

GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

HEALTH & HUMAN SERVICES

571 County Road A

Green Lake WI 54941

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FOX RIVER INDUSTRIES

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Post Date

4/5/2023

**The following documents are included in the packet for the Health and Human Service
Committee Meeting held on Monday April 10, 2023**

- April 10, 2023 Health and Human Services Committee Agenda
- February 13, 2023 Health and Human Services Committee Draft Minutes
- Directors Report
- March 6, 2023 Family Resource Council Draft Minutes
- Commission on Aging Advisory Committee Draft Minutes
- Public Health Unit Report
- Aging/ADRC Unit Report
- Children and Families Unit Report
- Fox River Industries Unit Report
- Behavioral Health Unit Report



**GREEN LAKE COUNTY
DEPARTMENT OF HEALTH & HUMAN
SERVICES**

Office: 920-294-4070 FAX: 920-294-4139 Email: glcdhhs@greenlakecountywi.gov

Health & Human Services Committee Meeting Notice

Date: April 10, 2023 Time 5:00 PM

**Green Lake County Government Center
571 County Rd A, COUNTY BOARD Room #0902 Green Lake WI**

AGENDA

**Committee
Members**

*Joe Gonyo,
Harley Reabe,
Brian Floeter
Joanne Guden
Christine Schapfel
Richard Trochinski
Vacant
Nancy Hoffmann
Katie Hesel-Thiem*

*Kayla Yonke,
Secretary*

Kindly arrange to be present, if unable to do so, please notify our office.

Sincerely,
Kayla Yonke
Financial/Business Manager

Virtual attendance at meetings is optional. If technical difficulties arise, there may be instances when remote access may be compromised. If there is a quorum attending in person, the meeting will proceed as scheduled.

1. Call to Order
2. Certification of Open Meeting Law
3. Pledge of Allegiance
4. Minutes (2/13/2023)
5. Director's Report
6. VSO Report
7. Appearances
8. Advisory Committee Reports
 - Family Resource Council (Trochinski)
 - Commission on Aging (Reabe)
9. Unit Reports
10. Personnel Updates
11. Committee Discussion
 - Future DHHS Meeting Date (May 8, 2023)
 - Future Agenda items for action & discussion
12. Adjourn

This meeting will be conducted through in person attendance or audio/visual communication. Remote access can be obtained through the following link:

Join on your computer, mobile app or room device

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 283 577 394 36

Passcode: rvZYY2

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 920-659-4195,453909793#](tel:+19206594195) United States, Green Bay

Phone Conference ID: 453 909 793#

[Find a local number](#) | [Reset PIN](#)

Please note: Meeting area is accessible to the physically disabled. Anyone planning to attend who needs visual or audio assistance, should contact the County Clerk's Office, 294-4005, not later than 3 days before date of the meeting.

Health and Human Services Board

February 13, 2023

The regular meeting of the Health and Human Services Board Meeting was called to order by Chair Gonyo at 5:00PM on Monday February 13, 2023, in the County Board Room, Green Lake County Government Center, Green Lake WI. The meeting was held in person and via Teams. The requirements of the open meeting law were certified as being met. The Pledge of Allegiance was recited.

Present: Harley Reabe, Richard Trochinski, Joanne Guden, Brian Floeter, Joe Gonyo, Christine Schapfel, and Nancy Hoffmann.

Present via Teams: Katie Helsel-Thiem

Absent: None

Other County Employees Present: Jason Jerome, HHS Director, Kayla Yonke, HHS Admin, Jon Vandeyacht, VSO, Cate Wylie, County Administrator

Others: Tony Daley, Berlin Journal Newspaper via Teams (5-5:26)

Minutes of 1/9/2023

Motion/second (Guden/Trochinski) to approve the minutes of the January 9th, 2023, meeting as presented with no corrections or changes. All Ayes, Motion carried.

Vaccine Refrigerator Purchase

Motion/second (Guden/Gonyo) to approve the Helmer Scientific Vaccine refrigerator from the current quote in the amount of \$12,072.31. All Ayes, Motion carried.

Director's Report

Jerome reported WCHSA budget priorities for the calendar year 2023-2025.

Jerome reported 2022 Annual Report will be presented tonight. Some highlights are, we are anticipating a budget surplus. Service demand for Health and Human Services is increasing. 140 review was done for Public Health this year and we have met all statutory requirements.

Seeking to fill committee vacancies, HHS layperson, ADRC committee, Aging committee, and CWHP committee.

VSO Report

Vandeyacht CVSO grant was submitted to the state of Wisconsin and Green Lake should be receiving that funding soon. VSO received \$14,000 ARPA funding through April 2024. Student Government Day planning will be starting up soon. Discussion Followed.

