



GREEN LAKE COUNTY

571 County Road A, Green Lake, WI 54941

Original Post Date: 09/05/2024

Amended Post Date: 09/06/2024

The following documents are included in the packet for the Health & Human Services Committee Meeting on September 9, 2024:

- 1) Agenda
- 2) Minutes: 8/12/2024
- 3) *Director's Report
- 3) Unit Reports



GREEN LAKE COUNTY
OFFICE OF THE COUNTY CLERK

Elizabeth Otto
County Clerk

Office: 920-294-4005
FAX: 920-294-4009

Health & Human Services Committee
Meeting Notice

Date: Monday, September 9, 2024 Time: 5:00 PM
The Green Lake County Government Center, County Board Room
571 County Road A, Green Lake WI

AMENDED AGENDA

Committee
Members

Joe Gonyo
Mike Skivington
Brian Floeter
Christine Schappell
Richard Trochinski
Mary Hess
Nancy Hoffmann
Vacant
Vacant

Elizabeth Otto, Secretary

Virtual attendance at meetings is optional. If technical difficulties arise, there may be instances when remote access may be compromised. If there is a quorum attending in person, the meeting will proceed as scheduled.

This agenda gives notice of a meeting of the Health & Human Services Committee. It is possible that individual members of other governing bodies of Green Lake County government may attend this meeting for informative purposes. Members of the Green Lake County Board of Supervisors or its committees may be present for informative purposes but will not take any formal action. A majority or a negative quorum of the members of the Green Lake County Board of Supervisors and/or any of its committees may be present at this meeting. See State ex rel. Badke v. Vill. Bd. of Vill. of Greendale, 173 Wis.2d 553, 578, 494 N.W. 2d 408 (1993).

- 1. Call to Order
- 2. Certification of Open Meeting Law
- 3. Pledge of Allegiance
- 4. Minutes: 8/12/2024
- 5. Public Hearing – 5:15PM
 - Recess for public hearing on 2025 Budget at 5:15PM. Regular business will resume at the conclusion of the public hearing.
- 6. Appearances
 - Wesley Shemanski & Nichol Wienkes – Crisis Update
- 7. Director’s Report
- 8. VSO Report
- 9. Unit Reports
- 10. Personnel Updates
- 11. 2025 Budget Discussion
- 12. Committee Discussion
 - *Future Meeting Dates: October 14, 2024
 - Future Agenda items for action & discussion
- 13. Adjourn

Microsoft Teams [Need help?](#)

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Meeting ID: 285 944 756 144

Passcode: RGLTe5

Dial in by phone

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[Find a local number](#)

Phone conference ID: 617 542 394#

For organizers: [Meeting options](#) | [Reset dial-in PIN](#)

Please accept at your earliest convenience. Thank you!

[Org help](#) | [Privacy and security](#)

Kindly arrange to be present, if unable to do so, please notify our office.
Elizabeth Otto, County Clerk

Please note: Meeting area is accessible to the physically disabled. Anyone planning to attend who needs visual or audio assistance, should contact the County Clerk’s Office, 294-4005, not later than 3 days before date of the meeting.

HEALTH & HUMAN SERVICES COMMITTEE MEETING

August 12, 2024

The meeting of the Health & Human Services Committee was called to order by County Clerk Liz Otto at 5:00 PM on Monday, August 12, 2024 in person and via remote access at the Government Center, 571 County Road A, Green Lake, WI. The requirements of the open meeting law were certified as being met. The pledge of allegiance was recited.

Present:	Joe Gonyo	Absent:
	Mike Skivington	
	Brian Floeter (5:04)	
	Christine Schapfel	
	Richard Trochinski	
	Mary Hess	
	Nancy Hoffmann	

Other County Employees Present: Liz Otto, County Clerk; Jason Jerome, HHS Director; Kate Thompson, C&F Social Worker; Lisa Schiessl, C&F Unit Manager; Kayla Yonke, HHS Financial Manager; Jon Vandeyacht, VSO

All members of the committee introduced themselves.

ELECTION OF CHAIR

County Clerk Liz Otto called for nominations for Chair of the HHS committee. *Motion/second (Hoffmann/Schapfel)* to nominate Joe Gonyo as Chair. No other nominations. Unanimous vote cast for Joe Gonyo and he was seated as Chair.

ELECTION OF VICE CHAIR

Chair Gonyo called for nominations for Vice Chair of the HHS committee. Mike Skivington nominated himself. No other nominations. Nancy Hoffmann closed the nominations. Skivington declared Vice Chair by unanimous vote.

APPROVAL OF MINUTES – 05/13/2024 MINUTES

Motion/second (Schapfel/Skivington) to approve the minutes of the 05/13/2024 minutes as presented with no additions or corrections. Motion carried with no negative vote.

