

GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

HEALTH & HUMAN SERVICES

571 County Road A

Green Lake WI 54941

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FOX RIVER INDUSTRIES

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Post Date:

4/3/2024

The following documents are included in the packet for Health & Human Services Committee Meeting held on Monday, April 8, 2024.

- April 8, 2024, Health & Human Services Committee agenda.
- February 12, 2024, Health & Human Services Committee draft minutes.
- Public Health unit report, February 2024
- Children and Family Services unit report, February 2024
- Fox River Industries unit report, February 2024
- Behavioral Health unit report, February 2024



**GREEN LAKE COUNTY
DEPARTMENT OF HEALTH & HUMAN
SERVICES**

Office: 920-294-4070 FAX: 920-294-4139 Email: glcdhhs@greenlakecountywi.gov

Health & Human Services Committee Meeting Notice

Date: April 8, 2024, Time 5:00 PM

**Green Lake County Government Center
571 County Rd A, COUNTY BOARD Room #0902 Green Lake WI**

AGENDA

**Committee
Members**

*Joe Gonyo,
Harley Reabe,
Brian Floeter
Joanne Guden
Christine Schapfel
Richard Trochinski
Vacant
Nancy Hoffmann
Vacant*

*Kayla Yonke,
Secretary*

Kindly arrange to be present, if unable to do so, please notify our office.
Sincerely,
Kayla Yonke
Financial/Business Manager

Virtual attendance at meetings is optional. If technical difficulties arise, there may be instances when remote access may be compromised. If there is a quorum attending in person, the meeting will proceed as scheduled.

1. Call to Order
2. Certification of Open Meeting Law
3. Pledge of Allegiance
4. Minutes (2/12/2024)
5. Director's Report
6. VSO Report
7. Unit Reports
8. Personnel Updates
9. Closed Session
 - Move into Closed Session under 19.85(1)(c) Considering employment, promotion, compensation or performance evaluation data of any public employee over which the governmental body has jurisdiction or exercises responsibility; *to wit review of role reduction.*
10. Reconvene into Open Session
11. Committee Discussion
 - Future DHHS Meeting Date (May 13, 2024)
 - Future Agenda items for action & discussion
12. Adjourn

This meeting will be conducted through in person attendance or audio/visual communication. Remote access can be obtained through the following link:

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 298 291 229 825

Passcode: GHmqRM

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 920-659-4195](tel:+19206594195), [692144563#](tel:+1692144563) United States, Green Bay

Phone Conference ID: 692 144 563#

[Find a local number](#) | [Reset PIN](#)

Please note: Meeting area is accessible to the physically disabled. Anyone planning to attend who needs visual or audio assistance, should contact the County Clerk's Office, 294-4005, not later than 3 days before date of the meeting.

Health and Human Services Board

February 12, 2024

The regular meeting of the Health and Human Services Board Meeting was called to order by Chair Gonyo at 5:00 PM on Monday February 12, 2024, in the County Board Room, Green Lake County Government Center, Green Lake WI. The meeting was held in person and via Teams. The requirements of the open meeting law were certified as being met. The Pledge of Allegiance was recited.

Present: Harley Reabe, Christine Schapfel, Nancy Hoffmann, Richard Trochinski (vis Teams), Joanne Guden, and Joe Gonyo.

Absent: Brian Floeter

Other Present: Jason Jerome, HHS Director, Kayla Yonke, HHS Admin, Jon Vandeyacht, VSO Director Lauren Olson, Public Health, Rachel Prellwitz, Public Health Officer.

Minutes of 1/8/2024

Motion/second (Guden/Schapfel) to approve the minutes of the January 8, 2024, meeting as presented with no corrections or changes. All Ayes, Motion carried.

Appearances

Rachel Prellwitz and Lauren Olson, Public Health and Deputy Public Health officer presented on the CHIP/CHA. Presentation was shared and placed on file. Discussion Followed.

Director's Report: no report

VSO Report

Vandeyacht reported:

- Working on coordinating student government day.

Unit Reports –Markesan Meal Site

Jerome reported, Fox River Industries and the Aging department are planning on starting to fill the Markesan meal site manager duties with clients from FRI with supervision from a Fox River Industries program aide 4 days a week from 9-1 to fill this position. Health and Human Services is excited for this opportunity. Discussion Followed.

2023 Annual Report

Motion/second (Hoffmann/Guden) to move the 2023 Health and Human Services and VSO Annual Report to County board in April. All Ayes, Motion carried. Discussion Followed.

