GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

HEALTH & HUMAN SERVICES

571 County Road A

Green Lake WI 54941 VOICE: 920-294-4070 FAX: 920-294-4139

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FOX RIVER INDUSTRIES

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Post Date

9/7/2023

The following documents are included in the packet for the Health and Human Service Committee Meeting held on Monday September 11, 2023

- September 11, 2023 Health and Human Services Committee Amended Agenda
- August 14, 2023 Health and Human Services Committee Draft Minutes
- Summer Youth Group Presentation
- 2024 VSO Draft Budget Summary
- 2024 HHS Draft Budget Summary
- Director's Report
- Public Health July Unit Report
- Children and Families June Unit Report
- Fox River Industries June Unit Report
- Behavioral Health June Unit Report
- Aging/ADRC June Unit Report



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Health & Human Services Committee Meeting Notice

Date: September 11, 2023 Time 5:00 PM

Green Lake County Government Center
571 County Rd A, COUNTY BOARD Room #0902 Green Lake WI

*AMENDED AGENDA

Committee Members

Joe Gonyo,
Harley Reabe,
Brian Floeter
Joanne Guden
Christine Schapfel
Richard Trochinski
Vacant
Nancy Hoffmann
Vacant

Kayla Yonke, Secretary

Kindly arrange to be present, if unable to do so, please notify our office. Sincerely, Kayla Yonke Financial/Business Manager

Virtual attendance at meetings is optional. If technical difficulties arise, there may be instances when remote access may be compromised. If there is a quorum attending in person, the meeting will proceed as scheduled.

- 1. Call to Order
- 2. Certification of Open Meeting Law
- 3. Pledge of Allegiance
- 4. Minutes (8/14/2023)
- 5. Appearances
 - Children and Families Unit Summer Youth Groups
- 6. PUBLIC HEARING 5:15PM
 - Recess for public hearing on 2024 budget at 5:15PM. Regular business will resume at the conclusion of the public hearing.
- 7. Director's Report
- 8. VSO Report
- 9. Unit Reports
 - *Public Health Mobile Dental Hygiene Program
- 10. Personnel Updates
- 11. Committee Discussion
 - Future DHHS Meeting Date (October 9, 2023)
 - Future Agenda items for action & discussion
- 12. Adjourn

This meeting will be conducted through in person attendance or audio/visual communication. Remote access can be obtained through the following link:

Join on your computer, mobile app or room device

Click here to join the meeting

Meeting ID: 283 577 394 36

Passcode: rvZYY2

Download Teams | Join on the web

Or call in (audio only)

<u>+1 920-659-4195,,453909793#</u> United States, Green Bay

Phone Conference ID: 453 909 793#

Find a local number Reset PIN

Health and Human Services Board

August 14, 2023

The regular meeting of the Health and Human Services Board Meeting was called to order by Vice Chair Reabe at 5:00 PM on Monday August 14, 2023, in the County Board Room, Green Lake County Government Center, Green Lake WI. The meeting was held in person and via Teams. The requirements of the open meeting law were certified as being met. The Pledge of Allegiance was recited.

Present: Harley Reabe, Christine Schapfel, Nancy Hoffmann, Brian Floeter, and Richard Trochinski (via Teams)

Absent: Joanne Guden, Joe Gonyo

Other County Employees Present: Cate Wylie, County Administrator (Via Teams), Jason Jerome, HHS Director, Kayla Yonke, HHS Admin, Lauren Olson, Deputy Public Health Officer, and Jon Vandeyacht, VSO Director.

Others: Tony Daley, Berlin Journal Newspaper

Minutes of 7/10/2023

Motion/second (Hoffmann/Schapfel) to approve the minutes of the July 10th, 2023, meeting as presented with no corrections or changes. All Ayes, Motion carried.

Appearances

Lauren Olson reported on Wisconsin WIN. Presentation was reviewed and placed on File. Discussion Followed.

Director's Report

Jerome reported:

Public Health went to the Amish auction and provided educational materials.

Markesan Dining site is up and running and the numbers for congregate meals in Markesan is increasing.

Children and Families summer youth groups will be reporting to the committee in September.

A high-end placement has been moved to a long term care facility. Updates will come to this committee as available on the budget impact of this placement.

Initial 2024 budget from HHS has been submitted to the County Admin office. the 2024 Health and Human Services Public Hearing and more detail will be offered on September 11, 2023.