APPEARANCES

- **Love 146 – Kate Thompson, Children & Families Unit**

C&F Unit Manager Lisa Schiessl introduced Kate Thompson to the committee. Thompson gave a presentation on the Love 146 training she received in Fond du Lac in April which involves an international curriculum on human trafficking. The training is geared to 12-18 year olds to provide awareness and the warning signs. Thompson stated that this would be a great learning tool for all of the schools in the area. Questions and discussion followed.

DIRECTORS REPORT

HHS Director Jason Jerome thanked Kate Thompson for her presentation and stressed the value of the training. Jerome stated that he is currently working on the 2025 budget. The application to combine services for the ADRC has been submitted to the state as of 01/01/2025 and he is waiting for that approval.

VSO REPORT

Veterans Service Officer Jon Vandeyacht stated he spent time at the EAA in Oshkosh and talked to approximately 200 veterans from all over the world. The VSO also had a booth set up at the Green Lake County Fair and contacts were made there as well. Vandeyacht stated that they are in need of another volunteer driver for veteran's medical appointments. Discussion held.

UNIT REPORTS

HHS Director Jason Jerome summarized the submitted written reports. He stated that he is in discussion with the County Administrator regarding adding another crisis worker to the 2025 budget in the Behavioral Health unit to help cover the 2nd shift time of day.

PERSONNEL UPDATES - none

2025 BUDGET UPDATES

HHS Director Jason Jerome stated that the annual budget hearing will be held at the next meeting. The operational budget has been submitted. He will provide an organizational chart to committee members at the next meeting with the current structure as well as any proposed changes for 2025.

FUTURE AGENDA ITEMS FOR ACTION AND DISCUSSION

Future Meeting Dates – September 9, 2024 @ 5:00 PM

Future Agenda Items – Crisis presentation

ADJOURNMENT

Chair Gonyo adjourned the meeting at 6:02 PM.

Submitted by,

Liz Otto
County Clerk

Director's Report for DHHS

09/09/2024

- Senior Fair on September 11th.
- Unity Peer Support
- Youth Placement

2ND ANNUAL GREEN LAKE COUNTY HEALTH AND WELLNESS FAIR

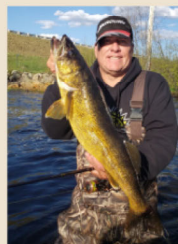
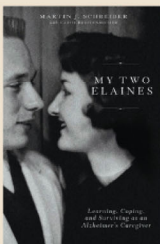
WEDNESDAY, SEPTEMBER 11
10:00AM-2:00PM
TOWN SQUARE COMMUNITY CENTER

2024 VENDORS:

- GREEN LAKE COUNTY PUBLIC HEALTH
- FARMERS & MERCHANTS BANK
- BMO HARRIS BANK
- BUG TUSSEL
- OPTIONS FOR INDEPENDENT LIVING
- ADRC OF ADAMS, GREEN LAKE, AND WAUSHARA COUNTIES
- VISITING ANGELS
- BARBOLA & BARBOLA-HEMPEL FUNERAL CHAPELS
- RIPON SENIOR ACTIVITY CENTER
- PRINCETON SENIOR CITIZEN CENTER
- TAILORED HEARING SOLUTIONS
- SENIOR MEDICARE PATROL
- ADVOCAP, INC
- GREEN LAKE LIBRARIES
- BERLIN SENIOR CENTER
- OASIS SENIOR ADVISORS
- CHRISTINE ANN DOMESTIC ABUSE SERVICES, INC.
- CONNECTIONS IRIS PROGRAM
- THE RIGHT RELIEF INC.
- GREEN LAKE COUNTY EXTENSION OFFICE
- GENERATIONS HOME CARE AND HOSPICE, INC.
- WEAR TECH
- EDEN VISTA RIPON / WHISPERING PINES NURSING AND REHAB
- ÉLAN BRIO SPA
- GREEN LAKE GREENWAYS
- GRIZZLY FITNESS BERLIN
- SWEET NIRVANA CREATIONS, LLC
- GFWC PRINCETON WOMEN'S CLUB
- THE DANDELION FARM & RELAXATION SPA
- ADVANCED PHYSICAL THERAPY AND SPORTS MEDICINE

2024 SPEAKERS:

- FORMER GOVERNOR MARTIN SCHREIBER, AUTHOR OF MY TWO ELAINES: LEARNING, COPING, AND SURVIVING AS AN ALZHEIMER'S CAREGIVER
- TRAVEL WISCONSIN
- GREG KARCH, ANGLER EDUCATOR WITH LEARN 2 FISH WITH US
- FOND DU LAC COUNTY MASTER GARDENERS



- AMPLE SPACE: ACCOMMODATING OVER 30+ LOCAL VENDORS IN TOWN SQUARE'S THE SPACIOUS BINGO HALL.
- OUTDOOR TERRACE: ENJOY REFRESHMENTS AND LIVE MUSIC BY DAN BRAAKSMA.
- ADDITIONAL PARKING: AVAILABLE AT THE AMERICAN LEGION WITH SHUTTLE SERVICE PROVIDED BY GREEN LAKE SHUTTLE.

