

GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

HEALTH & HUMAN SERVICES

571 County Road A

Green Lake WI 54941

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FOX RIVER INDUSTRIES

222 Leffert St.

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Post Date

5/3/2023

**The following documents are included in the packet for the Health and Human Service
Committee Meeting held on Monday May 8, 2023**

- May 8, 2023 Health and Human Services Committee Agenda
- April 10, 2023 Health and Human Services Committee Draft Minutes
- Coordinated Services Teams Presentation
- Directors Report
- April 12, 2023 Health Advisory Draft Minutes
- April 24, 2023 Transportation Committee Draft Minutes
- Public Health Unit Report
- Children and Families Unit Report
- Economic Support/Child Support Unit Report
- Fox River Industries Unit Report
- Behavioral Health Unit Report
- Aging/ADRC Unit Report



**GREEN LAKE COUNTY
DEPARTMENT OF HEALTH & HUMAN
SERVICES**

Office: 920-294-4070 FAX: 920-294-4139 Email: glcdhhs@greenlakecountywi.gov

Health & Human Services Committee Meeting Notice

Date: May 8, 2023 Time 5:00 PM

**Green Lake County Government Center
571 County Rd A, COUNTY BOARD Room #0902 Green Lake WI**

AGENDA

**Committee
Members**

*Joe Gonyo,
Harley Reabe,
Brian Floeter
Joanne Guden
Christine Schapfel
Richard Trochinski
Vacant
Nancy Hoffmann
Katie Hesel-Thiem*

*Kayla Yonke,
Secretary*

Kindly arrange to be present, if unable to do so, please notify our office.
Sincerely,
Kayla Yonke
Financial/Business Manager

Virtual attendance at meetings is optional. If technical difficulties arise, there may be instances when remote access may be compromised. If there is a quorum attending in person, the meeting will proceed as scheduled.

1. Call to Order
2. Certification of Open Meeting Law
3. Pledge of Allegiance
4. Minutes (4/10/2023)
5. Appearances
 - Tara Eichstedt and Lisa Schiessl – Community Services Team Presentation
6. Director’s Report
7. VSO Report
8. Appearances
9. Advisory Committee Reports
 - Health Advisory Committee (Hoffman/Reabe)
 - Transportation Committee (Trochinski)
10. Unit Reports
11. Personnel Updates
12. Committee Discussion
 - Future DHHS Meeting Date (June 12, 2023)
 - Future Agenda items for action & discussion
13. Adjourn

This meeting will be conducted through in person attendance or audio/visual communication. Remote access can be obtained through the following link:

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 283 577 394 36

Passcode: rvZYY2

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 920-659-4195](tel:+19206594195),453909793# United States, Green Bay

Phone Conference ID: 453 909 793#

[Find a local number](#) | [Reset PIN](#)

Please note: Meeting area is accessible to the physically disabled. Anyone planning to attend who needs visual or audio assistance, should contact the County Clerk’s Office, 294-4005, not later than 3 days before date of the meeting.

Health and Human Services Board

April 10, 2023

The regular meeting of the Health and Human Services Board Meeting was called to order by Chair Gonyo at 5:06PM on Monday April 10, 2023, in the County Board Room, Green Lake County Government Center, Green Lake WI. The meeting was held in person and via Teams. The requirements of the open meeting law were certified as being met. The Pledge of Allegiance was recited.

Present: Harley Reabe, Joanne Guden, Joe Gonyo, Christine Schapfel, and Nancy Hoffmann.

Absent: Katie Helsel-Thiem, Richard Trochinski, Brian Floeter,

Other County Employees Present: Jason Jerome, HHS Director, Kayla Yonke, HHS Admin, Jon Vandeyacht, VSO,

Others: Tony Daley, Berlin Journal Newspaper via Teams

Minutes of 2/13/2023

Motion/second (Guden/Schapfel) to approve the minutes of the February 13th, 2023, meeting as presented with no corrections or changes. All Ayes, Motion carried.

Director's Report

Jerome reported WCA CAP Program is scheduled for April 12, 2023 at the state capital. The topics will be, Mental Health – Community Support Program and Crisis Services, Adult Protective Services, Child Support Funding, and Birth to Three Funding.

As of this month the unit reports provided in the packet will be one month behind to ensure we are getting the most accurate information.

May 11th the federal public emergency will end. This will also affect MA and Badger care eligibility. Discussion Followed.

Aging Advisory Committee is currently working on moving the Markesan Meal site to Calvary Chapel. Once approved at Aging Advisory it will come to Health and Human Services Board for final approval.

Lisa Schiessl and Tara Eichstedt will present next month at Health and Human Services Board on the Coordinated Services Team (CST) program in the children and family's unit.

Jerome reported Health and Human Services still needs to fill committee vacancies, HHS layperson, ADRC committee, Aging committee, and CWHP committee.

VSO Report

Vandeyacht reported student government day is coming up on April 18, 2023. Vandeyacht stated the current claims for Q1 2023 have increased drastically. Discussion Followed.

Appearances

No Appearances

Advisory Committee Reports

Family resource council draft minutes were reviewed and placed on file.

Aging advisory committee draft minutes were reviewed and placed on file.

Unit Reports

Public Health (PH)– Report was reviewed and placed on file.

Aging/ADRC Unit – Report was reviewed and placed on file. Discussion Followed.

Children and Families Unit (CFU) - report was reviewed and placed on file.

Fox River Industries – Report was reviewed and placed on file.

Behavioral Health Unit (BHU) – Report was reviewed and placed on file. Discussion Followed.

Personnel Updates

Jerome reported staff updates:

Behavioral Health Unit continues to recruit for a clinical therapist position.

Behavioral Health unit Children’s long term support case manager is currently being filled.

Fox River Industries has a Supported Employment Coordinator position that is currently being recruited for.

Committee Discussion

Future meeting date: May 8 2023, at 5:00pm

Future Agenda Items: N/A

Adjourn

Gonyo adjourned the meeting at 5:37pm.

