



Respectfully Submitted,

Kayla Yonke, DHHS Financial/Business Manager



Green Lake County  
Health Department

# 2024 Annual Report



**Prepared by:**

Green Lake  
County Health  
Department Staff

**Presented by:** Rachel Prellwitz



Green Lake  
County Health Department

Prevent. Promote. Protect.



# Table Of Contents

**Message from the Health Officer**

**Meet Our Team**

**Our Organization**

**Health Equity**

**CHA/CHIP**

**Disease Control and Prevention**

**Public Health Preparedness**

**Immunizations**

**Dental**

**Nutrition WIC**

**Childhood Lead**

**Mother, Child and Family**

**Diabetes Prevention Program**

**Tri-County Environmental Health**

**Community Health and Prevention**



# Message from the Health Officer

As we reflect on the past year, we are proud to share the progress being made in safeguarding the health of our community, particularly in addressing our top 3 health priorities as identified in our Community Health Assessment in 2023. Those top 3 health priority areas include: Access to Care (Medical and Dental), Mental Health and Substance Misuse.

This year we also began to implement activities listed in our strategic plan that we developed last year as we work towards the following goals:

- Goal 1: Become the area's trusted resource for health and wellness, creating a culture of health.
- Goal 2: Strengthen, expand and diversify partnerships.
- Goal 3: Build a strong, high-functioning team.
- Goal 4: Meet people where they are.

The Health Department also completed our Community Health Improvement Plan (CHIP) as required by WI State Statute. After compiling data from the Community Health Assessment in 2023, we prioritized the top health concerns to create the 2023-2028 Community Health Improvement Plan (CHIP). The finished plan aims to improve the health and well-being of our residents.

The Green Lake County Health Department's Annual Report provides a snapshot of the health status of our community and the work we do to improve the overall health of Green Lake County. Community organizations and other stakeholders play a vital role in helping us to achieve our goals. I encourage all community members and stakeholders to actively participate in health promotion activities and to support public health initiatives.

Sincerely,



Rachel Prellwitz, RN





# Meet Our Team



**LAUREN OLSON**  
DEPUTY HEALTH OFFICER

As Deputy Health Officer and Health Educator of Green Lake County I work on a variety of health topics; from tobacco prevention, physical activity and nutrition, car seat education, substance use prevention, community outreach, education on a variety of topics, working with our schools, and our community health improvement plan (CHIP).



**ALLISON KRAUSE**  
PUBLIC HEALTH NURSE

Allison's focus is primarily on investigating all communicable diseases, work on our emergency preparedness plans and providing immunizations to adults and children. We carry most vaccines including flu, tetanus and all childhood vaccines. She also provides home visits to the Amish and provides a variety of health education individually and in classrooms. Allison is also now a Certified CPR Instructor and Stop the BLEED trained.



**NANCY GIMENEZ**  
PUBLIC HEALTH NURSE

The areas that Nancy is primarily responsible for at Green Lake County are: Managing the Diabetes Prevention Program, coordinating the Lead Poisoning Prevention Program, following up with new moms/families and assisting them to find resources and services to support them. She also provides 1:1 advance care planning, and assists the other PH staff with vaccinations, community events and more.

# Meet Our Team



**LISA ROLLIN**  
PUBLIC HEALTH NURSE

Lisa's focus was supporting Public Health with the COVID pandemic. Since the needs in COVID/pandemic management has reduced, her attention has shifted to being a Diabetes Prevention Lifestyle Coach and helping with our Community Health Assessment and Community Health Improvement Plan.



**KYLE ALT**  
ENVIRONMENTAL HEALTH SPECIALIST

As the health inspector Kyle licenses and inspects food facilities, lodging facilities, campgrounds, pools and rec-ed camps. The other large part of his job is responding to human health hazards in the community. Kyle uses chapter 154, health and sanitation, of Green Lake County's code of ordinances to address these concerns."

# Our Organization

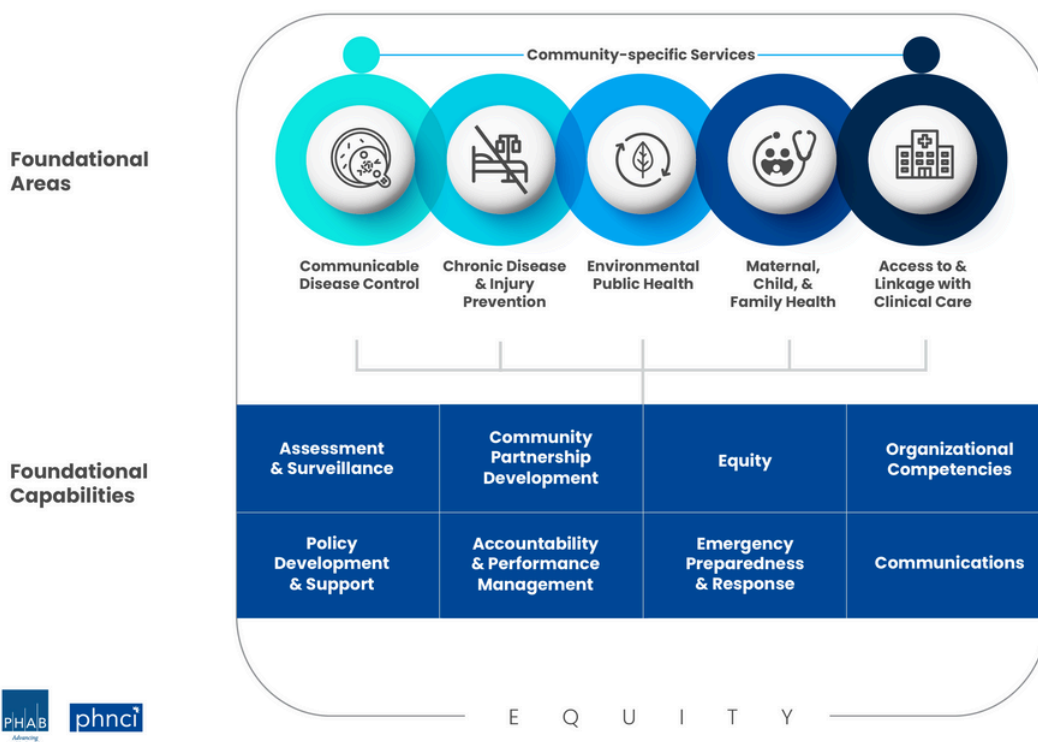


## Mission

The mission of the Green Lake County Health Department is to promote and protect health and prevent disease.

## Vision

We will become a leader in public health in Green Lake County promoting healthy people, thriving communities and safe environments.



## Health Equity

In order to create social and physical environments that promote good health for all we must approach problems through a health equity lens. The Green Lake County Health Department is committed to ensuring health equity for all residents. In the past year, we continued to make improvements in addressing health disparities and promoting health equity through our programs, partnerships, and initiatives.



**Equality** gives us all the same resources.

**Equity** gives us what we need.

# Community Health Improvement Plan (CHIP)



Every 5 years, Green Lake County Health Department, pulls together organizations, agencies, and community members, to gather information about the health needs of our county and make a plan with strategies to address any gaps. A description of these strategies is shown below with an update of what was completed during the first year.



## Access to Care-Medical

*Improve access to health care, including medical and dental services in Green Lake County.*

- Developed outreach materials aimed to bring awareness to free or discounted preventative medical services available to Green Lake County Residents.



## Access to Care-Dental

*Improve access to health care, including medical and dental services in Green Lake County.*

- Partnering with Bridging Brighter Smiles to host dental clinics for postpartum or pregnant mothers and children ages 1-4 that are on Medicaid/BadgerCare.



## Substance Misuse

*Prevent or reduce substance misuse among youth and adults in Green Lake County.*

- A **substance use prevention coalition** with the vision of *Green Lake County fosters a thriving and safe drug free community*, was developed. The coalition has representatives from healthcare groups, government agencies, non-profits, and community groups.

- In partnership with Berlin EMS, a Narcan Leave Behind program was implemented. This project enables EMS staff to leave naloxone on-site with patients that experience a suspected overdose and their support network.
- Through a partnership with Unity Recovery Services and Waushara SHINES, Green Lake County offers Peer Support Services, with walk-in hours, one day a week.

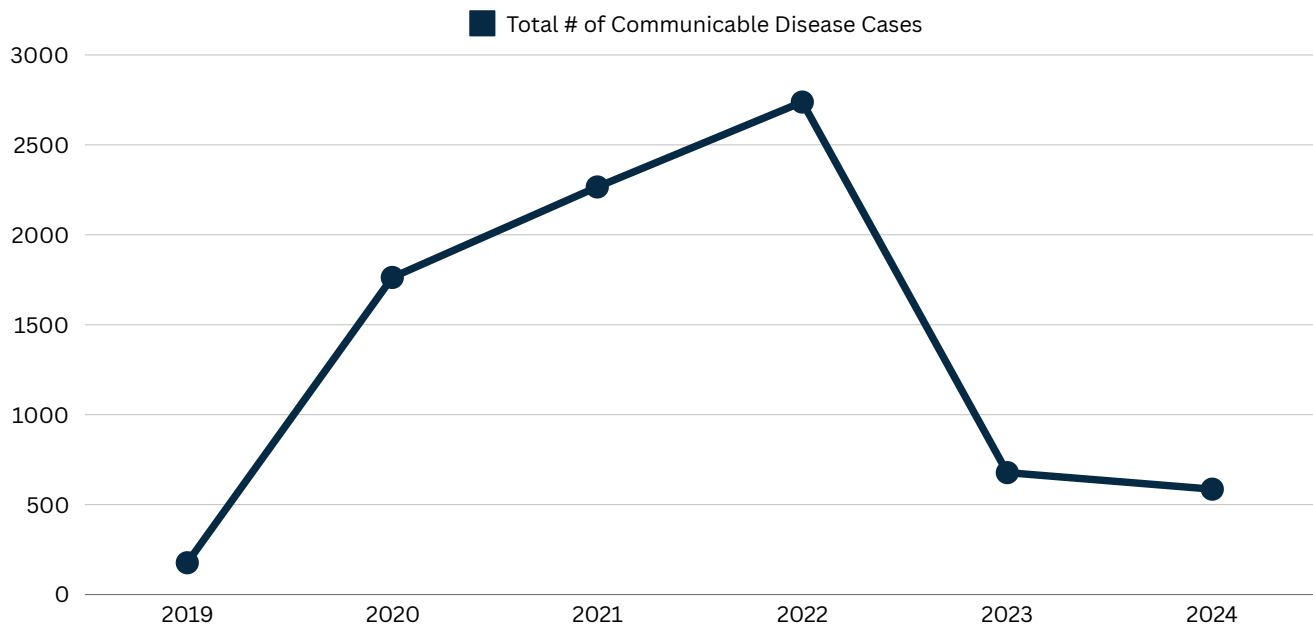


## Mental Health

*Build a culture of mental wellness throughout Green lake County.*

- Green Lake County HHS continues its efforts of Zero Suicide and work towards system wide transformation towards suicide prevention.
- Working with schools and school-based therapists to create efforts of positive mental health and mental health awareness among youth.

# Disease Control and Prevention



Public Health is required by state statute to follow up on acute and communicable diseases. Using the WI Electronic Disease Surveillance System (WEDSS), we are able to monitor trends and track outbreaks as they occur. The above graph shows total number of cases reported to Green Lake County Health Department over the last 6 years.

In 2023, Wisconsin had 51 confirmed cases of Pertussis. At the end of December 2024, Wisconsin has had over 2,300 confirmed cases. By comparison in 2024, Green Lake County had 66 potential cases of Pertussis with 8 of those being positive.

Other high communicable diseases for Green Lake County continue to be COVID-19, Influenza and Chlamydia.

The Health Unit again partnered with the Green Lake Association (GLA) and Green Lake Sanitary District (GLSD) on the Blue Green Algae and E. Coli beach monitoring program. The GLA & GLSD tested water samples at locations around Green Lake for the presence of blue-green algae toxins and E. Coli. Results were used to inform the community of potential beach advisories or closures by the health department. Throughout this testing season, five beach advisories/closures were issued. Once conditions improved, beach closures were lifted. Communicable disease funding was used to support this effort.

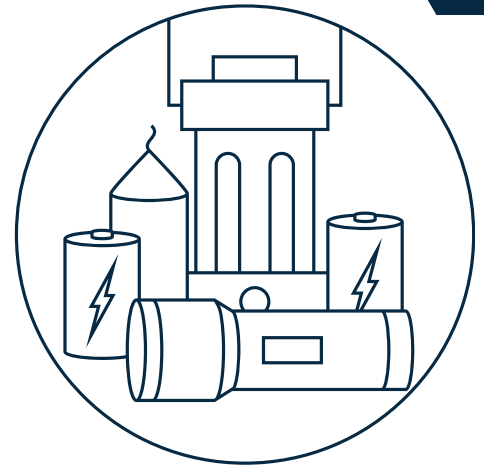
Pictured: Andrew Jeanetta (GL Association) Lisa Reas (GL Sanitary District), Rachel Prellwitz (GLC Health Dept.), Kyle Alt (GLC Health Dept.), Stephanie Prellwitz (GL Association)





# Public Health Preparedness

Allison Krause is our Public Health Preparedness Program Coordinator for Green Lake County. We continue to be an active member in the Region 6 Healthcare Coalition attending monthly meetings and participating in various preparedness exercises throughout the year. In addition, we are also active partners in the Local Emergency Planning Committee with Emergency Management.



This year, Allison attended the National Association of County and City Health Officials (NACCHO) on scholarship for a day long Rural Public Health Emergency Preparedness (PHEP) workshop in Cleveland, Ohio. Approximately, 65 PHEP coordinators from across the country in rural settings met to discuss their challenges in preparedness and how NACCHO can help coordinators with their preparedness plans. This group of coordinators still continues to meet virtually once a quarter.

Allison participates in several emergency preparedness workgroups and coalitions.

- The bi-monthly Fox Valley Healthcare Emergency Response Coalition (FVHERC) meetings, along with the Fox Valley Public Health Emergency Preparedness (PHEP) meetings.
- The Association of Public Health Nurses Emergency Preparedness & Response Committee is preparing a paper on the importance of nurses in emergency preparedness.
- The Wisconsin Public Health Emergency Management (WPHEM) advisory group. The purpose of this group is to create a Wisconsin professional certification program to be recognized as a professional field of practice among public health and emergency management.

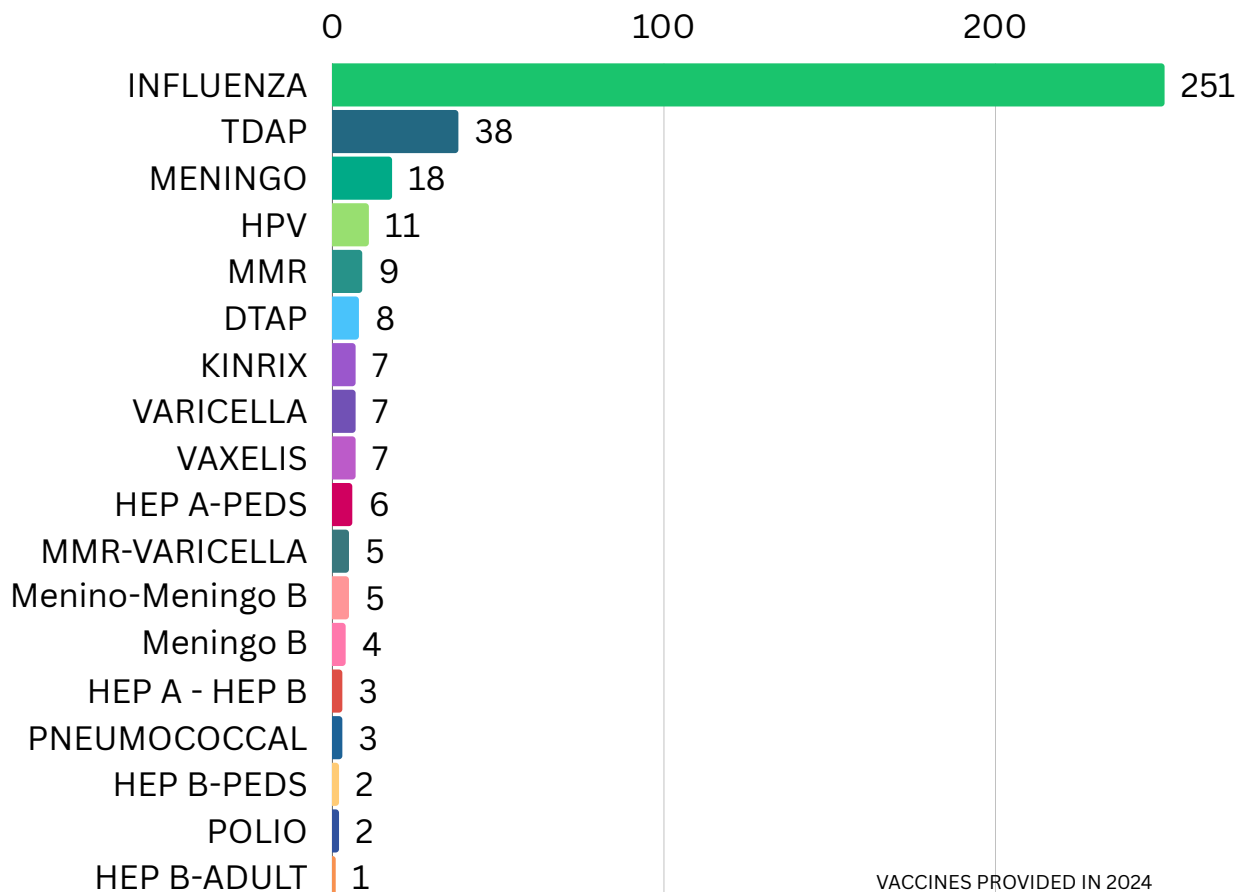
**In partnership with Emergency Management and many other county partners, a full-scale preparedness exercise was held on October 15th focusing on Cybersecurity.**

The purpose of this exercise was to improve the core competencies of cybersecurity, situational assessment, intelligence and information sharing.