Appearances

No Appearances

Advisory Committee Reports

Hoffmann reported on the Health Advisory Committee Meeting that took place on January 18, 2023. Draft minutes were placed on file. Discussion Followed.

Unit Reports

Children and Families Unit (CFU) - report was reviewed and placed on file.

Behavioral Health Unit (BHU) – Report was reviewed and placed on file.

Public Health (PH)– Report was reviewed and placed on file.

2022 Annual Report

Motion/second (Guden/Trochinski) to move the 2022 Annual Report to County board in April. All Ayes, Motion carried. Discussion Followed.

Personnel Updates

Jerome reported staff updates:

Casey Jackyl is the new CCS Case Manager in the Behavioral Health Unit.

Behavioral Health continues to recruit for a clinical therapist position.

Aging/ADRS Disability Benefits Specialist worker Matt Wecker is retiring in March after over 30 years with the county. We are actively recruiting for a Disability Benefits Specialist to start when Matt retires.

Fiscal Update

Jerome presented and placed the Expenditure/Revenue comparison on file.

Committee Discussion

Future meeting date: March 13, 2023, at 5:00pm

Future Agenda Items: N/A

Adjourn

Gonyo adjourned the meeting at 5:39pm.

Director's Report for DHHS

04/10/2023

- Wisconsin Counties Association (WCA) County Ambassador Program Human Services Day at the Capitol.
- Monthly Reports.
- The Federal Public Emergency for Covid-19 declaration.
- Markesan meal site.
- Student Government Day scheduled for April 18th.
- Program presentations.
- HHS committee vacancies.

Family Resource Council Meeting

March 6, 2023

The regular meeting of the Family Resource Council meeting was called to order by Anderson at 11:31AM on Monday March 6, 2023, in the County Board Room, Green Lake County Government Center, Green Lake WI. The meeting was held in person and via Teams. The requirements of the open meeting law were certified as being met. The Pledge of Allegiance was recited.

Present: Kristina Boeck- Parent, Harley Reabe- County Board Supervisor, Dick Trochinski- County Board Supervisor, Greg Metzler- Consumer, Rachel Prellwitz- Public Health Officer, Kathy Anderson-Kemnitz Consumer, Connie Anderson- Parent, Carley Porten- Parent (via Teams), Gail Olson- Consumer, Sheriff Mark Podoll, Jason Jerome-DHHS Director.

Absent: Judge Mark Slate, Lisa Schiessl-DHHS C&F Unit, Shelby Jensen- DHHS ESU Unit Manager, Tony Beregszazi-ADVOCAP.

Other County Employees Present: Kayla Yonke-DHHS Admin Unit, Sarah Petit-DHHS Admin Unit, Danielle Viau-CCOP, Birth-Three and CLTS Coordinator, Kate Meyer- CCS/CLTS Coordinator, Tara Eichstedt-CST Coordinator.

A quorum of the members for the Family Resource Committee Council was not present so no formal action was taken.

Introductions

Discussion/Action on Programs/Policies -

Coordinated Services Teams: Tara Eichstedt reported: WRAP around program- working with kids who struggle with mental health and other issues. Current case load is 15 youth/teams. Continuing to build relationships with schools and school resource officers (SRO). Quarterly meetings with SRO. Working towards more prevention vs. getting citations, etc. Looking for mentors/volunteers in the community. Training will be provided along with background checks and a matching process for elementary to teenagers. Discussion followed.

Children's Community Options Program: Danielle Viau reported-CCOP currently supporting 2 main families. Also, supporting a few other families with things such as museum passes, hotel, and transportation costs for autism conferences.

Birth-Three: Danielle Viau reported- 47 total referrals 2022. 2023 caseload: 12 active children, 6 children in process and 15 referrals to-date in 2023.

CCS (Comprehensive Community Services) Program/CLTS: Kate Meyer reported- new CCS facilitator, Casey Jackl. Current caseload of 28 consumers of all ages. CCS State review 3/14/23. Paperwork changes coming soon for CCS, those changes will need to be reviewed by this council. CLTS- had review and making some programmatic corrections. Review report will be available for next meeting. Current caseload of 46. Will be posting a CLTS position soon, current worker took another position at GLC.

Health Unit – Maternal Child Health Update: Rachel Prellwitz reported- Community health survey is required every 5 years. The survey will start 3/8/23. There will be an online link, paper copies available at local libraries. Alliance youth: awarded \$8,000.00 grant. Grant funding will be used for drug drops, Narcan training and the opioid review in the summer. Discussion followed.

Appearances-

Advocap: no report.

ASTOP: no report

Christine Anne Domestic Abuse Services: no report

Sheriff: UW extension employee has taken another job. The sheriffs dept will continue the inmate program that UW extension was doing.