COORDINATED SERVICES

TEAMS

A Wraparound Model



Must be involved in two systems of care or more:



Therapy Services



Law Enforcement Contact



Special Education



Mental Health Struggles



Behavioral Health Struggles



School Struggles



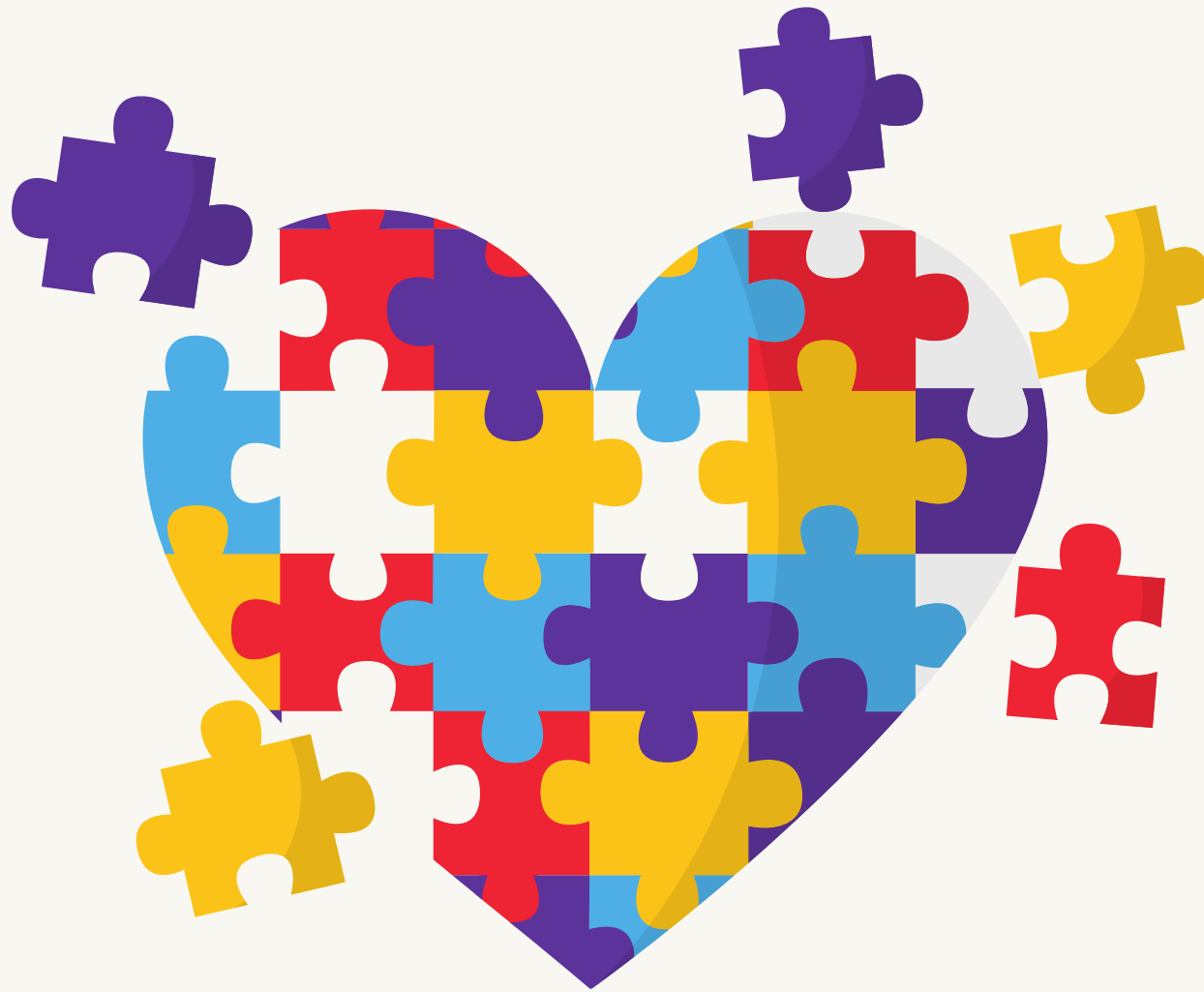
AODA Concerns



Medication Management



Youth Justice Social Worker



The result of CST?

Meeting the needs of children and families with community-based supports which allows the child to live their best life at home.

The cost of prevention?

*All information and statistics taken from WI department of Children and Families

The research is clear that investment in prevention pays off.

*One analysis has found that for every \$1 spent on foster care for a child, there was a negative social return of \$-3.64 and \$-9.55, stressing the importance of supporting upfront investment to prevent removal.

*Decreased downstream costs such as health care costs, including mental health and substance use costs, criminal justice and productivity costs.

Placement Type	Average Monthly Placement Rate per Placement Setting in 2021
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*Rate assumes placement lasted the entirety of the month.

Court-Ordered Kinship Care	\$253
Foster Family Home	\$873
Treatment Foster Family Home	\$1,615
Group Home	\$7,280
Residential Treatment Center	\$14,075
Child placed in WMHI	\$39,570 (2023 year)
Emergency Detention	\$308 add-on for first three days of service (2023 year)



Thank

You!

Director's Report for DHHS

05/08/2023

- Wisconsin Counties Association (WCA) County Ambassador Program Human Services Day at the Capitol.
- Well Water Testing Project in Collaboration with The Land Conservation Department.
- Youth Justice school based groups.
- Group Supported Employment.
- 2024 budget process.
- Committee Vacancies

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THE FOLLOWING ARE THE OPEN MINUTES OF THE HEALTH & HUMAN SERVICES HEALTH ADVISORY COMMITTEE HELD VIA IN PERSON/ZOOM ON WEDNESDAY, April 12, 2023 AT 8:00 A.M.

MEMBERS PRESENT IN PERSON: Nancy Hoffman, Rachel Prellwitz, Abigail Puglisi, Pat Brandstetter, Joan Blume, and Harley Reabe.

MEMBERS PRESENT VIA TEAMS: None

OTHERS PRESENT IN PERSON: Lauren Olson, Chris Culotta

EXCUSED: Tammy Bending, DeAnn Thurmer

Call to Order: Hoffman called the meeting to order at 8:02 a.m.

Certification of Open Meeting Law: The requirements of the Open Meeting Law have been met.

The Pledge of Allegiance was recited.

Approval of Minutes: Motion/Second (Brandstetter/Reabe) to approve the minutes from January 18, 2023 Health Advisory Committee meeting with no additions or corrections, All Ayes Motion Carries.

140 Review Update: Chris Culotta, NE Region Division of Public Health Director, presented certificate of designation as a Level II health department in the state of Wisconsin. Chris also gave an overview of the Foundational Public Health Services. Discussion followed.

2023 Quarter 1 Environmental Health Update:

11 pre-inspections
47 routine inspections
2 Complaint investigations
19 water test kits were given in Q1
5 Housing inspections cases
3 Rabies/Quarantine cases

Partnering with Todd Morris from Land Conservation for groundwater testing program using ARPA funding for first 2 years. This is a continuation of the Well-water testing program with the Health Unit from 2019. Discussion Followed.