Right: Picture of Green Lake County Cybersecurity Exercise held in October.



# Immunizations



For 2024, we decided not to host monthly immunization clinics as our numbers each month were extremely low and have changed to accepting appointments that better meet persons' schedules. We have continued our home visitation program to provide immunizations to the Amish community and have observed an uptake in vaccine acceptance. The Health Department is also focusing efforts to increase vaccination rates in all communities with adding new locations for vaccination. This fall we provided vaccinations in a variety of locations throughout the county for both back-to-school and influenza vaccines, including a Saturday clinic.

**60%**

Green Lake County  
children  
appropriately  
immunized by the  
age of 2



Right: Picture of Green Lake County staff providing vaccines in schools.



# Dental

We contract with Carrie Knurowski, Dental Hygienist, to provide services to Head Start and school age children for dental cleanings. Carrie provides services in Marquette and Fond du Lac counties as well. Carrie also provides sealants for school aged children through the Seal-A-Smile program. In 2024, Carrie was able to bill over \$60,000 to MA and Badgercare for dental services.



367

Total number of children who were screened and provided fluoride treatments

163

Total number of children that had prophylactic cleanings performed

86

Total number of children that had sealants placed

94

Number of referrals given for further care and treatment

**This program provides dental needs in our county that are greatly unmet due to providers not accepting patients with MA/Badgercare.**



# NUTRITION/WIC



WIC is the Special Supplemental Nutrition Program for Women, Infants, and Children – offering nutrition education, healthy foods, breastfeeding support, and referrals for healthcare providers and community services to those participating.

## 2024 WIC Participation

All served by Noble Community Clinics formerly Family Health La Clinica

**987**

Total number of individuals served

**57**

Pregnant women served

**180**

Infants under 12 months

**211**

Postpartum women

**539**

Children ages 1-4

**\$10,112**

Spent on fruits and vegetables at local farmers markets from June-October with the Farmers Market Nutrition Program

## WIC CLINIC UPDATES AND OUTREACH

Green Lake County WIC has continued operating hybrid under ARPA waivers. WIC continues to have monthly clinics at the Tri County Boys and Girls Club and the Green Lake County Government Center. They also have a clinic in Princeton every other month at the library.

Unfortunately, WIC was not able to add a bilingual breastfeeding peer counselor last year. The breastfeeding peer counselor continued supporting all WIC families with breastfeeding though. She supports families from the prenatal period all the way through weaning.

WIC continues to build connections with local healthcare providers to optimize referrals and sharing of health screening data (height, weight, hemoglobin).

Lastly, WIC continues to partner with Jake's Network of Hope/The Hub/Eastern WI Diaper Bank to provide families in need with diapers or pull ups on a recurring basis.



New this year, WIC has been successfully offering dental screenings for children through the Noble mobile dental team in Wautoma. The first clinic was held in July, and held another in December. Green Lake County residents who participate in WIC are eligible to participate at no charge regardless of insurance status.

# Childhood Lead

Lead assessment and education is a service provided by Green Lake County Health Department. A partnership of a Public Health Nurse and an Environmental Health Specialist with our Tri-County Consortium.

\*In 2021, the Centers for Disease Control and Prevention (CDC) updated the blood level reference value to 3.5 mcg/dL (Previous value was 5mcg/dL). Any child with a venous blood lead level of 3.5mcg/dL or higher is considered lead poisoned.

**At Green Lake County Health Department, all families who have a child with a blood lead level of 3.5 mcg/dl or over (venous or capillary),**

- **are contacted by phone to perform an assessment and provide education.**
- **followed by an e-mail containing supplemental educational handouts and county contact information.**

**Families that the nurse is unable to contact, have letters sent to their home, and the health care provider is notified.**

**For children presenting with a capillary test above 3.5 mcg/dl, parents are instructed about the need for confirmatory venous blood lead testing and instructed when to obtain this.**

**In 2024 Wisconsin DHS recommended universal lead testing for:**

- All children at age 1
- ALL children at age 2
- Any children between ages 3-5 without a previous test



# 220

Total blood level tests completed for children residing in Green Lake County

# 5

Children with elevated confirmatory venous blood lead levels (VBLL) ranging from 3.7- 15.2 mcg/dL\*

\*One home visit was made with the nurse and environmental specialist to identify potential lead sources which resulted in a rapid reduction in the child's lead level

# Mother, Child and Family

To help support healthy family development, Green Lake County Health Department provides outreach and education to all families when a baby is born. Outreach is done through phone support and mailings.



**207**

**Births** in 2024  
vs. 194 in 2023

**4.83%**

**Smoked** during  
pregnancy  
vs. 4.6% in 2023

**4.83%**

Babies born low  
birthweight  
vs. 6.7% in 2023

**61.35%**

Women received  
prenatal care  
beginning in the first  
trimester vs. 58.76%  
in 2023

Programs and resources that families have been referred to because of our outreach include Children's Wisconsin Program, First Breath, Wisconsin Works, Well Badger Resource Center, various lactation consultants, dental services and WIC.

"Women who receive early and regular prenatal care are more likely to have healthy infants," (American College of Obstetricians and Gynecologists Guidelines for Perinatal Care, eighth ed., 2017).

## CAR SEAT PROGRAM

The Green Lake County Health Department offers car seat checks to anyone in Green Lake County free of charge. The Health Department has two certified Child Passenger Safety Technicians (CPSTs) who educate caregivers on the proper selection, installation, and use of car seats and booster seats. This program allows eligible, low-income caregivers to receive car seats and booster seats for free. It is supported by local and state grant funds and/or donations.



### 2024 ACTIVITIES/OUTREACH

- Secured Wisconsin Department of Transportation (DOT) grant funds to help sustain the program
- Provided parents with education on car seat safety at Berlin Family Night
- Provided booster seat education to all kindergarten and first grade students at Clay Elementary in Berlin.

**38**

Total number of car seats  
were given to families  
along with education.

**94%**

Of those who had a car  
seat installation check  
reported having an  
increase in knowledge of  
proper car seat use.

# Mother, Child and Family

## PLAIN COMMUNITY HOME VISITING

The Green Lake County Health Department has been providing home visiting to the Plain Community since 2018. During the pandemic, home visiting was stopped until 2022. The health department has been working for the last two years to re-build a relationship with the Plain Community.

Currently, Lauren and Allison provide bi-monthly home visits to the Plain Community. They provide immunizations, free car seats, water testing, well baby checks, resource information and answer any health questions. Many times, they go to a home expecting to provide one service and end up providing others as well.

## CENTRAL WISCONSIN PUBLIC HEALTH PLAIN COMMUNITY COALITION

The Central Wisconsin Public Health Plain Community Coalition started several years ago with Green Lake County, Columbia County and Marquette County public health. All three counties provide home visiting and services in the same Plain Community. In 2024, as the Plain Community is growing, the coalition has invited Waushara County, Adams County, Juneau County, Dodge County and Fond du Lack County to join.

This coalition meets quarterly throughout the year. We coordinate education topics and share the knowledge and information we learn in the Plain Community during our home visiting.

For the last two years, the Central Wisconsin Public Health Plain Community Coalition has been invited by the Plain Community to showcase Public Health's knowledge and offered services at the Tri-County Auction in June. Each county had staff available throughout the day. Pictured is some of the information available at this event in 2024.

**53**

Home Visits

**23**

Water Tests

**20**

Immunizations

**19**

Carseats

**9**

High Nitrates

**2**

Bacteria positive





# Diabetes Prevention Program

Diabetes and prediabetes remain overwhelming problems in our county like the rest of the country. It is estimated that 1 of every 3 adults now has prediabetes.

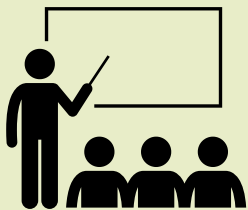
When left unnoticed, prediabetes generally becomes diabetes within 5 years. It is well known that when diabetes is not well controlled, it can lead to serious complications including heart attack, stroke, kidney disease, limb amputation, blindness and more. The best strategy is prevention. In 2022, Green Lake County Health Department initiated a CDC recognized diabetes prevention program (DPP), which has positively impacted **82 individuals!**



**Green Lake County DPP continues to maintain Full Plus CDC Recognition through the Diabetes Prevention Recognition Program (DPRP)**

Attained Medicare supplier status in 2024, supporting sustainability of the program!

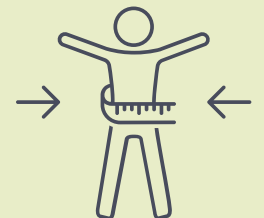
## 2024 Program Highlights



Eight, year-long cohorts have been started since 2022. 4 cohorts have completed the program with a combined weight loss of **623 pounds!**



"I have completed the wonderful program over a year ago and I am still reaping the benefits. I've lost over 60 pounds and maintaining my weight because of the habits I've learned over the past year. My food choices, portion control and of course continuing getting 150 minutes of exercise in a week is now routine. My lifestyle coach was awesome ...understanding, informative and always there for us whenever we need additional guidance." -Cookie T.



Average weight loss per participant is 14.7 pounds!

# Tri-County Environmental Health

The Tri-County Environmental health Consortium makes sure that the food we eat, the water we drink, and the conditions of our homes are safe by:

- Inspecting and licensing establishments
- Monitoring beaches and well water testing
- Investigating home lead hazards and providing radon test kits
- Performing human health hazard and nuisance investigations
- Monitoring rabies cases

During the calendar year of 2024, the following was completed in Green Lake County:

## FACILITY INSPECTIONS

**27**

Pre-inspections

**204**

Routine inspections

**9**

Re-inspections

**11**

Complaint investigations

## OTHER ACTIVITIES

**38**

Animals Quarantined

**5**

Number of animal samples processed

**4**

Housing complaints

**1**

Sewage issue

**10**

Nuisance/Other

**2**

Well water concerns/investigations

**36**

Radon test kits distributed

**72**

Water test kits distributed

To raise awareness around radon in homes, the Health Department sells home radon test kits for \$7. During Radon Action Month in January, test kits are discounted to \$5.

**Radon Test Kits Available**

**Why test for radon?**

- Radon is an odorless, invisible gas
- Radon is the second leading cause of lung cancer in non-smokers
- Radon is present in 10% of Wisconsin homes

Short term test kits are available for purchase at the Green Lake County Health Department for: **\$7**

Visit [dhs.wisconsin.gov/radon](https://dhs.wisconsin.gov/radon) to learn more!

**JANUARY IS RADON ACTION MONTH**

**TEST KITS AVAILABLE**

Green Lake County Health Department  
571 County Road A, Green Lake  
Questions? Call 920-294-4070

Available during normal business hours  
Monday-Friday 8:00am to 4:30pm

Short-term test **Only \$5**  
January 1 Through January 31, 2024

The Health Department again participated in the annual well water testing project in collaboration with the Land Conservation Dept. distributing 150 free water test kits to residents, with focus on wells located in the Townships of Princeton and Dalton. A community meeting was held on June 10th to go over results and provide education/resources on remediation for wells that tested over public health standards.



# Community Health and Prevention

## TRI-COUNTY DEATH REVIEW TEAM

Green Lake County, in partnership with Marquette and Waushara Counties, formed a joint death review team in August of 2023. The Joint Death Review Team's purpose is to examine the circumstances surrounding a death, typically focusing on preventable factors, to identify systemic issues and recommend changes in policy or practice to prevent similar deaths from occurring in the future.

→ Cases Reviewed in 2024: 5

## ALCOHOL AND OTHER DRUG PREVENTION

Green Lake County supports and promotes community-based efforts to prevent alcohol and other drug misuse.

**189 lbs** of medication gathered from permanent drug drop box locations during spring and fall take back events.

Throughout the year, various outreach materials are promoted to bring awareness to substance misuse and resources in the community, including billboards.

**National Drug Facts Week 2024**

**Excessive Alcohol Use Awareness**

**DID YOU KNOW?**  
Per the CDC, binge drinking is defined as consuming 5 or more drinks on one occasion for men, and 4 or more for women.

**Green Lake County**  
According to the 2023 County Health Rankings, in Green Lake County 26% of adults reported binge or heavy drinking.

Excessive alcohol use is linked with a number of short- and long-term health issues, including cancers, mental health concerns, injuries, violence, and more.

For information about cutting down on drinking, visit Drink Less, Be Your Best at: [www.cdc.gov/drinklessbeyourbest/](http://www.cdc.gov/drinklessbeyourbest/)



**MEDICATION DROP BOX LOCATIONS In Green Lake County**

Green Lake County has several permanent medication drop box locations where citizens can safely dispose of unused or expired medication. This is a great way to protect our loved ones, community, and environment.

**Drop-off Guidance**

- 1 If able, empty all pills into a clear, sealed ziplock style bag that is sandwich size or smaller.
- 2 Keep all liquids, creams, and powders in original packaging.
- 3 Recycle empty pill containers and paper boxes in home recycling bin. Remove all identifying information.
- 4 Drop off liquids, creams, powders, and bags of pills at designated locations.

**Do Bring:**

Pills	Capsules	Inhalers	Filled Syringes
Liquids	Powders	ointments	(no needles)
Drops	Visits	Pet Meds	
		Creams	Sprays

**Don't Bring:**

Sharps	Lancets	Mercury Devices
Needles	Biological Waste	Illegal Substances

**Green Lake County Government Center**  
513 County Rd A, Green Lake  
Located in lobby  
Access 24/7

**Berlin Police Department**  
108 North Capron, Berlin  
Located in lobby  
Access Mon-Fri 7:30am-4:30pm

**Princeton Police Department**  
633 S. Fulton St, Princeton  
Located in lobby  
Access Mon-Fri 8:00am-4:00pm

**Markesan Police Department**  
150 S. Bridge St, Markesan  
Located in City Hall Lobby  
Access Mon-Fri 8:00am-4:00pm

**TheaCare Medical Center-Berlin**  
229 Memorial Dr, Berlin, WI  
Access 24/7



In August, the Health Department pulled together various agencies, organizations, community groups and community members, to the “Call to Action on Substance Use Prevention.” That meeting has now evolved into a substance use prevention coalition to all work towards the same goal of making Green Lake County a place that fosters a thriving and safe drug free community.





# Community Health and Prevention



## TOBACCO PREVENTION AND CONTROL

Green Lake County is a member of the East Central Alliance for Nicotine Prevention. This multi-jurisdictional coalition is made up of Green Lake, Marquette, Waushara and Fond du Lac Counties, with Fond du Lac being the lead.

The Tobacco Coalition Coordinator and Lauren met with two schools to work on reviewing their tobacco policies and handbook protocols regarding tobacco and nicotine use and possession on school grounds.



19

Tobacco Compliance Checks were completed

5

Public and media outreach activities completed

## WI WINS

The Wisconsin Wins (WI Wins) campaign is a science-based, state-level initiative designed to decrease youth access to tobacco products. The Wisconsin Department of Health Services contracts with local partners to conduct investigations to establish retailer compliance with the law. Direct outreach is done with tobacco retailers and the community throughout the year.

## CATCH MY BREATH

CATCH My Breath is an evidence-based youth vaping prevention program for grades 5-12 that has been proven to substantially reduce students' likelihood of vaping.

246

5th- and 7th grade students have received vaping prevention education.



In February, we partnered with **Rise Together**, a team of national advocates, whose mission is to educate, engage, and empower young people to use their voices for change. Their focus is on preventing substance use and promoting positive mental health.



All middle school students in Green Lake County participated in a school event and heard Rise Together's message. Over 40 community members joined Rise Together for an evening event.





# Community Health and Prevention

## ADVANCED CARE PLANNING (ACP)

Advance Care Planning helps adults at any age or stage of health understand and share their personal values and preferences regarding future medical care. It is a gift you give your loved ones to help them make choices about your care.

ACP is a partnership of our Public Health Nurse, Nancy Gimenez and Kristen Dorsch in the Aging Unit, who are both certified Advance Care Planning Facilitators through Respecting Choices.