TO REGISTER: SCAN THE QR CODE OR VISIT
[HTTPS://TINYURL.COM/2024HWFAIR](https://tinyurl.com/2024HWFAIR)
OR CALL 920-294-4070.



Proposed 2025

**Veteran's Service Department

Sub-Committees

Personnel
Finance

Green Lake County Board
Health and Human Services Board
Department of Health and Human Services

Advisory Committees

Aging Advisory Committee
Aging & Disability Resource (ADRC) Committee
Family Resource Committee
Health Advisory Committee
Transportation Coordinating Committee

Linda DiRaimondo
Medical Director

Health and Human Services Director
Jason Jerome

<u>Administrative Unit</u>	<u>Health Unit</u>	<u>Aging/ADRC Unit</u>	<u>Children & Families Unit</u>	<u>Economic Support/Child Support Unit</u>	<u>Fox River Industries</u>	<u>Behavioral Health Unit</u>
Financial/Business Manager	Public Health Officer	Unit Manager	Unit Manager	Unit Manager	Unit Manager	Unit Manager
Billing Specialist	Public Health Program Specialist	ADRC Director	Coordinated Service Team Coordinator	Economic Support Worker x 4	Secretary/Bookkeeper	Lead Clinical Therapist
Reception/Data Entry Specialist x2	Public Health Nurse/Educator	ADRC Resource Specialist	Community Response Worker	Lead Economic Support Worker/Child Support	Service Coordinator	Clinical Therapist x 4
Electronic Health Record/Financial Assistant	Public Health Nurse/Educator	ADRC Disability Benefit Specialist	Social Worker x3	Child Support Specialist	Material Handler/Bus Driver	CLTS/CCS Coordinator
Insurance Verification/Data Entry Specialist	* Public Health Nurse/Educator PT	ADRC Resource Specialist	Lead Social Worker	Child Support Specialist	Supported Employment Coordinator	SUDS Case Manager
		I/A (PT)	Intensive In Home Therapist x2		*Programming Teacher	Crisis Therapist
		Adult Protective Services	Case Manager		Lead Bus Driver	CCS Coordinator
		Elder Benefit Specialist	Alternate Care Coordinator (PT)		Production Supervisor	CSP Coordinator
		Nutrition/Volunteer Coordinator	Birth-Three/Family Support Coordinator		Rep Payee Aide	Crisis Case Manager
		Food Pantry/Aging/FRI Services Worker (PT Aging)			Food Pantry/Aging/FRI Services Worker (PT FRI)	Psychiatric Nurse
		Mealsite Manager (PT) x 2			*Program Aide x10	CLTS Case Manager
						BH Technical/Admin Coordinator
						Crisis Case Manager - 2nd Shift

Added Staff

Fiscal Impact

Removed Positions

Job Title/Description Revamp

Current 2024

**Veteran's Service Department

Sub-Committees

Personnel
Finance

Green Lake County Board
Health and Human Services Board

Department of Health and Human Services

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Family Resource Committee
Health Advisory Committee
Transportation Coordinating Committee

Linda DiRaimondo
Medical Director

Health and Human Services Director
Jason Jerome

<u>Administrative Unit</u>	<u>Health Unit</u>	<u>Aging/ADRC Unit</u>	<u>Children & Families Unit</u>	<u>Economic Support/Child Support Unit</u>	<u>Fox River Industries</u>	<u>Behavioral Health Unit</u>
Financial/Business Manager	Public Health Officer	Unit Manager	Unit Manager	Unit Manager	Unit Manager	Unit Manager
Billing Specialist	Public Health Program Specialist	ADRC Director	Coordinated Service Team Coordinator	Economic Support Worker x 4	Secretary/Bookkeeper	Lead Clinical Therapist
Reception/Data Entry Specialist	Public Health Nurse/Educator	ADRC Resource Specialist	Community Response Worker	Lead Economic Support Worker/Child Support	Service Coordinator	Clinical Therapist x4
Electronic Health Record/Financial Assistant	Public Health Nurse/Educator	ADRC Disability Benefit Specialist	Social Worker x3	Child Support Specialist	Material Handler/Bus Driver	CLTS/CCS Coordinator
Secretary (Part Time)	* Public Health Nurse/Educator PT	ADRC Resource Specialist	Lead Social Worker	Child Support Specialist	Supported Employment Coordinator	SUDS Case Manager
Reception/Data Entry Specialist		I/A (PT)	Intensive In Home Therapist x2		*Programming Teacher	Crisis Therapist
Insurance Verification/Data Entry Specialist		Adult Protective Services	Case Manager		Lead Bus Driver	CCS Coordinator
		Elder Benefit Specialist	Alternate Care Coordinator (PT)		Production Supervisor	CSP Coordinator
		Nutrition/Volunteer Coordinator	Birth-Three/Family Support Coordinator		Rep Payee Aide	Crisis Case Manager
		Food Pantry/Aging/FRI Services Worker (PT Aging)			Food Pantry/Aging/FRI Services Worker (PT FRI)	Psychiatric Nurse
		Mealsite Manager (PT) x 2			*Program Aide x 10	CLTS Case Manager