Community Health Assessment:

Initial Community Health Assessment meeting held on January 23rd with HCI Conduent to kick-start CHA process. HCI has helped us to develop surveys, collect and analyze data, as well as development of our CHIP. We have a steering committee that will oversee the CHA/CHIP process.

- Community Health Survey kicked off on March 8th both in online and paper forms. Paper surveys were distributed to all GL county libraries, mailed to all Amish households, and distributed out to focus groups we held. To date, we have received over 650 responses.
- Focus groups for Community Health Assessment held throughout the month of March. Locations included: Headstart, Boys and Girls Club, Manchester senior center, Princeton senior center, Dalton Midwives, Rivershores church, BHU staff/clients, and GLC inmates.

Strategic Plan:

Strategic Plan completed in partnership with Blue Door Consulting. Included in packet

Quarterly Report on Health Unit Activities:

- Health Unit has been awarded \$8,000 in funding that had been requested through the Alliance for WI Youth (AWY) for 2023 to provide additional support to our permanent drug drop box sites, increasing Naloxone (Narcan) education in the community, and supporting a community event in partnership with our Overdose Fatality Review Team. Discussion followed.
- First blood drive held on January 19th with the Community Blood Center. Weather did play a factor in the number of donors who showed up, but they were still able to collect 17 units of blood which has the potential to save 51 lives. Discussion followed.
- Hazard Vulnerability Assessment for Green Lake County completed with EM Gary Podoll on January 30th. Information collected will be submitted to our HERC (Healthcare Emergency Readiness Coalition) coordinator, Tracey Froiland.
- 3 staff (Rachel, Allison, and Nancy) attended Preparedness Training on January 31st at the Fox Valley Safety Training Center in Appleton. Course title: MGT403: Underserved Populations Preparedness Planning for Rural Responders and Volunteers. Course is DHS and FEMA-certified.
- Amish home visits were conducted on Tuesday, February 7th. 8 families visited, 10 vaccines given, 3 water tests performed, and 4 car seats provided. Discussion followed.
- Health Officer Rachel Prellwitz and Tri-County Environmental Health Specialist, Jessica Jungenberg taught a class on Human Health Hazards to Alliant Energy staff.

- Diabetes Fair to be held in November with Lions Club at Grace Lutheran Church in Berlin.
- Collaborating with BHU on Zero Suicide initiative. Completed initial self-study for grant application on March 6th.
- The Green Lake County Diabetes prevention program (DPP) has submitted their 1st 6 months of data to the CDC. The evaluation report shows that the program is on track to attain preliminary or full recognition, potentially in six months. This is important as it would allow the program to start the process of becoming a Medicare- DPP supplier, which would allow the program to bill for services, helping it to become a sustainable program.
 - We currently have 23 participants enrolled in 2 active cohorts, with a new cohort beginning on 4/18.
- Allison Krause is participating in a State PHEP work group/advisory committee. She is helping to develop the new PHEP plan template that will be used by all local/tribal health departments.

Opioid Fatality Review:

The Tri-County Overdose Fatality Review (OFR) team continues to meet and work toward efforts that promote education/prevention/recovery/harm reduction related to substance use. 10th case was reviewed in February. OFR is in the final year of the first grant from OD2A and are in the process of transitioning into another 5-year grant OFR is also looking at restructuring our team in order to gain better Tri-County data, recommendation and implementation practices.

- Planning for Tri-County Community OFR event to be held in July in Redgranite
 - Activities include: run/walk, speakers, music, food/beverages and raffles.

Wisconsin WINS:

Update on Wisconsin WINS program presented by Lauren Olson. Discussion followed.

Committee Discussion:. None

Future Meeting Date: The next Health Advisory Committee meeting will be held on Wednesday July 12, 2023 at 8:00 a.m.

Future Agenda Items: none

Adjournment: Hoffman adjourn the meeting at 8:56a.m.

Transportation Committee Meeting

April 24, 2023

The regular meeting of the Health and Human Services Transportation Meeting was called to order by Sarah Petit, HHS Admin at 10:00am on Monday, April 24, 2023, in the County Board Room, Green Lake County Government Center, Green Lake WI. The meeting was held in person and via Teams. The requirements of the open meeting law were certified as being met. The Pledge of Allegiance was recited.

Present: Richard Trochinski, Chuck Buss, Ryan Bamberg, Dawn Brantley, Sarah Theel, Rebecca Bays (via Teams).

Absent: Jon Vandeyacht

Others Present: Kayla Yonke, Financial/Business Manager, Jason Jerome, HHS Director, Sarah Petit, HHS Admin, Debbie Stobbe, Fox River Industries, Mary Neubauer (via Teams), Elizabeth Ladwig (via Teams).

Election of Chair

HHS Admin Sarah Petit called for nominations for Chair of the Transportation Committee. Brantley nominated Chuck Buss. Petit called for nominations three times. No other nominations.

Motion/Second (Trochinski/Brantley) to cast a unanimous ballot for Chuck Buss Chair Transportation Committee. All ayes, motion carried.

Minutes of 11/16/2022

Motion/second (Trochinski/Bamberg) to approve the minutes of the 11/16/2022 meeting as presented with no corrections or changes. All Ayes. motion carried.

Correspondence: N/A

85.21 Specialized Transportation Association Grant Update

Bamberg reported- 85.21 Specialized Transportation Funding is funding provided by the State of Wisconsin to Counties to provide specialized transportation for elderly and disabled individuals. Berlin transportation added an after-hours ride option to their transportation service. Princeton is currently without drivers due to drivers' personal insurance requirements needing a commercial policy. Short term solution being worked on. Discussion followed.

53.10 Grant Update

Brantley reported- WI DOT audit went well. Will be writing for 53.10 Transportation grant. Southern Green Lake will not be included in grant this time, they will write their own. Competition for funding continues to grow. Goal is to keep current fleet running longer. Discussion followed.

Gas/Repair Costs

Brantley reported- nothing out of ordinary for gas/repair costs.

Veterans Transportation Updates: No Report

Committee Discussion

Future meeting date: November 13, 2023, at 10:00am

Future Agenda Items: N/A

Adjourn

Chair Buss adjourned the meeting at 10:24am.

