

# **GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES**

## **HEALTH & HUMAN SERVICES**

**571 County Road A**

**Green Lake WI 54941**

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## **FOX RIVER INDUSTRIES**

**222 Leffert St.**

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### **Post Date**

**5/4/2022**

**The following documents are included in the packet for the Health and Human Service Committee Meeting held on Monday May 9, 2022**

- May 9, 2022 Health and Human Services Committee Amended Agenda (Page 1)
- April 11, 2022 Health and Human Services Committee Meeting draft minutes (Page 2-3)
- April 13, 2022 Health Advisory Committee Meeting draft Minutes (Page 4-6)
- April 27, 2022 Transportation Committee Meeting draft Minutes (Page 7-8)
- Proclamation for Economic Support Specialists and Case Manager's Week (Page 9)
- Public Health April Unit Report 2022 (Page 10-13)
- Economic Support April Unit Report (Page 13)
- Children and Families April Unit Report (Page 14-160)
- Fox River Industries April Unit Report (Page 17-18)
- Behavioral Health April Unit Report (Page 19-21)



# GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

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## Health & Human Services Committee Meeting Notice

Date: May 9, 2022 Time 5:00 PM

Green Lake County Government Center

571 County Rd A, COUNTY BOARD Room #0902 Green Lake WI

### \*AMENDED AGENDA

#### Committee Members

Joe Gonyo,  
Harley Reabe,  
Brian Floeter  
Joanne Guden  
Nancy Hoffmann  
Christine Schapfel  
Richard Trochinski  
Joy Waterbury  
Vacant

Kayla Yonke,  
Secretary

Kindly arrange to be present,  
if unable to do so, please  
notify our office. Sincerely,  
Kayla Yonke  
Financial/Business Manager

Virtual attendance at  
meetings is optional. If  
technical difficulties arise,  
there may be instances when  
remote access may be  
compromised. If there is a  
quorum attending in person,  
the meeting will proceed as  
scheduled.

1. Call to Order
2. Certification of Open Meeting Law
3. Pledge of Allegiance
4. Election of Chair
5. Election of Vice Chair
6. Minutes (4/11/2022)
7. Appearances
  - Supported Employment Presentation – Nicole Beltran
8. \*Correspondence
  - \*Economic Support Specialist and Case Managers Week May 1-7, 2022
9. Director’s Report
10. VSO Report
11. Advisory Committee Reports
  - Health Advisory (Reabe, Hoffman)
  - Transportation Committee (Jerome)
12. Unit Reports
13. Personnel Updates
  - Economic Support Worker(s)
  - I&A/Reception
  - Aging/ADRC Manager
14. Committee Discussion
  - Future DHHS Meeting Date (June 13, 2022 at 5:00 p.m.)
  - Future Agenda items for action & discussion
15. Adjourn

Join Zoom Meeting

<https://us06web.zoom.us/j/83111843809?pwd=VlVWMmNGZU52RTg0ZitPMUpYnXplZz09>

Meeting ID: 831 1184 3809

Passcode: 340311

One tap mobile

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+(Washington DC)

Dial by your location

+1 929 436 2866 US (New York)

+1 301 715 8592 US (Washington DC)

+1 312 626 6799 US (Chicago)

**Please note: Meeting area is accessible to the physically disabled. Anyone planning to attend who needs visual or audio assistance, should contact the County Clerk’s Office, 294-4005, not later than 3 days before date of the meeting.**

THE FOLLOWING ARE THE OPEN MINUTES OF THE HUMAN SERVICES BOARD HELD AT GREEN LAKE COUNTY GOVERNMENT CENTER, 571 COUNTY ROAD A, GREEN LAKE, WI 54941 ON Monday, April 11, 2022, AT 5:00 P.M.

PRESENT: Joe Gonyo, Chairman  
 Harley Reabe, Vice Chairman  
 Nancy Hoffmann, Member  
 Richard Trochinski, Member  
 Charlie Wielgosh, Member 5:04  
 Joanne Guden, Member  
 Christine Schapfel, Member

OTHERS PRESENT: Jason Jerome, HHS Director  
 Kayla Yonke, Financial/Business Manager  
 Dawn Klockow, Corp Counsel  
 Tony Daley, Newspaper

Certification of Open Meeting Law: The requirements of the Open Meeting Law have been met.

Call to Order: The meeting was called to order at 5:00p.m. by Gonyo.

Pledge of Allegiance: The Pledge of Allegiance was recited.