VSO Report

Vandeyacht reported, there are a lot of claims work coming in. Budget has been submitted for 2024 with no levy ask. Discussion Followed.

Advisory Committee Reports

Health Advisory draft minutes were reviewed and placed on file.

Aging Advisory draft minutes were reviewed and placed on file.

Unit Reports

Public Health (PH) and Environmental Health—Report was reviewed and placed on file.

Children and Families Unit (CFU) - report was reviewed and placed on file.

Economic Support and Child Support – report was reviewed and placed on file.

Fox River Industries – Report was reviewed and placed on file.

Behavioral Health Unit (BHU) – Report was reviewed and placed on file.

Aging/ADRC – Report was reviewed and placed on file.

Budget Update:

Jerome reported the 2024 budget has been submitted to the county administrator.

Medical Record Fee:

Motion/Second (Schapfel/Hoffmann) to approve the Medical Health Record Fees as presented. All Ayes. Motion Carried.

Personnel Updates

Jerome reported staff updates:

A Reception position in the Admin Unit has been filled with Nicki Faulkner as of 8/14/2023

Community Services Coordinator (CSP) position in the Clinical Services Unit has been filled with Megan TerBeest as of 8/21/2023.

Elder Benefit Specialist position is currently out for advertisement.

Committee Discussion

Future meeting date: September 11, 2023, at 5:00pm

Future Agenda Items: N/A

Adjourn

Reabe adjourned the meeting at 5:48PM



Groups

Presented by Claire
Wendt & Tara Eichstedt















Girl Boss

Girl Boss is for girls that are in high school. This group focuses on meeting local female owned businesses. The girls learn from them that sometimes there are obstacles in life that they must overcome but the rewards are worth it by taking that leap. The objective of the group is to help the girls find their spark, be inspired, and get creative by thinking outside the box. The businesses we visited this summer were Sassafras, Violet & Co, Pie Shack, Rachel Van Den Hout Photography, Amber Fox Freshies, Baked, CorEnergy.

Girl Talk

Girl Talk is a continuation of Girl Boss.

This group focused on meeting female professionals in the area which included a School Principal,

County Human Services Director,

President of Flash, In-Home

Therapists, Doctor, Realtor/part owner of a Real Estate Company, and a County Human Services Supervisor.









Girl's

Feedback (

Group







Girls Circle is an evidenced based curriculum that is geared towards the middle school aged youth. It is designed to help develop connection, build skills, raise selfesteem through verbal sharing and creative activity.

Boys Summer Group





This group is for middle school aged boys that focuses on improving social skills. The first half of the day is at Living Anew Farm working with horses through an equine therapy-based program. The second half of the day is doing activities in the community which helps enforce positive peer interaction by problem solving together as a team and working on appropriate social skills.

Boys Half Day Summer Group

This group is for middle school aged boys that have already completed the boys full day summer group. The group takes place at Living Anew Farm continuing to work with horses through equine therapy-based programming.

It was a really fun experience with them. It was insane that I was able to walk a horse. -Mason P

I learned how to be a good friend and liked the horses. -Leland R



Showing Up, a Truancy Curriculum

This group targets the intrinsic and motivational aspect of why youth struggle with showing up, not only in school, but for themselves. The curriculum includes activities that will dig deeper into self-confidence, breaking down each youth's individual perspective and the overall drive it takes to succeed in life. The group focuses on getting youth to think long-term versus just getting them to come to school.

Quote from Cody McLean: "I first and foremost want to thank all of the members that are working hard to make an impact on our youth around our country. Too many names to mention but THANK YOU TO ALL OF YOU! They even came to Markesan District Schools and mention but administrators who are all in and I am sure we will use it a lot more spoke to our administrators who are all in and I am sure we have seen a spoke to our administrators who are all in and I am sure we have have seen a spoke to our administrators who are all in and I are sure we have far we have seen at this school year. To the kid that we put through the program so far we have seen a this school year. To the kid that we put through the program so far we have seen a this school year. To the kid that we put through the program so far we have seen a this school year. To the kid that we put through the program so far we have seen a through the program so far we have seen a seen and it as a requirement for first offenders to his school year. To the kid that we put through the program so far we have seen a seen a seen and it as a requirement for first offenders to have made it as a requirement for first offenders to have made it as a requirement for first offenders to have seen a seen a seen and it as a requirement for first offenders to have seen a seen

Quote from Lake M: "The class really opened up my eyes to making better choices. I have not got into trouble since then and I have really benefited from it."