DRAFT

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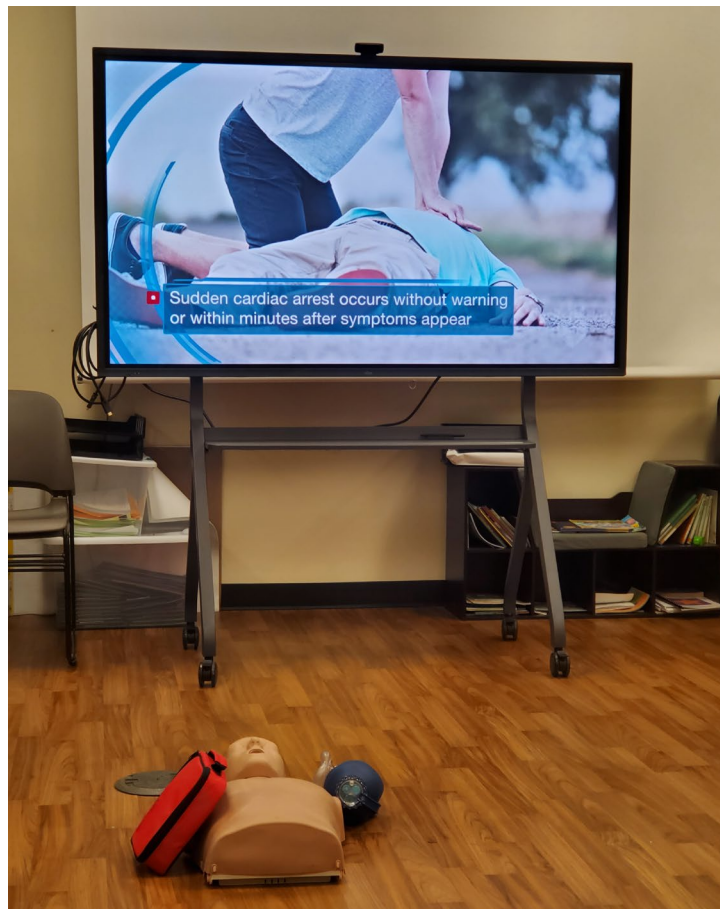
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March 2023 Health Unit Monthly Report to the Health & Human Services Board

Public Health Update:

- Much of the focus for the month of March has been on our Community Health Assessment.
- All staff renewed CPR certifications on March 1st.



- Collaborating with BHU on Zero Suicide initiative. Completed initial self-study for grant application on March 6th.

- Community Health Survey kicked off on March 8th both in online and paper forms. Paper surveys were distributed to all GL county libraries, mailed to all Amish households, and distributed out to focus groups we held. To date, we have received over 650 responses.
- Focus groups for Community Health Assessment held throughout the month of March. Locations included: Headstart, Boys and Girls Club, Manchester senior center, Princeton senior center, Dalton Midwives, Rivershores church, BHU staff/clients, and GLC inmates.
- The Tri-County Overdose Fatality Review team continues to meet and work toward efforts that promote education/prevention/recovery/harm reduction related to substance use. Overdose deaths ARE preventable. In February, we completed our 10th case. We are in our final year of the first grant from OD2A and are in the process of transitioning into another 5-year grant! We are also looking at restructuring our team in order to gain better Tri-County data, recommendation and implementation practices. This brings opportunity for new members to join our team – if you are interested in learning more, please contact Lisa Rollin at lrollin@greenlakecountywi.gov.
- Final strategic plan completed, reviewed quarterly by staff.
- Staff began course offered through University of Minnesota called, Systems Approaches to Healthy Communities, which is a requirement of our Maternal Child Health (MCH) grant.
- Maternal Child Health Summit Session 1 held virtually on March 15th. This is also a mandated activity through our MCH grant.
- Held 2nd Community Health Assessment Steering Committee meeting (both virtually and in-person) on March 15th in partnership with HCI Conduent.
- Fox Valley Healthcare Emergency Readiness Coalition meeting held on March 21st with PHEP coordinator Allison Krause attending.
- Allison Krause is participating in a State PHEP work group/advisory committee. She is helping to develop the new PHEP plan template that will be used by all local/tribal health departments.
- The Green Lake County Diabetes prevention program (DPP) has submitted their 1st 6 months of data to the CDC. The evaluation report shows that the program is on track to attain preliminary or full recognition, potentially in six months. This is important as it would allow the program to start the process of becoming a Medicare- DPP supplier, which would allow the program to bill for services, helping it to become a sustainable program.
 - We currently have 23 participants enrolled in 2 active cohorts, with a new cohort beginning on 4/18.
- Lauren attended the Northeast Region Alliance for Wisconsin Youth (AWY) meeting held on March 24th. The focus of this meeting was an update on Tobacco 21.
- Received approval of ARPA funding for Well Water Testing Project Collaboration with Todd Morris and Ken Bates. Campaign will focus on health-related concerns with high nitrates in drinking water and need to test water at least yearly. 150 free water test kits to be provided with focus on well located in the Townships of Princeton and Dalton.

Respectfully submitted, Rachel Prellwitz, Health Officer

CHILDREN & FAMILY SERVICES UNIT –March 2023

The children and family unit are fully staffed.

Out-of-Home Care – as of 04/01/2023

Foster Care – Level I & II (Range of costs from \$300.00 to 2000.00). At the beginning of the year, 17 (seventeen) children were placed in some form of out of home care; non-relative foster care, relative foster care or treatment foster care. However, 1(one) child's parent right's were terminated and she will be adopted in the future, four (4) returned home and two (2) reached permanency under guardianship to the grandparent.

We have two (2) children placed in a Green Lake County Licensed Foster home and seven (7) children are placed with their relatives that are licensed.

Treatment Foster Care – **Two (2)** children/youth are in treatment foster care through Pillar & Vine at this time.

We have eleven (11) children currently in out of home care.

Kinship Care – Voluntary (\$300.00 month per child)
Six (6) children are in Kinship Care.

Subsidized Guardianship – Is considered a permanent placement for the children and the county must review the home and placement one time per year. We have two (2) subsidized guardianships.

ACCESS REPORTS

Child Protective Services –

January – 26; 6 screened in; 20 screened out

February-29; 7 screened in, 22 screened out

March-23; 3 screened in, 20 screened out

YTD: 16

Child Services/Welfare –

January –4; 2 screened in; 2 screened out.

February-5; 4 screend in; 1 screened out.