	Total FTE - Currently
Administrative Unit	7
Health Unit	4.5
Aging/ADRC Unit	10
Children & Families Unit	11.5
Economic Support/Child Support Unit	9
Fox River Industries	19.5
Behavioral Health Unit	14
	75.5

Proposed 2025

Green Lake County Board Health and Human Services Board						
Sub-Committees			Department of Health and Human Services		Advisory Committees	
**Veteran's Service Department	Personnel		Linda DiRaimondo Medical Director		Aging Advisory Committee Aging & Disability Resource (ADRC) Committee Family Resource Committee Health Advisory Committee Transportation Coordinating Committee	
	Finance		Health and Human Services Director Jason Jerome			
<u>Administrative Unit</u>	<u>Health Unit</u>	<u>Aging/ADRC Unit</u>	<u>Children & Families Unit</u>	<u>Economic Support/Child Support Unit</u>	<u>Fox River Industries</u>	<u>Behavioral Health Unit</u>
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						BH Technical/Admin Coordinator
						Crisis Case Manager - 2nd Shift
Added Staff						
Fiscal Impact						
Removed Positions						
Job Title/Description Revamp						

FTE Counts	Total FTE - Currently	Total FTE - Proposed	Difference
Administrative Unit	7	6	-1
Health Unit	4.5	4.5	0
Aging/ADRC Unit	10	8.5	-1.5
Children & Families Unit	11.5	11.5	0
Economic Support/Child Support Unit	9	9	0
Fox River Industries	19.5	19.5	0
Behavioral Health Unit	14	16	2
Total FTE	75.5	75	-0.5

NEW POSITION ANALYSIS

New position

Increased part-time

Additional existing position (attach job description, do not need to complete C, D, E, G, & H)

Department:

Date:

Department Head:

- B. Please provide justification for the position (be specific as to reasons why this position is needed, include reasons why present staff cannot accomplish tasks):

Suggested Title:

Full Time

Part Time

Hours

County Administrator / HR Coordinators Recommended Classification: Pay Group: 11

C. General Description of the Position:

D. Typical Examples of Work to be Performed (in detail):

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

8. _____

E. Minimum Qualification of a Candidate:

Education: Must be able to meet the requirements for DHS 34 certification as a crisis worker in the State of Wisconsin. Bachelors degree and minimum one year working in a human services setting preferred. Individuals without a bachelors degree may be considered with a minimum of 2 years of working with individuals and families in a human services setting. Additional training specific to mobile crisis response provided upon hire.

Experience: Preferred: prior experience with suicide risk assessment and/or de-escalation skills

F: Funding

Annual costs (**with full family insurance coverage**):

Group	Hourly	Annual	Retirement	Security	Health Ins.	Life Ins.	Work Comp
	\$26.36	\$54,829					

1. Where will the funding for this position come from: Crisis Billable Revenues
2. What Equipment will need to be purchased (Desk, PC, Laptop, iPad, Calculator, Sit/Stand Desk, Bookcase(s)/Shelving, File Cabinets, Phone/Cell Phone, Etc)?

Is office space presently available

Where?

Estimated Equipment Cost:

Is the Cost in the Department Budget?

3. Grand total cost, all items, current fiscal year:

4. Therefore, annual cost of salary and fringe:

G. Supervisory Responsibility (if applicable):

1. in brief detail, explain the supervisory authority this position will have (if any):

2. Number of Employees directly supervised:

Indirectly:

List Title of employees reporting to this position:

CHILDREN & FAMILY SERVICES UNIT – July 31, 2024

The children and family unit consists of the Unit Manager and 11 staff. The unit is fully staffed and working hard to provide services to all our families in the community.

Out-of-Home Care – as of 07/31/2024

There are levels to Out of Home Care. Those levels are as follows:

- Court Ordered Relative Care
- Level 1 Foster Care- specific child license or relative license
- Level 2 Foster Care-general foster care with no prior relationship
- Level 3 Treatment Foster Care-private agencies
- Level 4 Specialized Treatment, Group Home
- Level 5 Exceptional Treatment, Residential Care Centers

Green Lake County has the following in each form of placement:

Ct. Ordered Relative Care- 1

Level 1- 1

Level 2- 3

Level 3- 2, these children do not have high needs, but no county foster homes were available for placement.

Level 4- 0

Level 5- 0

Total Placements = **8**

The department removed one child from the parental home and this child is currently residing in Shelter Care until an appropriate foster home can be found. This child was removed in July.

Voluntary Kinship Care (\$375.00 month per child)

Thirteen (13) children are in this form of kinship care. They must have a yearly review.

Subsidized Guardianship – Is considered a permanent placement for the children and the county must review the home and placement one time per year.

Six (6) subsidized guardianships.

