### **GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES**

HEALTH & HUMAN SERVICES 571 County Road A PO Box 588 Green Lake WI 54941-0588 VOICE: 920-294-4070 FAX: 920-294-4139 Email: glcdhhs@co.green-lake.wi.us



FOX RIVER INDUSTRIES 222 Leffert St. PO Box 69 Berlin WI 54923-0069 VOICE: 920-361-3484 FAX: 920-361-1195 Email: fri@co.green-lake.wi.us

### **Post Date:**

# The following documents are included in the packet for the Department of Health & Human Services Board held on Monday, November 13, 2017

- November 13, 2017 DHHS meeting agenda 5:00 p.m.
- DHHS Draft Minutes October 17, 2017
- October 2017 Aging Unit Report
- Meal Bids
- 85.21 Grant
- 2018 Aging Budget
- October 2017 Environmental Health Report
- Letter of Support Community Collaborations Grants
- 2017-2022 Community Health Improvement Plan (CWHP)
- Your Information, Your Rights, Our Responsibilities Policy
- Billing and Collections Policy
- Inpatient Billings and Collections Policy
- Cell Phone Upgrade request



### GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

Office: 920-294-4070 FAX: 920-294-4139 Email: <u>glcdhhs@co.green-lake.wi.us</u>

Health & Human Services Committee Meeting Notice										
Date: November 13, 2017 Time 5:00 PM										
Gr	een Lake County Government Center									
571 County Ro	ł A, COUNTY BOARD Room #0902 Green Lake WI									
	AGENDA									
<b>a</b>	1. Call to Order									
Committee	2. Certification of Open Meeting Law									
Members	3. Pledge of Allegiance									
	4. Agenda									
Joe Gonyo,	5. Minutes 10/17/17									
Chairman	6. Appearances:									
Nick Toney, Vice-	7. Correspondence:									
Chair	8. Veteran's Service Office Report									
Brian Floeter	<ul> <li>9. Advisory Committee Reports</li> <li>- Aging Advisory Committee – (Trochinski)</li> </ul>									
John Gende	Meeting - Meeting – November 16, 2017									
Nancy Hoffman	- Health Advisory Committee Report – meeting October									
Harley Reabe	11, 2017 (Hoffman)									
Tom Reif	- ADVOCAP/Headstart Report (Gonyo/Waterbury)									
Richard Trochinski	10. Unit Reports									
Joy Waterbury, Secretary	- Administrative Unit									
	- Billing Update									
	- Aging/ADRC Unit									
	- Meal Bids - 85.21 Grant									
	- 2018 Aging Budget									
	- Behavioral Health Unit/Health Unit									
	- Letter of Support – Community Collaborations									
	Grants – CWHP (Central WI Health Partnership)									
	- 2017 – 2022 Health Improvement Plan									
	11. Policies/Procedures Update									
Kindly arrange to be present, if	- Your Information, Your Rights, Our Responsibilities									
unable to do so, please notify our	(HIPAA)									
office. Sincerely, Karen Davis,	- Billing and Collections									
Administrative Assistant	<ul> <li>Inpatient Billings and Collections</li> </ul>									
	12. Purchases									
	- Cell Phone upgrade – Behavioral Health Unit									
	<sup>13.</sup> Health & Human Services Budget 2018									
	14. Committee Discussion									
	- The Board May Confer With Legal Counsel									
	- Future DHHS Meeting Date (December 11,									
	2017 at 5:00 p.m.)									
	- Future Agenda items for action & discussion									
	15. Adjourn									

Please note: Meeting area is accessible to the physically disabled. Anyone planning to attend who needs visual or audio assistance, should contact the County Clerk's Office, 294-4005, not later than 3 days before date of the meeting.

THE FOLLOWING ARE THE OPEN MINUTES OF THE HUMAN SERVICES BOARD HELD AT GREEN LAKE COUNTY GOVERNMENT CENTER, 571 COUNTY ROAD A, GREEN LAKE, WI 54941 ON MONDAY, FEBRUARY 13, 20176 AT 5:00 P.M.

PRESENT: Joe Gonyo, Chairman John Gende, Member Brian Floeter, Member Harley Reabe, Member Richard Trochinski, Member Tom Reif, Member Nick Toney, Vice Chairman Joy Waterbury, Secretary

EXCUSED: Nancy Hoffman, Member

OTHERS PRESENT: Jason Jerome, Director Karen Davis, Administrative Assistant

<u>Certification of Open Meeting Law:</u> The requirements of the Open Meeting Law have been met.

<u>Call to Order:</u> The meeting was called to order at 5:01 p.m. by Chairman Gonyo.

Pledge of Allegiance: The Pledge of Allegiance to the Flag was recited.

<u>Approval of Agenda:</u> Motion/second (Reabe/Toney) to approve the agenda. All ayes. Motion carried.

Action on Minutes: Motion/second (Reabe/Trochinski) to approve the minutes of the 10/09/2017 Health & Human Services Board meeting as presented. All ayes. Motion carried.

Appearances: None.

Correspondence: None.

Health & Human Services Budget 2017/2018: Budget Adjustment - Aging Food Pantry Donation Account: Jerome explained the budget adjustment for the Aging Food Pantry Donation Account. Jerome explained that there was one single donation account including such programs as Angel Tree, Operation Backpack and Food Pantry. This budget adjustment will separate the Food pantry donation amount into a separate account. Motion/second (Toney/Waterbury) to approve the Budget Adjustment - Aging Food Pantry Donation Account. All ayes. Motion carried.

Unit Reports:

Fox River Industries: Update regarding HVAC system for FRI: Update Regarding Renegotiating Lease for building: Jerome updated Committee members Fox River Industries. Jerome reported that the lease has been signed by the County and the FRI/DSI board for a 10-year period. Jerome also reported that Berlin Heating and Cooling, the accepted bid, will start the work later this month. <u>Purchases:</u> <u>Cell Phone - Treatment Drug Court:</u> Jerome updated Committee members regarding the 2018 Treatment Drug Court grant proposal. The grant proposal includes the purchase of a cell phone - I-phone/data plan at a cost of 1 cent for the phone and \$39.50/month for the data plan. Discussion followed. Motion/second (Waterbury/Reif) to recommend to Property & Insurance Committee purchase of the I-Phone/Data plan with funds from the Treatment Drug Court grant. All ayes. Motion carried.

Committee Discussion: No discussion.

The Board May Confer With Legal Counsel: None.

<u>Future Meeting Date:</u> The next Health & Human Services Board meeting will be Monday, November 13, 2017 at 5:00 p.m. at the Green Lake County Government Center.

Future Agenda Items For Action and Discussion:

Adjournment: Gonyo adjourned the meeting at 5:09 p.m..

	Mealsites -	Berlin Senior	Center, Da	artford Bay A	partments,	Grand River A	Apartments											
				НО	MEBOUN	D					CONG	REGATE						
		Berlin	Green Lak	1	Ma	rkesan			Be		GL/Prince			rkesan			MEAL PE	ROGRAM
	HDM #	DONATION			HDM #			HDM TOTAL				DONATION		DONATION			TOTAL	TOTAL
		AMOUNT		AMOUNT		AMOUNT	MEALS	DONATION	# SERVED	AMOUNT	# SERVED	AMOUNT	# SERVED	AMOUNT	MEALS	DONATION	MEALS	DONATION
January	514	\$3,066.50	544	\$2,805.32	243	\$1,371.00	1,301	\$7,242.82	281	\$982.00	108	\$240.00	110	\$144.00	499	\$1,366.00	1,800.00	\$8,608.82
February	512	\$794.00	504	\$836.00	226	\$778.00	1,242	\$2,408.00	355	\$1,267.05	126	\$92.00	104	\$300.00	585	\$1,659.05	1,827.00	\$4,067.05
March	647	\$2,461.00	541	\$2,693.75	242	\$1,822.50	1,430	\$6,977.25	384	\$1,319.00	145	\$340.00	130	\$255.00	659	\$1,914.00	2,089.00	\$8,891.25
April	519	\$2,206.00	491	\$2,132.50	238	\$640.00	1,248	\$4,978.50	260	\$1,032.95	122	\$321.00	100	\$473.00	482	\$1,826.95	1,730.00	\$6,805.45
Мау	590	\$3,197.75	523	\$2,866.75	256	\$1,153.25	1,369	\$7,217.75	300	\$1,085.00	134	\$284.00	119	\$130.06	553	\$1,499.06	1,922.00	\$8,716.81
June	523	\$1,972.75	476	\$2,316.00	229	\$1,561.00	1,228	\$5,849.75	346	\$1,252.00	109	\$500.00	101	\$475.00	556	\$2,227.00	1,784.00	\$8,076.75
July	466	\$3,689.05	431	\$2,793.51	225	\$918.00	1,122	\$7,400.56	282	\$1,059.00	105	\$346.00	78	\$823.31	465	\$2,228.31	1,587.00	\$9,628.87
August	439	\$1,620.88	492	\$2,003.24	293	\$1,164.00	1,224	\$4,788.12	315	\$1,081.00	128	\$200.00	75	\$80.00	518	\$1,361.00	1,742.00	\$6,149.12
September	403	\$1,547.23	398	\$1,393.00	251	\$840.00	1,052	\$3,780.23	275	\$1,102.00	141	\$230.00	62	\$366.88	478	\$1,698.88	1,530.00	\$5,479.11
October	550	\$2,314.72	520	\$2,180.52	254	\$988.00	1,324	\$5,483.24	288	\$1,109.50	136	\$316.00	69	\$164.00	493	\$1,589.50	1,817.00	\$7,072.74
November																		
December																		
TOTALS	5163	\$22,869.88	4920	\$22,020.59	2457	\$11,235.75	12540	\$56,126.22	3086	\$11,289.50	1254	\$2,869.00	948	\$3,211.25	5288	\$17,369.75	17,828.00	\$73,495.97