March-4; 1 screened in; 3 screened out

YTD: 7

Youth Justice –

January – 5

February-5

March-9

YTD: 19

Youth Justice:

Youth Justice staff have been working on groups for the school districts. They began a Vaping Curriculum group on March 29th that will last 6 weeks and 6 youth are participating in Berlin.

April 5th, a Vaping Group began in Princeton for 6 weeks, with 5 youth attending.

Girls Group continues to run with 2 youth attending.

Truancy Curriculum, “Showing Up”, group began in March for 5 weeks with 4 females attending in Berlin.

Birth to Three/C-COP/CLTS

Birth to Three presently has had six (6) new children referred in the month of March. Four (4) new children were found eligible therefore, 4 new Individualized Family Service Plans (IFSP)'s were developed. Eleven (11) children were open in the program in the month of March. Children's Community Options has two (2) children enrolled. Children's Long-Term Support (CLTS) are presently being carried by the Birth to Three staff. Sixteen (16) cases have been assigned.

May 2023

Economic Support Unit Quarterly Report

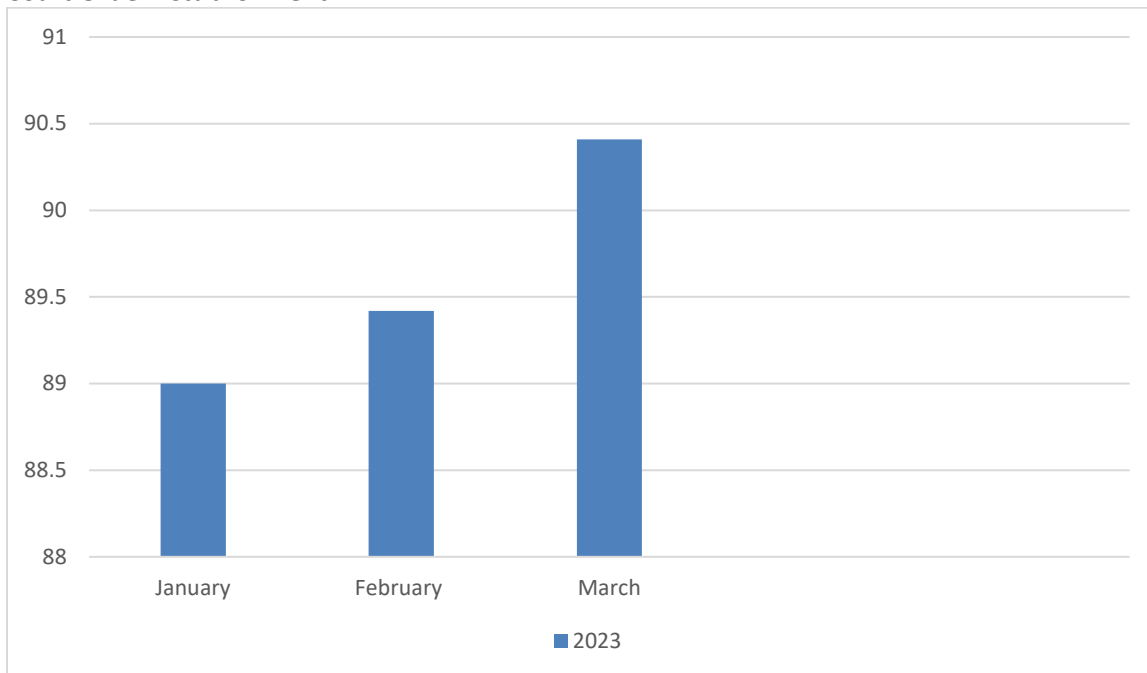
	Number of Active Cases	Applications Processed	Renewals Processed	Six Month Report Form Processed	Number of calls received in the Call Center
January	2,677	121	112	44	15,940
February	2,690	135	113	42	11,785
March	2,678	108	59	65	12,245

The Public Health Care Emergency is ending May 11, 2023. Emergency Food Share allotment issuance ended February 28, 2023, and continuous Health Care coverage ended April 1, 2023. The first of Health Care renewals will be due in June 2023.