ACCESS REPORTS

Child Protective Services –

January –15 ; 2 screened in; 13 screened out.
February- 17; 2 screened in, 15 screened out.
March- 11, 1 screened in, 10 screened out.
April- 11, 6 screened in, 5 screened out.
May- 15, 6 screened in, 9 screened out.
June- 16, 3 screened in, 13 screened out.
July- 15, 2 screened in, 13 screened out.

YTD: Total reports
100 reports total- 22 screened in

Child Services/Welfare –

January –1; 0 screened in; 1 screened out.
February- 7; 4 screened in; 3 screened out
March- 10, 5 screened in, 5 screened out.
April- 5, 2 screened in, 3 screened out.
May- 5, 1 screened in, 4 screened out.
June – 3, 1 screened in, 2 screened out.
July- 3, 1 screened in, 2 screened out.

YTD: 34 child welfare calls, 14 screened in

Youth Justice –

January – 7
February-6
March- 2
April- 5
May – 2
June – 1
July- 2

YTD: 25 referrals

Youth Justice staff are also providing supervision on two cases to delinquent youth from other states due to the youth residing in Green Lake County at this time.

The following groups have started this month and will be running through August.

- Boys Summer Group
- Girls Circle
- Girl Boss
- STRIVE

Birth to Three/C-COP/CLTS

****Birth to Three** had seven (7) new children referred to the program in the month of July. One new Individualized Family Service Plan (IFSP) was developed in the month of July. There were fourteen (14) open children in the program in the month of July that had active IFSP's.

Children's Community Options program (CCOP) has one (1) child enrolled.

Children's Long-Term Support Waiver (CLTS) children are presently also being carried by the Birth to Three program coordinator; Ten (10) cases have been assigned.

GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

HEALTH & HUMAN SERVICES

**571 County Road A
Green Lake WI 54941**

VOICE: 920-294-4070

FAX: 920-294-4139

Email: glcdhhs@co.green-lake.wi.us



FOX RIVER INDUSTRIES

222 Leffert St.

PO Box 69

Berlin WI 54923-0069

VOICE: 920-361-3484

FAX: 920-361-1195

Email: fri@co.green-lake.wi.us

July 2024 Health Unit Monthly Report to the Health & Human Services Board

Public Health Update:

- Diabetes Prevention Program update from Nancy and Lisa:
 - We are seeing individual success, not only in reducing risk for type 2 diabetes, but also in healthier blood pressure and cholesterol numbers.
 - We have a growing list of DPP Champions who are so glad for their success, they want to share their testimonies with others.
 - Nancy and Lisa continue to work collaboratively to streamline processes that leads to highly effective programming.
 - Cohort 4 had a collective weight loss of 155 pounds (**one participants lost 45 pounds!**).
 - We are aiming to start our 7th cohort in August which will be held here at the Green Lake County building but are still accepting participants – spread the word!
- Youth Mental Health efforts meeting held on July 9th with CFU and BHU staff, Brianna, Brooke and Stephanie, to discuss CHIP priorities and activities.
- Planning/Check-in meeting held on July 9th with Bridging Brighter Smiles and dental services being offered in Green Lake County. First dental clinic scheduled to be held on October 17 at the Green Lake County Health Dept.
- Zero Suicide Team meeting held on July 10, 2024. Planning for Suicide Prevention month in September.
- Lauren and Rachel had meeting with Jodie Sorenson & Dorothy Cheney with Alliance for WI Youth (AWY) on July 15th to further plan/facilitate a “Call to Action” meeting to be held on August 22nd to develop Substance Misuse coalition.
- Lauren and Allison attended the MCH Learning Community call on July 16th, focusing on our objective of Adolescent Well-Being.
- Staff (Lauren, Nancy, Allison & Rachel) attended the Berlin Farmer’s and Artist Market on July 17th for their Community Night. Staff had booth on “Connecting with Public Health.”
- Lauren gave presentation on heat safety at the Markesan Meal site on July 17th.
- Nancy and Lauren met to update our Healthy Living guide. Updates made and sent to have physical copies printed for distribution.
- Rachel met with Jason and Kayla to develop draft Health Unit budget for 2025 on July 23rd.