		ELDER ABUSE				ELDE+Z2:	AD32R BEI	NEFIT SPEC	IALIST PROC	2017			1
			REPORTED	REPORTED			I&A				QUARTER	LY REPORTS	
	FOOD		ELD ABUSE	VULNERABLE ADULT	ADRC	TRNG	CALLS FOR		OUTREACH		NEW	CLIENT \$	<u> </u>
	PANTRY	CASES	CASES	CASES	CONTACTS	HOURS	EBS	SPEAKING	HOURS	ADRC	CASES	SAVED	
January	190	30	3	2	301	4.5	138	0	6	0			
February	205	30	0	0	292	2.5	107	0	21	0			
March	196	34	2	0	347	2.5	125	0	24.5	0	88	\$577,489.00	
April	204	32	4	0	296	9	97	2	18	0			
Мау	184	33	1	1	286	15	77	0	14.5	0			
June	182	34	8	0	280	15	88	1	27	0			
July	259	35	1	0	366	2	109	1	23	0			
August	211	37	6	0	267	22	125	2	19	0			
September	183	38	4	1	267	19.5	114	3	21	0			
October	204	43	4	2	317								
November													
December													
TOTAL	2018	346	33	6	3019	92	980	9	174	0	88	577489	



In collaboration with:



Central Wisconsin Health Partnership "Wellness with health in mind"



# 2017 Green Lake County Community Health Improvement Plan

### **Table of Contents**

Letter to the Community 3
Acknowledgements 4
Executive Summary
Community Health Improvement Planning Process
Community Health Assessment Key Findings 10
Accomplishments from the 2014-2018 CHIP12
2017-2022 Overarching Priority Areas14
2017-2022 Health Priority Areas17
Mental Health
AODA
Chronic Disease
Next Steps
References
Appendix A: Sample Work plan
Appendix B: Organizational and Individual Practices to Improve Health



### Letter of Invitation

Building strong partnerships takes time and commitment. The Central Wisconsin Healthcare partnership (CWHP) was established in 2012 and has continued to mature. CWHP recently completed our six county Community Health Assessment (CHA) and we continue to collaborate on the Community Health Improvement Plan (CHIP) as we look at issues such as education, health, income and environment to improve the health of all. Currently, in our six counties, opportunities to be healthy are not the same for all. The six counties are working to build capacity to impact health equity by providing opportunities within our jurisdictions so that regardless of where a person lives, works or plays, what their income is or their race, religion, sexual orientation or political beliefs, they will all have equal opportunities to be healthy.

This challenge has served as the catalyst for us to collaborate with non-traditional and diverse partners as we develop goals and objectives to measure our success. A recent Economic Development Summit brought together dozens of individuals to discuss issues that affect rural communities such as transportation, broadband, post-secondary education, jobs and more. We looked at how they intersect with the health of the communities. We looked at ways that multi-jurisdictional agencies could share resources for better efficiency and give small department's access to resources that may not otherwise be available to them. We found that some things that may be innovative in one community may have already been implemented in another and this made it difficult at times to complete the multi-jurisdictional CHIP. For example, some wanted to impact the opioid problem by implementing "Treatment and Diversion" Courts, while others have had these for years. In this case, we looked at an over-arching goal to reduce substance abuse, but the process may be unique to each county. We can share lessons learned from those who are further ahead and share assets, resources and services whenever possible.

Our goal is to create a path towards a culture of health where everyone is engaged and working to not only improve their own health, but the health of the entire community. Whether you are a business owner, faith-based community, healthcare provider, childcare center, school or individual, our CHIP offers suggestions on ways to improve the health of Green Lake County. I hope you will take time to review the data and make an effort to help us move forward to become the healthiest county in the state.

Yours in Good Health,

Kathryn S. Munsey

Kathryn S. Munsey, RN

Green Lake County Health Officer



### Acknowledgements

### The Central Wisconsin Health Partnership

In order to better meet the needs of the community, the Green Lake County Community Health Improvement Plan was developed in collaboration with the Central Wisconsin Health Partnership. The Central Wisconsin Health Partnership (CWHP) is a consortium covering a six-county region including Adams, Green Lake, Juneau, Marquette, Waupaca, and

Waushara Counties. The partnership includes county human services and public health departments, a Federally



Qualified Health Center and other interested healthcare advocates and providers in the region.

The partnership worked together to complete the 2016 Community Health Assessment and as a result identified key areas that needed improvement in all six counties. Addressing these health priority areas in a regional Community Health Improvement Plan allows for better sharing of ideas and resources to determine best practices for improving the health of the individual counties and the entire region.

### Our Community Partners

Collaboration with community members, along with the Central Wisconsin Health Partnership, is vital for the development and implementation of the Community Health Improvement Plan. We would like to thank all the following partners for attending meetings, providing data, completing surveys, and sharing their concerns and ideas on how we

### **Steering Committee**

- Kathy Munsey, Green Lake County Health Officer
- Julia McCarroll, Green Lake County Health
  Educator
- Patti Wohlfeil, Waushara County Health Officer
- Brenna Root, Waushara County Health Educator
- Sarah Grossuesch, Adams County Health Officer
- Jamie Schenk, Marquette County Health Officer
- Lauren Calnin, Marquette County Health Educator
- Jed Wohlt, Waupaca County Health Officer
- Terry Harrington, Waupaca County
- Barb Theis, Juneau County Health Officer
- Alyson Horkan, Juneau County Public Health Nurse

**Other Community Partners** 

- The Green Lake County Wellness Coalition
  Members
- Community Members who provided valuable input through surveys and small group forums
- Laura Waldvogal, Family Health La Clinica
- Local Senior Citizen Centers
- Community Faith Based Organizations

can improve the health of Green Lake County. This document would not be complete without the input we received. We thank you for the many different parts you have played in the process and look forward to future partnerships as we begin to implement this plan and work to make our communities a healthier place to live, work, and play.



### **Executive Summary**

Where we live, learn, work, and play affects our health. Understanding the determinants of health, identifying best practices and creating partnerships to implement strategies to combat health related problems is a core function of public health. Every five years, local health departments are required to assess the health needs of the county they serve and develop a plan to address those needs. The 2017-2022 Community Health Improvement Plan provides the framework for improving the health of Green Lake County. It also helps to create a shared vision between the Health Department and community partners so that together we can create positive, measureable change in our communities.

This plan addresses the three priority areas that were identified as a result of the 2015 Regional Community Health Assessment: Mental Health, Alcohol and Other Drug Abuse, and Chronic Disease Prevention and Management. The key findings of the Community Health Assessment will be outlined in this document and the full assessment can be found here: <a href="http://www.co.green-lake.wi.us/uploads/forms/2016-regional-cha-final.pdf">http://www.co.green-lake.wi.us/uploads/forms/2016-regional-cha-final.pdf</a> .

The 2017-2022 Community Health Improvement Plan is unique in the fact that it was written in collaboration with the Central Wisconsin Health Partnership (CWHP) to identify regional goals and objectives. Mental health and alcohol and other drug abuse (AODA) are top health concerns for many of the neighboring rural counties, which drives the need for change beyond the community and county levels. As a result, the goals and objectives under the Mental Health and AODA priority areas will be addressed regionally through the work of the CWHP as well as locally by community partners and coalitions. The county specific priority area, Chronic Disease Prevention and Management, will be addressed primarily at the county level through the Health Department and community partners and organizations.

The goals and objectives listed under each priority area were strategically chosen to align with the State of Wisconsin Health Improvement Plan. A wide range of strategies to improve health outcomes is included for each priority area to give community partners the opportunity to implement the strategies that will work best for their organization. Many of these strategies also align with those identified in the State Health Improvement Plan. By aligning with the state plan, we will not only help improve the health of our county, but we will also be able to help advance the efforts being made to make Wisconsin the healthiest state to live.



### **Community Health Improvement Process**



Since 1993, Wisconsin State Statutes have required communities throughout Wisconsin to develop and implement local health plans to address health conditions affecting their residents. This process has been referred to as the Community Health Improvement Process. The

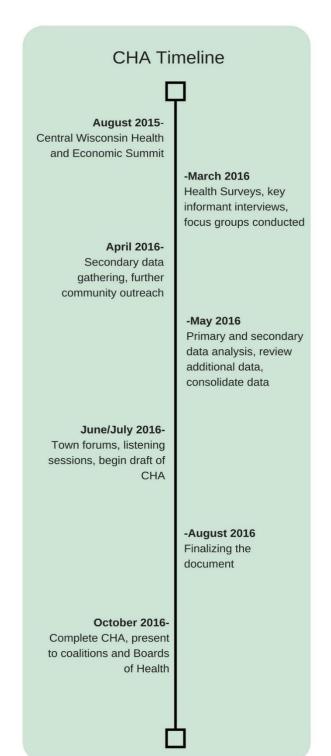
has two major phases: the community health assessment and the community health improvement plan. These two processes work together to assess the unique needs of the community and allows communities to work collaboratively to address the identified health needs.

### The Take Action Cycle

The six counties in the Central Wisconsin Health Partnership began the community health improvement process in 2015 when the Community Health Assessment was started. The overall health improvement planning process follows the Wisconsin Guidebook on Improving Health of Local Communities. This framework is built on the Take Action Cycle Model developed by County Health Rankings and Roadmaps. The following information outlines each step of the process.

#### Assess Needs and Resources

The Community Health Assessment is a collaborative process of systematically collecting and analyzing health data to examine the



health status of the community as well as identify priority health concerns for the population. The 2016 Community Health



Assessment was completed in collaboration with the Central Wisconsin Health Partnership as a regional assessment with county specific data. The data for the health assessment was drawn from multiple primary data sources such as communicable disease reports, death records, local provider numbers, hospital admissions, and youth risk behavior surveys. Secondary data from sources such as County Health Rankings, Wisconsin Department of Health and Human Services, and the U.S. Census Bureau were analyzed as well. This data, along with community input gathered from focus groups, surveys, and key informant interviews, was used to determine the health needs of the six counties.