Kristen and Nancy continue to offer ACP community presentations to increase awareness and encourage creation of ACP documents before they are needed. One on one training is also available, includes all material needed, and is **FREE!**



## GENERAL OUTREACH

The Health Department continues to work to educate the public through news, social media outlets, and our website.

Content published on Facebook reached **44,500** accounts in 2024.

Articles published in local newspapers totaled **32** in 2024.

**Let's Get Our Flu Shots!**

Green Lake County Health Department offering both regular and high dose (for 65+) vaccines!

Call 920-294-4070 today to make an appointment.

Adults on Medicare or Medical Assistance can receive their vaccine with no upfront cost. You MUST bring your Medicare card & Supplement Card or Forward Card. Adults with private insurance can receive the vaccine for a cost of \$40.00. Adults with no insurance, please call our office to discuss eligibility. ALL school aged children (3-19) are eligible to receive their flu vaccine for no cost.

Flu Vaccine is recommended for everyone age 6 months and older.



**HEALTHY PEOPLE  
THRIVING COMMUNITIES  
SAFE ENVIRONMENTS**

Chronic Disease Prevention IS Public Health.



**WHAT DOES PUBLIC HEALTH STAFF DO?**

**Our staff provides:**

Vaccinations	Blood Pressure Checks
Water testing	Diabetes Prevention
Disease Investigation	Tobacco Prevention
Overdose Prevention Training	Restaurant Inspections
Advanced Care Planning	Car Seat Checks & Education

**AND SO MUCH MORE!**

Questions? We are here to help!  
Our regular business hours are Monday through Friday 8:00am-4:30pm.  
Give us a call at 920-294-4070



 [www.facebook.com/glcdhhs](https://www.facebook.com/glcdhhs)

# Contact Us



920-294-4070



<https://www.greenlakecountywi.gov/departments/health-human-services-health-unit/>

## **2024 Annual Report**

### **Aging/ADRC Unit**

The Aging/ADRC Unit provides services to Elderly and Disabled residents of Green Lake County. The staff are divided into program areas largely defined by funding source; however, the programs overlap in many areas, and the combined unit can maximize these resources to the advantage of all the people we serve.

During 2024 Staff included the Unit Manager, two Resource Specialist Social Workers, the Adult Protective Services Worker, three Meal Site Managers, the Nutrition/Volunteer Coordinator, the Elderly Benefit Specialist, the Disability Benefit Specialist, and the Aging Disability Resource Center Coordinator.

Staffing changes occurred primarily with the Nutrition Program for 2024. Meal Sites were combined to improve efficiency and better-quality services for the Community. For many years, Green Lake County had 3 Meal Sites which included Berlin Senior Center, Princeton Senior Center, and the Markesan Calvary Church. The hope was participation from the Community would continue to increase at each site. Unfortunately, participation at the sites have not returned to the numbers that were being seen prior to COVID. This has been a Statewide issue and not just a local County issue. Due to changes in the way the Community wants to socialize and receive their meals, the Nutrition Program explored ways to make the most impact with programs. This included combining 2 Meal Sites. The Princeton Senior Center was closed and shifted to Markesan Calvary Church. Individuals are still able to receive a meal at the Princeton Senior Center. Meals can be dropped for anyone that makes a reservation. Combining Meal Sites eliminated 1 Meal Site Manager.

The Nutrition Program explored ways to help make the Meal Site Manager and volunteer positions more efficient at the Sites. During the last part of 2024, the Nutrition Program partnered with Fox River Industries. Fox River Industries provided 3 full-time staff that would operate as the Meal Site Manager. Along with Staff, FRI would bring over FRI participants to act as the volunteers at the site. This provided consistent volunteers at the meal site every day and allowed for job skills training for FRI participants. This partnership will continue moving into 2025.

Moving into 2025 more Staffing changes will have occurred as part of a Unit Structure change. For the past 2 years, the ADRC Tri-County (Waushara, Adams, and Green Lake County) have met to discuss the possibility of separating and becoming a single ADRC for each County. Towards the spring of 2024, the Tri-County decided the best decision for each ADRC would be to apply to become a single ADRC. The Department of Human Services (DHS) approved the application for Green Lake County to become a single ADRC starting in 2025. Part of the restructuring meant eliminating the ADRC Coordinator position. The ADRC Coordinator provided support to all 3 Counties. Those responsibilities for the ADRC in Green Lake County would be absorbed by the Aging/ADRC Manager. The benefits of having a stand alone ADRC in Green Lake County allows for more customizable programming and targeted outreach to meet the specific needs of individual in Green Lake County.

Continuing with restructuring the Aging / ADRC Unit in 2025, the Adult Protective Services and Elder Abuse services will have been shifted to the Behavioral Health Unit. Through discussions and explorations, Consumers would receive the best services by making this shift. This transition allows one

Unit to maximize the resources and tools to provide best services to Consumers. Consumers would not be impacted as they would still reach out to the same phone number. Internally, this would allow referrals to be transferred to one Unit seamlessly. Collaboration between multiple Units will continue to occur. The ultimate goal is to utilize all resources and tools available to assist Consumers. This will continue to occur. With the shift, the APS position in the Aging Unit will be restructured to an Aging/ADRC Coordinator. This position will allow flexibility to provide support in many programs in the Aging / ADRC programs that only have 1 Staff person like Food Pantry and Nutrition Program.

2024 Highlights include – Hosted 2<sup>nd</sup> Health and Wellness Fair. This Fair included 35 plus vendors with 4 presentations. The event included food and music for social engagement for the participants. Over 250 people attended the event. The Health and Wellness Fair will look to continue in 2025. The Senior Newsletter was rebranded in 2024. The purpose of the rebranded was to expand the targeted audience. The hope would be to target individuals from 17.5 to elderly to read the newsletter. The hope would be more friends, family, neighbors, etc. would read the newsletter and be informed of resources and activities occurring in the Community. The newsletter was rebranded to be named “The Bridge”. Every 2 months the newsletter is published and over 1300 copies distributed throughout the Community. The Leaf Collection Program continued in 2024. This year the program expanded to rake and remove leaves for more individuals. This was possible by the partnership with Fox River Industries. Participants with Fox River Industries completed majority of the leaf cleanup for Community members that reached out.

The Snow Ball Dance returned for a 2<sup>nd</sup> year as well. The Town Square received a grant to host a social event. Town Square reached out to the Aging / ADRC Unit to assist with creating the event. 75 people attended the event. The main purpose of the event was to provide an opportunity for individuals to engage socially with others. An individual shared their personal experience with the event to Staff. He stated he came to the Dance the first year because he did not have many friends in the area and thought it would be a good way to meet people. He returned the 2<sup>nd</sup> year and brought 2 people with him. He said the event helped him to interact with people more and to meet more people. If funding allows, the Dance will occur in 2025 as well.

Starting in 2025, the Nutrition Program will have entered a contract for a new Caterer for the Nutrition Program. The contract was signed in 2024 with the start date Jan 2025. For many years, the Nutrition Program contracted with Feil’s Caterer Services to provide food for the Nutrition Program. For the past 2 years, the program has explored new Caterer options as the program wanted to explore more local options. The Nutrition Program entered a contract with the Markesan Resident Home. The benefits of this partnership is mainly the proximity of location. The Markesan Resident Home is located right across from the Meal Site in Markesan.

### **Aging and Disability Resource Center**

During 2024, DHS worked to improve the statewide database ADRCs used for data management. The system that was being replaced was called Wellsky. The new system that was implemented is called PeerPlace. PeerPlace was implemented statewide in October 2024. Due to the transition of the new system, annual data for 2024 is not available for the ADRC. For the past 2 years, the Tri-County leaders met to discuss the benefits of remaining a Tri-County or if dissolving the Tri-County would be more beneficial. In 2024, the Tri-County made the decision to dissolve and started the process with the State to become single ADRCs. The State approved the application. Effective Jan 1, 2025, Green Lake County ADRC was established. This decision included leaders with the previous Tri-County and discussions with

Green Lake Committees and Boards. Looking into 2025, Green Lake ADRC hopes to bring more awareness to the Community about resources and services that are available to people. The hope is to reach people before they need the ADRC. The ultimate goal of the ADRC is to reduce the amount of crisis the Community faces. The way this is accomplished is by reaching out to more people in the Community and engaging with people have not interacted with the County before. 1 way the ADRC hopes to meet this goal is by incorporating the ADRC Roadshow. The ADRC will have Staff more present in the Community. Staff will have tables at different businesses, libraries, hospitals, restaurants, etc. The idea behind having tables in these spots is to meet with people in the Community where people frequent often. The hope is people will stop by the ADRC table and ask questions and Staff will share resources and contact information. Data will not be reported in this section. Part of the transition of becoming a single ADRC, the APS and Elder Abuse program transitioned to Behavioral Health. The Staff person who ran those programs was restructured to be an Aging / ADRC Coordinator. Part of that Staff person's role will be to improve education and resources to professionals and individuals in the Community. The Coordinator will also provide support to all areas in the Aging / ADRC. Most positions in this Unit are staffed with only 1 person. By creating the Coordinator position, more support will be provided to each staff person who previously did not have any support.

What is an ADRC? The ADRC is funded by the State to provide a single point of entry to Long Term Care Services and Information and Assistance for residents of Green Lake County. Aging and Disability Resource Centers are the first place to go to get accurate, unbiased information on all aspects of life relating to aging or living with a disability. The ADRC provides information on a broad range of programs and services, helps people understand the various long-term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly funded long-term care. ADRC staff are employed by each county and duties are shared across county lines.

### **HEALTH PROMOTION PROGRAMS/TITLE III-D**

The ADRC offers community health and disease prevention education programs, with an emphasis on falls prevention, physical activity and chronic disease self-management. These programs are funded by a combination of ADRC, Title III-D, and grant funding. In 2024, 5 classes were offered in Green Lake County (See more detail below). Green Lake County will continue to contract with Waushara County Health Promotion Staff to offer programming in 2025.

Green Lake County (5 in-person classes offered)

- Healthy Living with Chronic Pain – Berlin – canceled
- PALS – Green Lake – 11 participants
- Stepping On – Green Lake – 7 participants
- Tai Chi Prime – Markesan – 17 participants
- Mind Over Matter – Berlin – 4 participants
- Home Falls Assessments – 1

### **TEFAP – (THE EMERGENCY FOOD ASSISTANCE PROGRAM)**

The Food Pantry is operated by the Aging/Long Term Care Unit of the Department of Health and Human Services and is available to any indigent person/family in an emergency. The Food Pantry is funded by TEFAP and private donations from fundraisers and local donors. For the 2024 year the Food Pantry was able to raise over \$103,000 dollars in Grants & Donations. The Food Pantry attempted to bring more awareness to their services by continued outreach activities.

The Emergency Food Assistance Program/Food Pantry operates every Tuesday from 10:00-12:00 as well as the first Thursday of the month between 4:00-6:00 p.m. (June – October). The Food Pantry currently has 37 volunteers who assist with food pantry distribution, donation drops off, deliveries and pick up of donations.

Eligible residents of Green Lake County may attend once each month. Throughout 2024, the Food Pantry served an average of 226 households per month, and 505 individuals per month. Each household was provided an average of 108 pounds of food for a month totaling almost 293,000 pounds of food given for the year.

<b>Food Pantry</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>
Average households served monthly	226	221	196	164
Average number of individuals	505	492	444	369

### **ELDER ABUSE AND NEGLECT PROGRAM**

The County Aging and Long-Term Care Unit has been designated as the lead Agency in the Elderly Abuse Reporting System. Services provided to elders in crisis include Relocation and Shelter costs, medical care, Legal Services, Supportive Homecare, Guardianship evaluations, and Outreach. These services are offered to older adults to help them resolve abusive or neglectful situations. The Adult Protective Services Social Worker investigates abuse and neglect referrals.

There was a total of 72 Elder Abuse investigations in 2024, with 17 Elder Abuse cases substantiated. The remaining cases were either unsubstantiated or unable to be substantiated for a variety of reasons. The most frequent concern was self-neglect, followed by material / financial abuse.

In 2007, a parallel system for Abuse and Neglect investigation and reporting for Vulnerable Adults was instituted by state law. The Adult Protective Services worker is the lead for this system also. The reporting requirements are very similar to the Elder Abuse system. In 2024, there were 9 reports of abuse to Vulnerable Adults; 4 were substantiated.

	<b>2024</b>	<b>2023</b>	<b>2022</b>
Elder Abuse Investigations	72	78	49
Elder Abuse Cases Substantiated	17	22	12
Vulnerable Adults Abuse Reports	8	10	9
Vulnerable Adult Abuse substantiated	4	5	0

## **ADULT PROTECTIVE SERVICES/GUARDIANSHIPS**

The Adult Protective Services Social Worker performed 10 guardianship studies for adults in 2024. (2022 – 25). In addition, 21 Protective Placement reviews were completed. (2022 – 25). All reviews require a summary hearing on each of these placements to ensure that the continuation of the placement is appropriate, least restrictive, and most integrated into the community. The Adult Protective Services worker submits a report to the court and attends each review hearing. Placements are monitored in nursing homes, Community Based residential Facilities (CBRF), State Centers for the Developmentally Disabled, Adult Family homes, and private homes or apartments. In addition, Power of Attorney documents and advanced planning information is regularly requested, and assistance provided as needed.

The APS Unit is part of a Community Group that includes individuals who would have some resources and/or services that could benefit an individual. The purpose of this group is to discuss referrals and community resources that would help benefit Consumers. 2 meetings were held last year and have plans to meet quarterly in the future.

## **AGING PROGRAMS**

The County Aging Unit is the Agency designated by the County Board and authorized by the Older Americans Act to continue to develop, support, assist, and evaluate County-based programs for older adults (over age 60) with the purpose of fostering independence and enhancing the quality of life for older adults in the county.

All Federal money from the Older Americans Act, Title III, is distributed to the state, which gives it to the regional Area Agency on Aging and then to the Counties. The amount each County receives is determined by a set formula. Included in the formula is the number of elderly, low-income elderly and isolated elderly individuals within the County.

Federal Title III-B money is used for various service programs such as elderly health screening, transportation, the elderly benefit specialist, and program development for Senior Centers. Matching local funds and required In-Kind assistance provides the rest of the resources for the Aging programs. Federal Title III C-1 & 2 must be used for elderly nutrition. See below for more information on the elderly nutrition and matching In-Kind amounts.

The Aging plan was updated in 2024. Aging plans are required by the State for each Aging Department receiving funding. These plans are active for 3 years. The goals created in the plan will be reviewed on a regular basis at Committee meetings. The plan can be accessed online and/or requested at anytime. People could reach out to the ADRC to ask for a copy of the Aging plan.

## **Aging Funding including IIIB, III-E, and AFCSP -**

Under the Federal Older Americans Act, Green Lake County Aging Unit is provided funding to provide services to individuals 60 and older who need services. Some examples of services provided: respite care, light cleaning, yardwork, small home-repairs, and chore services. The Aging Unit continued to look to expand the number of Consumers we provided services to in 2024. These options included finding natural supports, other grant opportunities, and partnering with local Organizations to provide volunteer opportunities for some of the services provided. Aging was able to partner with Fox River

Industries to assist with setting up and taking down a few events throughout the year. FRI also assisted with leaf cleanup for Consumers in the entire Green Lake County area. This was a change as in 2023, FRI just focused on Berlin area. Other agencies, including churches, assisted with leaf pickup throughout Green Lake County. The Aging program was able to provide supplemental respite care services to more consumers by offering them information to apply for grants through Respite Care Association of Wisconsin. The Aging program acted as a referral source and helped Consumers get connected with individuals with the Association to apply to receive more hours of respite. In total Green Lake County was able to provide assistance to 30 Consumers / Families which was an increase from previous years.

### **CONGREGATE NUTRITION PROGRAM (C-1)**

The Nutrition Program assists older individuals to live independently by promoting better health through improved nutrition. It reduces the isolation of older individuals through nutrition related and supportive services. It prevents malnutrition and promotes good health through nutrition education, screening, and intervention. The Aging Unit Nutrition/Volunteer Coordinator is trained as a certified ServSafe Professional Food Manager/Nutrition Director and oversees both the Congregate and Homebound Meal Programs.