Action on Minutes: Motion/second (Guden/Reabe) to approve the minutes of the meeting held on March 14, 2022 of the Health & Human Services Board as presented. All ayes. Motion carried.

Director's Report:

Jerome reported HHS has eliminated the mask requirements in our department and the LTE contact tracers are no longer working.

Jerome reported we will still offer virtual services however we are seeing an increase in face-to-face.

Jerome reported we will have staff join the HHS board meetings to give short presentations on their programs in the coming months.

Jerome reported 2023 Budget process will begin soon. Discussion Followed.

VSO Report: No report

Advisory Committee Reports:

Aging Advisory Committee- Minutes were reviewed and placed on file.  
Discussion Followed.

Unit Reports:

Environmental Health - report was reviewed and placed on file.

Behavioral Health Unit (BHU) - report was reviewed and placed on file.

Resolution Relating to Eliminating the HHS Billing Specialist/Administrative Coordinator Position and Creating a Billing Specialist Position and Designating One Data Entry/Reception Position within the HHS Administrative Department as the Lead: Motion/Second (Reabe/Schapfel) To approve and forward to County Board the resolution relating to eliminating the HHS Billing Specialist/Administrative Coordinator position and creating a billing specialist position and designating one data entry/reception position within the HHS Administrative Department as the lead. 6 Aye (Gonyo, Reabe, Trochinski, Wielgosh, Guden, Schapfel). 1 Nay (Hoffman). Motion Carried.

Personnel Updates:

B-3 Coordinator - Jerome reported Renee Peters is beginning a new chapter after 22 years with Green Lake County, her last day will be May 2, 2022. Danielle Viau has accepted the B-3 Coordinator position and will start April 19, 2022.

Program Aide - Karissa Block has accepted the position of Program Aide at Fox River Industries and will start on April 18, 2022.

Economic Support Workers - 2 job offers are currently out waiting on approval.

Aging Unit Manager - Job is currently being recruited.

I&A/Reception - Job is currently being recruited.

Committee Discussion:

Future Meeting Date: The next Health & Human Services Board meeting will be **Monday, May 9, 2022 at 5:00 p.m. at the Green Lake County Government Center.**

Adjournment: Gonyo adjourned meeting at 5:40p.m.

# **GREEN LAKE COUNTY**

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THE FOLLOWING ARE THE OPEN MINUTES OF THE HEALTH & HUMAN SERVICES HEALTH ADVISORY COMMITTEE HELD VIA IN PERSON/ZOOM ON WEDNESDAY, APRIL 13, 2022 8:00 A.M.

MEMBERS PRESENT VIA ZOOM: Tammy Bending, Deanne Thumer,

MEMBERS PRESENT IN PERSON: Nancy Hoffman, Rachel Prellwitz, Pat Brandstetter, Abigail Puglisi, Pat Brandstetter, Joan Blum.

OTHERS PRESENT IN PERSON: Kayla Yonke, Jason Jerome

Call to Order: Hoffman called the meeting to order at 8:05 a.m.

Certification of Open Meeting Law: The requirements of the Open Meeting Law have been met.

The Pledge of Allegiance was recited.

Approval of Minutes: Motion/Second (Puglisi/Brandstetter) to approve the minutes from January 12, 2022 Health Advisory Committee meeting with no additions or corrections, All Ayes Motion Carries.

Environmental Health Update: Kyle Alt introduced himself.

Alt reported on the statistics of his work in the tri county in the previous Quarter.

Inspections include food, lodging, recreation, hotels, campgrounds, and pools:

- 1 - pre-inspection
- 4 – follow up
- 38 - routine inspections
- 1 – reinspection
- 1 Hotel fire

Discussion Followed.

Quarterly Report on Health Unit Activities:

Prellwitz reported DHS updated guidance for disease investigations/contact tracing to focus on high risk cases. 2/28/22 Masking options for employees and visitors for all green lake county visitors and employees

COVID 19 vaccine clinics held at Berlin School on 2/17, 31 vaccines were given.

COVID Funding was used to purchase a new Vaccine Chair and a new vaccine refrigerator.

COVID Vaccine clinic for children at Boys and Girls Club in Berlin on 4/18/22

LTE/Contact Tracer duties have ended 4/8/22.

Nancy Gimenez is starting up a Diabetes Prevention Program in Green Lake County. This program is fully funded for the first two years. Julia McCarroll and Nancy Gimenez will both be completing Lifestyle Coach Training. Hoping to start the first class in August. Discussion Followed.

Maternal Child Health objective is Physical Activity and Nutrition. Julia McCarroll will be working with the schools to meet this objective. Discussion Followed.