#### Focus on What's Important

After gathering the community health data, the Community Health Assessment Steering Committee identified three health priorities that would be the focus of the Community Health Improvement Plan. Community and stakeholder feedback that was collected during key informant interviews and focus groups was the driving component used to determine which health concerns were a priority. The priorities were then narrowed down further by using four different criteria to assess community capacity and readiness to impact the identified priority. Those criteria included:

- 1. The magnitude of the problem
- 2. The severity of the problem
- 3. If there was a high need among a vulnerable population (health equity)
- 4. The community's capacity and/or willingness to act on the problem

The steering committee ultimately decided on three health priorities: mental health, alcohol and other drug abuse, and chronic disease prevention. More about these focus areas can be found on page 12.

#### Choose Effective Policies and Programs

Effective, evidence-based or best practice strategies are instrumental in meeting the identified goals and objectives for each priority area. The steering committee worked to identify a variety of potential strategies to align with each goal and objective for the three priority areas. The steering committee used a variety of different databases such as "What Works for Health" and "The Community Guide" to search for evidence-based and best practice strategies for the different priority areas. The final selection of the potential strategies included in this document was based on numerous factors such as evidence, community resources, health equity and community input and readiness. In order to gather community input and assess readiness to change, a survey was administered to community members and county leaders at a variety of community events such as the Green Lake County Fair, the senior volunteer picnic, and several community educational sessions at local senior centers and community meal sites. The survey asked community members to identify one or more healthy behaviors that they could adopt in order to become healthier. The options ranged from things such as walking for





Green Lake County -August/ September Continued community readiness surveys, draft of CHIP finalized

30 minutes per day, to limiting alcohol use, to scheduling a preventive exam with their medical provider. The results from these surveys were then analyzed on an excel spreadsheet to determine what health behaviors that community members were most ready to adopt. The top four behaviors that community members said they could engage in were; practice better stress management, walk for 30 minutes per day, include a fruit or vegetable with every meal, and avoid sugary drinks. Evidence based health promotion strategies that address stress, nutrition, and physical activity were then included in this document. More information about the chosen strategies can be found under the "Goal Page" for each priority area.

### Act on What's Important

Each of the six CWHP counties will be responsible for determining what program and policy implementation looks like in their own county. Although there are regional goals and objectives that the group will work on collaboratively, each county has unique strengths and challenges that must be considered when implementing health improvement strategies. Each county, along with their coalitions and community members, will define what they want to achieve under each priority area and how they will achieve it. A work plan template will be used for each county to track program implementation and progress towards goals and objectives. A sample work plan template can be found in Appendix A. The current work plan with programmatic goals and implementation progress notes can be found on the Green Lake County Wellness Coalition website.

#### Evaluate Action

For each different priority health area, the CHIP Steering Committee has identified both long and short-term outcome indicators, which will serve as the primary measures on which to base program evaluation. These short and long-term indictors are directly related to the

selected strategies listed under each priority area. Due to the differences in program implementation in each county, evaluation will also look slightly different. Evaluation tools will be developed for regional efforts and stakeholders will be updated regularly on progress.

#### Work Together

Everyone has a key role to play when it comes to improving the health of a community. As part of the community health improvement process, a variety of community members and key stakeholder agencies were engaged throughout the community health assessment and improvement planning process. Community member input was gathered in the form of community surveys and key informant interviews during the "Assessing Needs and Resources Phase" of the Take Action Cycle and again in the "Choose Effective Policies and Programs" phase. Community input was the primary driver for determining the health priorities and strategies detailed in this document. Key policy makers, including members of the Green Lake County Board of Health, Representative Joan Ballweg, and Senator Luther Olsen were also engaged and updated throughout the health assessment and improvement planning process. Community Health Assessment findings were shared with these key policy makers and they were asked to support health improvement efforts at the local and state levels. Finally, it is the hope of the Central Wisconsin Health Partnership group that by working together on developing a regional health improvement plan, coordinated efforts can be established to improve health across county lines in Central Wisconsin.

#### Communicate

Communication is an ongoing part of the take action cycle and is vital to ensuring that key stakeholders and policy makers are kept informed about important updates related to the community health improvement process and progress toward goals and objectives. Communication to partners and stakeholders occurs through a variety of different outlets:

- Partners are updated at bi-monthly Wellness Coalition meetings. Partners who are unable to attend meetings in
  person receive meeting minutes via email. Meeting minutes can also be found on the <u>Green Lake County</u>
  <u>Wellness Coalition Website</u>. Additionally, work plans will be updated and shared with coalition members to track
  progress towards goals and objectives.
- The CHIP is a standing item on the Board of Health agenda. Board members are updated quarterly on CHIP progress and strategies and are encouraged to provide guidance and input.
- The final CHIP and work plans will be shared with community members via the County and Coalition websites, through social media, and at community events.



## **2016 Community Health Assessment Key Findings**

The following sections provides a review of the key findings from the 2016 Community Health Assessment. The full Green Lake County report can be found on the Green Lake County Public Health website.

Demographics and Determinants of Health

Average Annual Wage

Green Lake County is located in Central Wisconsin as serves as a home to approximately 18,751 residents, according to the 2016 Census Bureau Estimates. The County spans 349 square miles, 75% of which is considered rural. The varying demographic and socioeconomic status of Green Lake County residents contributes to health vulnerabilities and disparities in certain populations, including the following:

### Age Composition

The population in Green Lake and the other CWHP counties is aging. Currently, 21% of Green Lake County residents are over age 65. That number is expected to increase to 30% by the year 2030. Along with an aging population comes a unique set of challenges, such as social isolation and shifting health needs of the community

Source: United States Census Bureau

The average wage for those in CWHP counties is \$35,000 annually. This is over \$10,000 dollars less than the Wisconsin average. Having a lower income is linked to poorer health outcomes. Source: Wisconsin Worknet 2015

**Educational Attainment** 



CWHP counties have a lower number of adults with any form of formal education past high school. This measure is important to consider as the relationship between higher education and improved health outcomes is well documented.

Source: United States Census Bureau, American Community Survey



\$10,205

### Access to Care

Access to healthcare services is critical to good health outcomes. Access to care includes measures such as uninsured rates and local care options. The majority of CWHP counties all have fewer health, dental, and mental health care providers per 1,000 people when compared to the state average.

Source: 2016 County Health Rankings



# **2016 Community Health Assessment Key Findings**

The following sections provides a review of the key findings from the 2016 Community Health Assessment. The full Green Lake County report can be found on the Green Lake County Public Health website.

### ------

### **CWHP Health Snapshot**

### ADULT SMOKING RATE



27%

Tobacco use is linked to a variety of chronic diseases.The smoking rate among CWHP adults is higher than the Wisconsin state average.

Source: Community Cancer Profile Green Lake County, 2013

### HEART DISEASE

Heart disease is the leading cause of death in all CWHP counties.

Source: Public Health Profiles, Wisconsin 2016

### EXCESSIVE DRINKING

0/0



Similar to the state average, CWHP counties have an adult excessive drinking rate that nearly doubles that of top U.S. performers.

Source: 2016 County Health Rankings

### OBESITY RATES

The average adult obesity rate for the six CWHP counties, which is higher than the state average at 29%.

Source: 2016 County Health Rankings

### Green Lake County Key Informant Interview Results

### Community Strengths

- tight-knit communities
- local support groups
- strong law enforcement presence
- mobile crisis units
- jail wellness and recidivism reduction programs
- strong Aging & Disability Resource Center and Health and Human Services programs
- safe Routes to School programs
- local food pantries available
- financial assistance program with Thedacare.

### **Community Challenges**

- · limited mental health providers
- · limited options for AODA treatment
- · limited services at rural health clinics
- marketplace offers only Dean Care insurance
- increasing issues with elementary school kids acting out
- tobacco use
- lacking partnerships between law enforcement, schools, and the hospital system
- lack of basic life skills
- limited public transportation
- high free and reduced lunch usage
- significant increase in FoodShare use
- financial struggles for many residents



### 2014-2018 CHIP Priority Areas and Accomplishments



The community health improvement planning process is always changing based on the health needs of the community. The previous Community Health Assessment that was completed in 2012 identified five different health priority areas that have been the focus of health improvement planning efforts for the last five years. Those priority areas were; healthy growth and development, alcohol, tobacco, and other drug use, mental health, physical activity, adequate, appropriate, and safe food and nutrition, and physical activity. Although health priorities change over the years, the health department and local community partners strive to sustain all health improvement efforts year after year.

The following page highlights just some of the accomplishments that have been made because of the 2014- 2018 Green Lake County Community Health Improvement Plan.