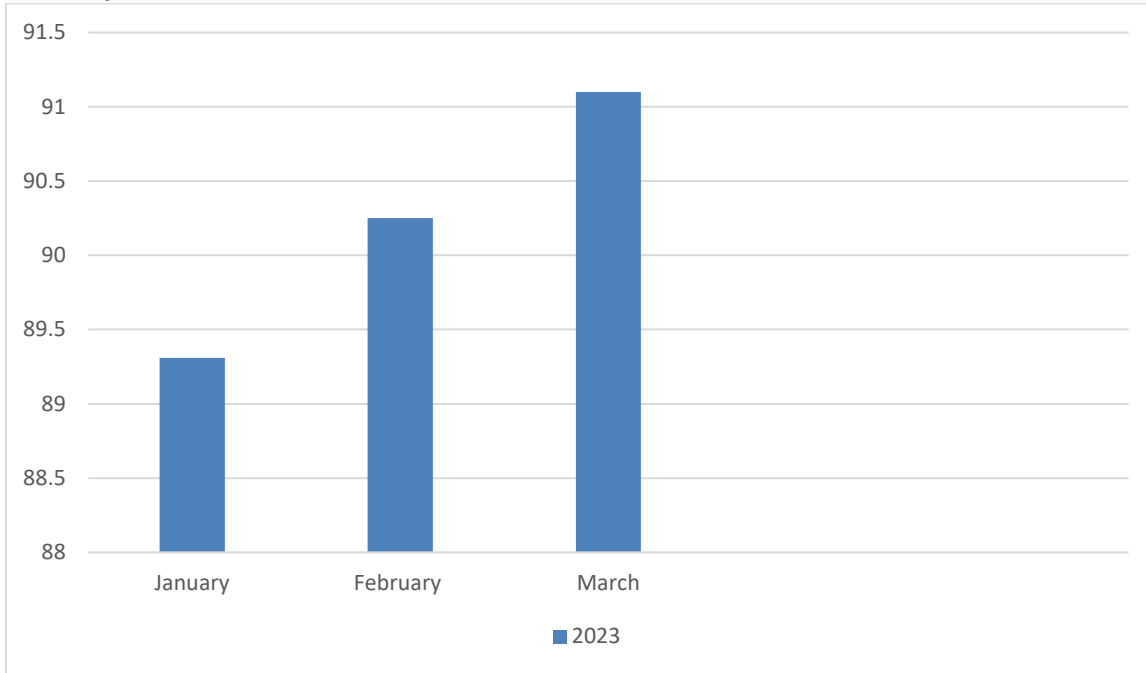
Child Support Unit Quarterly Report

Performance Comparison by Month

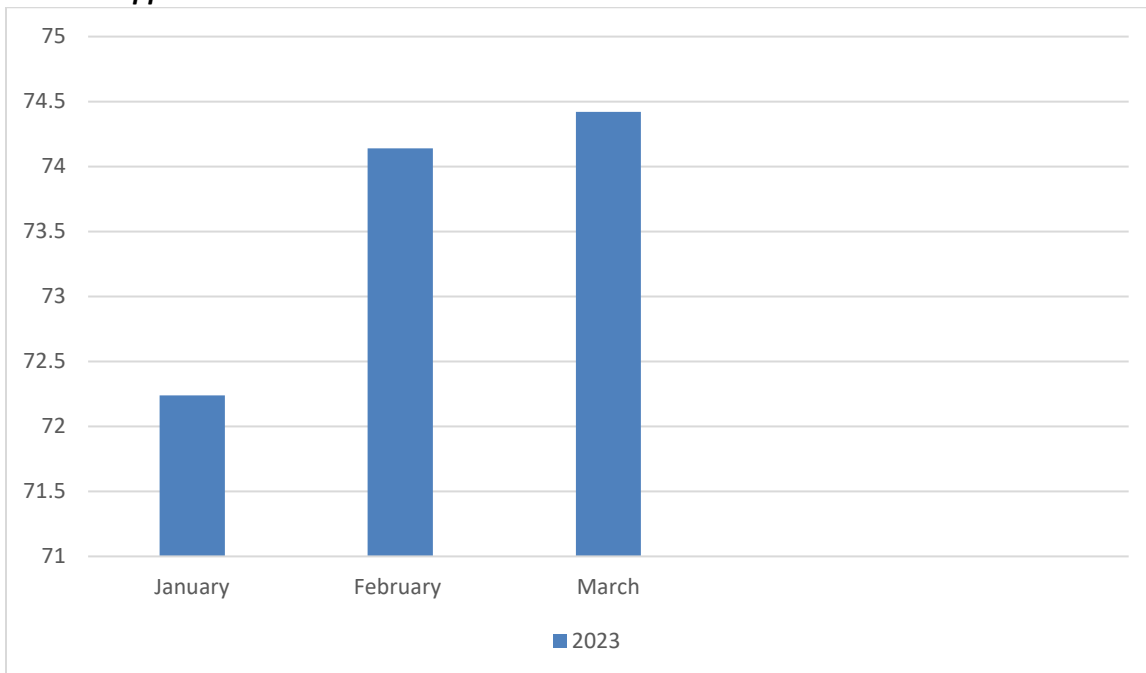
Court Order Establishment



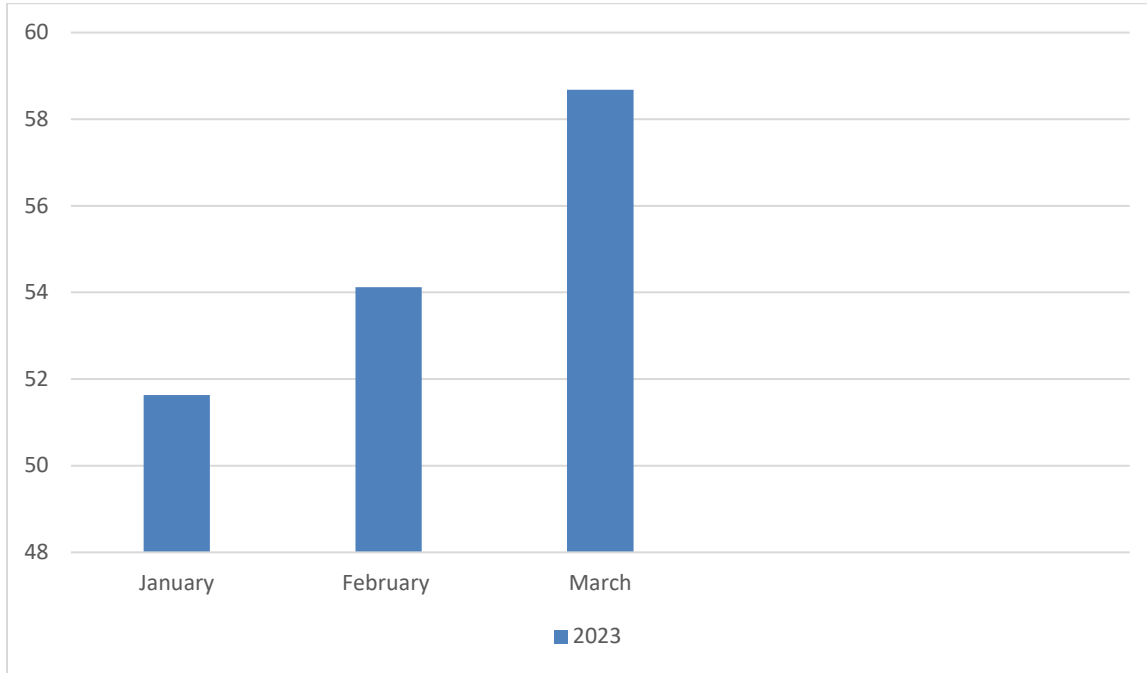
Paternity



Current Support



Arrears Collection



Shelby Jensen
Green Lake County DHHS
Economic & Child Support Unit Manager

Fox River Industries



222 Leffert Street, P.O. Box 69
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Phone: (920) 361-3484

Fax: (920) 361-1195

May Update

Fox River Industries March Services

PROGRAMS:

Day Service & Rec & Leisure Program

- No updates for March

Facility Based Prevocational Services

- Federal Licensing for 14-C subminimum wages renews 4/1/23. Renewal paperwork mailed last week of March. New prevailing rate increased 11%. These rates take effect first pay period in April. Will be doing cost analysis to determine price adjustments to customers as soon as 5/01/23.

Community Based Prevocational Services

- No Updates for March

Group Supported Employment

- MOU's is being ironed out with Green Lake Conference Center. MyChoice Wisconsin agreed to our rate, and it has officially been added to the contract. Meeting held with Green Lake Conference Center as potential partner was promising; next meeting scheduled for April.

Supported Employment

- Referrals for Marquette/Waushara/Waupaca counties are on hold.