Nancy Gimenez completed Advanced Care Planning Training. Nancy and Kristin Dorsch will be providing education on completing an advanced directive for healthcare at area libraries and senior centers. National Health Care Decisions Day is April 16, 2022.

Health unit is due for 140 review which is a review that happens once every 5 years to comply with Administrative Code DHS 140. This is scheduled for 10/26/22

Community Health Assessment is currently in process, Green Lake Public health is partnering with ThedaCare.

Green Lake Public Health will be working with Blue Door Consulting to update internal Strategic Plan. This was last updated in 2019.

Julia McCarroll has been working with our behavioral health unit and children and families to develop a vaping program with area schools.

Annual Health retreat will be happening sometime this year. They will be focusing on Emotional CPR.

Renee Peters are Birth to 3 Coordinator has resigned as of May 2, 2022. This position will be readvertised but will be moving to the Children's and Family Unit beginning April 19, 2022.

Opioid Fatality Review:

Prellwitz reported Opioid Fatality review team will be hosting a community event on substance use prevention on June 9, 2022 in Markesan High School from 5:30 to 8:00.

2 Cases were reviewed on January 13 and March 24<sup>th</sup>. Recommendations were discussed.

Dose of Reality through DHS has notified Public Health of 5 recent overdoses.

#### COVID Update:

Prellwitz stated we continue to see a decrease in case activity with a slight uptick in recent days.

Green Lake County is currently listed in the low category for Community Levels per CDC.

Total Case count is 5,094 (up 1200 cases since last quarter).

57.2% of Green Lake County residents have received at least one dose of COVID-9 vaccine.

54.6% have completed the vaccine series

30.6% have received an additional/booster dose

CDC/DHS supports providing a 2<sup>nd</sup> booster to those over the age of 50 and immunocompromised individuals.

Vaccines will be held on Wednesdays from 9am-3pm or by appointment.

#### Committee Discussion:

Future Meeting Date: The next Health Advisory Committee meeting will be held on Wednesday July 13, 2022 at 8:00 a.m.

Future Agenda Items: Nitrate level updates

Adjournment: Hoffman adjourn the meeting at 8:58a.m.

**TRANSPORTATION COMMITTEE MEETING**

April 27, 2022

9:00 a.m.

Present In person: Betty Bradley, Kayla Yonke, Jon Vandeyacht, Judy Bender, Gerald Beuthin Dick Trochinski, and Ed Schuh,

Present Via Zoom: Rebecca Bays, Jason Jerome

Excused: Chuck Buss

Call to Order: The meeting called to order at 9:04 a.m. by Beuthin.

Certification of Open Meeting Law: The requirements of the Open Meeting Law have been met.

Pledge of Allegiance: The Pledge of Allegiance was recited.

Minutes: Motion/second (Trochinski/Bender) to approve the minutes of the 11/17/2021 meeting. All ayes. Motion carried.

Introduction of New Members: Beuthin introduced and welcomed Rebecca Bays

Election of Officer: Trochinski/Bender) Nominated Gerald Beuthin as chair of Transportation committee. No other nominations were given. All Ayes. Motion Carried.

Correspondence: No report

85.21 Specialized Transportation Association Grant Update: Bradley reported that the 85.21 grant was approved for 2022 and has been disbursed for all the projects. Q1 2022 rider reports have been completed and the grant is going well.

City of Green Lake and City of Princeton is looking for drivers.

Discussion Followed.

5310 Grant Update: Schuh stated 2022 grant was for both for operation and vehicles. Good news is the grant was successful however we were funded at a lower level

53.10 Operations total grant we wrote for was \$88,954 we were awarded \$45,278

2 Minibuses and 1 minivan grants we wrote for we were awarded 1 minivan this year. This vehicle will be purchased in July.

Going forward we will apply for a vehicle every year to ensure we continue to keep out fleet current. Discussion Followed.

Gas/Repair Costs: Schuh reported cost through the local gas stations and



Green Lake County Highway Department. Green Lake County rate are - Gas - \$2.943and Diesel - \$2.298

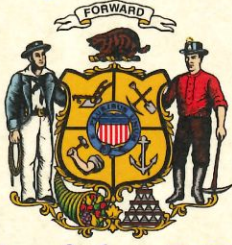
Veterans Transportation Update: Vandeyacht stated there is an increase in requests as the weather gets warmer. Currently have 2 volunteer drivers with a third on standby. Vandeyacht reported he is going to revisit the transportation policy. Discussion Followed.

