

Mission Statement

Comprehensive Community Services (CCS) is a team-based, consumer-driven program for children and adults who are struggling with a mental illness and/or substance abuse disorder. The mission of the CCS Program is to:

- Reduce the impact of mental health illness and/or substance abuse issues that may impact an individual
- Attain the best possible level of functioning, stability and independence for individuals
- Facilitate recovery
- Match client's needs with appropriate services
- Promote collaboration within systems, using a team approach to accomplish the individual's goals

10 Fundamental Components of Recovery

The Comprehensive Community Services (CCS) Program is to provide Psychosocial Rehabilitation services to individuals utilizing the 10 Fundamental Components of Recovery which include:

- Self-Direction
- Individualized and Person-Centered
- Empowerment
- Holistic
- Non-Linear
- Strengths-Based
- Peer Support
- Respect
- Responsibility
- Hope

What is the Comprehensive Community Services Program?

Comprehensive Community Services (CCS) is a team-based, consumer-driven program for children and adults who are struggling with a mental illness and/or substance abuse disorder. The mission of the CCS Program is to improve functioning at home, school and in the community. Services are provided in the community, are flexible and are meant to help children, adults and their families achieve their vision of recovery. A primary goal of the CCS program is to provide services through a single coordinated system of care and to support clients to participate as equal partners. Services through the program are individualized to each client's need for rehabilitation, as identified through a Comprehensive Assessment.

Who is Eligible for Comprehensive Community Services?

Comprehensive Community Services is available to individuals who are determined eligible through the state functional screening process. Individuals are eligible if they:

- Are residents of Green Lake County,
- Are U.S. Citizens,
- Are receiving or are eligible to receive Medicaid through various sources,
- Are participating or have participated in mental health or psychiatric services,
- Have received a Mental Health and/or Substance Abuse disorder,
- Have defined and achievable rehabilitative goals, and
- Have been determined eligible through a functional screening

What Services are Available?

Services provided are individually determined through an assessment and service planning process to ensure every effort is made to meet the needs of the individual. The services within the CCS program are designed to assist individuals with achieving the highest possible level of functioning, stability and independence. Comprehensive Community Services may include:

- Counseling (Crisis Intervention/AODA Services)
- Health Monitoring and Care
- Residential Support
- Vocational/Educational Services

Becoming Involved And Creating a Recovery Team

After a referral is received and individual has been determined eligible, CCS staff work with the individual to complete a Comprehensive Assessment. Once the assessment is complete, a Service Plan is written identifying specific goals the individual would like to achieve, along with measurable goals to be accomplished.

Creating and utilizing a Recovery team is an important part of CCS. Recovery team members include: the individual and their family, mental health professionals, service providers, school staff members (if applicable) and any others the individual prefers to include.

What is the Coordinating Committee?

The Coordinating Committee provides oversight and direction to the CCS Program. The Coordinating Committee may have representatives from human service agencies, community service providers and members of the community.

Confidentiality

All services provided by the CCS Program are confidential. In order for any information to be shared with any outside individual or organization, an informed consent from the client is required.

Client Rights

Clients in the CCS Program have the following rights:

- Choice in selection of Recovery Team members, services and service providers
- Specific, complete and accurate information about proposed services
- *For Medical Assistance applicants:* a fair hearing under s. HFS 104.01(5);
For all others: the right to request a review of CCS determination by the Department of Health & Human Services

Appeals regarding program participation may be made in writing to:

Bureau of Mental Health & Substance Abuse Services
1 W Wilson St, Room 433
PO Box 7851
Madison WI 53707-7851

**Green Lake County
Department of Health & Human Services**
571 County Road A
PO Box 588
Green Lake, WI 54941

To contact us, please call:

920-294-4070

Monday – Friday 8 am to 4:30 pm

Comprehensive Community Services (CCS) Program

**Helping Families & Individuals
With Mental Illness and/or
Substance Abuse**

Department of Health & Human Services
571 County Rd A
Green Lake, WI 54941
920-294-4070

Crisis Line
(Monday – Friday 4:30 pm to 8 am/Weekends)

920-294-4000