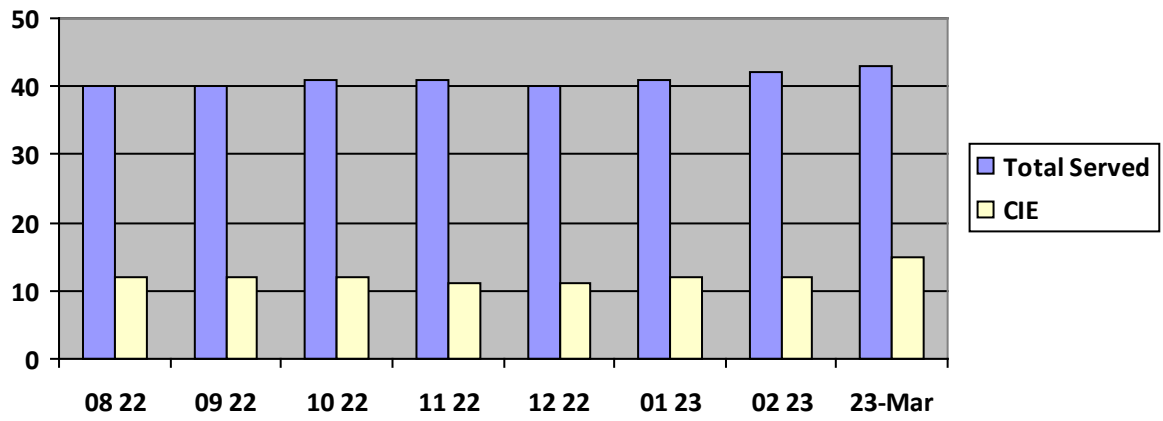
Supportive Home Care

- Notice was given to the Managed Care Organizations that we will be discontinuing this service as of April 30th.

Representative Payee Services

- Waushara County has ceased providing payee services to Social Security Beneficiaries as of March. We had agreed to begin to manage funds for 8 beneficiaries April and May. We have since reduced that number to 4.

An indicator of success we will track is the percent of individuals in our **PREVOCATIONAL SERVICES** engaged at any point in the **COMMUNITY EMPLOYMENT** process (applied for DVR, working with Supported Employment, in a stable job; not including GSE)



2023

Quarter							Comments
1	January	28%	February	29%	March	35%	
2	April		May		June		
3	July		August		September		
4	October		November		December		

OTHER UPDATES

Disability Services

- Board of Directors April 17, 2023.
- As part of the DOT Audit, we are working on updating our Title IV plan.
- DOT added as lien holders on 5310 Vehicles

Fox River Industries

- Board of Directors April 17, 2023.
- Transportation Work Group created to evaluate routes.

Green Lake County Staff Updates

- Nicole Beltran; Supported Employment Coordinator; gave her resignation effective April 28, 2023.

Respectfully submitted by,
Dawn Brantley, Unit Manager

Behavioral Health Unit—April 2023

Behavioral Health Unit programs continue to see caseload volumes at full capacity while we continue to recruit for and train new staff. At present, we have an open clinical therapist role. We have a new CLTS coordinator scheduled to begin in early May.

We are continuing to work through a series of upgrades to our electronic health record and are optimistic that these upgrades will benefit clients and streamline the work of administrative staff and practitioners.

Additionally, Medicaid has made several changes recently which will impact various programs in addition to the end of the public health emergency quickly approaching.

- Medicaid is implementing a new claim review process. While we are confident that our clinicians and administrative support staff do a fantastic job documenting, this will potentially generate some additional burdens for staff in terms of submitting supporting documentation for selected claims and will tighten the timelines for clinicians' documentation.
- Medicaid is implementing a new set of codes for crisis response programs. This will pave the way for an incentivized rate to be paid for mobile and team-based crisis response in 2024. At this time, staff continue to work through the added training requirements, and administrative staff have been working to understand the new codes and ensure they are set up properly.
- As the public health emergency for MA/ Medicare ends in May, we anticipate that some insurance providers will no longer cover audio-only phone calls, leading to another shift in how telehealth is able to be used within the clinic.

Outpatient Mental Health (MH) & Substance Abuse (SUD) Programs- *The majority of Behavioral Health clients are served via our outpatient clinic. The outpatient clinic serves clients' mental health and substance use disorder (SUD) needs.*

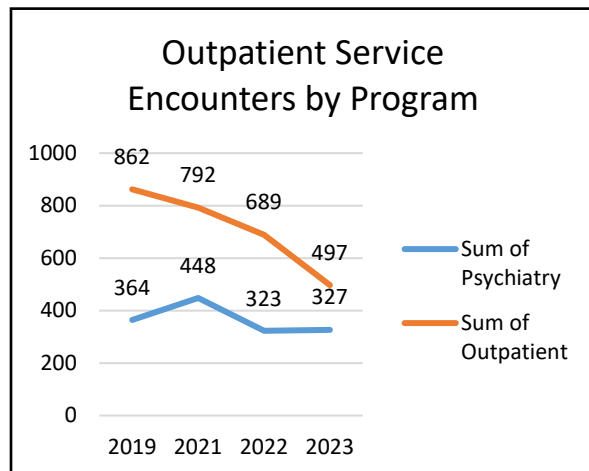


Figure 1: Psychiatric services data have varied and declined after 2020. This is primarily due to the end of child psychiatric services at this agency with the retirement of Dr. Baldomero. Outpatient therapy services have declined due to having open therapy positions over the majority of the past year due to difficulties recruiting for qualified counselors and due to existing counselors splitting their time between outpatient and crisis services.

March Note:

1. Clinicians continue to have full caseloads, however as our therapy service team has been short staffed for much of 2022, outpatient service encounters have been fewer. We have noted modest improvement in our wait

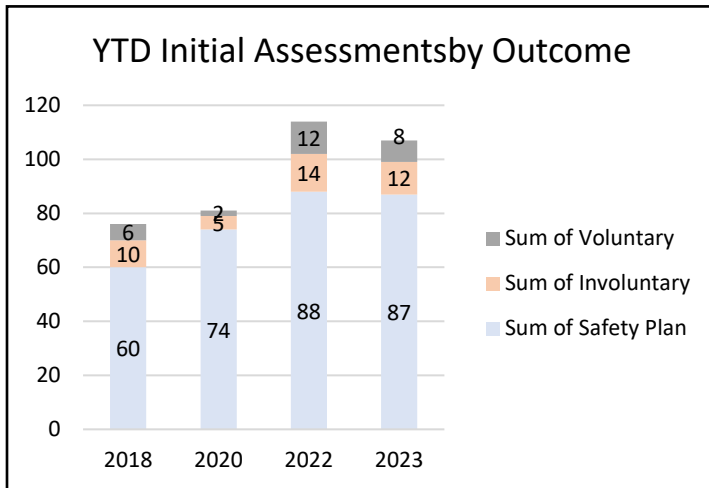
time (average wait for an assessment is currently 37 days, average wait from intake to 1st treatment session is 23 days)—target would be 14 days or less. This wait time does continue to grow as we are still working to recruit a therapist for our open position.