Committee Discussion: None

Future Meeting Date: The next meeting will tentatively be held on Thursday November 17, 2022 at 9:00 a.m.

Future Agenda Items after Action and Discussion: 85.21 Public Hearing and Approval to submit 85.21 grant.

Adjournment: Beuthin adjourned the meeting at 9:28 a.m.



OFFICE of the GOVERNOR

Proclamation

WHEREAS; Wisconsin’s economic support specialists and case managers work tirelessly to administer our state’s public assistance programs, ensuring the well-being of our people and the preservation of our economic livelihood; and

WHEREAS; these specialists and case managers work diligently to determine eligibility for our state’s various public assistance programs and deliver timely and accurate benefits and payments in a sensitive, professional manner; and

WHEREAS; economic support specialists and case managers are experts in their field, and often volunteer on committees and work groups to refine systems, facilitate communication between state and local agencies, and implement policy changes; and

WHEREAS; our economic support specialists and case managers provide continual relief for our state’s most vulnerable populations and support for folks when they need it most; and

WHEREAS; economic support specialists and case managers play a major role in promoting self-sufficiency and reducing the effects of poverty in communities throughout Wisconsin; and

WHEREAS; this week, the state of Wisconsin joins economic support specialists and case managers across our state, and all Wisconsinites who benefit from their services, in celebrating the essential functions that they perform for our society;

NOW, THEREFORE, I, Tony Evers, Governor of the State of Wisconsin, do hereby proclaim May 1 – 7, 2022, as

**ECONOMIC SUPPORT SPECIALISTS AND CASE MANAGER’S WEEK**

throughout the State of Wisconsin and I commend this observance to all our state’s residents.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Great Seal of the State of Wisconsin to be affixed. Done at the Capitol in the City of Madison this 22<sup>nd</sup> day of April 2022.

*Tony Evers*  
TONY EVERS  
GOVERNOR

By the Governor:

*Douglas La Follette*  
DOUGLAS LA FOLLETTE  
Secretary of State

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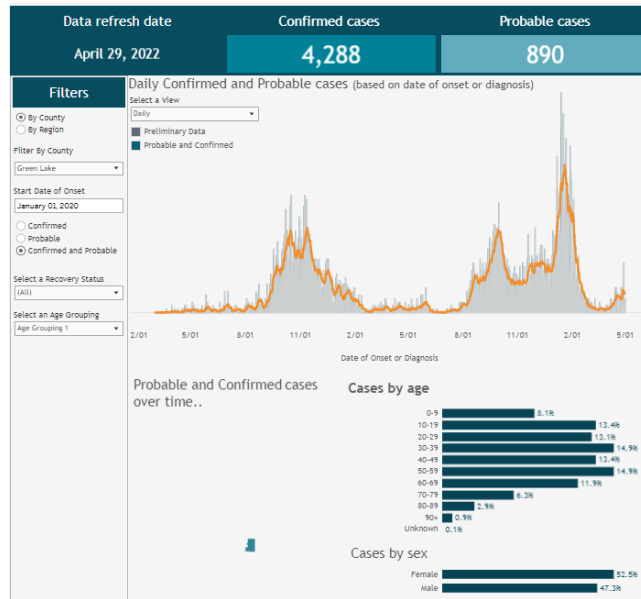


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## April 2022 Health Unit Monthly Report to the Health & Human Services Board