Drugs, Alcohol and Vaping Curriculum

This group focuses on healthier ways to cope with stress, the effect substances have on the developing brain and body, and developing skills to build resilience, boundaries and self-confidence.

At Princeton School District we take full advantage of the variety of programs that Green Lake County provides. The vaping, anger management, and this year will be starting to use the truancy program to help our students. I enforcement, school staff and anyone else who can help a struggling child be successful.

Last year I was involved with a student in the wrap around program who was going down the wrong path. We were able to get him to pass all his classes, improve his attendance and he was able to see the rewards, both in school and out of school because of his turnaround. He was able to see his own ability to do the work and be successful. For in the success of this student. Keith Kiupelis Princeton Police Department School Resource Officer

Teen Social Media and Sexting

Curriculum

This group focuses on recognizing and acknowledging the affects and influences social media has on teens, improving self-value, and teaching them healthier ways to cope, communicate and set healthy boundaries within relationships.



Anger Regression Training (ART)

This group teaches youth how to appropriately handle their frustrations and anger by role-playing through real life scenarios and building skills in handling conflict successfully.

I can not express enough how valuable the country programs have been to our district. We have utilized the Wrap-Around Services, the vaping class, and the anger management class, along with adding the truancy class for this school year. I have also worked with their Juvenal Justice worker if a student in our school has a court order so that the school can help support that student and the order. The team at GLC Health & Human Resources and I have great communication with each other and together we problem-solve for what's in the best interest of the student. They are resourceful and very helpful, and I can not thank them enough for the support they have given me and the Princeton School District.

Sarah Marie Verstegen Associate Principal



Group Stats September 2022- now

- ART: 7
- Drugs, Alcohol and Vaping: 14
- Showing Up, a Truancy Curriculum: 10
- Boys Summer Group:
- Boys Half Day Summer Group:
- Girl Boss: 7
- Girl Talk: 4
- Girls Circle: 5
- Wrap Around Referrals: 13

GREEN LAKE COUNTY 2024 BUDGET

	ACTUAL 12/31/2021	ACTUAL 12/31/2022	ACTUAL 6/23/2023	2023 REVISED	2024 PROPOSED
VETERANS SERVICE OFFICE					
24-100-11-54710-110-000					
SALARIES	93,306	95,118	34,398	97,738	_
24-100-11-54710-115-000	,	,	- 1,555	,	
VETERANS SERVICE COMMISSION MEETINGS	574	639	313	925	925
24-100-11-54710-151-000					
SOCIAL SECURITY	7,078	7,486	3,164	7,478	_
24-100-11-54710-153-000	,	,	,	,	
RET. EMPLOYER SHARE	6,243	6,162	2,607	6,647	-
24-100-11-54710-154-000					
HEALTH INSURANCE	-	3,000	3,000	3,000	_
24-100-11-54710-155-000					
LIFE INSURANCE	171	175	73	175	-
24-100-11-54710-235-000					
TELEPHONE	118	124	74	100	100
24-100-11-54710-242-000					
PRINT MANAGEMENT	95	86	48	100	100
24-100-11-54710-283-000					
BURIAL OF INDIGENT VETERANS	-	-	-	150	150
24-100-11-54710-284-000					
CARE OF VETERANS GRAVES	-	1,681	-	1,900	2,000
24-100-11-54710-285-000					
VETERANS SERVICE COMMISSION	2,753	1,068	575	3,000	3,000
24-100-11-54710-314-000					
SMALL ITEMS OF EQUIPMENT	159	539	-	1,000	1,775
24-100-11-54710-321-000					
SEMINARS	952	1,427	125	3,000	2,300
24-100-11-54710-324-000					
MEMBER DUES	100	-	-	590	600
24-100-11-54710-329-000					
OTHER PUBLICATIONS/SUBSCRIPTIONS	-	-	-	500	500
SMALL ITEMS OF EQUIPMENT 24-100-11-54710-321-000 SEMINARS 24-100-11-54710-324-000 MEMBER DUES 24-100-11-54710-329-000	952			3,000 590	2,300