In 2024, 4,846 meals were served at three Meal sites: Princeton Senior Center, Markesan - Calvary Chapel Church, and Berlin. Volunteers play a vital role in all our Congregate and Homebound Meals Programs. In 2024 we partnered with FRI to provide job work experience to FRI participants. Participants were able to work at the Markesan Meal Site as a volunteer. This provided job skills training to participants and allowed the meal site to have consistent volunteers daily. Suggested Donation Contribution was increased to \$5.00. The program received \$14,919.82\*

	<b>2024</b>	<b>2023</b>	<b>2022</b>
Meals served at meal sites	4,846	4,700	2,793
Congregate Meal Donation Dollars	\$14,919.82	\$10,653.52	\$7,322
Homebound meals delivered	20,813	22,973	17,594
Homebound meal donation dollars	\$83,763.60	\$69,643.10	\$66,392

### **HOMEBOUND MEAL PROGRAM (C-2)**

In 2024, 20,813 meals were served throughout the County to persons who are unable to go to the meal sites for health-related reasons. Requests for Homebound meals come from hospital discharge planners, meal site managers, units of Health and Human Services, doctors, and families and enable the older person to remain in his or her own home if possible. Requests are referred to the Nutrition Coordinator who meets with each new enrollee to conduct a thorough nutritional assessment; these are updated annually. The meal delivery program is also a part of a support system that checks on the elder person four to five days per week depending on their location. Drivers are trained to watch for changing needs and to alert Nutrition Coordinator as necessary. Green Lake County relies on volunteer drivers to provide these meals. The program is only able to provide as many meals as the drivers can distribute. As more community members look to be added to receive HDMS, more volunteers will need to be added. In 2024, the program had 1 volunteer leave and 3 new drivers were added.



## **TRANSPORTATION**

One of the greatest needs for the elderly and/or handicapped person is transportation. The Aging Unit receives and administers the 85.21 State Grant monies, \$79,889.00 in 2024. Service priorities are MEDICAL TRIPS, NUTRITION-RELATED ACTIVITIES, WORK-RELATED ACTIVITIES, and SOCIAL ACTIVITIES. Handicapped and older adults were provided 35,755 which was an increase from 2023 when it was 29,764. One of the biggest challenges throughout the year was recruitment and retention of volunteer drivers. Insurance Companies across the board changed policies and were not covering drivers if they were being paid to transport individuals. The State is aware of this ongoing issue and is currently working with Legislators to change policies.

In 2025, due to unforeseen circumstances, most of the transportation program will have come in house. The Aging Department will be managing the 85.21 program. In 2024, the program had 5 service providers. The hope was for 3 of them to be condensed making the program more efficient and effective for the Community. Towards the end of 2024, this was not an option any longer. Starting in 2025, the Aging Department will begin providing more day-to-day oversight over the program. Trip rates, volunteer reimbursements, and type of rides will be explored in 2025. Discussions will be brought to Committees to receive feedback as Green Lake County attempts to maximize the program for the Community with the funding that is provided. The program will have 4 volunteer drivers that are able to provide transport for anyone living anywhere in Green Lake County.

## **DISABILITY BENEFIT SPECIALIST**

The Disability Benefit Specialist (DBS) position aids people ages 18 to 59 who have any kind of disability, in applying for Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI). The DBS assists people with Medicare, to find the best Medicare Part D prescription drug plans for their individual needs. The DBS also assists individuals applying for Medical Assistance and the MAPP program.

Data is not available to report for the Benefit Specialist. DHS implemented a new data management system in quarter 3 of 2024. Data has been locked for 2024.

## **ELDERLY BENEFIT SPECIALIST PROGRAM**

The Elderly Benefit Specialist coordinates information and counseling regarding public benefit programs to individuals sixty years of age and older. The Elderly Benefit Specialist assists people aged sixty and over to apply for Social Security, Social Security Disability, Medicare, Medicare Part D, Medical Assistance, and Senior Care.

Data is not available to report for the Benefit Specialist. DHS implemented a new data management system in quarter 3 of 2024. Data has been locked for 2024.

## **OTHER PROGRAMS**

### Social Media –

Green Lake County ADRC / Aging programs starting in 2023 has created a bigger presence with Social Media. Events, Resources, Information, and Activities are being posted more on Social Media pages in hopes of reaching more people. This includes connecting with other local agencies and resources in the area to help share material that is relevant to Green Lake County residents. In 2024, the social media page had over 92,000 views. The social media page is 35,000 people. This means, on average, each posting is being viewed by 35,000 people. Social Media has had a positive impact for the ADRC / Aging department in reaching the Community.

# CHILDREN & FAMILY SERVICES UNIT

The Unit is comprised of the Unit Manager and eleven (11) staff members. There is one (1) Initial Assessment Worker for Child Abuse/Neglect Investigations, and one (1) Juvenile Court Intake Worker, three (3) Dispositional Social Workers, four (4) Wraparound Case Managers/Coordinated Service Team facilitators and of those four staff, two (2) are also In-Home Therapists. Then we have one (1) Alternate Care Coordinator and one (1) Birth to Three Coordinator/Children's Community Options Coordinator. See attached flow chart.

In 2024, the Children and Family Unit remained the same as the year prior with positions and employees. There has been consistency and no turnover. Below is a list of activities that the unit has completed above and beyond their daily duties.

**The Child Protective Staff and Youth Justice Staff completed the Tailored Dispositional Orders Training with the state and our county legal team, which included Judge Slate, DA LaSpisa, Corporation Counsel, Jeffrey Mann, and private attorneys.**

**Ongoing worker, Kate Thompson, was trained and certified in Love 146, Not a Number Child Trafficking Prevention Curriculum. She has been providing trainings to DHHS staff and we hope to begin to bring this to the schools in our district.**

**Youth Justice Staff, Claire Wendt, was recognized by the state and awarded the Frank J. Crisafi Recognition Award in 2024. This award is given out annually to recognize the hard work done by those in this profession.**

**The Children and Family Unit also worked hard this year putting together the Angel Tree Program which helps provide toys and gifts for children in need in Green Lake County. We partner with numerous area businesses to make this wonderful program continue. Breana Seuffer leads the program.**

The Children & Family Services Unit is responsible for the provision of several programs and services available to individuals and families in the community. The following is a summary highlighting activity in 2024.

### **Access/Child Abuse Neglect/Child Welfare**

The ACCESS staff for the Unit receive referrals that are logged into the eWiSACWIS system. These numbers include the Child Abuse/Neglect Reports, and Child Welfare Intakes, and other Service requests. 238 total referrals were received. They were as follows: 186 total reports of Child Abuse/Neglect and 52 services reports. 40 reports were screened in for a response from the Initial Assessment Worker; 146 reports were screened out. The screened in reports had a total number of 67 children that were identified as potentially being child victims. The total victims in all reports were 251. The screened in reports by maltreatment type were 11 - Physical Abuse; 43 -Neglect; 13 -Sexual Abuse; 2 -Emotional Abuse and 0 – Unborn Child Abuse. 52 Service Reports were received. These were comprised of 23 screened in for response and 29 screened out. There were 11 Children in Need of Protection and Services (CHIPS) petitions filed in 2023. We continue to prioritize family first and to utilize Protective Plans and In Home Safety Plans more often.

CPS staff are on-call twenty-four hours a day for the purpose of Juvenile Intake/Detention, Child Abuse/Neglect and Energy Assistance.

	2024	2023	2022	2021	2020
Number of Access Reports	238	287	264	323	336
Number of Child Abuse/Neglect Reports	186	231	218	261	211
<b>Number Screened in</b>	<b>40</b>	<b>55</b>	<b>59</b>	<b>80</b>	<b>64</b>
Number Screened out	146	176	158	181	147

	2024	2023	2022	2021	2020
Physical Abuse	11	27	22	35	13
Neglect	43	43	36	40	59
Sexual Abuse	13	7	9	9	20
Emotional Abuse	2	3	1	2	1
Unborn Child Abuse	0	2	2	4	4
<b>Service Reports Received</b>	<b>52</b>	<b>56</b>	<b>46</b>	<b>62</b>	<b>74</b>
# Screened Out	29	25	22	37	25
Child Welfare Screened in Reports	23	31	24	35	46
<b>Youth Justice Referrals</b>	<b>38</b>	<b>49</b>	<b>67</b>	<b>85</b>	<b>54</b>
Kinship Care Applications	4	12	0	1	6
Court Ordered Study	0	0	0	0	0
Adoption Related	0	0	1	0	0
Re-open closed care	0	0	0	1	1
Drug Affected infants	0	0	0	0	1
Inter-state Compact	2	1	0	1	1

### **Juvenile Court – Delinquency/Youth Justice**

In 2024, the Youth Justice staff received 38 referrals. This number continues to be in a decline over the past few years and again is a trend across Wisconsin. There may be multiple reasons for the lower referrals, however we do not have the data to show the reason. 12 new delinquency petitions were filed in 2024. Nineteen (19) YASI pre-screens were completed. Six (6) full screens were completed. Seven (7) re-assessment was completed.

No (0) new youth were placed in the Severe Juvenile Offender Program in 2024. No (0) youth were placed in residential care facilities. One (1) youth was placed in a group home setting for a few months, and she was discharged from their facility due to her behavior. This youth is currently in juvenile secure detention as staff are eagerly looking for an appropriate residential facility for her to be placed in.

Below are the numerous groups that were offered to youth in our community from the staff of the Children and Family Unit. Half of the staff members are involved in facilitating one or more groups throughout the year.

- Boys summer group. Six (6) youth were served in the boys group.
- The Girl Boss group was conducted in conjunction with local businesses that a female owned. This group averaged four (4) females per week.
- Girls Circle group, four (4) girls attended.
- Drugs, Alcohol & Vaping Curriculum- we served 17 youth.
- Social media & Sexting Curriculum, no youth were referred.
- Truancy group, no youth referred to this group, Law enforcement opted to send citations for the youth.

Juvenile Court staff are on-call twenty-four hours per day for the purpose of Juvenile Intake/Detention, Child Abuse/Neglect and Energy Assistance.

### **Electronic Monitoring/GPS Monitoring**

2 youth were on electronic monitoring in 2024. This consisted of one (1) male. And one (1) female. The monitors are used in lieu of secure detention.

### **Parent Training/Education**

The Family Training program provided services to twelve (12) families with a total of 21 children in 2024. They provided both parent training and education and parent aide services. In 2024 Crisis Intervention slots were continued. These slots are primarily utilized in an effort to return children to their parental homes post removal or prevent the removal in an emergency. Progressive Parenting LLC also provided parent-mentoring services in addition to Comprehensive Community Services team facilitation. Green Lake County continued their contract for additional parenting services with the Professional Services Group (PSG) in 2024. PSG did not serve any families for parenting in 2024.

## **In-Home Therapy/Targeted Case Management/Comprehensive Community**

### **Services/Coordinated Services Teams:**

There were 14 children referred to the wraparound program in 2024 through the school districts that we serve. In addition to these referrals, we had 69 child/youth teams (TCM/CST/CCS) active during calendar year 2024. The agency now has five (5) staff working in two (2) units (Children & Families & Behavioral Health) as well as two (2) contract staff that work facilitating teams in the TCM/CST/CCS wrap-around programs. One (1) additional facilitator carries a limited caseload.

### **Foster Care/Kinship Care**

Foster Care, Kinship Care, Group Homes and Residential Care facilities are used for children who are unable to reside in the home of their parents or guardians. All the unit staff is certified to perform the Child and Adolescent Needs and Strengths Assessment (CANS). In 2021, the federal Family First Prevention Services Act (FFPSA) rolled out in Wisconsin. This is an effort to keep families together and reduce the use of out of home care.

In 2024, three (3) children were placed into non- relative foster care/treatment foster care. Five (5) children were placed into a relative foster home or home. One (1) child is in secure detention. There are three (3) children remaining in out of home foster care that were removed in 2023. At the end of 2024, we currently have nine (9) children in court ordered placements.

The number of subsidized guardianships was one (1) in 2024. No (0) cases closed during the year.

In 2024, one (1) child was subject to Termination of Parental Rights (TPR) petitions. This case went to trial and the TPR grounds were not found. This child remains in foster care as the parent is still incarcerated and unable to be reunified at this time.

In 2024, eight (8) children were in voluntary Kinship Care placement(s). All cases completed an annual re-assessment of eligibility.

The total unduplicated count of all children placed in either voluntary or involuntary removal from their parental homes in 2024 was 9. This is significantly lower than years past and is a testament to the hard work of the staff and their ability to provide prevention services in our community. Green Lake County had 0 children re-enter out of home care once returned home. The state average is 8.78% percent re-entry, and we have 0%.

### **Licensing**

Green Lake County has three (3) Level 2 foster homes. The coordinator has been working with relatives that have taken placement of their grandchildren. In 2024, only one (1) relative completed the process to become a licensed foster home.

### **Courtesy Supervision/Interstate Compact**

Courtesy Supervision for both Child in Need of Protection and Services as well as Juvenile Justice Cases was performed for other Wisconsin Counties. In addition to courtesy supervision, home checks to confirm safe environment (CSE) for other counties. Our agency requested one (1) Interstate Compact on Juveniles (ICJ) to Arizona and there is a male youth placed with family in Arizona. We received one ICJ request for a male youth from Indiana and his supervision in Green Lake County was closed as successful. One (1) case with five children was supervised for the Interstate Compact for the Placement of Children (ICPC) for the State of Minnesota. The agency was also asked to complete an ICPC home study for Illinois.

### **Contractual Services**



The unit in home therapists served families through Mental Health Crisis planning and services. These two therapists worked in conjunction with an Independent Contractor, Wellhoefer Counseling to provide in-home therapy services to youth and their families and KD Counseling Services. The Unit also contracts for parenting services from both the Family Training Program, Progressive Parenting LLC. and the Professional Services Group (PSG).

### **Birth-3**

The Birth-3 position supports families in the home with children who have developmental delays and diagnosed conditions who are under the age of 3. The children must demonstrate a delay or have a diagnosed conditions to be eligible for services. The coordinator and one of the therapists on her team (one speech therapist, one occupational therapist, and one physical therapist) complete the evaluation. Once a child is eligible for the program then the coordinator writes the Individualized Family service Plan (IFSP) with the family to determine goals and frequency of services. These services are based in the home and/or the community. Since the end of 2023, we have been without a physical therapist, this position has been impossible to fill. The team has done an amazing job of still meeting the needs of all the children even with the vacancy.

### **2024:**

There were 62 new referrals to the program in 2024. There was a total of 77 children served in the calendar year due to some of the children still eligible from the previous year. 7 of the children were found not eligible as they were age appropriate in all areas of development. 15 children were found eligible and an IFSP was written to receive support from Birth-3. 9 children were screened out at an intake appointment and did not move forward for further evaluation. 5 children are still scheduled for evaluations and the remaining children's families either declined evaluation, declined services once eligible or had no further contact.

**CCOP**

This is the Children's Community Options Program. This program is run by the Birth-3 Coordinator and moved to the Children and Family Unit as stated above. This program is a payment for support and services that a family can't get through their insurance or Medicaid and the child is under 22 years old, have a disability and live in the home and meet eligibility on the functional screen that is completed by the coordinator.

One (1) child was served through CCOP in 2024.

Respectfully submitted,

Lisa Schiessl

Children & Family Services Unit Manager

## **2024 ANNUAL REPORT**

### **ECONOMIC SUPPORT UNIT**

*~ Providing and Coordinating Resources to Strengthen Families ~*

Access to resources and quality customer service are the focus of the Economic Support Unit. Our goal is to provide accurate, timely, and effective financial and case management support services for all our participants.

Economic Support provides eligibility services for people who are applying for or are enrolled in programs like Medicaid, Badger Care Plus, Food Share, Childcare, and Energy Assistance. These eligibility services include:

- Helping participants apply for or renew benefits.
- Processing:
  - Applications
  - Renewals
  - Information provided as verification or proof
  - Changes to a case
- Conducting Food Share and Childcare interviews
- Answering questions participants have about their eligibility and case.

Four Economic Support workers, an Economic Support Lead Worker and a Unit Manager make up the Economic Support Unit for Green Lake County.

County agencies have joined together to form eleven consortiums across the state. Green Lake County Economic Support is part of the Consortium, East Central Income Maintenance Partnership (ECIMP). This “partnership” consists of eight other counties: Calumet, Kewaunee, Manitowoc, Marquette, Outagamie, Waupaca, Waushara, and Winnebago.

ECIMP currently serves 67,093 cases amongst the nine counties. This is a 4% increase from last year.

Each consortium operates a call center to help with eligibility services. Each county in ECIMP is responsible for “staffing” the call center. Green Lake County is scheduled 52+ hours per week in the call center. ECIMP’s call center receives approximately 15,765 calls per month. ECIMP saw a 11% increase in calls for 2024. The time scheduled increases as the call volume increases. ECIMP have maintained the required performance standards.

### **ECONOMIC SUPPORT PROGRAMS**

*~ The Economic Support Programs serve to provide financial stability for low-income households and those experiencing a financial loss~*

Economic Support partners with the Wisconsin Department of Health Services (DHS) to help participants apply for or enroll in programs such as: Badger Care Plus, Medicaid and FoodShare.

County agencies were mandated in 2012 to join to form consortia. There are 11 consortia, or groups of these agencies, across the state. They help participants:

- Answer questions about eligibility and benefits.
- Apply for benefits.
- Conduct FoodShare interview.
- Process applications, benefits changes, provide services that are necessary to meet an emergency need such as homelessness or medical needs. Each program serves a specific population and has different income guidelines and requirements. The self-sufficiency of Green Lake County households and its participants is the program goal.

Requests for program assistance are made by contacting either the call center at 1-888-256-4563, through [www.access.wi.us](http://www.access.wi.us), contacting Green Lake County Health and Human Services asking to speak to the intake worker, or by coming into the agency. Participants can manage their benefits on the MyACCESS Mobile App.