- Allison attended the Northeast Wisconsin Immunization Coalition meeting held on July 24th at the Menasha Health Department. The vision of NEWIC is to eliminate vaccine preventable diseases through 100% immunization rate and to establish a network of providers and consumers who share the common interest of increasing immunization levels in our communities.
- Nancy met with Advocap staff for further planning on a community garden being held at Prairie View on July 25th.
- Allison attended the Emergency Planning meeting held on July 29th at All Saints School/Church. This committee is meeting to revise the schools emergency response plans. The committee is made up of school personnel, public health, parents, law enforcement and emergency management.
- Lauren and Rachel attended the Traveling CPS CEUs event in Steven's Point to obtain car seat check-off CEUs. 5 car seat check-offs (by certified instructors) are required every 2 years to maintain certification.
- Blue Green Algae bloom identified and confirmed by testing, by the Green Lake Association at the County Highway K marsh boat/canoe launch on July 31st. Signage placed at launch and information posted to social media/email partners.
 - Testing performed by the GLA on August 1st indicated presence of BGA at Dodge Memorial County Park beach and Hattie Sherwood beach. Beach closures ordered and signage placed at the beaches. Information also communicated out to social media/partners. Article also placed in Berlin Journal regarding Blue Green Algae and swim safety.
 - Testing performed by the GLA on August 2nd indicated no presence of BGA at Dodge Memorial County Park & boat launch, closures lifted. Hattie Sherwood testing proved inconclusive, advisory left in place. Advisory lifted at Hattie Sherwood on August 5th after testing through GLSD and UW-Oshkosh lab.



- Notified of elevated E. Coli levels at Sunset Park boat launch by the Green Lake Sanitary District on July 31st. No formal closure as this is a boat launch and not a public swimming beach. Information posted to Facebook.

Respectfully submitted,

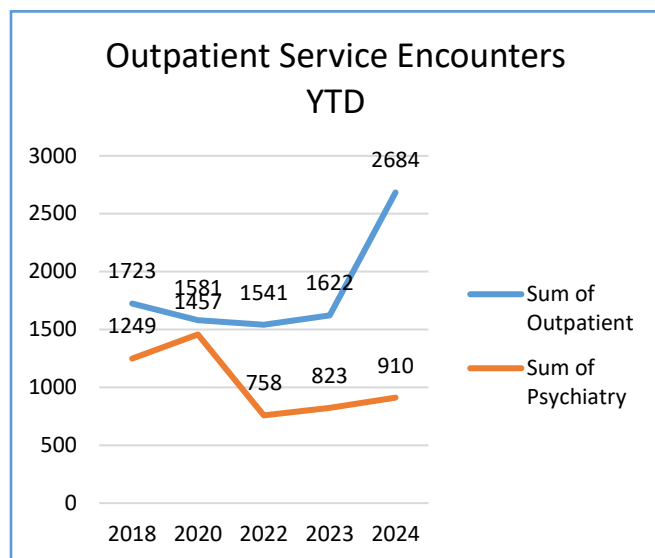
Rachel Prellwitz, Health Officer

Behavioral Health Unit— August 2024 (July 2024 Data)

Outpatient Mental Health (MH) & Substance Abuse (SUD) Programs-

Month at a Glance (July 2024 Outpatient Data**)

New Outpatient Therapy Intakes	30
New Psychiatry Admissions	1
IDP Assessments Completed	5



July 2024:

Behavioral Health Unit staff have continued to see high caseload volume across all programs, however as of the writing of this report our unit is fully staffed, and all clinicians are currently able to accept new referrals. **One clinician just began accepting new patients in July meaning that there was an unusually high number of intakes completed this month, allowing many clients to move off of the waiting list.**

There is a decline in psychiatric services after 2020 shown in this chart as a result of the retirement of Dr. Baldomero, child psychiatrist.

- Intoxicated Driver Program:** Our agency serves as an assessor facility for state-mandated intoxicated driver assessments. Individuals are either referred to traffic safety school or treatment for their Driver Safety Plan.
 - This month, we provided assessments to 5 drivers.
 - Individuals who receive a court order for an IDP are given 30 days to complete the assessment. We are currently able to accommodate this window with no waiting list.
- School-based offices:** Behavioral Health has school-based offices in 3 school districts in the county which helps increase access for students to MH services, decrease missed school for appointments, and reduce barriers such as transportation/ missed work for parents. These offices also improve collaboration with school professionals, enhancing the quality of care for youth outside of the therapy room as well. *All three school-based offices are gearing up to resume school services when the new school year begins this fall. As some youth have graduated or moved over the summer, we are able to take new clients at each school location.*

Outpatient Clinic program goals:

- Increase use of the patient portal feature of EHR
- Continue to increase availability of evidence-based therapy models for county residents
- Decrease wait time for intakes and first follow up visit closer to the 14 day target
- Collect and analyze data related to “failed appointment” rate to reduce missed visit

Wrap-Around Services- *BHU provides three tiers of wrap-around services, allowing us to match individuals with a program that meets the level of need based on their unique situation.*