	ACTUAL 12/31/2021	ACTUAL 12/31/2022	ACTUAL 6/23/2023	2023 REVISED	2024 PROPOSED
24-100-11-54710-330-000					
TRAVEL TRANSPORT VETS	4,399	5,692	883	11,760	11,600
24-100-11-54710-363-000	4.050		4.505	4.000	4 000
TRANSPORTATION GRANT	1,353	-	1,587	1,300	1,300
TOTAL EXPENDITURES	117,301	123,197	46,850	139,363	24,350
24-100-11-43528-000-000	0 500	0.250		0.250	0.05
STATE AID-VETERANS SERV.OF 24-100-11-46650-000-000	8,500	9,350	-	9,250	9,250
VETERANS TRANSPORTATION	1,202	1,832	911	1,500	1,500
24-100-11-46651-000-000					
WDVA TRANSPORATION GRANT	1,555	1,586	1,586	1,300	1,00
24-100-11-49320-524-000 DONATIONS FOR VETERANS	300	550	350	1 000	1.00
24-100-11-49320-000-000	300	550	350	1,000	1,00
	_	<u>-</u>	_	113	11:
APPLIED FUNDS - VELTRANSPORT				110	• • •
APPLIED FUNDS - VET TRANSPORT 24-100-11-49320-000-000					
24-100-11-49320-000-000 APPLIED FUNDS	-	-	-	4,205	4,20
24-100-11-49320-000-000	- 11,557	- 13,318	- 2,847	4,205 17,368	4,20 17,06

DRAFT HEALTH & HUMAN SERVICE 2024 BUDGET SUMMARY Expense

Department	2023	2024
HS Administration	\$ 762,801	740,052.00
Health Unit	\$ 805,306	633,551.00
Children & Family Unit	\$ 1,747,741	1,863,935.00
Economic Support	\$ 381,581	459,407.00
FRI Unit	\$ 1,361,620	1,427,305.00
Behavioral Health Unit	\$ 2,198,251	1,889,461.00
Child Support	\$ 257,051	300,066.00
Aging/LTS Unit	\$ 2,151,771	2,287,973.00
Total Expenditures	\$ 9,666,122	\$ 9,601,750

Revenues

Department	2023	2024
HS Administration	\$ 49,331	48,621.00
Health Unit	\$ 501,832	441,705.00
Children & Family Unit	\$ 940,922	1,104,552.00
Economic Support	\$ 381,581	390,451.00
FRI Unit	\$ 1,186,306	1,119,305.00
Behavioral Health Unit	\$ 1,854,578	1,829,578.00
Child Support	\$ 257,051	300,066.00
Aging/LTS Unit	\$ 1,828,400	1,880,502.00
Total Revenues	\$ 7,000,001	\$ 7,114,780

Total Operations						
Department		2023	2024			
HS Administration	\$	63,406.00	\$	61,757.00		
Health Unit	\$	355,796.00	\$	168,570.00		
Children & Family Unit	\$	676,929.00	\$	703,399.00		
Economic Support	\$	8,500.00	\$	12,870.00		
FRI Unit	\$	154,890.00	\$	156,781.00		
Behavioral Health Unit	\$	982,367.00	\$	1,116,040.00		
Child Support	\$	51,927.00	\$	67,923.00		
Aging/LTS Unit	\$	1,287,849.00	\$	1,372,110.00		
Total	\$	3,481,664.00	\$	3,659,450.00		

Director's Report for DHHS

09/11/2023

- September Is Suicide Prevention Month
- Senior Fair
- 2024 budget process.
- Committee Vacancies

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July 2023 Health Unit Monthly Report to the Health & Human Services Board

Public Health Update:

- Amish home visits were conducted on July 1st and 6th by Allison and Lauren.
 - July 1st- 3 homes came back as having high nitrates, Allison delivered results and jugs of drinking water, providing education on next steps.
 - o July 6th- delivered water test results to 5 homes, distributed and gave education on 9 car seats.
- The Tri-County Overdose Fatality Review team community event, "Dash for the 'Stache", was held on July 15th in Redgranite. Event included: run/walk, presenters, live performances, raffles, and food. The event was very well attended with 126 attendees in the run/walk alone. Please see attached report for full details and community impact.





- Swim Advisory issued on 07/27/2023 for the Green Lake Conference Center Beach for elevated E. Coli levels from testing on 07/24/2023. Water was resampled on 7/27 and results showed levels had returned to normal limits. Advisory cancelled on 7/28/23.
- Community Health Improvement Plan workgroup orientation meeting held on July 18th. Each identified workgroup has between 5-8 members working on one of the 3 top health needs to develop goals, objectives, and strategies to address the health need.
- Staff attended the Berlin Farmer's and Artists Market Community Night event on July 18th.