UW Extension: no report

Circuit Court: no report

ESU/Child Support: no report

School Districts: no report

Committee Discussion

Future meeting date: June 5, 2023, at 11:30AM

Future Agenda Items: N/A

Adjourn

Chair Anderson adjourned the meeting at 11:47am.

Commission on Aging Advisory Committee Meeting

March 15, 2023

The regular meeting of the Health and Human Services Aging Advisory Committee meeting was called to order by Chair Reabe at 10:31 AM on Wednesday March 15, 2023, in the County Board Room, Green Lake County Government Center, Green Lake WI. The meeting was held in person and via Teams. The requirements of the open meeting law were certified as being met. The Pledge of Allegiance was recited.

Present: Harley Reabe, Gloria Lichtfuss, Dick Trochinski

Absent: Judy Street, Darlene Krentz

Other County Employees Present: Cate Wylie, County Administrator, Jeff Mann, Corp Counsel, Ryan Bamberg, Aging/Long Term Care Unit Manager, Kayla Yonke, Financial/Business Manager, Sarah Petit, HHS Admin

Introductions – Those in attendance introduced themselves.

Minutes of 11/16/22

Minutes will be approved at the May 17, 2023, meeting.

Correspondence- None.

Health and Human Services Board Report

No report. March 2023 HHS board meeting was cancelled.

Aging/ADRC Programs and Outreach

Bamberg reported on the following:

1. Berlin Senior Center carry out meals update- Carry out meals were not allowed on Tuesdays and Thursdays in February on a trial basis. This resulted in a slight increase of congregate meals during the limited carry out timeframe. A \$4.00 donation is suggested per meal. There is a lower amount of donations for carry out meals vs congregate and home delivered meals. The center will continue to not allow carry outs on Tuesdays and Thursdays in March to collect more data and then reevaluate. Discussion followed.
2. ADRC governing board meeting was cancelled by the board chair in March. Meetings are held quarterly, and the next meeting is scheduled June 2023. Discussion followed.
3. Quarterly healthy cooking classes- the first class was cancelled due to low enrollment. Additionally, due to a vacancy in a position at UW-Extension a new class instructor was needed. Crossroads Grocery Store/Catering has agreed to instruct the classes. Next class date is to be determined. Advertising for the class was done via senior centers, libraries, newspapers, Facebook, nursing home and hospital networks. Chairman Reabe suggested providing program information to Jon Vandeyacht, VSO. Discussion followed.

4. Markesan meal site- the Markesan meal site will be moving to a new location pending GVAR assessment. The new location will be at the Calvary Church in Markesan. Anticipated move date is late Spring. There will be more space and other activities will take place at the location.

5. Green Lake food pantry is in need of monetary and food donations. Recently, Green Lake High School donated 500-550 boxes of cereal. There will be a new program starting soon where residents can get vegetable plant seeds, and grow vegetables and donate fresh vegetables back to the food pantry.

6. Supportive/respite programs- GVAR provides a limited amount of money per year for these programs. Programs are for individuals who are 55 years old or older, don't qualify for Medicaid or long-term care. An assessment is completed and reviewed on case-by-case need. This year a 50% cap will be placed on individuals or families who receive support. This will allow more individuals or families to receive assistance. Discussion followed.

Advocacy – No report

Year to Date Program Information

Committee asked for monthly data reports to be included in future meeting packets.

Committee Discussion

Future meeting date: May 17, 2023, at 10:30 AM

Future Agenda Items: N/A

Adjourn

Chair Reabe adjourned the meeting at 11:16 AM.

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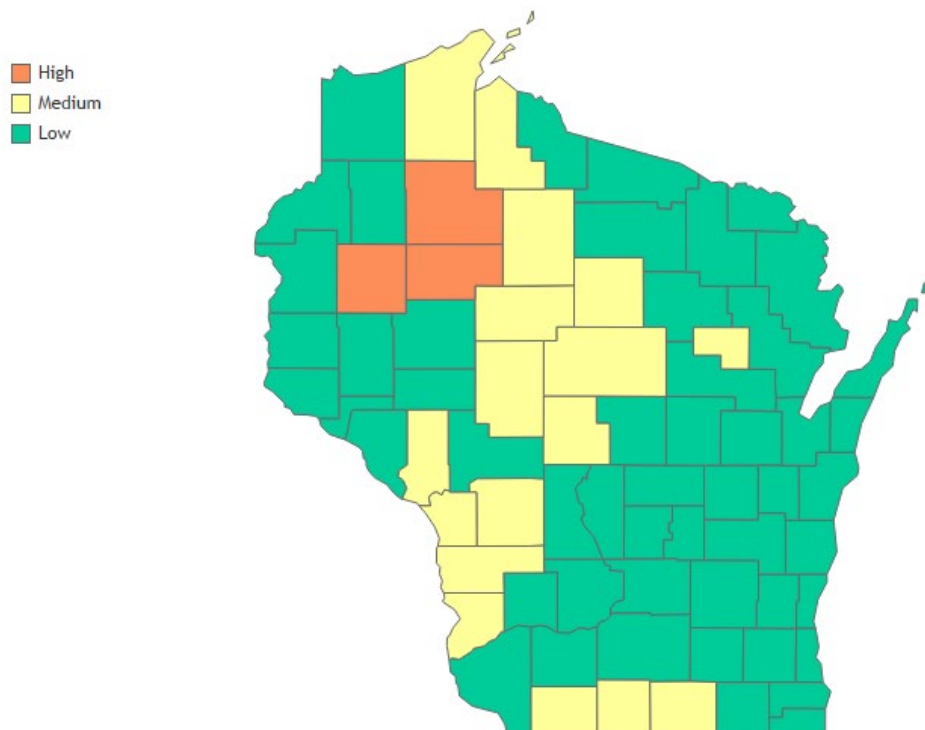
February 2023 Health Unit Monthly Report to the Health & Human Services Board