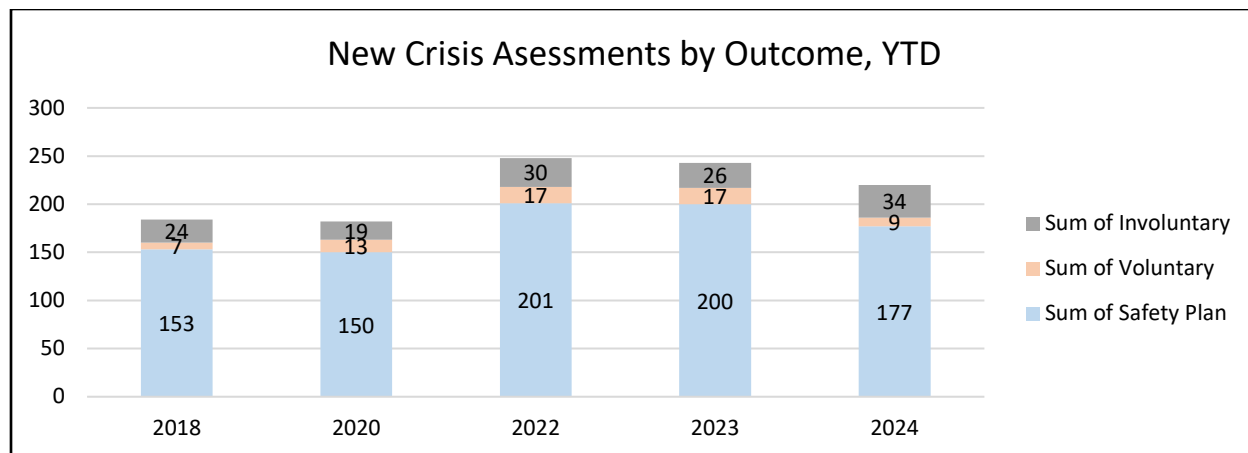
1. **Targeted Case Management (TCM)**— *Less intensive case management for clients. This program expanded to include adult clients in summer 2018. It presently serves 15 individuals.*
2. **Comprehensive Community Services (CCS)**— *Recovery-focused support for clients who may benefit from an intensive level of services for a shorter period of time. This program presently serves 40 individuals.*
3. **Community Support Program (CSP)**- *Intensive community-based support for individuals with chronic mental illness. This support is intended to be long-term and supports clients to maintain psychiatric stability in the community and to reduce hospitalizations. This program presently serves 20 adults. CSP has begun to re-integrate social skill development and wellness groups into the program.*
4. **Children's Long Term Support Waiver (CLTS)**— *Medicaid waiver program provides funding for families of children with long-term disabilities (developmental, physical, and/or severe emotional disturbance) to access services such as respite care and service coordination which are otherwise not covered by Medicaid insurance. In 2018, Wisconsin announced the dissolution of the local waitlist and then subsequently the transition to a state-wide waiting list model and subsequently dissolved the state waiting list. Starting in 2021, youth who are screened eligible for CLTS services will automatically be placed into "enrollable" status with the expectation that the waiver agency will then open them within the allotted 30 days. Our current program census is at 68 youth and continuing to grow. We will be at or over 70 youth served by the beginning of September.*

Wrap around program goals:

- Increase representation for individuals with substance use or co-occurring MH/Substance use needs within the CCS program
- Increase availability of supervisory support for service facilitators by increasing presence of MH/Substance use professional role at team meetings during first 90 days post-admission
- Improve group skill development and social engagement opportunities within Community Support Program

Crisis Services- *Crisis services are available 24/7 including weekends/ holidays for psychiatric and substance use disorder emergencies*

July 2024: Our crisis call volume rose in 2020 and through 2021, and has fluctuated over the past several years but not returned to pre-2020 rates. Subjectively, we are also noting an increase in crisis calls that involve the use of lethal means or are near-lethal encounters (those requiring life saving medical intervention). Despite rising call volume, hospitalizations have remained relatively consistent over the past several years. The data represent new crisis calls each month. The crisis team provides additional follow up to clients after initial contacts. Internally, staff have worked to centralize follow up contacts with a core group of staff specializing in behavioral health crisis. This differs case-by-case, however crisis follow up can last anywhere from 30 days to 6 months.



Crisis Program Goals

- Follow up contact with every client receiving crisis services
- Follow up within 48 hours for each client discharging from a county-facilitated psychiatric inpatient stay.
- Increase visibility of mobile crisis response and crisis debriefing services.
- 100% of Behavioral Health staff trained in lethal means reduction counseling and treatment approaches for suicidality

Zero Suicide Initiative: Our Zero Suicide collaborative team continues to meet monthly to review the learning collaborative training and the results of our workforce survey. Past team accomplishments include a suicide prevention awareness campaign and QPR training and the implementation of caring contact cards sent to each recipient of crisis services. The team continues to review processes for early identification and referral, as we continue to identify that almost all deaths by suicide and near-lethal attempts have involved individuals who had not had any contact with crisis or Health & Human Services at all prior to the suicide/ attempt.

In September, we will partner with a variety of community agencies to promote Suicide Prevention & Awareness Month. We will once again ask county departments to place candles in their windows on September 10th to show solidarity with International Suicide Prevention's "Light a Candle" event. Displays promoting crisis services and the state 988 resource can be found at a number of locations within the community.