- Staff continues course offered through University of Minnesota called, Systems Approaches to Healthy Communities, which is a requirement of our Maternal Child Health (MCH) grant.
 - o MCH peering learning call held on July 20th with Allison Krause attending.
- 2320 Grant through WI DHS- This is secured and in the amount of \$20,000. This grant will focus on becoming a Medicare supplier for DPP and streamlining the referral process for providers to refer more easily into the program. Goes through 6/29/24.
- Diabetes Prevention Program (DPP) Update- 1st cohort has completed the 1 year program- 181 collective pounds lost, and very good feedback! 2nd cohort at ½ way mark with good results coming along as well. 3rd cohort being taught by Lisa Rollin (this is her first group) and she is doing great. 4th cohort expected to start in August- need to get a few more participants. Spread the word, as it is making a difference in our county!
 - Bright Spot Initiative Grant Year 2: This grant is in the amount of \$10,000 and runs through 7/31/24. The work will continue to focus on enrolling men 35 years or older into the DPP.
- Lauren Olson conducted Tobacco compliance checks with 2 youth on July 25th. 10 locations were visited with one selling tobacco products to the minors.

• Final CHA steering committee meeting to be held in person on July 26th. Next steps include workgroup meetings for each identified health need to develop our Community Health Improvement Plan (CHIP).



Respectfully submitted, Rachel Prellwitz, Health Officer





REDGRANITE, WI | 7/15/23

Dash for the 'Stache

The Tri-County Overdose Fatality Team partnered with the Jezwinski family on what would have been Jake's birthday – Saturday, July 15th, 2023. This event aimed to bring Tri-County community members together in order to provide education, awareness, and and promote local resources for those affected by substance use.

The event kicked off with a fun, family, and pet friendly 1 mile or 5k walk/run. There were 126 participants in the walk/run alone! A second part of the event followed the walk/run at the former Rock Coffee House site, courtesy of Pat LeSage. It is estimated that 250 community members participated!



Presentations were provided by Brigette Henschel (Director of Wautoma's Tree House Central), Chelsie Osterberg (Jake's sister), and Nadine Machkovich and Anthony Alvarado (Rise Together).

Venders at this event included: Family Health La Clinica, Green Lake County Behavioral Health, Marquette County Health & Human Services, Rise Together, Stephen Weigert (author), ThedaCare, Tomah VA Services, Waushara County Human Services, Waushara S.H.I.N.E.S., and Waushara Prevention Council & Healthy Communities Healthy Youth.



Crossroads provided water and bananas for all walkers/runners as well as an on site brat fry (brats, hamburgers, chips, soda, and water) for participants in the event from 10:00-2:00.

Papa Murphy's donated their food truck and 20 pizzas for this event!

Family provided cake to celebrate Jake's birthday.

Music was donated by Mandy Hallman and The Jake Deringer Project.

Therapy dog, Storm, was with his handler, Annamay Payten.

WHAT OUR COMMUNITIES HAD TO SAY

The feedback (verbal and observations) we received will help agencies focus on substance misuse efforts based on community input and needs.

"There is hope in healing"

"Stigma is keeping people sick"

"Great inter-agency networking for agencies"

"Everyone was in great spirits, but definitely brought out a lot of emotion"

"People were happy to donate – they just wanted to help"

"We are so grateful for the support this event gave and the resources that were present on site"

"We need more youth and school prevention programs"

"Successful recovery is hard. We need more support programs for those in recovery."

"This even was a great way to learn more about substance abuse prevention and where to find help."

"There should be more awareness of services and access/availability should be easy to connect to."
"We need more substance-free/sober activities."

- Jake's family and friends were happy to join us on Friday and Saturday for setup and clean up. Having community volunteers committed to this cause was a tremendous help to the success of this effort!
- All proceeds that were raised for this event will be going to to local recovery and prevention efforts (Rise Together and Tree House Central). The Jezwinski family is also setting up a fund to continue local efforts in Jake's memory. "If this saves just one life, it is all worth it" Glenda Jezwinski.

This event was sponsored by the Tri-County Overdose Fatality Review Team and WI Alliance for Youths. See final page for photos that were captured at this event!

"I just wanted to take a moment to say 'thank you' from the bottom of my heart. You have helped my family heal and give opportunities to help others. There is no greater gift". - Chelsie Osterberg (Jake's sister)

















CHILDREN & FAMILY SERVICES UNIT – July 31, 2023

The children and family unit are fully staffed.