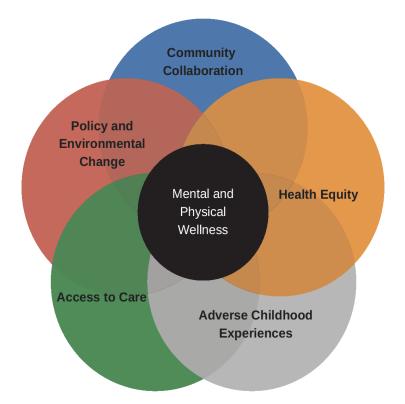


Healthy Growth and Development	Alcohol, Tobacco, and Other Drug Abuse	Mental Health	Physical Activity	Nutrition
<ul> <li>Child Death Review Committee was established.</li> <li>Grant awarded to purchase and distribute life jackets and provide water safety for over 50 children.</li> <li>Two of the certified daycare facilities received Breast Feeding Friendly Childcare designation.</li> <li>Read, Run, Reach program offered to nearly 3,000 elementary school kids to help promote kindness, literacy, and physical activity.</li> <li>Promoted the Real Happy Hour Campaign to over 700 families at local schools and the County Fair</li> </ul>	<ul> <li>Over 835 pounds of unused prescription medications collected since drug drop boxes have been established in 2014.</li> <li>Over 2,000 community members attended Heroin Summits held in 2014 and 2015.</li> <li>Green Lake County Clean Air Ordinance was amended to include prohibition of E- cigarettes and smokeless tobacco on county owned property.</li> <li>Green Lake County Wellness Coalition was accepted as a member of the Alliance for Wisconsin Youth.</li> <li>Parents Who Host Lose the Most Campaign implemented in all four school districts</li> <li>Toolkits provided to City Clerks for best practices when selling alcohol at non-profit events.</li> </ul>	<ul> <li>Berlin School District Conducted Youth Mental Health First Aid training.</li> <li>Regional Comprehensive Community Support Program services were started in CWHP Counties.</li> <li>Public Health joined the Sexual Assault Response and Prevention Team.</li> <li>Jail recidivism program provided counseling and education session to inmates to increase success upon release.</li> <li>Tri-County Health Babies Coalition trained over 200 professionals on Trauma informed Care and ACES</li> <li>Community Health Action Team was formed to address "Kids in Crisis".</li> </ul>	<ul> <li>A new paved bike path was completed from Green Lake to the Green Lake Conference Center, running parallel to HWY 23.</li> <li>Walking School Bus Program was implemented in all four school districts in the county.</li> <li>A variety of fitness classes and opportunities have become available for community members including Zumba, step classes, Strong Women classes, Tai Chi, yoga, Stepping On for seniors, and more.</li> <li>All four school districts in the county started providing dual use of their fitness centers for residents of their district.</li> </ul>	<ul> <li>Two daycare facilities and one workplace have received breastfeeding friendly designations.</li> <li>A six week Healthy Eating for Successful Living in Older Adults nutrition class offered biannually throughout the county.</li> <li>UW Extension provides cooking classes at the Boys and Girls Club.</li> <li>Pre-Diabetes Grapevine Presentations conducted at TRIAD and local libraries with an emphasis on healthy weight, portion control, and cab counting.</li> <li>Green Lake County Worksite Wellness promotes nutrition through wellness challenges and annual wellness fair.</li> </ul>
Green Lake County				
2017-2022 Com	munity Health Improvement Pl	an	13	

### 2017-2022 Overarching Priority Areas

During the process of selecting health priority areas for the 2017-2022 CHIP, a few cross-cutting themes were identified that have an impact on all aspects of health. These themes expanded beyond the scope of just one health priority area. It

was determined that these overarching priority areas were too important not to note due to the significant role they play in achieving both mental and physical wellness. For this reason, CWHP counties decided to select five overarching priority areas to focus on while choosing goals, objectives, and strategies to guide our work. These overarching priority areas include: Access to Care, Adverse Childhood Experiences (ACEs), Health Equity, Community Collaboration, and Policy, Systems and Environmental Change. These themes have been chosen as overarching priorities to work on in conjunction with the three identified health priorities in each CWHP county.



#### Access to Care

Having adequate access to health care services is an important part of promoting and maintaining health, preventing disease, and reducing unnecessary disability and death. Access to health care has a direct impact on an individual's overall physical, social, mental health status, and quality of life.

Access to health services includes entry into the health care system (usually through insurance coverage), accessing a specific location where health care services are provided (geographic location), and finding a health care provider the patient can trust and communicate with. When considering access to health care, it is important to also include oral health care and obtaining necessary prescription drugs (Healthy People 2020, 2017).



#### Adverse Childhood Experiences

Our health is not determined by our genetics alone. The choices we make, environment in which we live, and our experiences all play a part in our health. The positive and negative experiences we have during childhood have a lasting effect on our health and well-being even into adulthood. Adverse childhood experiences (ACEs) are potentially traumatic events that can have negative, lasting effects on health and well-being. These experiences range from physical, emotional, or sexual abuse to parental divorce or the incarceration of a parent or guardian. (Child Trends, 2014) The negative health effects of ACEs can be lessened when individuals who have experienced trauma have a strong support system and the skills to successfully cope with life's many challenges. This ability to cope is called resilience, and it's something children learn best when they've been given the following positive supports:

- caring relationships with parents, teachers, counselors or other adults actively involved in child's life
- good peer relationships
- positive disposition
- positive coping style
- good social skills

Building resilience is a lifelong process. Even in adulthood, learning how to adapt to change and recover from setbacks can mean thoughtfully considering behavior and attitudes, learning from the past and finding healthy ways to cope with daily stress. (Wisconsin Department of Health Services, 2017)

#### Healthy Equity

Healthy People 2020 defines health equity as the "attainment of the highest level of health for all people." It means that efforts are put in place to ensure that all people have full and equal access to opportunities that enable them to lead healthy lives, despite race, ethnicity, gender or socioeconomic status. Everyone deserves a fair chance to lead a healthy life. No one should be denied this chance because of who they are or their socio-economic opportunities. According to the University of Wisconsin Population Health Institute, approximately 40% of factors that influence health are social and economic in nature. Focusing on health equity in our work will allow residents of CWHP counties to have a better quality of life no matter where they live, work, learn, and play.

#### Community Collaboration

Collaboration is the focus of our work in public health. One group alone cannot easily solve the problems that our communities face. We rely on working together with community members, agencies, organizations, and individuals to make our communities stronger and healthier. As we work together, we increase the capacity of our communities to make changes that improve outcomes while learning to communicate effectively as a team. We are all in this together.



#### Policy, Systems and Environmental Change

Policy, systems and environmental (PSE) change is a new way of thinking about how to improve health in our communities. For a long time, many health programs have focused on individual behaviors with the assumption that if you teach people what will make them healthy, they will find a way to make those changes. Now we understand that health is not just about individual choices. It's not enough just to know how to be healthy – we need to have practical, readily available options around us. This is where PSE change comes into play. PSE change is a way to modify the environments around us to make healthy choices easier, more practical, and available to all members of our communities. By changing laws and shaping physical landscapes, a big impact can be made in a short amount of time with fewer resources used. When we change policies, systems and/or environments, communities are better able to work together to tackle issues such as substance abuse and chronic disease.



### 2017-2022 Health Priority Areas

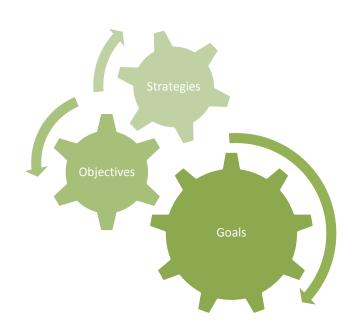
Three health priority areas have been identified for the 2017-2022 Community Health Improvement Plan: mental health, alcohol and other drug abuse, and chronic disease prevention and management. The Community Health Assessment steering committee identified health priorities by first analyzing secondary data and by gathering community and stakeholder input via survey and key informant interviews. The priorities were then narrowed down to the top three by using four different criteria to assess community capacity and readiness to impact the identified priority. In addition to the three health priority areas, several different intersecting themes were identified as having an impact across nearly all health related issues. Access to care, adverse childhood experiences, health equity,community collaboration, and policy and environmental change have been chosen as overarching priorities to work on in conjunction with the three identified health priorities.

### Defining Goals, Objectives, and Strategies

In order to help create a shared vision among stakeholders, community members, and partners, each priority area has identified goals, objectives, and strategies listed to help guide the work being done.

#### Goals

The priority area goals, developed by the steering committee, are broad statements that provide the long-term vision to guide program objectives and strategies. The goals for the mental health and AODA priority areas have been adopted by all six CWHP counties in an effort to help create regional change in Central Wisconsin. Goals will be monitored using the long-term indicators that are listed under each priority area. The CHIP is a fluid document that is continuously updated and revised based on the changing conditions within our communities; therefore, goals may need to modified and new goals may need to be added as strategy implementation begins and progresses.



#### **Objectives**

Along with a goal, each health priority area will also have objectives listed. The objectives are similar to goals in that they will help guide the progress being made towards improved health outcomes in each priority area. The main difference is



that the objectives are more specific, measurable, and specify a timeline for completion. The objectives are set with the intention that they will help reach the goals. Objectives will be monitored using the short-term indicators listed.

### Strategies

For each objective listed under the three priority areas, there is a list of potential evidence-based strategies that can be implemented to help meet those objectives. A variety of strategies are listed for each objective to allow community coalitions and stakeholders the flexibility to adopt and implement the strategies that will work best for them. The strategies that also address an overarching priority area have been identified with the corresponding symbol found below.

	Access to Care
	Policy, Systems, and Environmental Change
1	Community Collaboration
8	Health Equity
	Adverse Childhood Experiences ** The "Shift Your Perspective" logo is used with the permission of the Wisconsin Department of Health Services."

The list of potential strategies included with each goal and objective is not an exhaustive list. More information on evidence-based strategies that improve health can be found using the resources listed below:

- Guide to Community Preventive Services
   http://www.thecommunityguide.org/
- Healthy People 2020 Evidence-Based Resource Tool http://healthypeople.gov/2020/implement/EBR.aspx
- Winnable Battles



- Health.gov
   http://www.health.gov/
- What Works for Health (County Health Rankings)
   http://www.countyhealthrankings.org/roadmaps/what-works-for-health
- National Registry of Evidence-based Programs and Practices (SAMHSA) <u>http://nrepp.samhsa.gov/</u>

Note: Individuals and organizations that are looking for ways to incorporate small changes that can have a big impact on health, please refer to documents in Appendix B.



# **Priority Area: Mental Health**

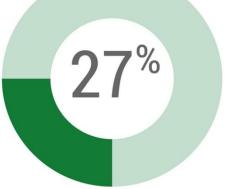
Mental health can be defined as a state of well-being in which an individual realizes their full potential and is able to contribute to his or her community by working productively, and cope with the stresses of everyday life. Mental health is influenced by many different determinants such as poverty, stressful work conditions, discrimination, poor physical health, and an unhealthy lifestyle (CDC, 2013). Children are an especially vulnerable population that is at risk for potentially being negatively impacted by parents or family members suffering from mental illness. When children go through adverse childhood experiences (ACEs), they are more likely to have poor mental health later in life and often suffer from illnesses such as depression and anxiety. The treatment of mental illness can be quite challenging, especially in rural areas, due to limited access of mental health services, social isolation, and fear of stigmatization. Enhancing protective factors can help create more resilient communities and create a foundation of emotional well-being from the earliest stages of life.