Personnel Updates

Jerome Reported:

- Currently recruiting for a Meal site manager.
- Substance Use Case Manager has been filled with Stephanie Good starting on Monday February 19, 2024.

Committee Discussion

Future meeting date: March 11, 2024 at 5:00pm

Future Agenda Items: n/a

Adjourn

Gonyo adjourned the meeting at 5:47PM

DRAFT

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February 2024 Health Unit Monthly Report to the Health & Human Services Board

Public Health Update:

- Attended Dementia Council meeting with other HHS staff on February 1st. This council meets to discuss/brainstorm solutions surrounding Dementia care/crisis prevention.
- Friday February 2nd was National Wear Red Day in honor of women and heart disease. Staff joined for a picture to show our support.



- Diabetes Prevention Program update:
 - Nancy hosted an orientation session on 2/26 for our 5th cohort that she will lead at the Berlin Senior Center. There will likely be 8-9 participants in this group which officially starts 3/4/24.
 - We are working with a new location to host our Diabetes Prevention Program- the Ripon Senior Center. Lisa has done a presentation, and on another day, Nancy held a risk screening and informational table about prediabetes and the DPP. There are 5 people signed up currently. We are hoping to get another 5 participants and expect to start that next class in April. Lisa will lead this group.
 - We have officially submitted our paperwork to become a Medicare supplier. This will allow us to begin billing and capturing revenue to help make this program sustainable.
 - The WI Chronic Disease Prevention group was able to secure their first insurance company (Quartz) that will reimburse organizations for participants participating in the Diabetes Prevention Program. We hope to see more insurance companies follow suit, as this will be another key component to our sustainability.
 - As an example. If a participant completes all classes and meets their weight loss goals, reimbursement for that 1 participant for the year is \$1,000. Medicare reimburses \$768.
- Amish Home Visits held on February 6th.
 - Families visited: 9
 - Water Tests performed: 3
 - Battery-operated Carbon Monoxide detectors disturbed: 6
 - Car seat provided: 1
 - Immunization: 1
 - Infant weight checks: 2
- Lauren Olson and Allison Krause concluded their 4-week tobacco prevention classes for 5th and 6th graders at Princeton School on February 8th. This course is specific to vaping use prevention.
- Lauren and Rachel met with staff at Family Health La Clinica regarding mobile dental services in Green Lake County. Access to Care: Dental is one of our top health priority areas in our CHA/CHIP.
- Zero Suicide Team meeting held on February 14th with BHU staff.
- Nancy Gimenez attended ICS-400 on February 15th and 16th at the Coughlin Center in Oshkosh. ICS-400 is the advanced class on the Incident Command System used in Public Health Emergencies.
- Rachel attended the annual Advocap Health Advisory Board meeting in Fond du Lac on Friday, February 16th.
- Free blood pressure screening held on February 20th at 3 locations in Green Lake County. Screenings held at Markesan Senior Dining Site, Berlin Senior Center, and Green Lake County Government building. A total of 20 screenings provided.
- Nancy attended the Bi-Annual Coverdell Community Stroke Partner meeting virtually on Feb. 22nd. They worked on creating new toolkit materials and discussed May being Stroke Awareness Month. They also discussed disparities and social determinants of health related to stroke and how to overcome barriers. Nancy asked for more information on the Mobile Integrated Health program, which is being used elsewhere to help identify high risk people for stroke, educate, and provide post stroke outreach.

- Rise Together presentation held on Feb. 20th at all schools in Green Lake County. We started the day at Berlin Middle School, then proceeded to Markesan Middle School, and ended our day at Princeton with Green Lake and Princeton Middle School students. A staff debrief was held at Princeton (and virtually) to discuss how the day went, discuss any concerns and provide follow-up materials to teachers. A community presentation was also held that evening at the American Legion at 6pm in Green Lake.



- Lauren attend the Alliance for WI Youth Regional meeting on February 23rd.
- Allison and Rachel attended PHEP exercise planning meeting with Gary Podoll and the Red Cross. Planning is underway for a full scale exercise to happen this Fall.
- Nancy attended the National Diabetes Prevention Program advanced training on February 28th.
- Rachel attended the Housing/Homelessness Workgroup meeting on February 28th. Workgroup will join with Winnebagoland Housing Coalition as a subcommittee for Green Lake County.
- Planning meeting held with Todd Morris from Land Conservation Unit in preparation for annual well water testing being held this year on April 23rd. Target area for this year's testing continues to be Town of Princeton and Town of Kingston.