COVID-19 Cases Update:

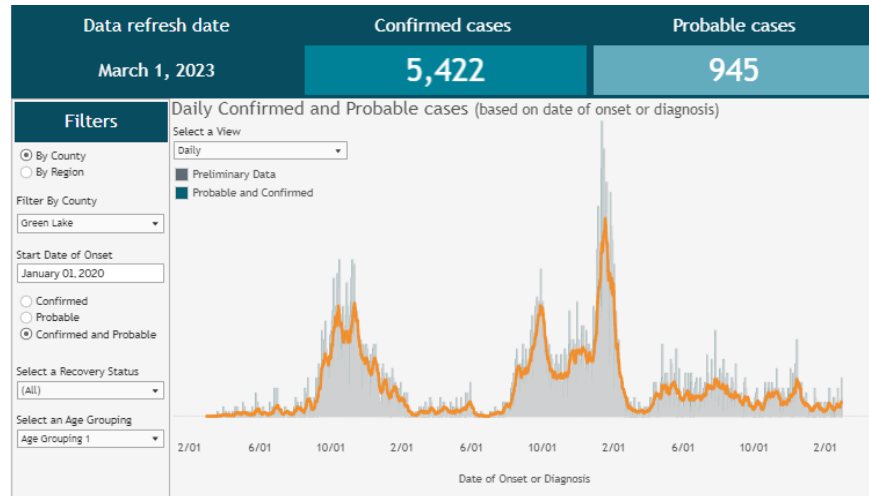
- The Federal Public Health Emergency for COVID-19 declaration is set to expire on May 11th, 2023. As cases have continued to stay consistently low, I will no longer be including COVID-19 data in my future monthly reports. Please visit WI DHS for future COVID-19 information/data: [COVID-19 \(Coronavirus Disease\) | Wisconsin Department of Health Services](#)
- Green Lake County is currently listed in the **LOW** category (as of March 2nd) for Community Levels per CDC. (Information regarding recommendations per category can be found here: [COVID-19 Community Levels | CDC](#))