The caseload for Green Lake County was stable for 2024. Green Lake County has seen an increase in applications requesting Long Term Care services this year. Long Term Care services include Community Waivers (Family Care) and Nursing Home.

### **Medicaid in Wisconsin**

Wisconsin Medicaid is a joint federal and state program that helps more than 1 million residents get:

- High-quality health care coverage.
- Long-term care.
- Other services that promote physical and mental health and well-being.

There are many types of Medicaid Programs. Each has certain requirements that must be met if a participant wants to enroll.



Children



Older adults



Adults



Pregnant people



People with disabilities

In November 2024, 3967 individuals (20.51% of residents) were enrolled in Medicaid, BadgerCare Plus, and other state-funded programs that provide health care insurance coverage.

**Food Share Wisconsin**

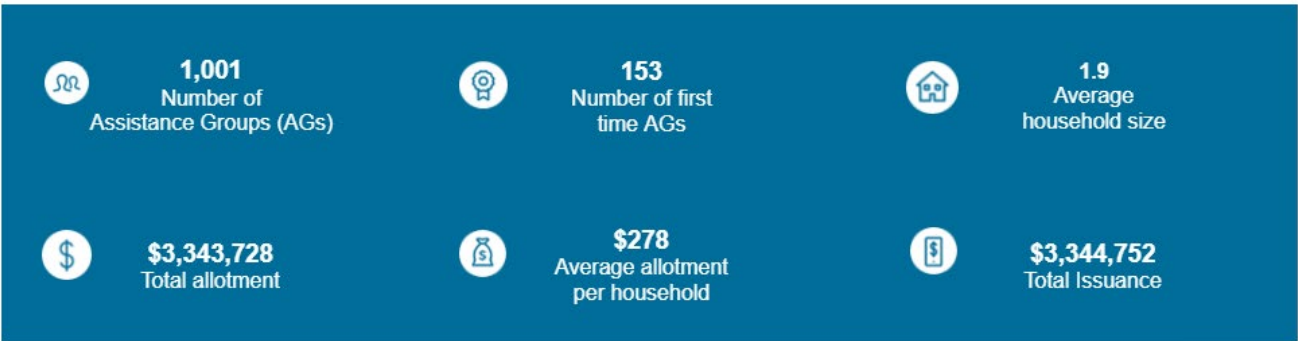
You’ve probably heard of food stamps or SNAP (Supplemental Nutrition Assistance Program). In Wisconsin, we call the program FoodShare. The goal of this programs is to stop hunger.

You can use Food Share benefits at most stores. They can also be used at many farmers markets, to buy fresh fruit and vegetables.

People all over Wisconsin get help from FoodShare. We help people of all ages who:

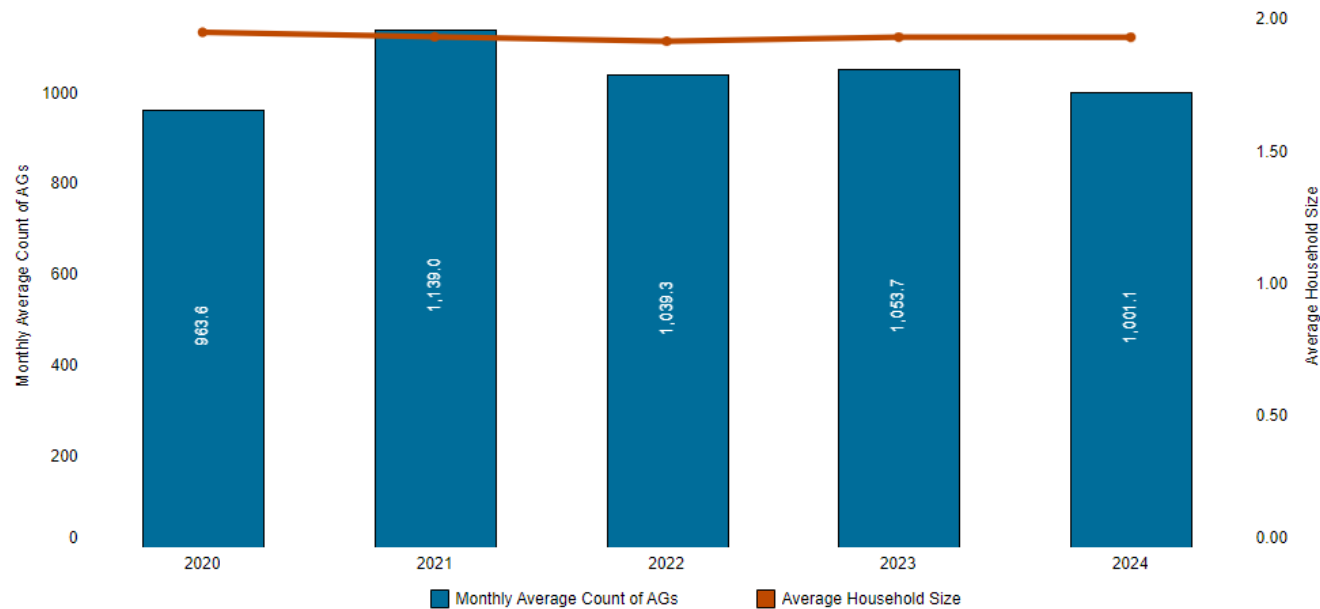
- Have low-income jobs.
- Live on a small or fixed income.
- Are retired.
- Have lost their jobs.
- Are disabled and cannot work.

**Who received FoodShare benefits in Green Lake County in 2024?**



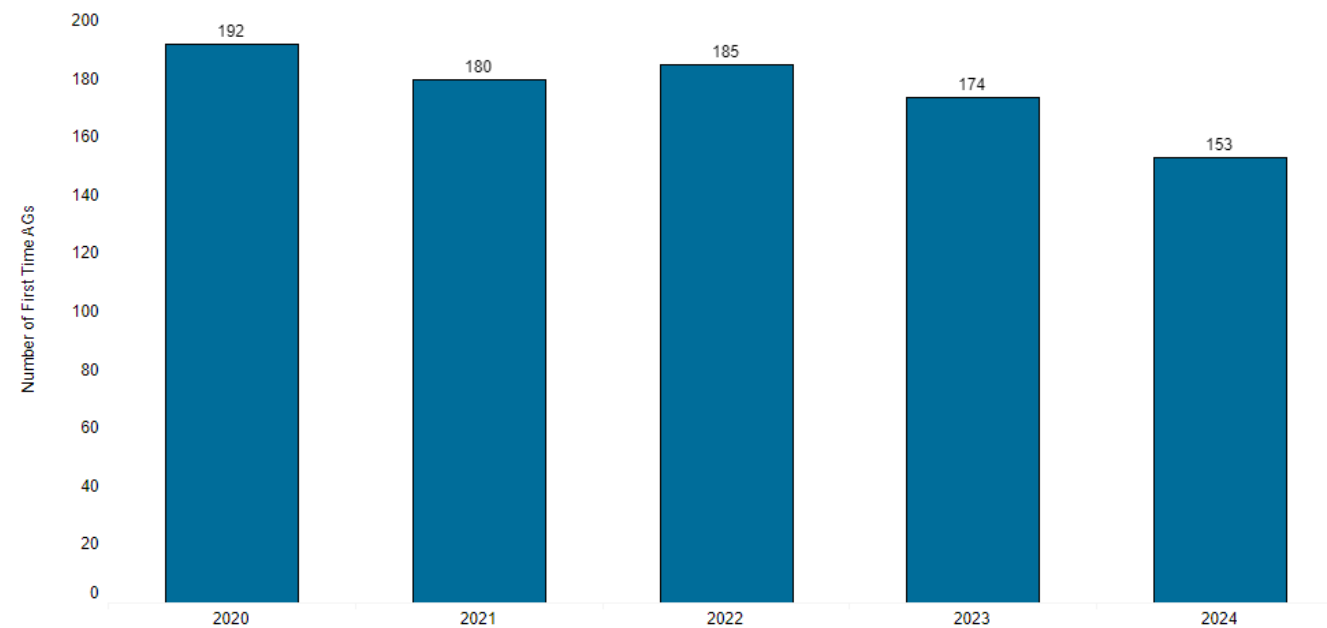
**What was the FoodShare AGs household size?**

The average number of distinct AGs per month was **1,039** and the average household size was **1.9** in the last 5 years.



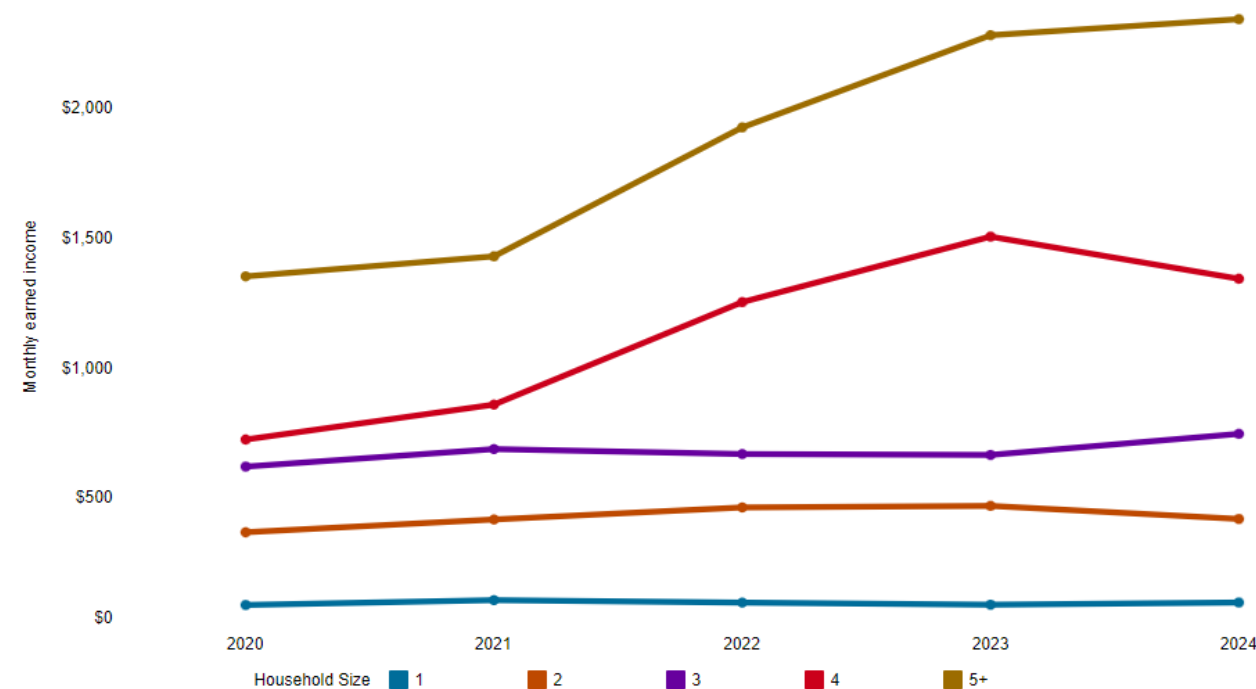
## How many FoodShare AGs were first-time recipients?

First-time AGs are households where no one received benefits in the past 60 months. The average number of first-time AGs per year was **176.8** in the last 5 years.



## What was the average monthly earned income of an AG?

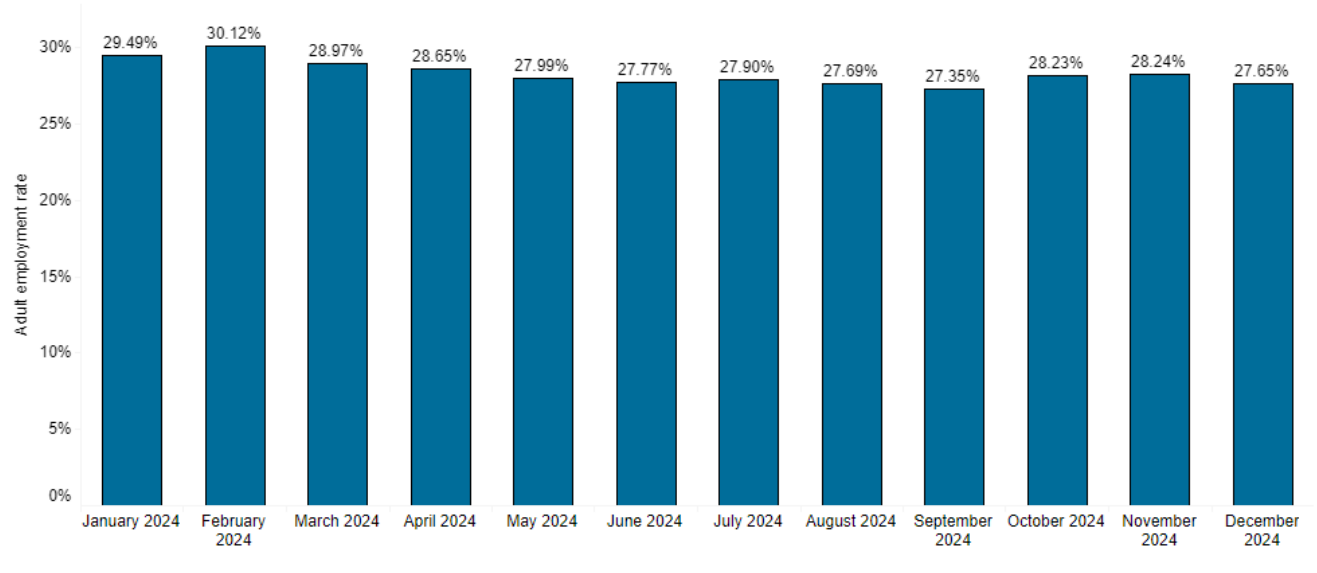
In the last 5 years, the average income of AGs, regardless of employment status, was **\$388** each month.



### One-Year Trend

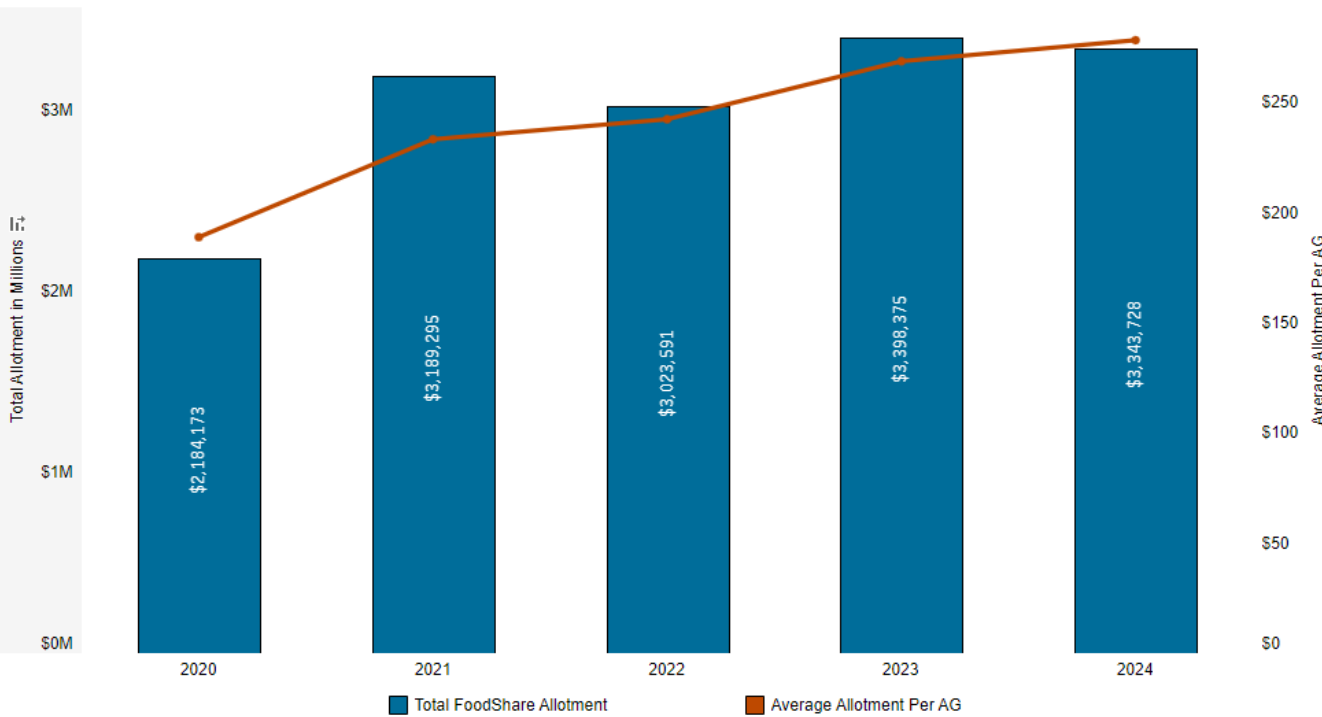
In the past 12 months, **27.65%** of adult FoodShare recipients were employed. The average monthly earned income of employed FoodShare members was **\$1,840**.