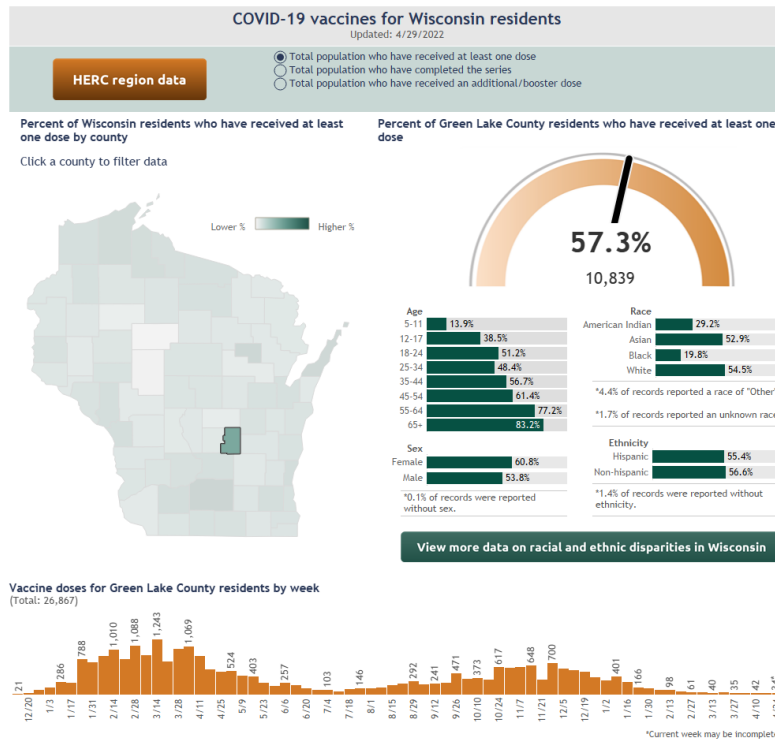
**COVID-19 Cases Update:**

- We are seeing a slight up-tick in case activity and are averaging **6.14 new cases** of COVID-19 per day. Throughout March we were less than 1 new case per day.
  - Current outbreak at Nursing Home affecting above number.
  - Green Lake County is now listed in the **MEDIUM** category for Community Levels per CDC. (Information regarding recommendations per category can be found here: [COVID-19 Community Levels | CDC](#))
- Total case count= 5,178 (Up 105 cases since last month)



**Vaccine Updates for Green Lake County Residents:**

- 57.3% of GLC residents have received at least one dose of COVID-19 vaccine.
- 54.7% have completed the vaccine series.
- 30.9% have received an additional/booster dose



**Public Health Update:**

- “Walk-in Wednesdays” will continue with J&J, Moderna, & Pfizer vaccine available at the Government Center. Supported by AMI (contract with DHS has been extended through June).
- Continue to offer COVID-19 vaccine appointments every day. Appointments must be made with HD staff (primarily Allison).
- COVID-19 vaccine clinic held at the Boys and Girls Club in Berlin on April 18<sup>th</sup>. 14 vaccines given.
- Deputy Health Officer, Julia McCarroll, teaching “Catch My Breath” program (Tobacco Prevention Program) at Princeton Schools in conjunction with School Resource Officer, Keith Kiupelis.
- Nancy Gimenez, along with Kristin Dorsch in the Aging Unit, provided education on completing an advanced directive for healthcare at area libraries and senior centers the week of April 11<sup>th</sup>. Community members are able schedule appointments to complete Advance Directives with Nancy/Kristin.



- New vaccine chair arrived April 12<sup>th</sup>.
- Rachel Prellwitz and Julia McCarroll began NACo Leadership Class. This is a 12 week advanced leadership course provided by the National Association of Counties. Allison Davey just completed her 12 week course.
- Opioid Fatality Review Team will be hosting a community event on substance use prevention on June 9<sup>th</sup> at Markesan High School.
- Will be working with Blue Door Consulting to update our internal Strategic Plan. This was last updated in 2019. Utilizing PHHS grant funds to assure that our programs are following the Public Health Accreditation Board standards and performance measures.
- PHN Allison Davey assisted All Saints School with Arbor Day activities.



Respectfully submitted, Rachel Prellwitz, Health Officer

**Green Lake Health & Human Services  
Monthly Report  
Economic & Child Support Units  
2022**

**April – Programs/Services**

**Child Support:**

- Green Lake County child support collected \$862,914.48 in Child Support payments for March 2022.

**Economic Support:**

- Hannah Hunt and Hollie Sawyer started with the Unit on April 25<sup>th</sup>.
- Food Share annual renewals and verification requirements have continued.
- Emergency Food Share supplemental benefits were given for April 2022.
- Medicaid suspensions are still resuming. Verifications are not required and participants currently on Medicaid cannot be denied. (can't take away Medicaid for loss of eligibility)
- Increase in Food Share and Healthcare applications.
- Continued increase in call center volume.
- Increase in crisis requests for Energy Assistance. Primary reason for the increase is the increase in monthly utility bills for our fixed income households.

Shelby Jensen  
Green Lake County DHHS  
Economic & Child Support Unit Manager

## CHILDREN & FAMILY SERVICES UNIT –April 30, 2022

### Out-of-Home Care – as of 04/30/2022

Foster Care – Level I & II (Range of costs from \$300.00 to 2000.00). **Six (6)** children are local placement(s). One (1) youth returned home. One (1) child began trial reunification. **One (1)** child under trial reunification returned to placement. **Two (2)** new children were placed. **One (1)** moved to treatment foster care. **Two (2)** are in relative homes that completed licensure. **One (1)** child is in trial re-unification. Total at end of month is **Two (2)**

Treatment Foster Care – **Two (2)** children/youth were in treatment foster care through Pillar & Vine during the month from Green Lake County. Total at end of month is **Two (2)**.