Out-of-Home Care – as of 07/31/2023

There are levels to Out of Home Care. Those levels are as follows:

- -Court Ordered Relative Care
- -Level 1 Foster Care- specific child license or relative license
- -Level 2 Foster Care-general foster care with no prior relationship
- -Level 3 Treatment Foster Care-private agnencies
- -Level 4 Specialized Treatment, Group Home
- -Level 5 Exceptional Treatment, Residential Care Centers

Green Lake County has the following in each form of placement:

Ct. Ordered Relative Care- 0

Level 1-0

Level 2-6

Level 3- 2, these children do not have high needs but no county foster homes were available for placement.

Level 4-0

Level 5-0

Total Placements = 6

Voluntary Kinship Care (\$300.00 month per child)

Six (6) children are in this form of kinship care. They must have a yearly review.

Subsidized Guardianship — Is considered a permanent placement for the children and the county must review the home and placement one time per year. We have two (2) subsidized guardianships.

ACCESS REPORTS

Child Protective Services –

January – 26; 6 screened in; 20 screened out.

February-29; 7 screened in, 22 screened out.

March-23; 3 screened in, 20 screened out.

April-21; 3 screened in, 18 screened out.

May – 17; 5 screened in, 12 screened out. June- 12, 5 screened in, 7 screened out. July- 14, 4 screened in, 10 screened out.

YTD: 33

Child Services/Welfare -

January -4; 2 screened in; 2 screened out. February-5; 4 screened in; 1 screened out. March-4; 1 screened in; 3 screened out. April -6; 2 screened in; 4 screened out. May- 0 services report June- 9; 4 screened in, 5 screened out. July- 3; 1 screened in, 2 screened out.

YTD: 14

Youth Justice –

January – 5 February-5 March-9 April-10 May- 5 June- 2

July- 1

YTD: 37

Youth Justice:

The youth justice staff continue to be busy with their regular/daily duties as well as with providing the following groups to the youth in our community.

- -Girl Boss
- -Girl Talk
- -Girl Circle
- -Boys Mini Horse
- -Boys Full Day Summer

Birth to Three/C-COP/CLTS

Birth to Three presently has had four (4) new children referred in the month of July. One new Individualized Family Service Plan (IFSP) was developed. There were thirteen (13) open children in the program in the month of July that had active IFSP's. Children's Community Options Program has two (2) children enrolled, one of which is closing due to moving out of state. Children's Long-Term Support Waiver (CLTS) children are presently also being carried by the Birth to Three program coordinator; Fifteen (15) cases were open in the month of July.

Fox River Industries



222 Leffert Street, P.O. Box 69 Berlin, WI 54923-0069

September Board Meeting Unit Update

Phone: (920) 361-3484

Fax: (920) 361-1195

Fox River Industries July Services

Day Service & Rec & Leisure Program

• Waitlist: 9

Facility Based Prevocational Services

- Enrolled one new participant
- 6 participants enrolled in new Community Based Prevoc cohorts.
- Waitlist: 12

Community Based Prevocational Services

- Implementation of two cohorts of Community Based Prevocational Services: encompassing 8 participants.
 - o Enrolled one individual new to our program; other 7 are currently receiving services in other FRI programs.
- Waitlist: 0

Group Supported Employment

Supported Employment

Carleen Rohde new coordinator is enrolled in 40 hours of training on SE best practice.

Representative Payee Services

• July 31, 2023 – active beneficiaries currently serving: 73

Transportation

• July implemented new route arrangement as well as began billing for transportation for programs that do not include transportation in the reimbursable rate, capturing new revenue.

*An indicator of success we are tracking is the percent of individuals in our **PREVOCATIONAL SERVICES** engaged at any point in the **COMMUNITY EMPLOYMENT** process (applied for DVR, working with Supported Employment, in a stable job; not including GSE).

2023 Quarter							Comments
1	January	28%	February	29%	March	35%	
2	April	36%	May	32%	June	33%	
3	July	33%	August		September		
4	October		November		December		

OTHER UPDATES

Disability Services

Received word that the van awarded to us in Cycle 47 of the DOT grant is being ordered; we are hopeful for fall delivery.

Fox River Industries, Inc.

- Unofficial word received that we will no longer be receiving work from Alliance Laundry systems received from an employee when we picked up order week of July 3.
- Kirk Company has reached out for annual xmas tree components job.