HEALTH AND HUMAN SERVICE BOARD OF DIRECTORS MEETING UNIT UPDATE



Fox River
Industries

Fostering Relationships for Independence

HHS September Board Meeting July Unit Update

PROGRAM UPDATES

Jul-24

Census as of LAST of Month	Full time	Part time	TOTAL	Wait List	DVR/SE/CIE	Percent Prevoc in DVR/SE/CIE	Days of Service per Week	Notes
FACILITY BASED PREVOCAIONAL	8	29	37	16	12	32%	113	1 New Enrollee
COMMUNITY BASED PREVOCAIONAL	0	23	22	4	11	50%	30	Added Contracted Services to CBPV Service Code
			59		23	39%	143	
SUPPORTED EMPLOYMENT	LTC: 18	DVR: 16		Predicted referrals in next three months:		3		HIRES: 2 JOB LOSSES: 1
DAY SERVICE	3	15	18	13	2		61	
	Self Pay	Managed Care						
REPRESENTATIVE PAYEE	19	54	73					DEATH 0 DISENROLLED 0 LOST BENEFITS 0 NEW REFERRAL 2

- Home and Community-Based Settings Rule On site review completed and found in compliance. Compliance Ruling allows us to receive Managed Care Funding for service rendered for 3 years.
- Coordinators and direct support professionals working hard on creating schedules that offer community-based employment related experiences daily as a requirement of Home and Community-Based Settings Rule.

OTHER UPDATES

Disability Services, Inc.

- Next Board of Directors meeting is scheduled for October 21, 2024.
- 53.10 Grant Application has opened. Planning on writing a grant to request funding towards a minivan and operating expense reimbursement.
- Aging Fleet of DSI vehicles experienced a higher than normal rate of repair, leading to route modifications and vehicles being inoperable until parts become available.

Fox River Industries, Inc.

- Next Board of Directors meeting is scheduled for October 21, 2024.
- We have collected 639 pounds of recyclable plastic, well on our way to our 1000-pound goal to earn a free weatherproof bench.
- Subcontract work has been slow.

Aging / ADRC July

ADRC – local ADRC can help decide if someone is eligible for publicly funded long-term care.

In addition, the ADRC will provide:

Information about Wisconsin's long-term care programs and help with local resources.

Information on living options, the kind of help you or your loved one needs, where to receive care, and how to pay for it.

One-on-one counseling to determine the best options based on personal needs, values, and preference

- Received Calls 211
- 130 calls about Public Benefits Long Term Care Programs
- 140 calls have called before
- 139 Age 60 or older

Disability Benefit Specialist- Disability benefit specialists are available to help adults ages 18 to 59 who have a disability. Elder benefit specialists are on-hand to help adults over age 60 who have a disability. Specialists can answer your questions related to benefits, such as:

FoodShare

Medicaid

Medicare

Private health insurance

Social Security

- 5 New Consumers
- 44 returning Consumers
 - 100% referrals about Income Benefits
 - 0 referrals about Health Insurance

Elder Benefit Specialist- Elder benefit specialists are on-hand to help adults over age 60 who have a disability. Specialists can answer your questions related to benefits, such as:

FoodShare

Medicaid

Medicare

Private health insurance

Social Security

- 8 New Consumers
- 65 returning Consumers
 - 50% Health Insurance
 - 25% Income Benefits
 - 10% Other

Food Pantry –

- Total Households = 240
- Total People served = 557
 - a. -Seniors =196
 - b. -Adults under 60 = 217
 - c. -Children = 144

Adult Protective Services - Adult protective services help elder adults and adults at risk who have been abused, neglected, or financially exploited.

- 11 New Referrals

Nutrition Program (3 sites Berlin, Markesan, Princeton)– Senior dining centers (congregate) give older adults a place to enjoy a fresh, healthy meal with others. Centers offer a space for community, friendship, and a place to receive resources / education. Home-delivered meals are for older adults who must stay at home or have limited ability to leave the home. It may be hard to travel due to health or other reason.

- Home – Delivered Meals – 1667
- Congregate – 390
- Carry Out – 118

Caregiver Support Programs- 3 programs (National Family Caregiver Support Program, Alzheimer’s Family and Caregiver Support Program and Title IIIB). The purpose of the National Family Caregiver Support Program (NFCSP) is to assist families and other informal caregivers in caring for loved ones at home for as long as possible. Research shows that caregivers experience high levels of emotional, physical, and financial stress which often leads to diminished health of the caregiver.

Alzheimer’s Family and Caregiver Support program is available to individuals with a diagnosis of Alzheimer’s disease or other dementia and their caregiver when the person with dementia

Title IIIB These funds are for legal services, access assistance and in-home services.

- National Family Caregiver Support Program – 1 New Referral
- Alzheimer’s Family and Caregiver Support Program – 0 New Referral
- Title IIIB – 2 new referrals

Dementia Care Specialist – Provide free information and support to adults with dementia and caregivers. Help create places where people with Dementia can remain active and safe.

meeting with A.A.
Dementia Council
Dementia Consultation x2 referrals
Presentation at Princeton Library – caregiving and dementia
Dementia presentation at Edgewater Apartments