### FS Adult Employment Rate



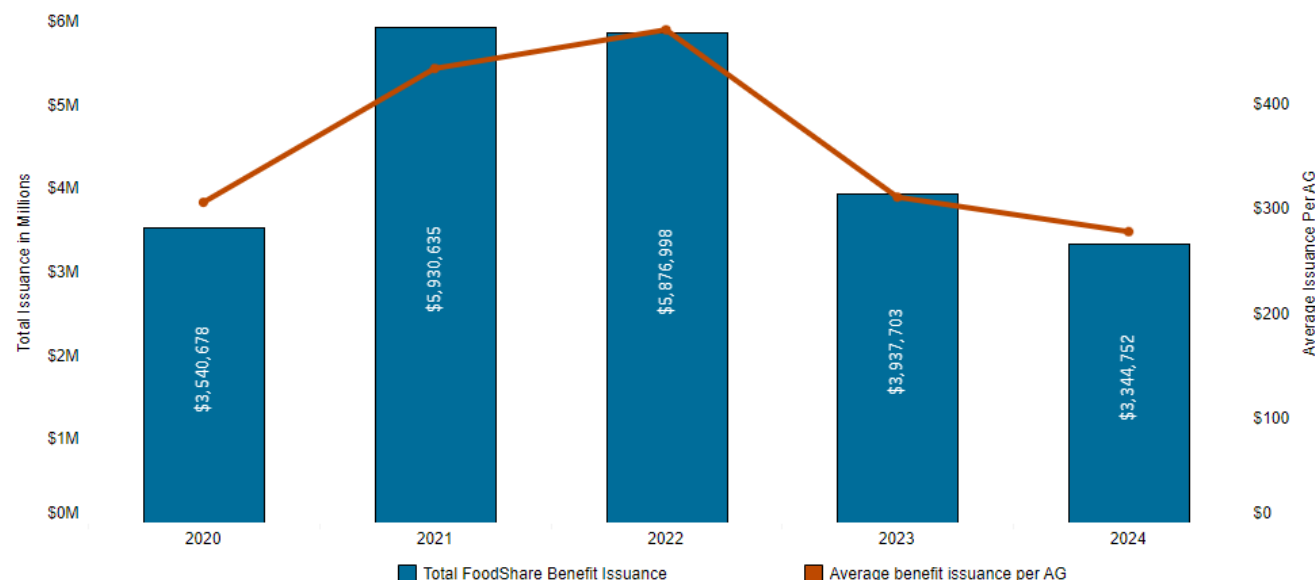
### What was the allotment in the past 5 years?

In the past 5 years, the average total allotment amount per year was **\$3,027,832**. The average monthly allotment for AGs was **\$243** in the past 5 years.



## What was the issuance in the past 5 years?

*In the past 5 years, the average benefit issuance per year was \$4,526,153.*



## Wisconsin Shares-Child Care

The vision of the Wisconsin Department of Children and Families (DCF) is that all children have access to high-quality early care and education. We reinforce that vision with our mission to support low-income working families by sharing the cost of a childcare and promoting the social well-being of all children and families through safe, high-quality early education experiences.

In 2024 Green Lake County provided Childcare assistance to 27 families / 19 children. Average monthly benefit per child was \$4,590.93. Total benefits received was \$123,955.08. 73% of the children receiving Wisconsin Shares – Child Care are between two to six years of age.

## Energy Assistance

The Wisconsin Home Energy Assistance Program (WHEAP) aids with heating costs, electric costs, and energy crisis situations. Operating with federal and state funding, the program aids households across the state to help lower the burden incurred with monthly energy costs. Most types of fuel are eligible to receive assistance. Whether a participant uses wood, propane, natural gas, electricity, or fuel oil to heat your home, Energy Assistance is available if the participant qualifies. Energy Assistance is a one-time payment during the heating season, October 1 – May 15. The funding pays a portion of the heating costs, but the payment is not intended to cover the entire cost of heating a residence. The amount of the benefit varies depending on a variety of factors, including the participant's household size, income, and energy costs. In most cases the Energy Assistance benefit is paid directly to the participant's energy supplier.

Green Lake County ended the contract for Energy Assistance in September 2024. ADVOCAP is the bearer of the contract.

Submitted by: Shelby Jensen  
Economic & Child Support Unit Manager





# Department of Health and Human Services, Fox River Industries Unit



## MISSION:

NAVIGATE POSSIBILITIES IN ORDER TO REACH  
FULL CAPABILITIES

## VISSION:

To Provide Programming Options  
that  
Assist Participants in Fostering  
Meaningful Community Relationships  
that  
Lead to Increased Independence

## CORE VALUES:

Compassion  
Collaboration  
Community  
Choice

## SERVICE ARRAY:

DAY SERVICES  
FACILITY BASED PREVOCATIONAL SERVICES  
COMMUNITY BASED PREVOCATIONAL SERVICES  
SUPPORTED EMPLOYMENT SERVICES  
REPRESENTATIVE PAYEE SERVICES  
TRANSPORTATION SERVICES

Fox River Industries, often referred to as FRI, is a unit of Green Lake County, Health and Human Services and a provider agency of Long-term Care Services in day programming, vocational training, and representative payee services.

The Centers for Medicare and Medicaid Services set of policies titled "The Home and Community-Based Services Settings Rule" which allowed provider agency access to waiver dollars, providing the financial support needed to provide services for the aging and disabled. Funds allow for individuals to receive supports in their own home or community rather than in more restrictive settings or institutions.

Our services are intended to assist adults with developmental and intellectual disabilities overcome barriers that limit a person's independence and ability to do the things that are part of our daily routine, such as personal care, going to work, paying bills, and living a meaningful life in the community. The ultimate goal is avoiding costly institutional living. Services rendered are determined by the participant and the care team in the ongoing member-centered planning process.

**Fox River Industries, Inc.** is a nonprofit 501(c)3 with a board of directors that meets twice a year and serves as advisory to functions related to the employment of our clientele and the subcontract work related aspects of the Fox River Industries, Inc. business.



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# FEDERAL AND STATE UPDATES

## HIGHLIGHTS

- Re accreditation with Molina (MyChoice)
- Increased contracted services with Inlusa
- On site visit with our trade association, Disability Services Provider Network (DSPN). DSPN exists to support and be a resource for member providers through advocacy and education resources so they can provide the highest quality and full array of services for those with disabilities throughout Wisconsin.
- Starting in January 2025, Family Care members in Green Lake County will have more choices in who helps manage their long-term care and will be able to choose from four managed care organizations (MCOs) for Family Care. That's an increase from the two currently available. Green Lake County will also all have the option to participate in Partnership; a program that mixes health and long-term support services in home.

## THREATS

- Under a proposed per capita cap, the federal government could pay states a fixed amount of funding per Medicaid enrollee, resulting in a reduction of financial support to Medicaid programs at the state level. It is speculated that this would result in a shifting an even higher financial responsibility on to the states and result in a reduction in services available to recipients. Cuts to the Home and Community Based Settings Services would be detrimental to our revenue stream and in worst case scenario, could result in re-institutionalization of developmentally disabled individuals who receive support under Medicaid funded programs.

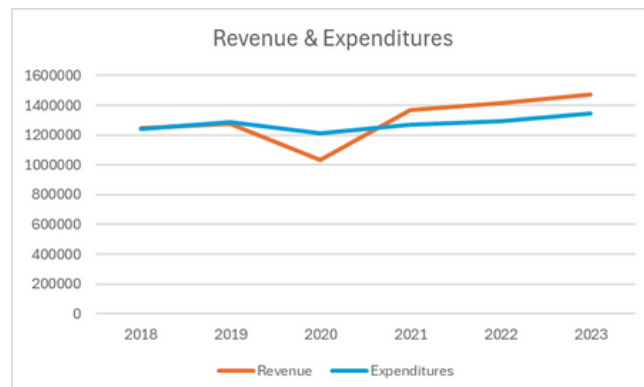
## THREATS CONTINUED -

- DHS is proposing the requirement that Community Based Day Service be completed 100% outside of any provider "walls." In other words, you cannot go inside of any facility, or it's not considered community based. This poses challenges with transportation, providing cares, and other program logistics. We are watching this to see how it may be enacted in other community-based services. (Our day service program is not classified as community based, although we have received pressure from funders to consider this in order to justify higher reimbursement rates. )
- The Wisconsin Department of Health Services (DHS) has created and launched a minimum fee schedule for community-based services. This defines the lowest rates managed care organizations can pay providers of adult long term care services in the Family Care System. They have started implementing this structure with Supportive Home Care and residential facilities. We are watching this close to see how it might affect our rates in the future.

# AGENCY UPDATES

## Service Budget:

- Goal to continue to look for ways to increase revenue thru increased enrollment.
- Goal to continue to look for lower cost alternatives and ways to combat inflation.



# PROGRAM UPDATES

## DAY SERVICE PROGRAM

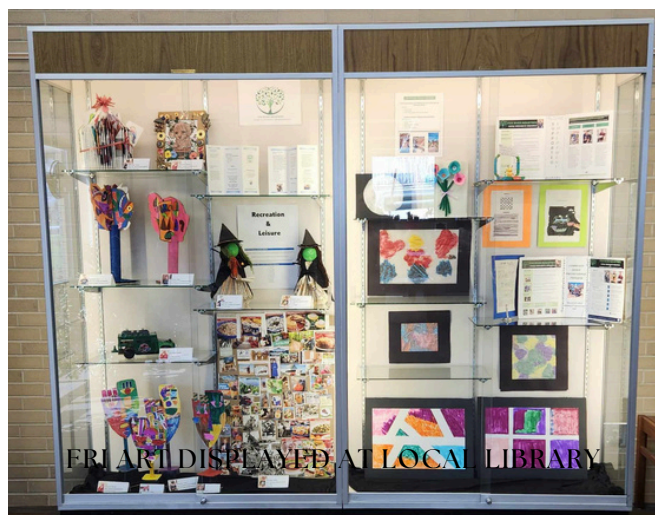
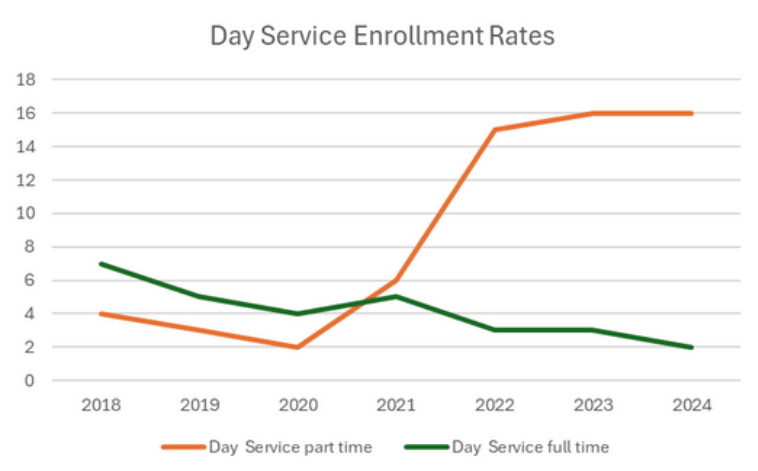
ADULT DAY SERVICES ARE PROGRAMS DESIGNED TO MEET THE NEEDS OF THOSE WE SERVE THROUGH AN INDIVIDUAL PLAN OF CARE THAT IS STRUCTURED, COMPREHENSIVE, AND PROVIDES A VARIETY OF HEALTH & SOCIAL SUPPORTS. OUR PROGRAM OFFERS SAFETY AND SUPERVISION, ASSISTANCE WITH PERSONAL CARE, ACTIVITIES OF DAILY LIVING, SKILLS BUILDING, RECREATIONAL ACTIVITIES BOTH IN-HOUSE AND IN THE COMMUNITY, AS WELL AS EXERCISE AND RANGE OF MOTION EXERCISES. THIS SERVICE IS ALSO CREDITED WITH PROVIDING RESPITE FOR FAMILIES.

### HIGHLIGHTS OF 2024

- Chris Shaw filled aide vacancy in January.
- First full year of expanded day program proved very successful and sought after by program participants, allowing those who are aging or lack interest in employment to transition into day programming with a schedule that is tailored to their preference.
- Volunteerism and Community partners rebounded to precovid numbers.

### LOOKING FORWARD

- We are making incremental changes over time to combine our two programs, melding to one larger program. This will allow for increased community connections, participant choice, and diverse program options.
- Implementation of monthly activity calendars to meet HCBS expectations.
- Maximizing revenue thru continued evaluation of available openings.





FACILITY  
BASED  
PREVOCATIONAL  
PROGRAM

PREVOCATIONAL SERVICES INVOLVE THE PROVISION OF EDUCATION AND WORK  
EXPERIENCES THAT DEVELOP GENERAL, NONJOB-TASK-SPECIFIC STRENGTHS  
AND SKILLS THAT CONTRIBUTE TO EMPLOYABILITY. THIS IS ACHIEVED THRU  
SUBCONTRACTS AS WELL AS EDUCATIONAL SESSIONS AND EXPERIENCES

HIGHLIGHTS OF 2024

- Reduction in the number of full-time enrollees by offering other services; opening up resources to serve individuals off the wait list.
- Increased opportunities to gain skills thru a variety of approaches.
- FRI sold the Freightliner Box Truck in October to raise funds toward a replacement truck as the International is no longer safe for use due to rusted frame.
- Prevailing wages are the wages paid to experienced workers in a particular job, while subminimum wages are wages paid to employees of Fox River Industries Inc. based on their rate of productivity, earning them a percentage of the prevailing wage. Fox River Industries Inc. prevailing wage for 2024: \$17.65 for all packing jobs (Nelson Miller), \$16.12 for corn production (A Squirrels Dozen), \$17.00 for sewing (JP Luther Co.) and \$18.65 for all assembly jobs (Milsco).

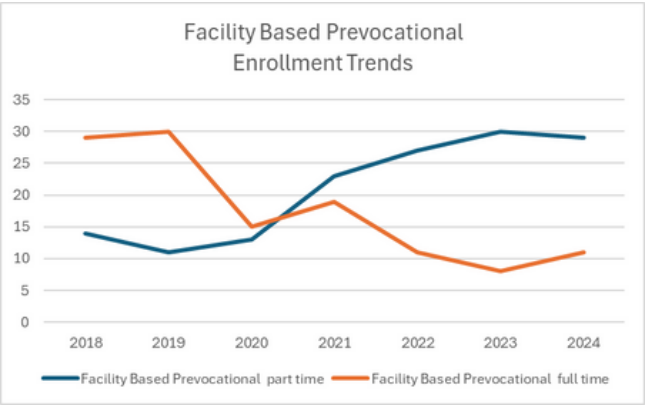
LOOKING FOWARD -

- Goal of wait list elimination, allowing individuals to access services at the moment they need them.
- Creation/Implementation of monthly activity calendars that meet HCBS expectations, balance inconsistent work demands with the need to always provide educational programming, and a focus on offering choices in how and where services are experienced.

- Goal toward increased success in meeting the benchmark of increased percentage of participants involved in prevocational services that are engaged in community integrated employment. 2024 average success rate was 39%.
- Implementation of Group Employment Program. Group Employment provides a “group” of participants the opportunity to receive continuous onsite support from a staff at community-based job site thru contracts held with a local business.

PRESSURES

- Need for a replacement box truck.
- The U.S. Department of Labor has proposed a rule that would phase out the ability to pay workers with disabilities less than the federal minimum wage for the work they perform.



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## COMMUNITY BASED PREVOCATIONAL PROGRAM

COMMUNITY BASED PREVOCATIONAL SERVICES PROVIDE OPPORTUNITIES FOR INDIVIDUALS TO RECEIVE EMPLOYMENT TRAINING IN AN INTEGRATED COMMUNITY SETTING VERSUS IN A FACILITY. THIS IS ACHIEVED THRU EDUCATIONAL SESSIONS, TOURS, VOLUNTEERISM, AND INCREASING COMMUNITY RESOURCE AWARENESS.

### HIGHLIGHTS OF 2024

- Partnership with Green Lake County Aging Unit to Manage the Senior Dining Meal site, creating a new work training opportunity. This partnership makes it possible to utilize this site and job tasks involved as an avenue to teach work related skills thru hands on experience. This mutually beneficial opportunity not only strengthens work skills and provides participants with new experiences; it also allows Fox River Industries to serve the community, which is in alignment with one of our core values!
- Attended Advocacy Day at the WI State Capital

### LOOKING FOWARD -

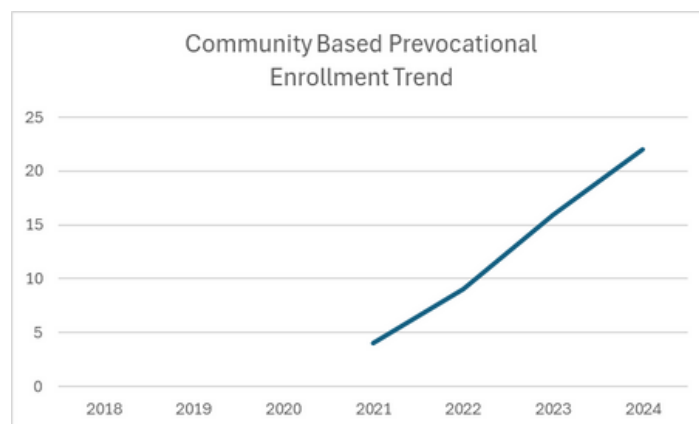
- Exploring Youth Opportunities
- Implementation of monthly activity calendars to meet HCBS expectations
- Re-exploring Group Supported Employment
- Continued partnership with other HHS units to create new learning opportunities for those served.