Court-ordered Relative Care (\$300.00 month per child)  
Total in Court-ordered Kinship Care during the month = **Eight (8)**. **One (1)** child returned home. Total in Court-ordered relative placement at month's end = **Seven (7)**

Subsidized Guardianship – At the end of March 2022, **two (2)** remained in subsidized guardianship.

Kinship Care – Voluntary (\$300.00 month per child)  
At months end **seven (7)** children were in Kinship Care.

Total out of home at month's end = 2 + 2 + 7 + 2 + 7 = **20**

The base rate for relative foster care (level 1) and Kinship Care rates increased in 2022 to \$300.00/month.

Foster Home Licensing – **One (1)** home requested to no longer be licensed. **Two (2)** homes are still in the process of being licensed. **One (1)** step parent adoption was completed.

**One (1)** ICPC case remains open. The case went to guardianship however the agency must continue services for the case from Florida until closed by the State. A second ICPC home study was requested by California.

## **ACCESS REPORTS**

### **Child Protective Services –**

**January – 20; 6 screened in; 14 screened out**  
**February – 19; 5 screened in; 14 screened out**  
**March - 24; 7 screen in; 16 screen out**  
**April - TBD**  
**YTD: 63**

### **Child Services/Welfare –**

**January – 6; 4 screened in; 2 screened out**  
**February – 6; 2 screened in; 4 screened out**  
**March – 5; 3 screen in; 2 screened out**  
**April - TBD**  
**YTD - 17**

### **Youth Justice –**

**January – 12**  
**February – 9**  
**March – 11**  
**April – 3**  
**YTD: 35**

## **Youth Justice:**

The ART group was started at the Berlin Schools continued in January 2022. **Two (2)** staff are facilitating the group. **Six (6)** youth are enrolled. This continued in April, 2022.



**Birth to Three/C-COP**

Interviews for the position vacancy were completed. The new employee started the position.

## **FRI Programs Update for May 2022**

### Production (Facility-Based Prevoc) Updates:

- Corn continues to be very busy, and we struggle to keep up with Fleet Farm demand as our most productive consumers are being placed in community employment through our Supported Employment program.
- We raised our price with Fleet Farm from \$2.98/bag to \$3.40/bag effective May 1, 2022. We will be applying the same increase to our other corn customers.
- Our 14c State of WI licensing documents were completed, with wage surveys returned. Effective April 1, our base commensurate wage went from \$12.56/hour to \$13.99/hour, an increase of 11.3%. We are raising our prices with all subcontractors by 13% effective in April to cover this increase and the ever-increasing costs of production supplies. Cost of production supplies increased 8 to 11% in the past 12 months.
- Corn: FRI received our first bulk load (42,000 lbs) of processed corn from Leighton Family Farms out in South Dakota in April. Excellent quality corn! Will be looking into purchasing bulk loads every other month for now. Changes being made are necessary to keep up with increase in orders from Fleet Farm.
- Milsco John Deere Seats: Have all 3 stations running and are completing 2000 to 2400 seats weekly. We have also presented 3 quotes to Milsco for work in addition to the seats.
- Alliance Laundry Systems: Orders are once again falling into place since most of the replacements part packaging dept. was moved to Manitowoc last July. Orders now consist of fewer jobs with larger quantities.
- Nelson-Miller: There has been an increase in plates orders the past 3 months. Clients do well with plate orders.
- Completed a job quote last month for KIRK COMPANY out of Wautoma for packaging Christmas Tree Care Kits.
- We have enrolled 21 new consumers into this program since February 2021!

### Community-Based Prevoc Updates:

- Toby started a new Community-Based Prevoc group in December – with very positive consumer reviews!
- 5 of the 8 program participants are currently working in the community or have referrals to DVR.

### Supportive Home Care Updates:

- My Choice/Care WI approached us inquiring if we could increase our SHC capacity. They provided data showing a need for an additional 53 services hours per/week.

### Representative Payee Updates:

- Current case load is about 75 clients.
- Once we get SSA approval, we are looking at increasing our monthly fee from \$16 to \$25 for non-family care funded consumers.

### Day Services Updates:

- We moved our exercise area to the back room to create more space and installed electrical power and cord reels to power the treadmills and allow for greater use of these machines during ADS programming.