## Snapshot of Green Lake County



Green Lake County only has about **0.74 mental health** providers for every **1,000 residents** Source: 2016 County Health Rankings



The percent of Community Health Assessment survey respondents who believe that mental health is the top health priority in our communities



### Green Lake County has a higher than average suicide rate at **23.0 per 100,000 people**

Source: Prevent Suicide Wisconsin. Map of Suicide Rates by County



Nearly **1 in 10** Green Lake County Residents has experienced 4 or more Adverse Childhood Experiences Source: Wisconsin ACE Brief 2011-12: Wisconsin ACE Map



# Goal 1:

Improve mental health and decrease suicide rates in CWHP counties

In alignment with the State of Wisconsin's vision of preventing suicide, this goal is aimed at improving individual, family, and community characteristics that can help reduce the likelihood of having negative mental health outcomes such as suicide.

**CWHP Objective:** By 2022, at least one new or existing strategy will be implemented, strengthened, or expanded upon to help increase and enhance mental health protective factors.



- increase in number of community organizations providing trauma informed services
- decrease in high school youth who report attempting suicide within the last 30 days

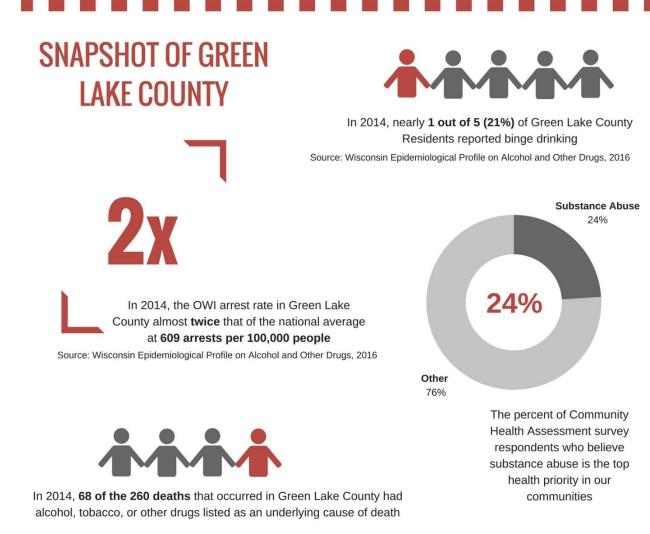
- decrease Suicide Rates
- decreased hospitalizations related to suicide attempts

**Possible Strategies Community Mentorship Programs** B Mental Health First Aid **S) 111 Coping Skills Training** 🔛 1999 **Telemental Health Services Trauma Informed Communities** e AAA **Bullying Prevention Programs** AAA Means Restriction Education MAA



# Priority Area: Alcohol and Other Drug Abuse

Abuse of alcohol and other drugs is defined as using these substances, legal or illicit, in a way that results in recurrent failure to fulfill important obligations, recurrent use of substances in a way that is physically harmful, recurrent legal problems, or continued use of alcohol or other drugs despite having social or personal problems as a direct result of using that substance (SAMHSA, 2015). Alcohol and other drug abuse can create a significant burden on both the state and local counties. In 2013, the economic burden of excessive alcohol use in all six counties totaled \$180.9 million (UW Population Health Institute). This large financial burden is largely due to a host of negative outcomes associated with substance abuse such as lost productivity, failure at school, domestic violence, child abuse, and crime. Substance abuse can also lead to a variety of different health problems such as sexually transmitting infections, Hepatitis C, HIV/AIDS, pregnancy complications, and cardiovascular conditions.



Source: Public Health Profiles, Wisconsin 2016

Green Lake County

# Goal 1:

Decrease alcohol and drug misuse and abuse in CWHP Counties

Preventing and treating drug and alcohol misuse and abuse requires many different partners and strategies across all sectors. This goal is aimed at promoting both new and existing strategies to ultimately reduce deaths associated with substance use disorders.

By 2022, at least one new or existing strategy will be implemented, CWHP Objective: strengthened, or expanded to help increase use of outreach, intervention, treatment, and support services for alcohol and drug misuse.

### SHORT-TERM INDICATORS

- decrease in drug and alcohol related hospitalizations
- increase in number of drug court participants
- decrease in opioid prescribing rates

### LONG-TERM INDICATORS

- decrease in drug and alcohol related deaths
- decrease in binge drinking rates among adults
- decrease in past 30 day use among youth who participate in the YRBS





# **Priority Area: Chronic Disease**

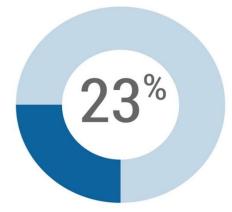
Chronic diseases are conditions that last a long time, do not go away on their own, and are rarely cured. These diseases often have permanent effects and can result in disability later on in life. Some examples of the most common chronic diseases include heart disease, cancer, diabetes, stroke, and asthma. These and other chronic diseases have a significant impact on both length and quality of life. Compared to urban communities, rural counties, like Green Lake County, disproportionately share the burden of chronic disease. The good news about chronic diseases is that many cases are preventable through lifestyle modification. Lack of physical activity, unhealthy diet, tobacco use or exposure to secondhand smoke, and excessive alcohol use are the four modifiable risk factors that largely contribute to the instances of chronic disease in the United States.



## Snapshot of Green Lake County



More than **1** in **4** Green Lake County women reported smoking during pregnancy Source: Public Health Profiles, Wisconsin 2016



Nearly **one quarter** of Green Lake County residents do not participate in leisure time physical activity

Source: 2016 County Health Rankings



Heart disease has been the leading cause of death in Green Lake County for over **ten years** 

Source: Public Health Profiles, Wisconsin 2016



Nearly **one-third (31%)** of Green Lake County residents are obese

Source: 2016 County Health Rankings



# Goal 1: Promote chronic disease prevention and management

In alignment with the State of Wisconsin's vision of having communities that eat healthier and move more, this goal is aimed at implementing evidence based strategies that help prevent chronic diseases. Strategies will focus on modifiable risk factors such as physical activity, nutrition, breastfeeding, and eliminating tobacco use.

## Objective:

By 2022, one new or existing strategy will be implemented, strengthened, or expanded upon to help promote chronic disease prevention and management.

### Short-Term Indicators

- increase in breastfeeding rates
- increased use of the tobacco Quitline
- increased number of participants in chronic disease prevention and management programs



- decreased rates of obesity
- decreased rates of diabetes
- decreased rates of heart disease

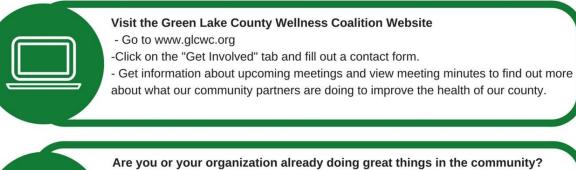
Possible StrategiesBreastfeeding Promotion ProgramsImage: Image: Image:





# **Next Steps**

The Community Health Improvement Plan is a road map to creating a healthier Green Lake County for all residents. The next steps for us are to plan and implement the evidence based strategies that are outlined in this plan. In order to create successful health outcomes, we need the help of community members across all sectors. Here are a few ways you can get involved to help make Green Lake County the healthiest place to live, learn, work, and play!



- If you or your organization are already taking actions to improve health, we want to hear from you!

- Contact the Health Department to find out how your organization can partner with public health and other community organizations.

-Large-scale change is best achieved through collaboration and collective community impact.



### Take action to live a healthier lifestyle!

-Avoid tobacco

- -If you drink alcohol, drink in moderation
- Aim for 150 minutes of physical activity each week
- -Eat healthier by adding more fruits, vegetables, and whole grains to your diet
- -For other ideas of ways to incorporate healthy behaviors see Appendix B.



#### Not sure how to get involved?

Call the Green Lake County Health Department at 920-294-4070 for more information!



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### Appendix A: Sample Work Plan

Date Created:

Date Reviewed/Updated:

PRIORITY AREA:		
GOAL:		

PERFORMANCE MEASURES									
How We Will Know We are Making a Difference									
Short Term Indicators	Source	Frequency							
Long Term Indicators	Source	Frequency							



OBJECTIVE #1: Specific, measurable, attainable, relevant, time bound objective-											
BACKGROUND ON STRATEGY-											
Source:	Source:										
Evidence	Evidence Base:										
Policy Ch	Policy Change (Y/N):										
ACTION	ACTION PLAN										
Activity		Target	Re	sources	Lead Person/	Anticipated	Progress				
		Date	Re	quired	Organization	Product or	Notes				
						Result					
ALIGNMENT WITH STATE/NATIONAL PRIORITIES											
Obj #	State			Healthy Peo	ple 2020	National Prevention Strategy					
1											
2											

\* To view the most current work plan, please visit www.glcwc.org



What can state and local governments do to improve AODA?

- •Maintain and enforce the legal drinking age, limit alcohol outlet density, and prohibit the sale of alcohol to intoxicated persons.
- Promote the use of drug drop boxes to remove expired or unwanted controlled medications from homes.
- •Implement harm reduction strategies to prevent transmission of HIV, hepatitis, and other infectious diseases.
- •Implement and sustain tobacco prevention and control programs.

What can employers and businesses do improve AODA?

- Provide evidence-based incentives to increase tobacco cessation.
- Make work sites tobacco free.
- •Implement training programs for owners, managers, and staff that build knowledge on responsible beverage service.

What can healthcare providers and insurers do to improve AODA?

- •Create linkages with and connect patients to community resources such as tobacco quit lines or support groups.
- •Identify and screen patient for excessive drinking using Screening, Brief Intervention, and Referral to Treatment (SBIRT).
- •Identify, track, and prevent inappropriate patterns of prescribing and misuse of prescription drugs.
- •Train prescribers on safe opioid prescription practices and institute accountability mechanisms to ensure compliance.

What can early learning centers and schools do to improve AODA?

• Promote tobacco free environments.

- •Encourage children to participate in extracurricular and out of school activities.
- •Teach children about the health risks of tobacco and other drugs.

What can community organizations, non-profits, and churches do to improve AODA?

- Support community programs that promote healthy youth development.
- Consider hosting support groups such as Alcoholics or Narcotics Anonymous.
- •Increase awareness of the proper storage and disposal of prescription medications.