### PRESSURES

- Threat of mandated lower staff to client ratios in order to qualify for reimbursement.



ADVOCACY DAY AT THE STATE CAPITAL



## SUPPORTED EMPLOYMENT SERVICES

SUPPORTED EMPLOYMENT REFERS TO SERVICE PROVISIONS WHEREIN PEOPLE WITH DISABILITIES ARE ASSISTED WITH OBTAINING AND MAINTAINING EMPLOYMENT IN A COMMUNITY SETTING. COMMUNITY INTEGRATED EMPLOYMENT IS VIEWED AS THE GOAL OF PREVOCATIONAL SERVICES WHEN SERVICES ARE FUNDED BY STATE MEDICAID WAIVER DOLLARS.

### HIGHLIGHTS OF 2024

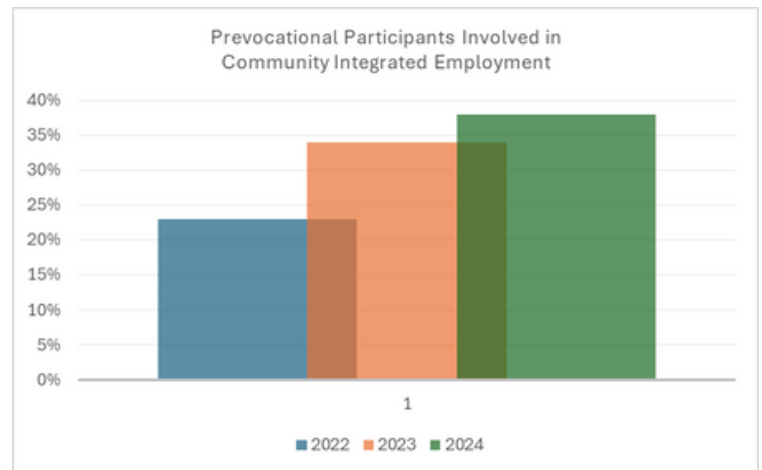
- 10 individuals were hired in community jobs.
- Continued rise in referrals to DVR as we strive to improve our ratio of individuals in prevocational services who are engaged in finding employment or are employed. This is an indicator of successful prevocational services.
- Meal Site Manager, Amy Burdick was hired as a Supported Employment program aide. She continues to also assist with management of the meal site.

### LOOKING FOWARD -

- Exploring Partnership with Behavioral Health Unit to support individuals with mental health diagnosis as primary barrier to employment in finding and maintaining employment

### PRESSURES

- Need for long term support for those working leaves little room to take on new referrals without an increase in staff resources.



### SEIRRA WORKING AT HER NEW JOB





REPRESENTATIVE  
PAYEE  
SERVICES

Representative Payee Services provides benefit management for Social Security beneficiaries who are incapable of managing their Social Security or Supplemental Security Income payments. This is managed thru the use of a collective account.

HIGHLIGHTS OF 2024

- Finished year with 77 beneficiaries, showing an increase annually in 2023 and 2024 after consistent trend down years prior.
- High demand by Long Term Care due to the provision of high quality services.

LOOKING FOWARD -

- Continued implementation of the use of TrueLink Debit cards in order to reduce administrative costs.

PRESSURES

- Low reimbursement rates
- Waushara County ceased providing this service leading to increased referrals.

TRANSPORTATION  
SERVICES

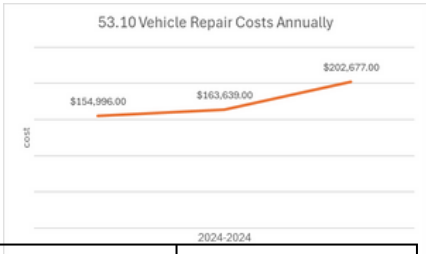
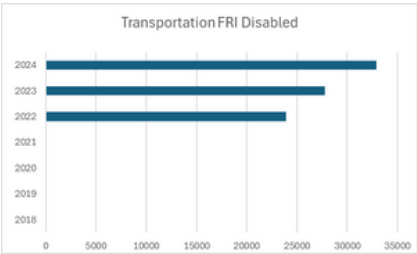
WITH THE DSI FLEET OF VEHICLES THE GOAL IS TO ENSURE ACCESS TO SERVICES AND THE COMMUNITY FOR THE INTELLECTUALLY AND DEVELOPMENTALLY DISABLED ADULTS IN AND AROUND GREEN LAKE COUNTY, MINIMIZING ISOLATION AND ENSURING ACCESS TO EMPLOYMENT, RECREATION, AND OTHER MEANINGFUL ACTIVITIES.

HIGHLIGHTS 2024

- Provided 32,886 rides to disabled individuals in 2024; an 18% increase from 2023.
- Experienced a 23% increase in cost of repairs from 2023.

LOOKING FOWARD -

- Partnership with HHS Aging Unit to provide Senior Transportation Services
- Creating infrastructure to support Disability transports funded by Long Term Care
- Increased participation on the Transportation Committee



INVENTORY

Alternate Tag	LV Make	LV Model	LV Model Year	Acquisition Date	notes
Production Pick up Truck	GMC	SIERRA 2500 TRUCK	2003	7/23/2014	
Production Box Truck	FREIGHTLINER	BOX TRUCK	2004	2/9/2011	disposed 10/03/24 - auction sale
Production Box Truck	INTERNATIONAL	4300	2005	3/5/2008	
I12	CHEVY	ELDORADO AEROLITE	2011	10/6/2011	
I14	STARCRAFT	MINI BUS	2010	3/1/2010	pending disposal
I16	FORD	STARCRAFT E350 MINI BUS	2013	8/19/2013	disposed 10/25/2024 - sold
I17	CHEVY	STRATRANS SUPREME	2011	11/16/2011	
I18	FORD	STARCRAFT E350 MINI BUS	2013	7/23/2013	
I21	FORD	TRANSIT STARCRAFT W/LIFT	2018	5/8/2018	
I22	FORD	TRANSIT STARCRAFT W/LIFT	2018	5/8/2018	
I23	DODGE	BRAUN GRAND CARAVAN	2013	7/23/2013	disposed 12/24/24 - scrap
I24	FORD	STARCRAFT E350 MINI BUS	2020	3/20/2020	
I25	DODGE	MINIVAN (BRAUN)	2016	12/7/2016	
Leased to SGLCST	CHRYSLER	VOYAGER	2022	4/5/2023	
Leased to SGLCST	DODGE	MINIVAN (BRAUN)	2019	1/17/2020	
County Lease Vehicle @ FRI #3	CHEVY	MALIBU	2021	10/26/2021	
County Lease Vehicle @ FRI #7	CHEVY	MALIBU	2022	3/1/2022	



**DISABILITIES SERVICES, INC.** **DISABILITIES SERVICES INC. (DSI) IS A 501(C)(3) NONPROFIT ORGANIZATION WITH A MISSION OF REDUCING TRANSPORTATION BARRIERS FOR AGING AND DISABLED POPULATIONS. DSI ACCESSES FEDERAL GRANT DOLLARS TO ASSIST WITH THE SECUREMENT OF VEHICLES AND LEASES THEM OUT TO AGENCIES WITH A SIMILAR FOCUS ON DISADVANTAGED POPULATIONS. DISABILITIES SERVICES INC. ALSO IS THE OWNER OF 222 LEFFERT ST., BERLIN, THE HOME OF FOX RIVER INDUSTRIES SERVICES.**

#### BUILDING AND LAND UPDATES

- Derleth Family built a storage unit next to the 222 Leffert Street property, which we had occupied for parking for decades. In august all property was asked to be removed.
- Rear loading dock improvement project completed in October, funded by a grant.
- Rear parking project completed in partnership with GLC Highway Department to compensate for lost parking on Derleth Property.

#### PARTNERSHIPS

- Continued partnership with Green Lake County Food pantry, which utilizes DSI vehicles to pick up food from local grocers.
- Mark Wilton of Green Lake Transportation Services took over Green Lake County Senior Transport DSI updated lease agreement to represent the newly created non-profit. We were informed in December that the entity was not interested in carrying on the lease into 2025.

#### LOOKING FORWARD

- Discussion on Dissolution of Disabilities Services Inc. and transferring ownership of assets to Green Lake County
- GLC applying for 53.10 grant funds versus DSI
- Leasing senior transport minivans to FRI/GLC
- Disposal of 114 minibus
- Exterior Doors Replacement
- Front Bathroom Updates



#### VEHICLE UPDATE

- Mid-year began an upward trend in needed vehicle repairs leading to a higher-than-average expense to maintain the 10-vehicle fleet of grant funded vehicles. Operating grant funds were depleted earlier in the year than we historically experience.
- Disposed of a 2016 minibus, and a 2013 minivan utilized by Fox River Industries due to age and mechanical issues.
- Cycle 47 minibus arrived December 2024, leased to Fox River Industries. 2025 Ford E450 Diamond.



- Cycle 48 minibus expected delivery is mid 2025. It is expected to be identical to the Cycle 47 bus. This too will be leased to Fox River Industries.
- Cycle 49, 53.10 Grant Application was completed and successful for operating expenses and a minivan. This vehicle is expected late 2025. WisDOT reported they were "only able to award first choice replacement vehicles with 75% of the cost paid by the grant". The remaining 25% local match required will be funded by the proceeds of sales of disposed vehicles & DSI funds. Any remaining balance will be budgeted for by FRI/GLC. (DOT reports vehicle prices have remained high, mobility management and operating costs have increased, and this grant has continued to be highly competitive.)



## FOOD PANTRY

LEFT - Weekly, FRI participants volunteer at the food pantry, assisting with any tasks needed to help the pantry run smoothly.

RIGHT - Tokens of appreciation have been given to food pantry recipients for Mothers Day and Fathers Day, and special birthday packages assembled thanks to a grant from Thrivent.



## SENIOR FAIR

RIGHT - FRI Meal Site Volunteer rides the senior dining float in the Markesan Parade.

Below - Manager, Dawn Brantley, assists with handing out meals at the annual Senior Fair in Green Lake.



## NEXTREK CHALLENGE

ABOVE - 1000 pounds of plastic was collected and recycled, earning Fox River Industries a weatherproof bench to enjoy in the learning garden.

# COMMUNITY HIGHLIGHTS

## THRASHER OPERA HOUSE

RIGHT - Day Service participants delivered a Christmas time surprise to our friends at the Thrasher. The gnome on the left was made by the group with LOVE and APPRECIATION for the relationship made with the Thrasher Opera House.



## RIPON 2.0

BELOW - Community Based Prevocational Groups assist with preparation for Riponfest 2.0.



## FRI TEAM 2025



**FOX RIVER INDUSTRIES**

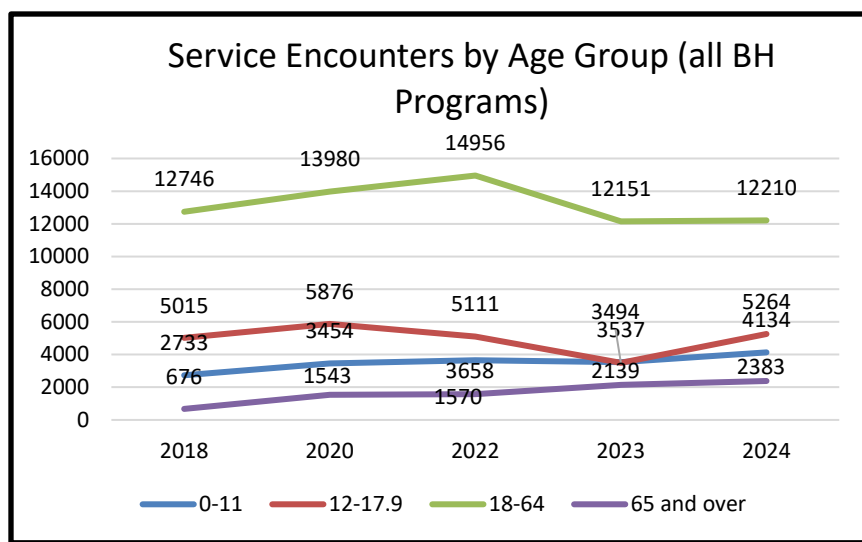
Fostering Relationships for Independence  
thru  
COMPASSION, COLLABORATION, COMMUNITY, & CHOICE

## 2024 Annual Report Behavioral Health Unit

The Behavioral Health Unit (BHU) provides a spectrum of mental health and substance use services to residents of Green Lake County across the lifespan. Behavioral Health topics, including youth in crisis, trauma-related issues, and substance use disorders have been identified as critical concerns impacting the Green Lake County population in Green Lake County's Community Health Improvement Plan (CHIP). Additionally, the Green Lake County community continues to experience MH impacts of economic stress, increases in individuals presenting with opioid, methamphetamine, and alcohol use disorders, and increases in student mental health concerns in local school districts that mirror trends seen in the rest of Wisconsin as well as across the nation.

The team includes 13 full time staff, 1 part time therapist, 1 contracted Intoxicated Driver Program assessor, and 1 part-time contracted psychiatrist. Many staff currently work across multiple programs within behavioral health and are included in the structure for each program that they work in. All unit staff receive cross-training in several of the unit programs including 24/7 on-call mobile crisis intervention.

BHU includes a range of programs, collectively serving 981 county residents (consistent with the past 3 years, representing a 2% increase over the last 7 years). Clients served in multiple programs are counted only once here.



*Table 1: The Behavioral Health clinic provides services that serve individuals across the lifespan. We have seen a general trend towards increases in services, across age groups, but especially amongst youth and older adults.*

## 2024 Highlights

- Crisis team revised unit construct to dedicate 3 full time staff (rather than 1) to crisis services in preparation to assume responsibilities for Adult Protective Services (APS) in 2025
- Internship program continues to grow in partnership with several area Counseling and Social Work programs which has helped with recruiting and training new counseling staff, and ultimately contributed to a reduction in waiting list time achieved in 2024
- Opening of an additional school-based service site at Markesan Elementary School
- Movement of Admin/ BH Lead position from Admin Unit to a position within Behavioral Health Unit with some case management capacity within CSP and crisis programs



### **Outpatient Counseling and School Office**

BHU providers take a whole-system approach to serving residents and understands how each aspect of a person's life can affect quality of life. During 2024, 684 individuals were served across the outpatient programs. Green Lake County has been designated a rural area with provider shortage in psychiatric care, however we are fortunate to have an on-site prescriber for adults on a part-time basis.

**Outpatient Clinic Highlights:** Clinical staff strive to stay up-to-date on practices that are innovative and relevant to the concerns presented by those we serve. The clinical team was able to offer services at an additional school-based site (Markesan Elementary) while also significantly reducing waiting list times at our office-based clinic.

**\* School-Based Satellite Offices:** BHU presently maintains satellite school-based offices in Markesan MS/HS and Elementary, Green Lake, and Berlin Middle/High Schools. Services to all school offices are equipped to utilize telehealth or in-person services as appropriate on a case-by-case basis.

**\* Upgraded electronic health record:** In 2023, the clinic's electronic health record expanded to include access via an electronic patient portal. This allows clients registered on the portal to view upcoming appointments, bills, medication/ diagnosis listings, and some medical records directly from their device. Clients can also request appointments or refills directly through the portal. This year, we continued to promote and expand usage of portal features to streamline some administrative functions and reduce no-shows.

**\* Evidence-based clinical practices:** All staff are required to participate in training in evidence-based treatment models. We currently offer treatment including Dialectical Behavior Therapy (DBT), Cognitive Processing Therapy (CPT), Eye Movement Desensitization and Reprocessing (EMDR), Trauma-Focused Cognitive Behavior Therapy (TF-CBT), brain spotting, clinical hypnosis, and more.

**\* Grant Funding for Substance Use Disorders Tx Needs:** This year, our team received grant funding to support the costs of residential treatment for individuals with opioid use disorders. In late 2024, we received a SOR grant for Unmet Treatment Needs (opioid and methamphetamine use) that will be used throughout 2025 to assist in the development of recovery supports for individuals waiting for or stepping down from residential levels of care.

### **Substance Use Disorders (SUD) Data**

Treatment for SUD in rural communities continues to be a challenge around the nation. In Green Lake County, outpatient counseling is available at DHHS. More intensive levels of support such as intensive outpatient, day treatment, Medication Assisted Treatment, or residential care are available by referral to private sector providers.