<b><i>PROGRAM &amp; CONSUMER UPDATES</i></b>				
<b>Service</b>	<b>Updates</b>	<b>Full Time</b>	<b>Part Time</b>	<b>Waitlist</b>
<b>FACILITY BASED PREVOC</b>	<ul style="list-style-type: none"> <li>• One consumer reduced from 3 days to 2 due to increased days at community job</li> <li>• Sent enrollment packet to 1 person of waitlist</li> </ul>	12	33	12
<b>COMMUNITY BASED PREVOC</b>	<b>Intend on starting a third session this summer</b>		9	
<b>DAY SERVICES</b>		4	5	9
<b>SUPPORTIVE HOME CARE</b>			10	10
<b>UNFUNDED</b>			2	

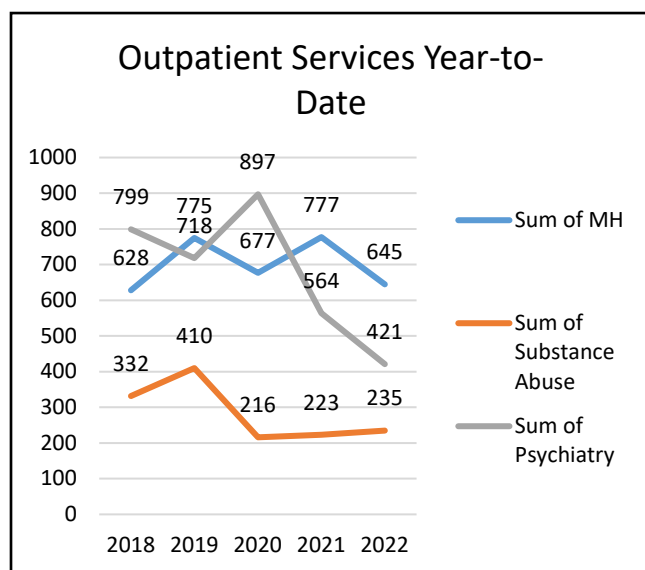
### Supported Employment Updates:

- Demand for services continues to grow rapidly as Covid restrictions wind down.
- New staff member, Karissa, joined the SE department just last week!

## Behavioral Health Unit—April 2022

Behavioral Health Unit anticipates many changes in the coming months with the hopes that these changes will ultimately streamline some aspects of services. We will implement the first of a series of **upgrades to our electronic health record** which should help to streamline some administrative processes, make the health record application more accessible to workers who are working in the field, and create a patient portal streamlining communication between BHU staff and clients and/or other providers who may need to share protected health information in a secure way. As mentioned previously, the **DHS 75 rewrite** will go into effect on 10/1/2022. This will have a number of impacts on the regulations that our outpatient services need to align with but will ultimately create an “integrated behavioral health” certification rather than two separate programs for mental health and substance use better aligning our regulations with current practice standards. Presently, we are required to report all services rendered into a state-wide data collection system called **Program Participation System (PPS)**. Along with the DHS 75 revision, this will also change to a new platform and a system for reporting co-occurring services once as an “integrated” service rather than twice. Currently, only a small amount of the data put into the system is available back to counties, however the new platform will eventually also make larger amounts of data available back to counties.

**Outpatient Mental Health (MH) & Substance Abuse (SUD) Programs-** *The majority of Behavioral Health clients are served via our outpatient clinic. The outpatient clinic serves clients’ mental health and substance use disorder (SUD) needs.*



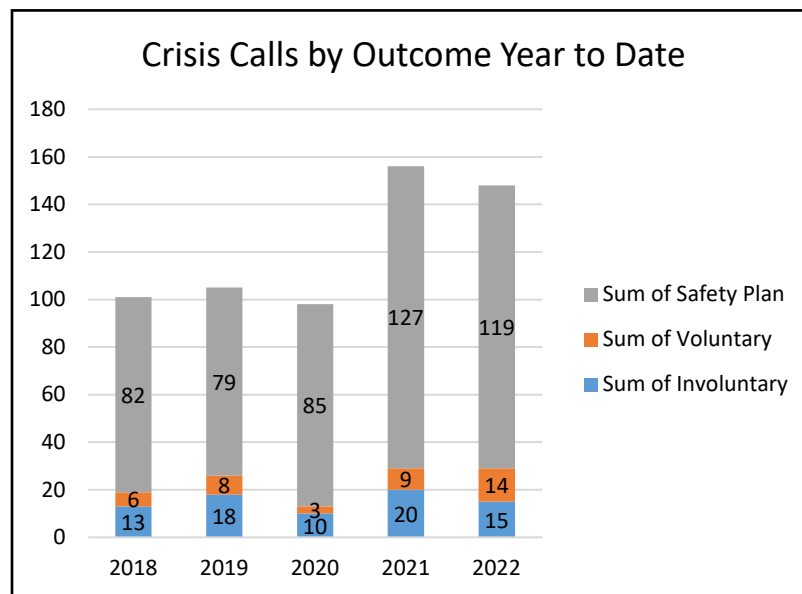
*Figure 1: Psychiatric services data have varied. This is because of changes both the schedule of the staff psychiatrist and the frequency of pre-prescriber nurse visits and fluctuations with COVID-19 impact in-person services. **Mental health services are lower than average this month due to a full-time clinician being absent on a temporary medical leave.***