What can individuals and families do to improve AODA?

•Actively participate in community and prevention efforts.

- Quit using tobacco products and ask a health care provider or call 1-800-QUIT-NOW for support.
- •Make homes smoke free and protect children from secondhand smoke.
- •Safely store and dispose of medications and never share prescriptions with others.
- •Avoid binge drinking and using illicit drugs, seek help from your healthcare provider when needed.



What can state and local governments do to improve mental health? • Conduct comprehensive community health assessments and develop community health improvement plans. •Ensure that those in need, especially vulnerable populations, are identified and referred to mental health services. What can employers and businesses do to improve mental health? Implement organizational changed to reduce employee stress such as developing clearly defined roles and responsibilities. • Provide reasonable accomodations such as flexible work schedules and adaptive work stations. Ensure that mental health services are included as a benefit on health plan and encourage employees to use those services when needed. What can healthcare providers and insurers do to improve mental health? •Educate parents on normal child development and conduct early interventions to enhance mental and emotional well-being. •Screen for mental health needs among children and adults. Develop integrated care programs to address mental health needs in the primary care setting. What can early learning centers and schools do to improve mental health? •Ensure students have access to comprehensive health services, including mental health or counseling services. • Implement programs and policies to prevent abuse, bullying, and violence. Implement programs to identify risks and early indicators of mental, emotional, and behavioral problems among youth. What can community organizations, non-profits, and churches do to improve mental health? • Provide informational tools to both men and women to promote respectful, nonviolent relationships. • Provide space and organized activities that encourage inclusion for all people. • Support child and youth development programs. What can individuals and families do to improve mental health? •Build strong, positive relationships with family and friends. •Become more involved in the community. •Encourage children to participate in extracurricular activities. Work to make sure children are comfortable talking about problems such as bullying.



What can state and local governments do to improve chronic disease?

- Include health criteria as a compenent of decision making(e.g. health in all policies).
- •Create healthy environments that support people's ability to make healthy choices.
- •Work with hospitals, daycares, and worksites to implement breastfeeding policies and programs.
- Facilitate collaboration of community partners to create healthier communities.

What can employers and businesses do to improve chonric disease?

- •Adopt lactation policies that provide space and break time for breastfeeding employees.
- Provide nutrition information to customers, make healthy options and appropriate portion sizes the default.
- •Sponsor a new or existing park, playgroud, or trail.
- Implement worksite health initiatives.

What can healthcare providers and insurers do to improve chronic disaese?

- •Screen for obesity by measuring body mass index and deliver appropriate care according to clinic guidelines for obesity.
- •Assess dietary patterns and provide nutritional education and counseling.
- Conduct physical activity assessments, provide counseling, refer patient to fitness professional or consider exercise prescription.

What can early learning centers and schools do to improve chronic disease?

- •Incorporate health education into coursework.
- Elimintate high-calorie, low-nutrition drinks from food vending machine, cafeterias, and school stores.
- Provide daily physical education and recesses that maximize time spend being physical active.
- Support walk- and bike-to-school programs.

What can community organizations, non-profits, and churches do to improve chronic disease?

- Develop and institute policies and joint use agreements that encourage shared used of facilities.
- •Start a community garden.
- Create a healthy community cookbook.
- Offer healthy options such as fruit or salad at community pot luck dinners.

What can individuals and families do to improve chronic disease?

- •Visit your healthcare provider to receive clinical preventive services.
- Breastfeed babies exclusively for the first 6 months after birth.
- Avoid oversized portions, fill half your place with fruits and vegetables, make at least half of your grains whole grains, and drink water instead of sugary drinks.
- •Adults should engage in at least 150 minutes of moderate-intensity physical acticity each week or at least 60 minutes per day for children.



## Environmental Health Green Lake County OCTOBER 2017

Animal Bites:# of investigations -2- (2 dog/human)<br/>Reported Animal Bites - 2<br/>Animal Quarantines for Animal v. Human Exposures - 1<br/>Animal Quarantines for Animal v. Animal Exposures - 0<br/>Quarantine Violations and Enforcement Actions Taken - 0<br/>Animals Exhibiting Positive Signs of Rabies During Quarantine - 1<br/>Enforcement Actions Taken for Violations of Vaccination Requirements - 0<br/>Animals Sacrificed for Exhibiting Symptoms of Rabies or Being Rabies Suspects- 0

### Well Water: 8 kits distributed.

- Lead: Site visit with K. Schneider on 10/10/2017. Two children in the home recently had lead test results of 5mcg/dl and 6mcg/dl. The mother of the children requested that a lead check be completed on the rental house that she and the children live at. The results showed that lead is present in the following areas: baseboard of living room, a bedroom window frame, interior stairs, floor and ceiling of front porch, and peeling paint on exterior of home. A letter stating the findings of this visit was sent to the landlord and tenant.
- Sewage: None
- Solid Waste: None.
- Radon: 3 kits distributed
- Housing: Site visit on 10/13 at a home in Berlin. A concerned neighbor called the Health Dept. regarding a rental house in the city of Berlin. Caller stated that the tenants had numerous animals and that home was not in good condition. During the visit, the tenant refused to allow anyone into the home, however he did provided information that suggested the home may be unsafe. This information and case was referred to Lindsay Kemnitz, City of Berlin Community Development Director and Susan Leahy, building inspector. Awaiting update.

A tenant called the Health Dept. regarding the Berlin apartment that he was being evicted from. He stated that cracks in the apartment walls smelled of urine and feces. Inspector was unable to make contact with the tenant. This case was referred to Lindsay Kemnitz and Susan Leahy for assistance. Case is currently ongoing.

Site visit to a facility in Princeton on 10/6 for a complaint of bugs. Nothing was found during the site visit.

Site visit by K. Munsey on 10/12. The house was deemed unfit for human habitation and placarded. The elderly tenant was placed in an assisted living facility. Abatement orders were sent to the landlord and two of the tenant's relatives that had been living in the home with the tenant. Placard was lifted on 10/31.

The city of Berlin has given a facility until 11/14 to complete all required work on the 258 E. Huron Street, Berlin property. A building inspector is required to clear the home once all work has been completed and before placard is removed.

Abatement orders for an individual were due on 10/31. Upon inspection of the home on 10/31 it was determined that the individual was in compliance with the abatement orders.

Vector: None

- Asbestos: None.
- Food/Water Illness. None

### Abandoned Bldgs: None

Other:

<u>Agent</u> 22 inspections completed, including: 9 school inspections, 2 re-inspections, and 2 pre-inspection. 1 onsite visit completed.

Completed a Lead Sampling Technician course on 10/02 leading to certification as a lead sampling technician.

Completed all Green Lake County school kitchen inspections.

Attended the following conferences: Public Health Orientation Conference (10/11-10/12) and Wisconsin Environmental Health Association Fall Conference (10/18-10/20).

Gave a short presentation with Ann Robbe at our Food and Recreational Advisory Committee Meeting on 10/17.

Working with new owner on problem with ventilation hood and fire suppression system at a facility in Green Lake County. This has been an on-going issue. Brian Noe from DSPS has been assisting, however we are now waiting for the Town of Manchester to issue orders.

A wild game variance application was completed by a Green Lake County facility and submitted to DATCP for final approval on 10/31. The facility plans to begin venison processing.

On 10/30 a Waushara County bar/restaurant that is the responsibility of the Green Lake County inspector had a fire. The extent of the damage is unknown at this time. More information will hopefully be available within the coming days.

Several phone calls with the guardians of Green Lake County resident. The resident home is currently placarded and orders were due last month. The family is having a difficult time determining what can be done with the home and have debated demolishing the home down. During the last phone call on 10/30 the guardians were planning to consult an attorney to determine what their options were regarding the home. Still awaiting a decision on how the guardians plan to proceed with orders.

A site visit was conducted on 10/31 at a Green Lake County facility. The owners of the facility are considering opening up for a short time this fall, closing for the season, and then opening up again in the spring. They plan on being open Fridays only and serving fish and french fries. A routine inspection will be performed once the facility is in operation.

### NUTRITION PROGRAM CATERER BIDS

The Green Lake County Nutrition Program uses caterers to prepare the meals for the Senior Dining sites and the Homebound Meals Program. Every Three years we must request bids for the caterers, 2017 was a year we had to open bids. Two bids were received.

The Berlin Senior Center submitted a bid to prepare meals for the Berlin meal site and the Berlin homebound meals program. The bid was \$5.30 per meal. The Sr Center is the current caterer for this site.

Feil's Catering submitted a bid to prepare meals for the Markesan and Green Lake meal sites and homebound programs. The bid was \$5.30 per meal. Feil's is the current caterer for these two sites.

No other bids were received.

The Committee on Aging recommended accepting these two bids to continue providing meals for our three nutrition sites and homebound meals programs.

	2018 APPLICA	NT INFOR	RMATION	FORM	
******	For additional informa please refer to the §85.3	21 Applicatio	n Guidelines		****
*********	*******	******	******	********	****
County of	Green Lake				
Primary Contact for this g	rant program				
Name	Betty Bradley				
Telephone Number	920-294-4070			Extension	
Email Address	bbradley@co.green-lake.	<u>wi.us</u>			
Application Preparer (if dif	fferent than primary contact)				
	Betty Bradley				
	Green Lake County HHS	SD			
Telephone Number	Bearing a second contraction and the second s			Extension	
-	bbradley@co.green-lake.	<u>wi.us</u>			
Applicant Status Organization Info	Place your initials in box to the rigit county government, or an agency organized as a non-profit under W Place your initials in box certifying updated in the BlackCat Online Gr of your ability.	of the county dep is. Stat. 46.82(1) all organization i	artment. Private i (a)3, are not eligib nformation, includi	non-profils or Aging Units le to apply for this grant. ing, contacts and titles, have bee	
Federal Grant Match	Please place an "X" next to any fe	deral grant that w	ill be using §85.21	f funds as local match. 5311	
	Other (Please explain)				
Coordination	Please identify the county's coordi derived from Title of Coordinated Plan:	2014 - 2018		County Human Services	
The goal(s) and/or s	trategies from which your project is included:		ıbility; expnad	service; and coordinatir	ng between
	Coordinated plan in which goals may be referenced:	25, 26 and 2	7		
	ate whether or not §85.21state aid juring the calendar year. (If no, please explain how the Ame ambulatory and non-ambulatory pa	ericans with Disa	pilities Act (ADA) r		

## **VEHICLE INVENTORY**

### County of Green Lake

### Instructions: Please provide your entire specialized transit vehicle inventory (Include all vehicles that are used for transportation of elders, regardless of funding source).