Green Lake County Staff Updates

Hired Material Handler recruiting continues

Respectfully submitted by, Dawn Brantley, Unit Manager

Behavioral Health Unit-July 2023

Behavioral Health Unit programs continue to see caseload volumes at full capacity, however we have now been able to hire all open positions. We are pleased to welcome Megan TerBeest as our new CSP Case Manager! Megan started in her new role on August 21st.

On June 5th our latest electronic health record upgrade went live. This upgrade allows clients to create an online patient portal where they can view and request appointments, request refills, message providers, and view some records. As staff get familiar with the functionalities, we will continue to encourage more clients to utilize the portal.

Additionally, Medicaid is implementing a new set of codes for crisis response programs. This will pave the way for an incentivized rate to be paid for mobile and team-based crisis response in 2024. Staff have begun utilizing the new billing codes and are working on completing the necessary trainings for the enhanced rate.

<u>Outpatient Mental Health (MH) & Substance Abuse (SUD) Programs</u>- The majority of Behavioral Health clients are served via our outpatient clinic. The outpatient clinic serves clients' mental health and substance use disorder (SUD) needs.

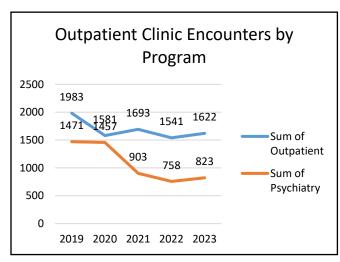


Figure 1: Psychiatric services data have varied and declined after 2020. This is primarily due to the end of child psychiatric services at this agency with the retirement of Dr. Baldomero.

July Note:

1. Clinicians continue to have full caseloads, however as our therapy service team has been short staffed for, outpatient service encounters have been fewer. As we have now been able to hire a part-time therapist, and prepare to welcome a fall clinical intern during the new year, we hope to see the number of available appointments continue to

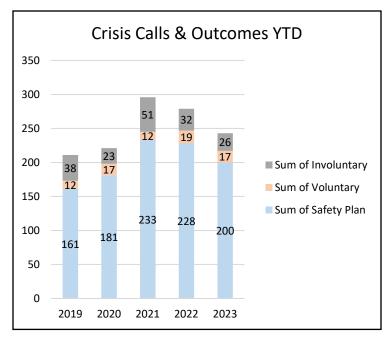
increase. We have noted modest improvement in our wait time (average wait for an assessment is currently 37 days, average wait from intake to 1st treatment session is 23 days)—target would be 14 days or less. We continue to prioritize training for staff in up-to-date evidenced-based treatment approaches and seek strategies to streamline the administrative workload of clinicians to maximize their availability for client care.

- 2. **Intoxicated Driver Program:** Our agency serves as an assessor facility for state-mandated intoxicated driver assessments. This month, we provided assessments to 7 drivers. Individuals are either referred to traffic safety school or treatment as a condition of their Driver Safety Plan.
- 3. **School-based offices:** Behavioral Health has school-based offices in 3 school districts in the county which helps increase access for students to MH services, decrease missed school for appointments, and reduce barriers such as transportation/ missed work for parents. These offices also further collaboration with school professionals, improving the quality of care for youth outside of the therapy room as well. During August, all of these offices geared up to begin opening for students at the start of the 23/24 school year.

<u>Wrap-Around Services-</u> Behavioral Health Unit provides three tiers of wrap-around services, allowing us to match individuals with a program that meets the level of need based on their unique situation.

- 1. Targeted Case Management (TCM)— Less intensive case management for clients. **This program expanded to include adult clients in summer 2018.** It presently serves 15 individuals.
- 2. Comprehensive Community Services (CCS)—Recovery-focused support for clients who may benefit from an intensive level of services for a shorter period of time. **This program serves individuals across the lifespan** and presently serves **24** individuals.
- 3. Community Support Program (CSP)- Intensive community-based support for individuals with chronic mental illness. This support is intended to be long-term and supports clients to maintain psychiatric stability in the community and to reduce hospitalizations. This program presently serves 17 adults. In late August, we welcomed Megan TerBeest to her position as our new CSP Case Manager.

<u>Crisis Services-</u> Crisis services are available 24/7 including weekends/ holidays for psychiatric and substance use disorder emergencies



In July, we continued to see increase in crisis responses consistent with the past several years. Call volume has had an average of 25% increase since this same time in 2020. The data represent new crisis calls each month. The crisis team provides additional follow up services to clients after their initial contact. This differs case-by-case basis, however crisis follow up can last anywhere from 30 days to 6 months. The number of hospitalizations has trended downwards, which we believe has been due to an increase in the capacity of the crisis program for community-based follow up care.