Respectfully submitted,

Rachel Prellwitz, Health Officer

CHILDREN & FAMILY SERVICES UNIT – February 29, 2024

The children and family unit consists of the Unit Manager and 11 staff. We are fully staffed.

Out-of-Home Care – as of 02/29/2024

There are levels to Out of Home Care. Those levels are as follows:

- Court Ordered Relative Care
- Level 1 Foster Care- specific child license or relative license
- Level 2 Foster Care-general foster care with no prior relationship
- Level 3 Treatment Foster Care-private agencies
- Level 4 Specialized Treatment, Group Home
- Level 5 Exceptional Treatment, Residential Care Centers

Green Lake County has the following in each form of placement:

Ct. Ordered Relative Care- 1

Level 1- 1

Level 2- 2

Level 3- 2, these children do not have high needs, but no county foster homes were available for placement.

Level 4- 0

Level 5- 0

Total Placements = **6**

We had no new removals in January.

Voluntary Kinship Care (\$300.00 month per child)

Twelve (12) children are in this form of kinship care. They must have a yearly review.

Subsidized Guardianship – Is considered a permanent placement for the children and the county must review the home and placement one time per year.

Six (6) subsidized guardianships.

ACCESS REPORTS

Child Protective Services –

January –15 ; 2 screened in; 13 screened out.

February- 17; 2 screened in, 15 screened out.

YTD: 4 screened in

Child Services/Welfare –

January –1; 0 screened in; 1 screened out.

February- 7; 4 screened in; 3 screened out

YTD: 4 screened in

Youth Justice –

January – 7

February-6

YTD: 13 referrals

Youth Justice Staff and Wraparound Staff meet with the School Resource Officers quarterly to continue to build relationships and work on referrals to programs and groups that the county can provide.

The following groups will be available throughout the school year:

Aggression Replacement Training (ART)

Showing up, Truancy Curriculum

Drug, Alcohol, Vaping Curriculum

Teen Social Media and Sexting Intervention Program

Teens In Action

Birth to Three/C-COP/CLTS

Birth to Three had five (5) new children referred to the program in the month of February. No new Individualized Family Service Plans (IFSP) were developed. There were twelve (12) open children in the program in the month of february that had active IFSP's. Children's Community Options program has one (1) child enrolled.

Children's Long-Term Support Waiver (CLTS) children are presently also being carried by the Birth to Three program coordinator; Ten (10) cases have been assigned.



FRI



*Fostering Relationships for Independence
Thru
Compassion, Collaboration, Community, & Choice*

**HHS APRIL BOARD OF DIRECTORS MEETING
FEBRUARY Unit Update**

PROGRAM UPDATES

Feb-24									
SERVICE	Full time	Part time	TOTAL	Wait List	DVR/SE/CIE	Percent Prevoc in DVR/SE/CIE	Days of Service per Week	Notes	
FACILITY BASED PREVOCAIONAL	11	26	37	16	12	32%	121		
COMMUNITY BASED PREVOCAIONAL	0	16	16		6	38%	25		
			53		18	34%	146		
SUPPORTED EMPLOYMENT	LTC: 21	DVR: 17		Predicted referrals in next three months:			3	HIRES:	JOB LOSSES:
DAY SERVICE	3	16	19	10	2		62		
REPRESENTATIVE PAYEE			77						

OTHER UPDATES

Fox River Industries Unit and Aging Unit are working together to create a new work training opportunity for clients of Fox River Industries. The Aging Unit is in need of a consistent and reliable Meal Site Manager for their Markesan Location. Fox River Industries is always looking for community partners to help create learning environments where new skills can be explored. Fox River Industries is now serving as the meal site manager. We are very excited about this mutually beneficial opportunity to not only strengthen work skills but also to serve the community!

Disability Services, Inc.

- Next Board of Directors meeting is scheduled for April 15, 2023.
- Audit Field Work completed January 31 and February 1, 2024. Not yet finalized as auditors attempt to clarify grant/vehicle accounting practices between DSI and GLC.
- Southern Green Lake County Senior Transport was involved in a deer / vehicle accident on 02/07/24. The 2019 Dodge they lease from DSI is having repair work completed.

Fox River Industries, Inc.

- Next Board of Directors meeting is scheduled for April 15, 2023.
- Audit Field Work completed January 31 and February 1, 2024. Not yet finalized.
- FRI loaned SGLCST a vehicle replacement after they were involved in a deer accident.
- Derleth Family has requested to enter into a lease agreement for the parking lot FRI utilizes to park county vehicles, of which they own. If we do not enter the agreement they will be building a storage unit on the property. County Admin indicates that GLC will not enter into the lease, leaving this to FRI/DSI boards.