Vehicle Type (Mini van, Med. Bus, etc)	Model Year	Current Mileage	No. of Ambulatory / Wheelchair Positions (Ambulatory/Non-Ambulatory)	Enter "X" to indicate vehicle funded through WisDOT 5310 or 85.21 program	Place "X" in box to indicate if vehicle is leased to another party.
medium bus	2007	219,532	12/2	X	X
mini bus	2010	127,020	10/1	x	X
mini bus	2011	73,780	10/1	X	X
mini bus	2011	110,364	12/0	X	X
mini bus	2013	64,708	12/0	X	X
mini bus	2013	56,317	10/1	X	X
mini van	2008	142,137	3/2	X	X
small bus	2007	110,692	7/1	X	X
mini van	2010	145,990	3/2	X	X
mini van	2013	87,984	3/2	X	X
mini van	2016	9,688	3/2	X	X
mini van	2016	14,050	3/2	X	X
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## THIRD PARTY PROVIDERS

### County of Greenn Lake

**Instructions:** Please complete the table below for any existing or anticipated third party contracts for your specialized transportation services. Upload a copy of the lease or contract to a folder in the "Resources" tab. (If there are no projects or vehicles that are contracted or leased out, please put "None" in the first grey box.)

Project Name	Anticipated or Known Contractor Name	Type of Agreement ("Lease" or "Contract")	Bidding Required "Yes" or "No"	Start Date ( <i>MM/DD/YY</i> )	Expiration Date (MM/DD/YY)	
City of Berlin	Jodie Olson City Administrator	contract	no	1-1-18	12-31-18	
Southern Green Lake County Sr. Transportatio	Judy Bender	contract	no	1-1-18	12-31-18	
Fox River Industries	Ed Schuh	contract	no	1-1-18	12-31-18	
City of Green Lake	Barb Dugenske City Clerk	contract	no	1-1-18	12-31-18	
City of Princeton	Mary Neuebauer City Clerk	contract	mo	1-1-18	12-31-18	
an a						

### **TRUST FUND SPENDING PLAN**

### County of Green Lake

### Instructions: Please record your plan on how your county will spend down their trust fund over the <u>next three years</u>. Be as specific as possible.

<b>Item*</b> (If item is a non-vehicle capital purchase, please scroll to second page to complete the narrative)	Planned year of purchase (YYYY)	Project Cost	
Maintenance/repair of 5310 vans	2018	\$5,000.00	
Maintenance/repair of 5310 vans	2019	\$5,000.00	
Maintenance/repair of 5310 vans	2020	\$5,000.00	

Fotal projected cost of 3-year plan\$15,000.00

Estimated amount state aid to be held in trust on 12/31/2017 \$37,307.63

Will auto calculate based on year entered above		Enter amount of funds planning to add for the next 3 years. If none, enter "0".		
Spending plan for 2018 =	\$ 5,000.00	Funds added for 2018 = \$-	Est. balance on 12/31/18 =	\$32,307.63
Spending plan for 2019 =	\$ 5,000.00	Funds added for 2019 = \$-	Est. balance on 12/31/19 =	\$27,307.63
Spending plan for 2020 =	\$ 5,000.00	Funds added for 2020 = \$-	Est. balance on 12/31/20 =	\$ 22,307.63

Date complete 10/31/2017

7

Prepared by

Betty Bradley

Narrative for non-vehicle equipment purchases. \*Please explain why you are requesting WisDOT approval for an exception. If already received WisDOT approval, please list date approval received. (Hint: Use "ALT" and "Enter" to start a new paragraph.) Trust fund funds will be used for major unexpected repairs to the 5310 vans that sre used to provides rides in the

85.21 program. \$5,000.00 is set aside each year for such unplanned repairs.

## PROJECT DESCRIPTION

County of Green Lake

### Instructions

- Use this section to describe a specific project that will use s.85.21 funds.
- Hint: "Alt" + "Enter" will all out to break to the next line.
- Be sure to complete all 3 pages for each project.

Project Name	City of Berlin	l.				
Third Party Provider	City of Berlin					
Type of Service	(Place an "x" ne	ext to the type o	f service you will	be providii	ng for this proje	ct)
V	olunteer Driver	Х	Vouche	r Program		
Ve	hicle Purchase		Managem	nent Study		
1	Planning Study		Brief description of Study			
Other (provid	le explanation)	Flexible route,	door to door, ti	ransportat	tion service.	

#### **General Project Summary** (Provide a brief description of this project. Use "ALT" and "Enter" to start a new paragraph.)

The City of Berlin Project provides service to elderly (over age 55) and handicapped persons living in the City of Berlin and within a five mile radius around the City. Service is provided with an five(5) passenger, wheelchair accessible mini van. This is a flexible route, door to door service. Individuals wishing to schedule a ride must call the Berlin Senior Center to schedule the ride. Medical trips take priority over all others. All rides are scheduled on a first come first serve basis. This is a fee based transportation service. The fee can be reduced or waived by the project manager in cases where the rider is unable to pay. The primary funding source for this service is 85.21 funding, along with City of Berlin funds, County funds, rider fees and contributions.

### **Geography of Service**

(List the counties, as well as cities/areas that are serviced though this project. Use "ALT" and "Enter" to start a new line.)

The city of Berlin and	I those living wit	th a five mile <b>i</b>	adius		

Service Hours (Indicate your general hours of service for this project.)

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Start time		8:00 am	8:00 am	8:00 am	8:00 am	8:00 am	
End Time	a construction of the	4:00 pm	4:00 pm	4:00 pm	4:00 pm	4:00 pm	

Additional description (if applicable)

### Service Requests (Briefly describe how your service is requested for this project)

Anyone wanting to use the service must call the Berlin Sr. Center. The project manager will then schedule a ride and arrange for the pickup time with the rider. Service priority areas are medical, nutrition related, employment and recreational reasons.

#### Passenger Eligibility (Briefly indicate passenger eligibility requirements for this project)

Anyone over th	ne age of 55, or hand	dicapped may requ	uest the serv	rice.	

Passenger Revenue (Briefly describe passenger revenue requirements for this project)

This is a fee based service. Trips within the City of Berlin are charged \$2.00 per ride, if the wheelchair lift is needed to be used the rider is charged \$10.00. Fees for out of town trips are: Ripon - \$20.00; Oshkosh - \$40.00; Wautoma - \$40.00; Wild Rose - \$50.00; Appleton - \$50.00; Fond du Lac - \$50.00; Montello -\$50.00; Madison - \$100.00. Fees can be waived or reduced by the Project manager if the rider cannot afford to pay. Fees are collected by the driver at the time of the trip.

## **PROJECT BUDGET**

## **Section Description**

## **Annual Expenditures**

Enter the amount of total expenditures for this projects

Total Expenses \$34,559

Amount

\*Please note: Breakdown of expenses is not required at this time. You will provide the breakdown of actual expenses in the **Annual Financial Report** that you will submit at the end of the calendar year.

### **Annual Revenue**

Enter the amount for <u>each</u> funding source that will be used to for this projects. \*When complete, please scroll to bottom of this page to ensure the <u>Expenditures minus Revenue equals \$0.</u>

A. §85.21 funds from annual allocation	Total from A. \$22,800
B. §85.21 funds from trust fund	Total from B.
C. County Match Funds	Total from C. \$3,444
D. Passenger Revenue	Total from D. \$4,000
E. Older American Act (OAA) funding	Total from E.
F. §5310 Operating or Mobility Management funds	Total from F.
G. Other funds (provide name and/or description and record total amount in the to the right of the description. Include sources such as other gr and/or programs.)	
1. City of Berlin	Total \$4,315
2.	Total
3.	Total
4.	Total
5.	Total
6.	Total
Re	venue Total \$34,559

CY 2018 Application | Project 1 3 of 4

\$0

## PROJECT DESCRIPTION

County of Green Lake

#### Instructions

- Use this section to describe a specific project that will use s.85.21 funds.
- Hint: "Alt" + "Enter" will all out to break to the next line.
- Be sure to complete all 3 pages for each project.

Project Name	Southern Gr	reen Lake	County Senior Transpo	rtation
Third Party Provider	Southern Gree	n Lake Coun	ty Senior Transportation	
Type of Service	(Place an "x" nex	t to the type	of service you will be providin	g for this project)
V	olunteer Driver	Х	Voucher Program	
Ve	hicle Purchase		Management Study	
	Planning Study		Brief description of Study	
Other (provid	le explanation) F	lexible rout	e, door to door van service.	

General Project Summary (Provide a brief description of this project. Use "ALT" and "Enter" to start a new paragraph.)

Southern Green Lake County Senior Transportation provides a respond to call, door to door transportation service to the elderly and handicapped persons who live in Southern Green Lake County. Two, five passenger minivans are wheelchair accessible and volunteer drivers also use private vehicles to transport clients when all vans are committed to trips. Service is provided Monday through Friday and occasionally on weekends in an emergency. A two day or more notice is required for local trips and five days notice is required for out of town trips. Any person over the age of 55 or handicapped may request the service. Medical trips take priority over all other trips. This is a fee based transportation service. The fee may be lowered or waived by the project manager for individuals who are unable to pay. The primary funding source for this project is 85.21 funding, along with County funding, rider fees and contributions.

### Geography of Service

(List the counties, as well as cities/areas that are serviced though this project. Use "ALT" and "Enter" to start a new line.)

ake, and rural S	outhern Green	Lake County.		

Service Hours (Indicate your general hours of service for this project.)