CDC COVID-19 Community Levels

Updated: 2/24/2023

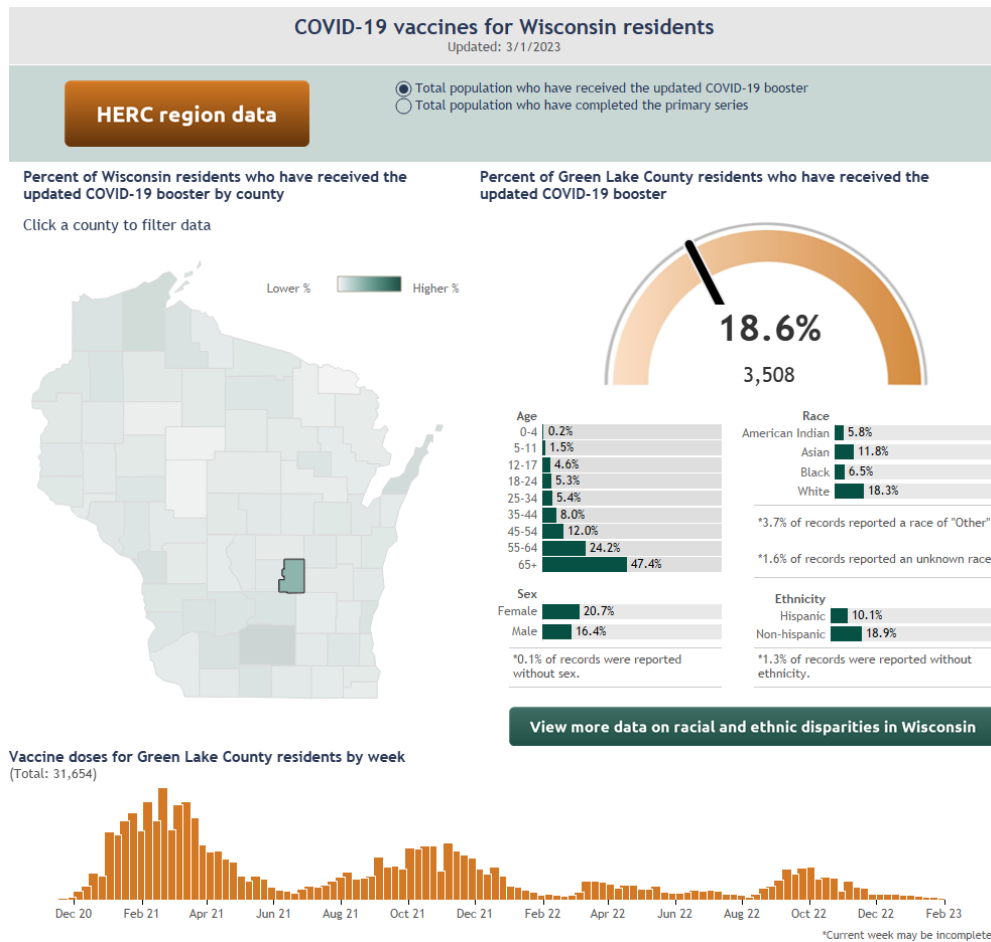


- Total case count= 6,367 (Up 112 cases since last month, not including positive at-home tests)



Vaccine Updates for Green Lake County Residents:

- This metric has been updated to only include those that have received and updated COVID-19 Booster and total population that have completed the primary series.
- 55.3% have completed the vaccine series.
- 18.6% have received the updated COVID-19 booster- pictured below
 - As of December 15th, CDC and WI DHS has approved the updated COVID-19 booster for everyone ages 6 months and older.



Public Health Update:

- Strategic Planning Session #5 was held on February 14th, facilitated by Blue Door Consulting, to review the draft strategic plan. Final plan expected early March.
- Our 1st Diabetes Prevention Program Cohort is now half-way through the program, and ALL have made progress or have reached their program goals! Lisa Rollin has completed her Lifecoach training and will host the 3rd Cohort set to begin in April.
- Friday February 3rd was National Wear Red Day in honor of women and heart disease. Staff joined for a picture to show our support.



- Amish home visits were conducted on Tuesday, February 7th. 8 families visited, 10 vaccines given, 3 water tests performed, and 4 car seats provided.
- Health Officer Rachel Prellwitz and Tri-County Environmental Health Specialist, Jessica Jungenberg taught a class on Human Health Hazards to Alliant Energy staff.

- Held 1st Community Health Assessment Steering Committee meeting (both virtually and in-person) on February 15th in partnership with HCI Conduent. Rachel and Lauren are meeting weekly with HCI to develop survey, focus group interviews, data collection methods, and marketing strategies to begin our Community Health Assessment. Steering Committee members will be overseeing this process and providing input on top health priorities.



- Rachel attended the state WALHDAB Operations Conference in the Wisconsin Dells on February 16th.
- Lauren and Allison attended the Adolescent Health Symposium virtually on February 16th and 17th.
- Nancy met with Lion Club members on hosting a Diabetes Fair in November.
- Nancy attended the WI Coverdell Community Stroke Partner Bi-Annual Meeting on February 23rd. This partnership seeks to increase education and awareness on risk factors of stroke, the signs and symptoms of stroke and the need to call 9-1-1 when stroke symptoms appear.
- Well Water Testing Project Collaboration meeting held on Tuesday, February 28th with Rachel, Todd Morris and Ken Bates. Awaiting approval of ARPA funding to move forward with testing project. Campaign will focus on health-related concerns with high nitrates in drinking water and need to test water at least yearly.

Respectfully submitted, Rachel Prellwitz, Health Officer

Aging / ADRC Feb

ADRC –

- Received 223 calls
 - 144 calls about Public Benefits Long Term Care Programs
 - 168 calls have called before
 - 175 Age 60 or older

Disability Benefit Specialist-

- 41 total calls
 - 75% calls about Health Insurance Benefits

Elder Benefit Specialist-

- 22 total calls
 - 60% calls about Health Insurance Benefits

Food Pantry –

- 183 Total Households 413 total People served
 - 146 Seniors
 - 177 Adults under 60
 - 90 Children

Adult Protective Services -

- 6 Total Referrals

Nutrition Program (3 sites Berlin, Markesan, Green Lake)–

- Home Delivered Meals – 1,486
- Congregate – 351
- Carry Out – 162

Caregiver Support Programs-

- National Family Caregiver Support Program – 0
- Alzheimer's Family and Caregiver Support Program –
- Title IIIB – 2 (Snow Removal)

Dementia Care Specialist –

- 31 total calls

CHILDREN & FAMILY SERVICES UNIT –February 28, 2023

The children and family unit are fully staffed as of February 2, 2023, when one of the in-home therapists returned from maternity leave.