Green Lake County Staff Updates

- Amy Burdick was hired on February 19th as the Supported Employment program aide, which as vacated in October of 2023. Amy previously was a part time meal site manager for the Markesan location.

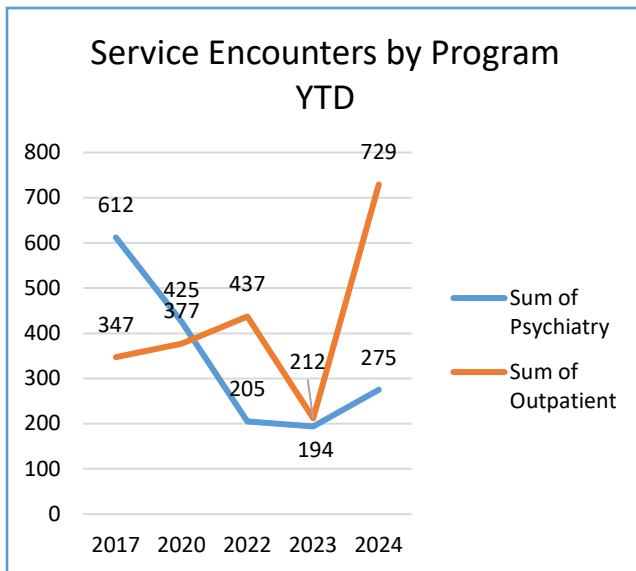
Behavioral Health Unit— March 2024

Behavioral Health Unit staff continue to see caseload volumes at full capacity across many of our programs however we have now been able to hire all open positions.

Outpatient Mental Health (MH) & Substance Abuse (SUD) Programs-

*Month at a Glance (February 2024 Outpatient Data**)*

<i>New Outpatient Therapy Intakes</i>	<i>16</i>
<i>New Psychiatry Admissions</i>	<i>2</i>
<i>IDP Assessments Completed</i>	<i>6</i>



February 2024: Clinicians continue to have full caseloads, however, as all therapy positions within the clinic are now full, we have seen modest improvement in our wait time (**average wait for an assessment is currently 31 days, average wait from intake to 1st treatment session is 23 days**)—target would be 14 days or less. This chart shows a dip in outpatient services in 2023 (due to a staffing shortage at that time) that is an outlier for the year of 2023. There is a decline in psychiatric services after 2020 shown in this chart as a result of the retirement of Dr. Baldomero, child psychiatrist.

1. **Intoxicated Driver Program:** Our agency serves as an assessor facility for state-mandated intoxicated driver assessments. Individuals are either referred to traffic safety school or treatment

for their Driver Safety Plan.

- a. This month, we provided assessments to 6 drivers.
 - b. Several additional staff attended the training to become IDP Assessors in 2023. As a result, we have been able to accommodate all requests for IDP assessments within the 30 day window needed for these individuals to avoid “non-compliance” status after their court hearings.
2. **School-based offices:** Behavioral Health has school-based offices in 3 school districts in the county which helps increase access for students to MH services, decrease missed school for appointments, and reduce barriers such as transportation/ missed work for parents. These offices also improve collaboration with school professionals, enhancing the quality of care for youth outside of the therapy room as well. *All three school-based offices are currently operating at full capacity, meaning that any additional individuals requesting school-based services are offered services in the main clinic at this time and placed on a waiting list for school-based.*

Outpatient Clinic program goals:

- a. Increase use of the patient portal feature of EHR
- b. Continue to increase availability of evidence-based therapy models for county residents
- c. Decrease wait time for intakes and first follow up visit closer to the 14 day target

- d. Collect and analyze data related to “failed appointment” rate to reduce missed visit

Wrap-Around Services- *BHU provides three tiers of wrap-around services, allowing us to match individuals with a program that meets the level of need based on their unique situation.*