### April Note:

1. Clinicians continue to have full caseloads, however we are optimistic that the addition of a new therapist position will assist with this and expand our capacity in the outpatient clinic. Our newest therapist is now accepting referrals and beginning to build a caseload. We have noted modest improvement in our wait time (average wait for an assessment is currently 35 days, average wait from intake to 1<sup>st</sup> treatment session is 21 days)—target would be 14 days or less.
2. Regarding substance use services, clinicians continue to work to resume group treatment options although these are not yet operating at full capacity.
3. One full-time therapist has been out on medical leave for the entire month of February and will remain out until the end of April. Although all clients have been offered appointments with other providers, this does impact the overall number of available appointments.
4. Clinic staff continue to learn more about the changes involved in DHS 75 re-write. These will be implemented 10/1/2022.

**Wrap-Around Services-** Behavioral Health Unit provides three tiers of wrap-around services, allowing us to match individuals with a program that meets the level of need based on their unique situation.

1. Targeted Case Management (TCM)— Less intensive case management for clients. **This program expanded to include adult clients in summer 2018. It presently serves 18 individuals.**
2. Comprehensive Community Services (CCS)—Recovery-focused support for clients who may benefit from an intensive level of services for a shorter period of time. **This program serves individuals across the lifespan and presently serves 44 individuals.**
3. Community Support Program (CSP)- Intensive community-based support for individuals with chronic mental illness. This support is intended to be long-term and supports clients to maintain psychiatric stability in the community and to reduce hospitalizations. **This program presently serves 19 adults.**



**Crisis Services-** Crisis services are available 24/7 including weekends/holidays for psychiatric and substance use disorder emergencies

In April 2022, we continued to see increase in crisis responses consistent with last year. Year-to-date calls in 2021 and 2022 represent a 46% increase from the prior year three years' average. The data represent new crisis calls each month. The crisis team provides additional follow up services to clients after their initial contact. This differs case-by-case basis, however crisis follow up can last anywhere from 30 days to 6 months.

**988 Implementation: As reported in**

past months, the state work group continues to work on issues related to the implementation of the 988 call center which will be housed via Family Services in Green Bay. No new information is available this month.

**Substance Use Services Case Management-** The substance use-specific case manager works within a variety of the programs provided above. This position may provide crisis case management, outpatient services, Targeted Case Management (TCM) or Comprehensive Community Services (CCS) as determined based on the needs of the client. This individual will also assist with requests for residential treatment funding from outside providers. **This position was newly created, starting in January 2022 and has served 13 clients so far for case management, 2 outreach/early intervention clients, and an additional 12 clients for outpatient services. As the position continues to develop, we anticipate that this position will serve a full caseload within the next 2-3 months.**

Additionally, during January 2022, Wisconsin DHS announced funding available through the McKinsey Settlement for the purpose of supporting room and board costs for residential treatment centers. The Behavioral Health unit was awarded \$40,000 to support room and board costs for Medicaid recipients with opioid use disorders requiring residential stays during the remainder of 2022.

**Children’s Long Term Support Waiver (CLTS)**—*Medicaid waiver program provides funding for families of children with long-term disabilities (developmental, physical, and/or severe emotional disturbance) to access services such as respite care and service coordination which are otherwise not covered by Medicaid insurance.* In 2018, Wisconsin announced the dissolution of the local waitlist and then subsequently the transition to a state-wide waiting list model. This month, the state announced the dissolution of the state-wide waiting list as well. Starting at this time, youth who are screened eligible for CLTS services will automatically be placed into “enrollable” status with the expectation that the waiver agency will then open them within the allotted 30 days. In late 2021, we hired our first full-time CLTS case manager to attempt to meet the increasing need. Our current program census is at 46 youth.