Out-of-Home Care – as of 01/31/2023

Foster Care – Level I & II (Range of costs from \$300.00 to 2000.00). At the beginning of the year, 17 (seventeen) children were placed in some form of out of home care; non-relative foster care, relative foster care or treatment foster care. However, 1(one) child's parents right's were terminated and she will be adopted in the future, four (4) returned home and two (2) reached permanency under guardianship to the grandparent.

We have one (1) child placed in a Green Lake County Licensed Foster home and six (7) children are placed with their relatives that are licensed.

Treatment Foster Care – **Two (2)** children/youth are in treatment foster care through Pillar & Vine at this time.

We have ten (10) children currently in out of home care.

Kinship Care – Voluntary (\$300.00 month per child)
Four (4) children are in Kinship Care.

Subsidized Guardianship – Is considered a permanent placement for the children and the county must review the home and placement one time per year. We have two (2) subsidized guardianships.

ACCESS REPORTS

Child Protective Services –

January – 26; 6 screened in; 20 screened out

February-29; 7 screened in, 22 screened out

YTD: 13

Child Services/Welfare –

January –4; 2 screened in; 2 screened out.

February-5; 4 screend in; 1 screened out.

YTD: 6

Youth Justice –

January – 5

February-5

YTD: 10

Youth Justice:

The YJ intake worker is currently running a truancy group for the kids that were referred for truancy.

There is a girl's book club group that is continuing to run. Referrals have been coming in for the next group that will be offered in March/April. This group will be the Vaping Curriculum and it will be held in Berlin.

Birth to Three/C-COP/CLTS

Birth to Three presently has had six (6) new children referred in the month of February (5 of these children were not yet evaluated/one declined). No new children were found eligible therefore no new Individualized Family Service Plans (IFSP)'s was developed. Eleven (11) children were open in the program in the month of February. Children's Community Options has two (2) children enrolled. Children's Long-Term Support (CLTS) are presently being carried by the Birth to Three staff; Six (6) cases have been assigned.

Fox River Industries



222 Leffert Street, P.O. Box 69
Berlin, WI 54923-0069

Phone: (920) 361-3484

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April Update

Fox River Industries February Services

Day Service & Rec & Leisure Program

- Transitioning into new spaces as we work toward creating appropriate day programming environments and maximize the use of space.
- Increasing participants served by adding the support staff who was working in Supportive Home Care into Day Programming. Enrolled one participant.
- Nine remain on the waitlist as well as individuals already being served in other programs who would like an increase in hours.

Facility Based Prevocational Services

- Began Federal Licensing for 14-C subminimum wages which renews 4/1/23. Currently gathering information from businesses doing like jobs. This will lead to an adjustment in the prevailing wage, what participants are paid in subcontract work, as well as the cost assessed to our business partners that we do work for.
- Enrolled two participants with eleven remaining on the waitlist.

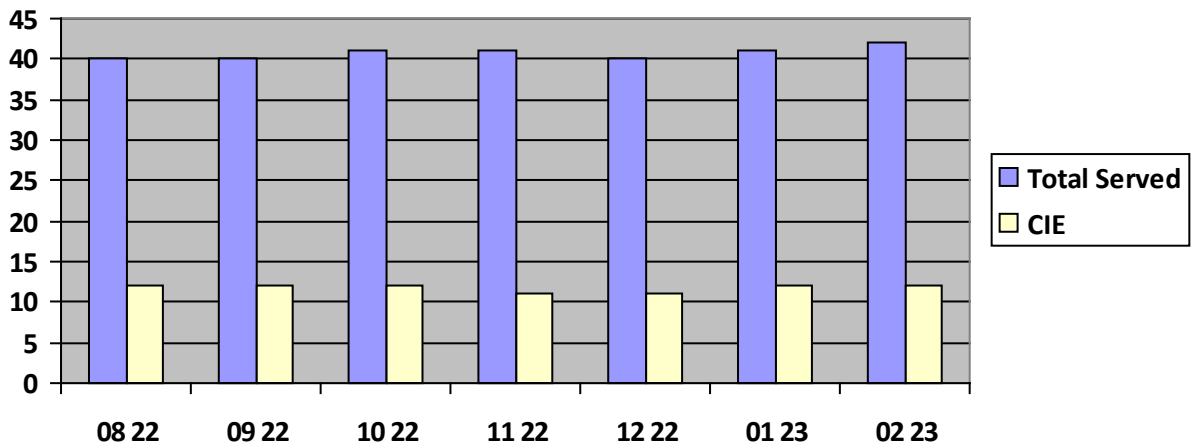
Community Based Prevocational Services

- Two cohorts of four currently engaged in regularly scheduled programming. In addition, we have increased volunteerism sites and have provided increasingly more prevocational services in the community daily as an alternative to facility based by designating one support staff to focus on this aspect of programming. We have identified this as an area of focus for 2023.
- We have not created a waitlist for this program but do have our next cohort of four awaiting the ability to begin the service.