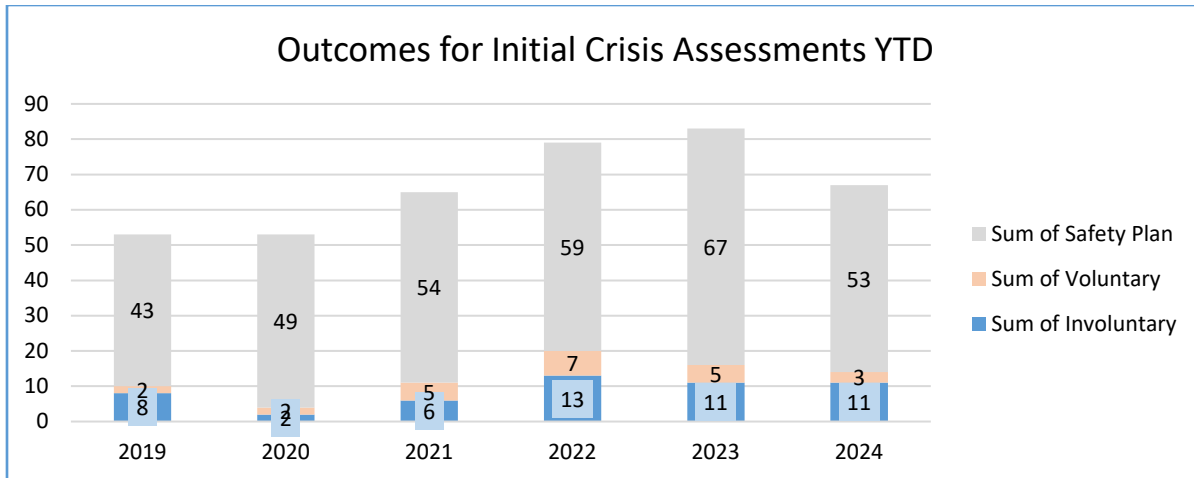
1. **Targeted Case Management (TCM)**— *Less intensive case management for clients. This program expanded to include adult clients in summer 2018. It presently serves 17 individuals.*
2. **Comprehensive Community Services (CCS)**— *Recovery-focused support for clients who may benefit from an intensive level of services for a shorter period of time. This program presently serves 33 individuals. The CCS program hosted a training for individuals filling the Mental Health Professional/ Substance Use Professional role throughout the region.*
3. **Community Support Program (CSP)**- *Intensive community-based support for individuals with chronic mental illness. This support is intended to be long-term and supports clients to maintain psychiatric stability in the community and to reduce hospitalizations. This program presently serves 19 adults. CSP has begun to re-integrate social skill development and wellness groups into the program. Community Support had a successful site survey in October 2023.*
4. **Children’s Long Term Support Waiver (CLTS)**— *Medicaid waiver program provides funding for families of children with long-term disabilities (developmental, physical, and/or severe emotional disturbance) to access services such as respite care and service coordination which are otherwise not covered by Medicaid insurance. In 2018, Wisconsin announced the dissolution of the local waitlist and then subsequently the transition to a state-wide waiting list model and subsequently dissolved the state waiting list. Starting in 2021, youth who are screened eligible for CLTS services will automatically be placed into “enrollable” status with the expectation that the waiver agency will then open them within the allotted 30 days. In late 2021, we hired our first full-time CLTS case manager to attempt to meet the increasing need. Our current program census is at 63 youth and continuing to grow.*

Wrap around program goals:

- Increase representation for individuals with substance use or co-occurring MH/Substance use needs within the CCS program
- Increase availability of supervisory support for service facilitators by increasing presence of MH/Substance use professional role at team meetings during first 90 days post-admission
- Improve group skill development and social engagement opportunities within Community Support Program

Crisis Services- *Crisis services are available 24/7 including weekends/ holidays for psychiatric and substance use disorder emergencies*

February 2024: We continue to see an elevated crisis contact rate that has rose beginning in late 2020 and early 2021 and has not returned to pre-2020 levels. Despite rising call volume, hospitalizations have remained relatively consistent over the past several years. The data represent new crisis calls each month. The crisis team provides additional follow up to clients after initial contacts. Internally, staff have worked to centralize follow up contacts with a core group of staff specializing in behavioral health crisis. This differs case-by-case, however crisis follow up can last anywhere from 30 days to 6 months.



Crisis Program Goals

- Follow up contact with every client receiving crisis services
- Follow up within 72 hours for each client discharging from a county-facilitated psychiatric inpatient stay.
- Increase visibility of mobile crisis response and crisis debriefing services.
- 100% of Behavioral Health staff trained in lethal means reduction counseling and treatment approaches for suicidality

Zero Suicide Initiative: Our Zero Suicide collaborative team continues to meet monthly to review the learning collaborative training and the results of our workforce survey. Past team accomplishments include a suicide prevention awareness campaign and QPR training and the implementation of caring contact cards sent to each recipient of crisis services. Currently, the team is focusing on improving orientation within Health & Human Services to help ensure that new and existing staff are aware of issues related to suicide prevention and crisis services. The team is exploring several state funding opportunities to support improvements to suicide prevention, screening, and treatment processes within DHHS.