#### **Substance Use Concerns:**

- Alcohol: 45.8%
- Opioids: 18.5%
- Marijuana: 21.2%
- Amphetamines: 14.5%

#### **Living Arrangement-admission:**

- Adults in independent living situation: 91%
- Youth living at home: 6%
- Homeless: 3%

#### **Employment Status- Admission:**

- Working full time: 40.1%
- Working part time: 15%
- Seeking work: 28%
- Retired/homemaker: 5.6%
- Receiving disability: 6.9%
- Student: 4.4%

#### **Education- Admission:**

- College: 11.3%
- High School Graduate: 52.8%
- Less than High school: 11.1%

#### **Criminal Justice System Involvement:**

60% have CJ involvement

## Community Support Program (CSP)

### CSP Program Goals

- 1. Increase engagement in community-based programming and reduce social isolation.**
  - Focused wellness goals and activities in 2024 focused on client-specific goals.
- 2. Address accessibility barriers in engaging with healthcare and mental healthcare resources.**
  - Crisis support plans shared with crisis team at each update
  - All staff offer tobacco cessation assistance
- 3. Outreach to potentially eligible community members.**
  - Outreached 5-6 potential cts via crisis and outpatient referrals
  - Presentations at wide variety of community events

The CSP program provides intensive community-based services to people with severe and persistent mental illness who may otherwise require hospitalization or residential care. Treatment is individualized and based on the person's needs and goals. Staff provide psychiatry, counseling, transportation assistance, case management, medication management, crisis services, social opportunities, assistance with activities of daily living, and assistance with vocational rehabilitation. CSP provides services almost exclusively in the community. CSP served 22 consumers throughout 2024.

### *CSP highlights*

- Social opportunities are designed to offer peer interaction and facilitated social skills training, involving a combination of community-based outings and onsite activities.
- The Community Support Program client census has increased drastically over the course of 2024. Additional staff time has been allocated to

ensure that clients can receive the needed intensity of services.

**Comprehensive Community Services (CCS)** The Comprehensive Community Services (CCS) program is a strength-based consumer driven psychosocial rehabilitation recovery program. This program utilizes the consumer's identified strengths to support their goal-directed recovery process. CCS receives Medicaid funding and requires each individual enrolled in the program to have Medicaid, have a mental health and/or substance use diagnosis, be motivated to work on self-identified recovery goals, and utilize a collaborative team based model emphasizing natural supports in recovery.

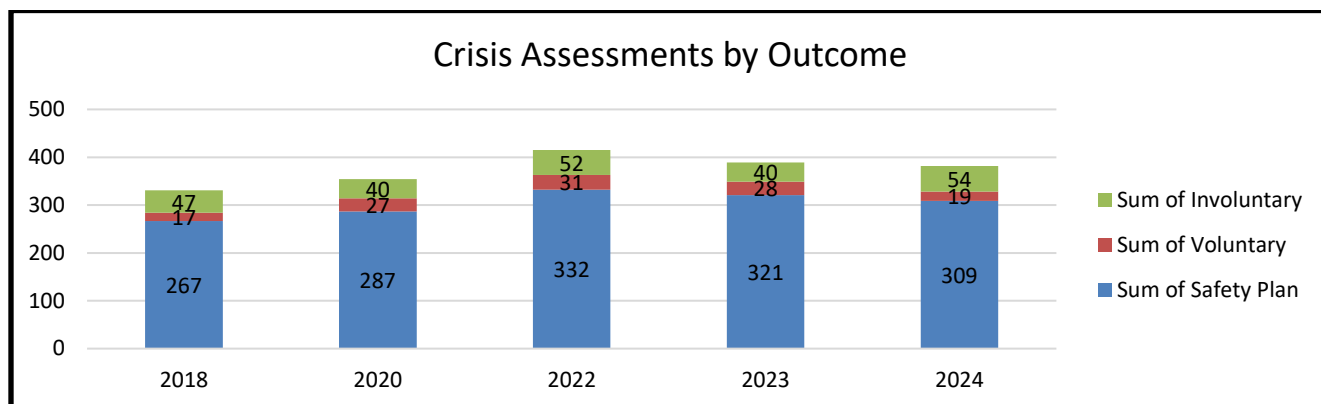
Basic Needs	Community Living Skills	Crisis Prevention and Management
Education	Employment	Finances and Benefits
Housing	Legal Status	Life Satisfaction
Medication Management	Mental Health	Physical Health

CCS provides community-based services, working to support people in their communities rather than in hospitals or residential treatments. CCS works closely with the Children & Family Unit to help provide services to keep children in their homes instead of foster care placement and to help return a child back to their home with the proper supports. In 2024, CCS served 65 consumers, consistent with recent years and a significant increase over the past 5 years. CCS supports a variety of treatment modalities including flexible options such as in-home family systems therapy, which allows clients to find a true array of services

and receive the types of therapy that best meet their needs. CCS staff are committed to providing consumer-driven care. The Behavioral Health Unit/ CCS program actively participates in our Regional CCS Consortium, approved by the state of Wisconsin. The consortium includes six surrounding counties working together. Due to consortium efforts, medically necessary services provided to CCS consumers can be reimbursed at a rate of 100% for the services we provide CCS consumers.

### Crisis Intervention

During 2024, crisis intervention responded to **382** initial crisis assessments and many additional follow up contacts. Crisis intervention services on average comprise 24% of the mental health services provided by clinical staff. Crisis workers provide crisis counseling on a walk-in basis or respond mobile to the most appropriate location (e.g. Emergency Rooms, schools, police departments) to provide assessment and intervention. BHU adheres to the philosophy that when a counselor engages face-to-face with an individual, they develop an understanding of the individual's needs and can create a safe response plan in the least restrictive environment. When determined that the most appropriate level of care is a psychiatric hospitalization, crisis workers first work for voluntary admission. Crisis workers and law enforcement initiate an emergency detention after all other options have been exhausted or determined unsafe. Crisis service linkage and follow up support continuity of care, provide critical and timely interventions for stabilization and referral as well as offer support in navigating complex systems of care.



### **Crisis Highlights:**

- **Crisis Program Restructure:** The crisis program now contains 3 full time positions: a MH case manager/ Licensed Social Worker, a Substance Use specialist, and a court work specialist. These three positions may work across other BHU programs to link clients to the correct supports. They cover mobile response and follow up during all regular business hours. After-hours coverage continues to rely on other Behavioral Health Unit staff to help support an on-call rotation.
- **Adult Protective Services:** Throughout 2024, the crisis team engaged in training opportunities to prepare the team to assume responsibility for Adult Protective Services (APS) response in 2025. Many situations do not fit neatly into one category or the other and contain elements of both Behavioral Health and APS, and having staff trained to provide both responses available on a 24/7 basis will increase the effectiveness of the mobile crisis response.
- Additionally, increasing staff with a focus specifically on the crisis program has allowed follow up case management to be consolidated to several staff specializing in crisis and risk assessment while reducing

the time staff from other BH programs are spending on crisis. This has improved waiting time for services across multiple BH programs.

- **Zero Suicide:** In 2023, BHU applied for and was accepted into a learning collaborative on the Zero Suicide model for quality improvement in suicide prevention. In 2024, we focused on increasing outreach and awareness (community-wide outreach efforts occurred in both May and September) while also focusing on increasing screening and support for individuals who are waiting for an initial visit for ongoing counseling services.

### **Children's' Long Term Support Waiver**

The Children's Long Term Support Waiver (CLTS) is a Medicaid Waiver program for children with developmental or physical disabilities or Severe Emotional Disturbances (SED). Families develop a person-centered ISP together with their caseworker in which they identify specific supports that are not ordinarily covered by Medicaid. Examples include: accessible home modifications, sensory supplies/ therapeutic aids, respite care, and service coordination.

In 2017, the State of Wisconsin announced the dissolution of the CLTS waitlist, requiring counties to develop strategies to service families presently on the state-wide waitlist. BHU presently has one case worker who is dually trained in CCS and CLTS service coordination as well as unit manager who is certified in waiver services. In order to meet the growing population of this program, three additional caseworkers have been cross-trained in CLTS and carry partial caseloads. At the start of 2018 there were 10 families enrolled in CLTS, and as the process of waitlist elimination has continued, the program now serves 71 families. All families who were on the waitlist at the time that the waitlist elimination was announced are now being served, however new families continue to be added to the state waiting list. Typically, once a youth is opened within this program, they will continue to receive services from the program until they transition into the adult Long Term Care system (between the ages of 18-21).

### **Targeted Case Management (TCM)**

In 2018, Behavioral Health added a Targeted Case Management (TCM) program tier. TCM is a Medicaid-funded case management program that offers support to individuals with mental health or substance abuse issues who may benefit from case management at a less intensive level or as a step-down from more intensive program option. TCM has historically been offered outside of BHU for other target populations. There are presently 12 consumers being served within the Behavioral Health TCM program.

### **Behavior Health Unit 2025 program development areas:**

Continued community and county-level support, dedication from staff, and collaboration with community partners allow the Behavioral Health Unit to continue to grow. The Behavioral Health unit identifies development areas for 2025 that build our capacity to provide innovative, community-based services and improve outcomes for individuals, families, and communities:

- ◆ Expansion of evidence-based practices for mental health and substance use disorders, specifically focusing on acute treatment of suicidality
- ◆ Central Wisconsin Health Partnership
- ◆ Continued expansion of mobile response crisis services including the addition of Adult Protective Services (APS) to the crisis response umbrella
- ◆ AODA and Mental Health Awareness and prevention
- ◆ Provision of crisis debriefing services to mitigate community impact and secondary traumatic stress of critical incidents
- ◆ Reduce waiting time for enrollment into appropriate level of care for ongoing services

- ◆ Expand services available to address issues related to social/ community connectedness that specifically impact the rural community
- ◆ Partnership with school districts to leverage school-based services options and address mental health presentation at the early childhood and elementary school levels
- ◆ Focus on recruitment and retention of qualified treatment professionals to maintain staffing of programs and reduce waitlist time for individuals seeking services

Respectfully submitted by: Nichol Wienkes, LPC  
Behavioral Health Unit Manager



## **2024 ANNUAL CHILD SUPPORT UNIT REPORT**

*~Protecting Children, Strengthening Families, Building Communities~*

The Wisconsin Child Support Program helps parents get court orders for financial and medical support for their children. It also enforces these support orders when needed and makes sure that all money collected is paid out correctly.

Two Child Support workers and a Unit Manager make up the Child Support Unit for Green Lake County.

The Green Lake County Child Support Unit has 868 cases. Close to 90% of those cases are participants that are receiving some assistance that require the Child Support Agency to enforce support orders. These assistance programs may include Medical Assistance, Child Care, Wisconsin Works, and /or children in Foster Care or Kinship Care services.

Federal Fiscal Year (FFY) 2024 Green Lake County Child Support collected \$1,645,723.16 in Child Support.

Child Support formulated our scanning procedures into Laser Fiche, an electronic case file system, of our current paper files beginning 2020. We started the scanning process. At present we have 75% of the Child Support files scanned.



## **Overview of Child Support Services provided to parents**

All families paying and receiving child support, family support or maintenance get “financial management” services. These services include:

- Entering the information about the court case and support orders into the Wisconsin child support computer system.
- Working with employers to withhold income and support payments.
- Processing payments.
- Collecting, recording, and sending payment and/or fees.
- Providing monthly account statements.
- Providing payment coupons.
- Providing different ways to pay for customers.
- Providing payment information by phone and online.
- Correcting errors on account balances.

Case management services are available for both the parent paying child support as well as the parent getting child support. Case management services are provided by county child support agencies and can be obtained by applying for services. These services include:

- Locating the other parent and his or her financial assets.
- Scheduling genetic tests for the child and the potential father(s) of the child.
- Preparing the papers and taking the case to court to legally identify the father and set up a support order.
- Ensuring that one or both parents provide health insurance for the child(ren).
- Using all available and appropriated enforcement tools to collect support owed.
- Reviewing the support order, when necessary, in case it needs to be changed.
- Ending the support order, when necessary.

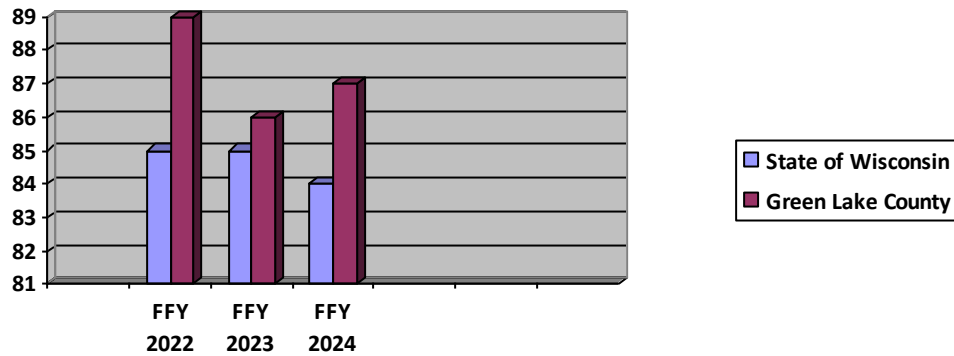
## FFY 2024 Green Lake Child Support Performance

Green Lake County continues to surpass the Statewide Performance Standards average.

The following charts represent the percentage rates of the four Federal Performance measurements Statewide versus Green Lake County for the last four Federal Fiscal years. (FFY)

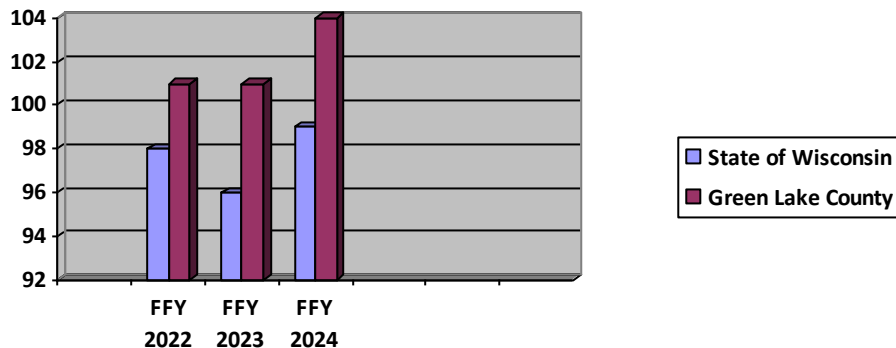
### Court Order Establishment Rate

*(Number of IV-D cases with Support Orders divided by the number of IV-D cases as of the last day for Federal Fiscal Year, September 30<sup>th</sup>.)*



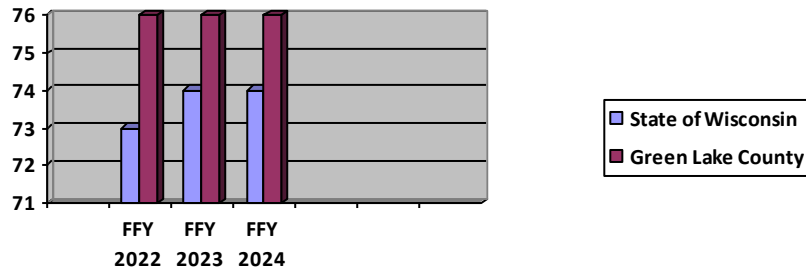
### Paternity Establishment Rate

*(Number of children in the caseload in the Federal Fiscal Year (FFY) or as of the end of the FFY who were born out-of-wedlock with paternity established or acknowledged divided by the number of children in the caseload as of the end of the preceding FFY who were born out-of-wedlock.)*



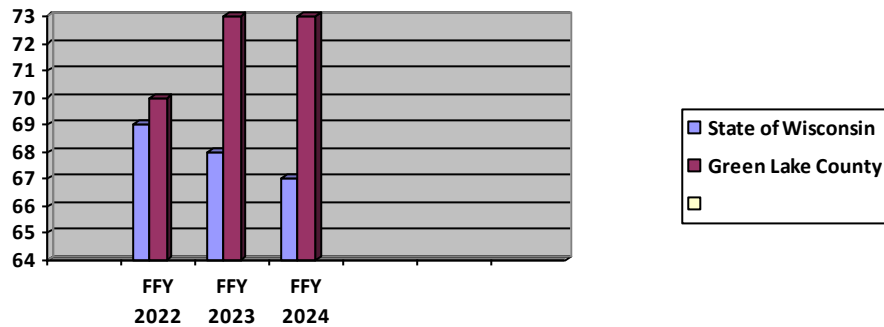
## Current Child Support Collection Rate

(Amount collected for the Current Support in IV-D cases divided by the amount owed for Current Support in IV-D cases)



## Arrears Collection Rate

(Number of IV-D cases paying toward arrears divided by the number of IV-D cases with arrears due)



IV-D cases = these cases originate from public assistance programs. As a condition of eligibility, recipients in the programs of W-2, Child Care, Caretaker Supplement, Badger Care, foster care, and kinship care must be referred to and cooperate with their child support agency for purposes of establishing paternity and establishing and securing child support.

Arrears = Past Child Support that is owed and should have been paid earlier.

Submitted by: Shelby Jensen  
Economic & Child Support Unit Manager