Supported Employment

- Group Supported Employment – new service we recently added to our MyChoice WI contract. This entails services and training activities provided in regular business, industry, and community settings for groups of 3 to 8 workers with disabilities. Workers work as a team, with training, supervision, and ongoing support provided by our agency. We will have Memorandum's of Understanding with each business to cover payroll costs as well as be reimbursed of the service by the Managed Care Organization. We will be developing this program in the spring of 2023.
- With minimal other providers in the area referrals have not slowed.

- An indicator of success we will track is the percent of individuals in our prevocational services engaged at any point in the community employment process (applied for DVR, working with Supported Employment, in a stable job receiving long term care support). We are currently averaging around 25%.



Supportive Home Care

- Notice was given to the Managed Care Organizations that we will be discontinuing this service as of April 30th.
- This service did not fit our mission and motto as well as we would like, and the resources could be better utilized in other programs.

Representative Payee Services

- Waushara County has ceased providing payee services to Social Security Beneficiaries. We have been approached to consider taking over some accounts.
- Audit completed in February.

Disability Services

- Audit completed
- Board of Directors Scheduled for April 17, 2023, at 4 p.m. at Fox River Industries

Fox River Industries

- Audit completed
- Board of Directors Scheduled for April 17, 2023, at 4:45 p.m. at Fox River Industries

Green Lake County Staff Updates

- Ed Schuh retired as Manager on 01/20/23
- Dawn Brantley began as the Unit Manager on 01/23/23
- Nicole Beltran; Supported Employment Coordinator; gave her resignation effective April 28, 2023, although it may come sooner based on her personal situation. Posting of position pending.

Respectfully submitted by,
Dawn Brantley, Unit Manager

Behavioral Health Unit—March 2023

Behavioral Health Unit programs continue to see caseload volumes at full capacity while we continue to recruit for and train new staff. At present, we have an open clinical therapist role and an open CLTS case manager role.

We are continuing to work through a series of upgrades to our electronic health record and are optimistic that these upgrades will benefit clients and streamline the work of administrative staff and practitioners.

Additionally, Medicaid has made several changes recently which will impact various programs in addition to the end of the public health emergency quickly approaching.

- Medicaid is implementing a new claim review process. While we are confident that our clinicians and administrative support staff do a fantastic job documenting, this will potentially generate some additional burdens for staff in terms of submitting supporting documentation for selected claims and will tighten the timelines for clinicians' documentation.
- Medicaid is implementing a new set of codes for crisis response programs. This will pave the way for an incentivized rate to be paid for mobile and team-based crisis response in 2024. On the front end, this will change how staff report different types of crisis response provided.
- Various insurances are beginning to release guidance on how telehealth can be reimbursed following the end of the public health emergency. The biggest changes will be to situations where clients are requesting or need to utilize audio-only phone calls as opposed to a video + audio platform.

Outpatient Mental Health (MH) & Substance Abuse (SUD) Programs- *The majority of Behavioral Health clients are served via our outpatient clinic. The outpatient clinic serves clients' mental health and substance use disorder (SUD) needs.*

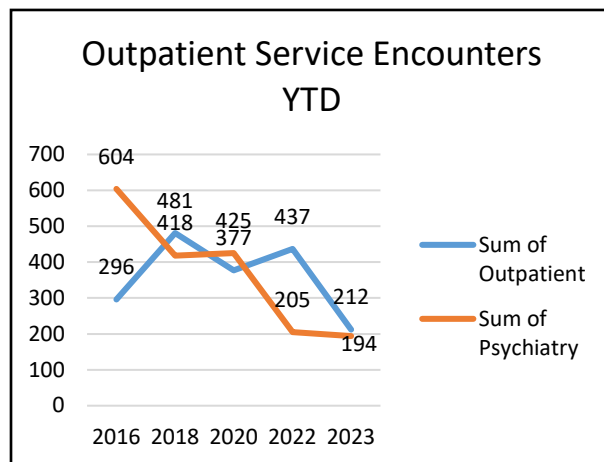


Figure 1: Psychiatric services data have varied and declined after 2020. This may in part be due to the use of telehealth in some situations, minimizing nursing contact, but is primarily due to the end of child psychiatric services at this agency with the retirement of Dr. Baldomero last year. Outpatient therapy services have declined due to having open therapy positions over the majority of the past year due to difficulties recruiting for qualified counselors and due to existing counselors splitting their time between outpatient and crisis services.