Zero Suicide Initiative: In July, our Zero Suicide collaborative team reconnected to review the learning collaborative training and the results of our workforce survey. The

team identified several key priorities in suicide prevention best practices and began working on an implementation plan. The team implemented Caring Contact cards—an individualized, written follow up that clients receive after a crisis. The team planned for a Suicide Awareness campaign during Suicide Prevention Month which will include an opportunity for QPR training for interested community members.

Children's Long Term Support Waiver (CLTS)—Medicaid waiver program provides funding for families of children with long-term disabilities (developmental, physical, and/or severe emotional disturbance) to access services such as respite care and service coordination which are otherwise not covered by Medicaid insurance. In 2018, Wisconsin announced the dissolution of the local waitlist and then subsequently the transition to a state-wide waiting list model and subsequently dissolved the state waiting list. Starting in 2021, youth who are screened eligible for CLTS services will automatically be placed into "enrollable" status with the expectation that the waiver agency will then open them within the allotted 30 days. In late 2021, we hired our first full-time CLTS case manager to attempt to meet the increasing need. Our current program census is at 47 youth.

Aging / ADRC June

ADRC – local ADRC can help decide if someone is eligible for publicly funded long-term care. In addition, the ADRC will provide:

Information about Wisconsin's long-term care programs and help with local resources.

Information on living options, the kind of help you or your loved one needs, where to receive care, and how to pay for it.

One-on-one counseling to determine the best options based on personal needs, values, and preference

- Received Calls 233
- o 130 calls about Public Benefits Long Term Care Programs
- 153 calls have called before
- o 173 Age 60 or older

Disability Benefit Specialist- Disability benefit specialists are available to help adults ages 18 to 59 who have a disability. Elder benefit specialists are on-hand to help adults over age 60 who have a disability. Specialists can answer your questions related to benefits, such as:

FoodShare Medicaid Medicare Private health insurance Social Security

- 4 New Consumers
 - 100% referrals about Income Benefits
 - 0% referrals about Health Insurance

Elder Benefit Specialist- Elder benefit specialists are on-hand to help adults over age 60 who have a disability. Specialists can answer your questions related to benefits, such as:

FoodShare Medicaid Medicare Private health insurance Social Security

> Unable to receive reports as Aging Unit is in transition period since having resignation on Aug 18th

Food Pantry -

209- Total Households

468- Total People served

- o 153 Seniors
- o 196 Adults under 60

o 119 Children

Adult Protective Services - Adult protective services help elder adults and adults at risk who have been abused, neglected, or financially exploited.

o 5 New Referrals

Nutrition Program (3 sites Berlin, Markesan, Green Lake)— Senior dining centers (congregate) give older adults a place to enjoy a fresh, healthy meal with others. Centers offer a space for community, friendship, and a place to receive resources / education. Home-delivered meals are for older adults who must stay at home or have limited ability to leave the home. It may be hard to travel due to health or other reason.

- Home Delivered Meals 1,555
- Congregate 330
- Carry Out 202

Caregiver Support Programs - 3 programs (National Family Caregiver Support Program, Alzheimer's Family and Caregiver Support Program and Title IIIB). The purpose of the National Family Caregiver Support Program (NFCSP) is to assist families and other informal caregivers in caring for loved ones at home for as long as possible. Research shows that caregivers experience high levels of emotional, physical, and financial stress which often leads to diminished health of the caregiver.

Alzheimer's Family and Caregiver Support program is available to individuals with a diagnosis of Alzheimer's disease or other dementia and their caregiver when the person with dementia

Title IIIB These funds are for legal services, access assistance and in-home services.

- National Family Caregiver Support Program 1 New Referral
- Alzheimer's Family and Caregiver Support Program 0 New Referral
- Title IIIB 1 new referrals

*Services were put on hold for April and most of May as the Aging Programs waited for GWAAR to provide updated Budgets to make sure the Aging Program knew how much funding was being received. Services are back to being provided.

Dementia Care Specialist – Provide free information and support to adults with dementia and caregivers. Help create places where people with Dementia can remain active and safe.

Community Interaction:

Meeting with pastor at Calvary Church to get memory café scheduled Meeting with Ripon Earlybird Kiwanis for education about dementia Memory Screen Clinic Markesan

Meetings with Individuals: 2