2. The outpatient clinic continues to recruit for an additional full-time therapist position. Many Human Services departments across the state have had comparable difficulties finding qualified therapists.
3. Outpatient clinicians are preparing for documentation changes that have come as a result of the above noted Medicaid changes as well as completing training in relation to the upgrades to our health record system.

Wrap-Around Services- Behavioral Health Unit provides three tiers of wrap-around services, allowing us to match individuals with a program that meets the level of need based on their unique situation.

1. Targeted Case Management (TCM)— Less intensive case management for clients. **This program expanded to include adult clients in summer 2018. It presently serves 11 individuals.**
2. Comprehensive Community Services (CCS)—Recovery-focused support for clients who may benefit from an intensive level of services for a shorter period of time. **This program serves individuals across the lifespan and presently serves 42 individuals.**
3. Community Support Program (CSP)- Intensive community-based support for individuals with chronic mental illness. This support is intended to be long-term and supports clients to maintain psychiatric stability in the community and to reduce hospitalizations. **This program presently serves 18 adults.**

Crisis Services- Crisis services are available 24/7 including weekends/ holidays for psychiatric and substance use disorder emergencies



In March, we continued to see increase in crisis responses consistent with the past several years. Call volume has had an average of 30% increase since this same time in 2020. The data represent new crisis calls each month. The crisis team provides additional follow up services to clients after their initial contact. This differs case-by-case basis, however crisis follow up can last anywhere from 30 days to 6 months. In 2022, we received a crisis enhancement grant and are continuing to use this grant to explore ways that we can improve timely, mobile response to calls.

In January 2023, we added a crisis therapist position to our staff which has allowed us to expand outreach and offer more expedient follow up for individuals in a crisis who may otherwise have been on a waitlist. We believe that this, along with the integration of our substance use case manager position into the crisis enhancement team, has contributed to the reduction in emergency detentions so far this year compared to last year.

Our crisis team is applying to participate in the Wisconsin Zero Suicide initiative, a guided self-analysis process to review suicide prevention practices and ensure that they align with the best available practices and resources. Our team was notified that we were accepted to the collaborative and will begin participating in June. **Congrats Zero Suicide team!**

Children’s Long Term Support Waiver (CLTS)—Medicaid waiver program provides funding for families of children with long-term disabilities (developmental, physical, and/or severe emotional disturbance) to access services such as respite care and service coordination which are otherwise not covered by Medicaid insurance. In 2018, Wisconsin announced the dissolution of the local waitlist and then subsequently the transition to a state-wide waiting list model and subsequently dissolved the state waiting list. Starting in 2021, youth who are screened eligible for CLTS services will automatically be placed into “enrollable” status with the expectation that the waiver agency will then open them within the allotted 30 days. In late 2021, we hired our first full-time CLTS case manager to attempt to meet the increasing need. Our current program census is at 47 youth. **Our new CLTS case manager is scheduled to start employment on 5/8/2023. Welcome Ashliegh Gierke!**

Aging / ADRC March

ADRC – local ADRC can help decide if someone is eligible for publicly funded long-term care. In addition, the ADRC will provide:

Information about Wisconsin's long-term care programs and help with local resources.

Information on living options, the kind of help you or your loved one needs, where to receive care, and how to pay for it.

One-on-one counseling to determine the best options based on personal needs, values, and preferences.

- Received 374 calls
 - 193 calls about Public Benefits Long Term Care Programs
 - 282 calls have called before
 - 296 Age 60 or older

Disability Benefit Specialist- Disability benefit specialists are available to help adults ages 18 to 59 who have a disability. Elder benefit specialists are on-hand to help adults over age 60 who have a disability. Specialists can answer your questions related to benefits, such as:

FoodShare
Medicaid
Medicare
Private health insurance
Social Security

- 33 total calls
 - 75% calls about Health Insurance Benefits

Elder Benefit Specialist- Elder benefit specialists are on-hand to help adults over age 60 who have a disability. Specialists can answer your questions related to benefits, such as:

FoodShare
Medicaid
Medicare
Private health insurance
Social Security

- 20 total calls
 - 60% calls about Health Insurance Benefits

Food Pantry –

- 191 Total Households 413 total People served
 - 154 Seniors
 - 165 Adults under 60
 - 80 Children

Adult Protective Services - Adult protective services help elder adults and adults at risk who have been abused, neglected, or financially exploited.

- 11 Total Referrals

Nutrition Program (3 sites Berlin, Markesan, Green Lake)– Senior dining centers (congregate) give older adults a place to enjoy a fresh, healthy meal with others. Centers offer a space for community, friendship, and a place to receive resources / education. Home-delivered meals are for older adults who must stay at home or have limited ability to leave the home. It may be hard to travel due to health or other reasons.

- Home-delivered Meals – 1,770
- Congregate – 449
- Carry Out – 248

Caregiver Support Programs- 3 programs (National Family Caregiver Support Program, Alzheimer’s Family and Caregiver Support Program and Title IIIB). The purpose of the National Family Caregiver Support Program (NFCSP) is to assist families and other informal caregivers in caring for loved ones at home for as long as possible. Research shows that caregivers experience high levels of emotional, physical, and financial stress which often leads to diminished health of the caregiver.

Alzheimer’s Family and Caregiver Support program is available to individuals with a diagnosis of Alzheimer’s disease or other dementia and their caregiver when the person with dementia

Title IIIB These funds are for legal services, access assistance and in-home services.

- National Family Caregiver Support Program – 0
- Alzheimer’s Family and Caregiver Support Program – 0
- Title IIIB – 0

Dementia Care Specialist – Provide free information and support to adults with dementia and caregivers. Help create places where people with Dementia can remain active and safe.

- 4 total calls
- Activities:
 - Presentation Adams County
 - Memory Screen Clinic
 - Dementia Live
 - Caregivers Training