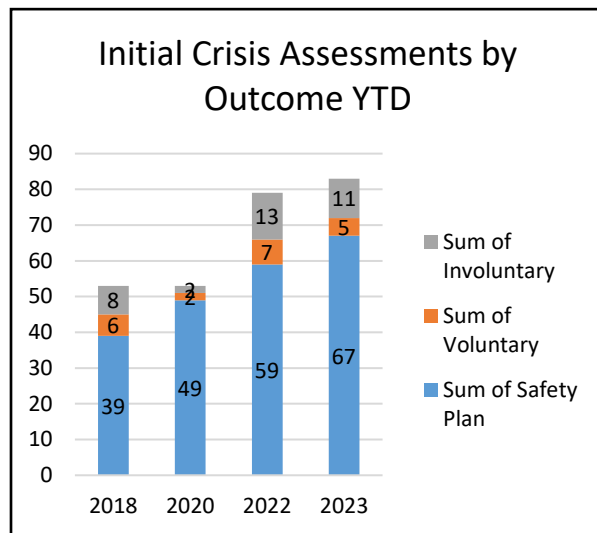
February Note:

1. Clinicians continue to have full caseloads, however as our therapy service team has been short staffed for much of 2022, outpatient service encounters have been fewer. We have noted modest improvement in our wait time (average wait for an assessment is currently 37 days, average wait from intake to 1st treatment session is 23 days)—target would be 14 days or less. This wait time does continue to grow as we are still working to recruit a therapist for our open position.
2. Outpatient services are now considered “integrated behavioral health” meaning that they are not classified strictly as “mental health” or “substance use” as we know that the reality is that many clients have co-occurring issues that need to be treated together.

Wrap-Around Services- Behavioral Health Unit provides three tiers of wrap-around services, allowing us to match individuals with a program that meets the level of need based on their unique situation.

1. Targeted Case Management (TCM)— Less intensive case management for clients. **This program expanded to include adult clients in summer 2018. It presently serves 11 individuals.**
2. Comprehensive Community Services (CCS)—Recovery-focused support for clients who may benefit from an intensive level of services for a shorter period of time. **This program serves individuals across the lifespan and presently serves 44 individuals.**
3. Community Support Program (CSP)- Intensive community-based support for individuals with chronic mental illness. This support is intended to be long-term and supports clients to maintain psychiatric stability in the community and to reduce hospitalizations. **This program presently serves 18 adults.**

Crisis Services- Crisis services are available 24/7 including weekends/ holidays for psychiatric and substance use disorder emergencies



In February, we continued to see increase in crisis responses consistent with the past several years. Call volume has had an average of 30% increase since this same time in 2020. The data represent new crisis calls each month. The crisis team provides additional follow up services to clients after their initial contact. This differs case-by-case basis, however crisis follow up can last anywhere from 30 days to 6 months. In 2022, we received a crisis enhancement grant and are continuing to use this grant to explore ways that we can improve timely, mobile response to calls.

In January 2023, we added a crisis therapist position to our staff which has allowed us to expand outreach and offer more expedient follow up for individuals in a crisis who may otherwise have been on a waitlist.

Our crisis team is applying to participate in the Wisconsin Zero Suicide initiative, a guided self-analysis process to review suicide prevention practices and ensure that they align with the best available practices and resources. If accepted into the initiative, this will begin in June 2023.

Substance Use Services Case Management- The substance use-specific case manager works within a variety of the programs provided above. This position may provide crisis case management, outpatient services, Targeted Case Management (TCM) or Comprehensive Community Services (CCS) as determined based on the needs of the client. This individual will also assist with requests for residential treatment funding from outside providers. **This position was newly created, starting in January 2022 and has served approximately 85 clients so far through a combination of case management, outpatient treatment, and early intervention/ outreach. This position has been integrated into our crisis enhancement team. The position also serves in the capacity of providing screening and initial assessment for county residents requesting assistance with room and board funding for residential treatment. Additional funding was received from the state to cover room and board funding for individuals with opioid use disorders needing residential treatment throughout 2023.**

Children’s Long Term Support Waiver (CLTS)—Medicaid waiver program provides funding for families of children with long-term disabilities (developmental, physical, and/or severe emotional disturbance) to access services such as respite care and service coordination which are otherwise not covered by Medicaid insurance. In 2018, Wisconsin announced the dissolution of the local waitlist and then subsequently the transition to a state-wide waiting list model and subsequently dissolved the state waiting list. Starting in 2021, youth who are screened

eligible for CLTS services will automatically be placed into “enrollable” status with the expectation that the waiver agency will then open them within the allotted 30 days. In late 2021, we hired our first full-time CLTS case manager to attempt to meet the increasing need. Our current program census is at 45 youth. This program is currently seeking a full-time CLTS case manager.