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Start time		8:00 am	8:00 am	8:00 am	8:00 am	8:00 am	
End		4:00 pm	4:00 pm	4:00 pm	4:00 pm	4:00 pm	

Additional description (if applicable)

### Service Requests (Briefly describe how your service is requested for this project)

Riders may call the project manager or the van dirvers directly to schedule a ride. Two days advance notice is required for local rides, and five days advance notice is required for out of town travel. Service priority areas are medical, nutrition related, employment and recreational reasons.

## Passenger Eligibility (Briefly indicate passenger eligibility requirements for this project)

Anyone over the age of 55 or handicapped may use the service. Individuals who are not elderly or handicapped may ride on a space available basis only.

### Passenger Revenue (Briefly describe passenger revenue requirements for this project)

This is a fee based service. Fees are collected at the time of the trip. Fees are; Markesan - \$12.00; Green Lake - \$18.00; Princeton - \$20.00; Ripon - \$20.00; Waupun - \$20.00; Berlin - \$25.00; Beaver Dam - \$25.00; Appleton - \$60.00; Fond du lac - \$35.00; Madison - \$60.00; Milwaukee - \$70.00; Neenah - \$48.00; Oshkosh - \$44.00. There is a \$10.00 per hour fee for trips over 4 hours. Fees can be waived or reduced by the project manager if the rider cannot afford the charge.

85.21 County Elderly and Disabled Transportation Assistance

## **PROJECT BUDGET**

Total Expenses

## **Section Description**

### **Annual Expenditures**

Enter the amount of total expenditures for this projects

\*Please note: Breakdown of expenses is not required at this time. You will provide the breakdown of actual expenses in the Annual Financial Report that you will submit at the end of the calendar year.

### **Annual Revenue**

Enter the amount for each funding source that will be used to for this projects. \*When complete, please scroll to bottom of this page to ensure the Expenditures minus Revenue equals \$0.

A. §85.21 funds from annual allocation	Total from A. \$21,829
B. §85.21 funds from trust fund	Total from B.
C. County Match Funds	Total from C. \$3,608
D. Passenger Revenue	Total from D. \$12,200
E. Older American Act (OAA) funding	Total from E.
F. §5310 Operating or Mobility Management funds	Total from F.
G. Other funds (provide name and/or description and record total amount in the box to the right of the description. Include sources such as other grants and/or programs.)	Total from G. \$4,500
1. CMO Contract	Total \$4,500
2.	Total
3.	Total
4.	Total
5	Total
<b>6</b> .	Total
	¢40.127

**Revenue Total** 

42,137

Expenditures should equal revenue

\$0

Amount

\$42,137

## PROJECT DESCRIPTION

County of Green Lake

#### Instructions

- Use this section to describe a specific project that will use s.85.21 funds.
- Hint: "Alt" + "Enter" will all out to break to the next line.
- Be sure to complete all 3 pages for each project.

Project Name	Fox River I	ndustries						
Third Party Provider	Fox River Indu	ustries						
Date contract last updated	Date contract last updated							
Type of Service	Type of Service       (Place an "x" next to the type of service you will be providing for this project)							
١	/olunteer Driver	х	Voucher Program					
Ve	ehicle Purchase		Management Study					
	Planning Study		Brief description					

Other (provide explanation) This is a fixed route door to door service

**General Project Summary** (Provide a brief description of this project. Use "ALT" and "Enter" to start a new paragraph.)

Fox River Industries provides a fixed route door to door bus/van service twice daily. Services are generally provided weekdays only with fixed routes running from 6:30 am to 9:30 am and 3:00 pm to 5:30 pm. On-call rides will be provided between 9:30 am and 2:30 pm each day. Persons requesting pickup on route must call in at least one day in advance. Call-ins are served as time and available drivers permit. Reservations for total use of a vehicle must be called in at least 5 days in advance. Primary transportation target group in the developmentally disabled, although the elderly(over 55) and handicapped of any age are encouraged to ride. Fox River Industries has 9 vans and busses, seven of which are wheelchair accessible. These vehicles, when not in us by Fox River Industries are available for rental to the general public needing a accessible vehicle. The primary source of revenue for this project is 85.21 funds, County funds and passenger co-pays.

of Study

### PROJECT DESCRIPTION, Continued

### Geography of Service

(List the counties, as well as cities/areas that are serviced though this project. Use "ALT" and "Enter" to start a new line.)

**Service Hours** (Indicate your general hours of service for this project.)

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Start time		6:30 am	6:30 am	6:30 am	6:30 am	6:30 am	
End Time		5:30 pm	5:30 pm	5:30 pm	5:30 pm	5:30 pm	

Additional description (if applicable)

#### Service Requests (Briefly describe how your service is requested for this project)

Each day the fixed routes run morning and evening to pick up developementally disabled individuals for work and day programs. The busses/vans are also used through out the day for medical and recreational trips for the developmentally disabled. All rides are coordinated by the project manager at Fox River Industries. Community members wishing to schedule use of a vehicle would call Fox River industries.

#### **Passenger Eligibility** (Briefly indicate passenger eligibility requirements for this project)

Primary passenger group is the developmentally disable, although elderly and handicapped individuals are also eligible to ride.

#### Passenger Revenue (Briefly describe passenger revenue requirements for this project)

The co-pays for those using the fixed routes are: \$.75 per oneway trip in town; and \$1.25 per oneway trip out of town. For those wishing to rent a vehicle the charge is \$.75 per mile with a \$20.00 minimum.

## PROJECT BUDGET

## Section Description

### Annual Expenditures

Enter the amount of total expenditures for this projects

Total Expenses

\$17,000

Amount

\*Please note: Breakdown of expenses is not required at this time. You will provide the breakdown of actual expenses in the **Annual Financial Report** that you will submit at the end of the calendar year.

### Annual Revenue

Enter the amount for <u>each</u> funding source that will be used to for this projects. \*When complete, please scroll to bottom of this page to ensure the <u>Expenditures minus Revenue equals \$0.</u>

A. §85.21 funds from annual allocation	Total from A.	\$10,849
B. §85.21 funds from trust fund	Total from B.	
C. County Match Funds	Total from C.	\$4,051
D. Passenger Revenue	Total from D.	\$2,100
E. Older American Act (OAA) funding	Total from E.	
F. §5310 Operating or Mobility Management funds	Total from F.	
G. Other funds (provide name and/or description and record total amount in the box to the right of the description. Include sources such as other grants and/or programs.)	Total from G.	\$0
1.	Total	
2.	Total	
3.	Total	
4.	Total	
5.	Total	
6.	Total	
Revenue	e Total \$17,000	

## Expenditures should equal revenue

\$0

## PROJECT DESCRIPTION

County of Green Lake

### Instructions

- Use this section to describe a specific project that will use s.85.21 funds.
- Hint: "Alt" + "Enter" will all out to break to the next line.
- Be sure to complete all 3 pages for each project.

Project Name	City of Green Lake					
Third Party Provider	Green Lake C	County				
Date contract last updated						
L						
Type of Service	(Place an "x" ne	ext to the type o	f service you will be providir	ng for this project)		
	1		1			
V	olunteer Driver	Х	Voucher Program			
Ve	hicle Purchase		Management Study			
	Planning Study		Brief description of Study			
Other (provid	Other (provide explanation) This is a flexible route door to door service.					

**General Project Summary** (Provide a brief description of this project. Use "ALT" and "Enter" to start a new paragraph.)

The City of Green Lake Transportation Program is a respond to call, door to door transportation service for the elderly age 55 or older and handicapped individuals in the area. Volunteer drivers, using privately owned vehicles, are utilized in providing the service. The volunteer drivers are paid on a mileage plus stipend wage. A two day notice for short trips is required and a one week notice for out of town trips is required. Service is available 5 days per week. The service is available to anyone over the age of 55 or handicapped. To arrange a ride the individual must call Green Lake City Hall and speak to the project manager. The project is funded by 85.21 funds, County funds and rider co-payments.

## PROJECT DESCRIPTION, Continued

### **Geography of Service**

(List the counties, as well as cities/areas that are serviced though this project. Use "ALT" and "Enter" to start a new line.)

Green Lake Cou	nty, the City of	Green Lake and th	nose living within	n a 5 mile radius.	

Service Hours (Indicate your general hours of service for this project.)

Γ	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Start time		8:00 am	8:00 am	8:00 am	8:00 am	8:00 am	
End Time		5:00 pm	5:00 pm	5:00 pm	5:00 pm	5:00 pm	

Additional description (if applicable)

#### Service Requests (Briefly describe how your service is requested for this project)

Services are request	ed by calling the project manage	r at Green Lake City Hall.	

Passenger Eligibility (Briefly indicate passenger eligibility requirements for this project)

Anyone over the	age of 55 or ha	ndicapped is elig	jible to use the se	ervice	

Passenger Revenue (Briefly describe passenger revenue requirements for this project)

This is a fee based service. Fees are collected by the driver at the time of the ride. Current fees are: GreenLake; \$2.00; Princeton - \$10.00; Berlin - \$15.00; Ripon - \$15.00; Waupun - \$25.00; Oshkosh - \$25.00; Fond du Lac - \$25.00; Appleton - \$35.00; and Madison - \$50.00. The project manager can waive or reduce the fee if the rider cannot afford to pay.

## PROJECT BUDGET

## Section Description

### Annual Expenditures

Enter the amount of total expenditures for this projects

Total Expenses

\$5,823

Amount

\*Please note: Breakdown of expenses is not required at this time. You will provide the breakdown of actual expenses in the **Annual Financial Report** that you will submit at the end of the calendar year.

### Annual Revenue

Enter the amount for <u>each</u> funding source that will be used to for this projects. \*When complete, please scroll to bottom of this page to ensure the <u>Expenditures minus Revenue equals \$0.</u>

A. §85.21 funds from annual allocation		Total from A.	\$4,604
B. §85.21 funds from trust fund		Total from B.	
C. County Match Funds		Total from C.	\$879
D. Passenger Revenue		Total from D.	\$340
E. Older American Act (OAA) funding		Total from E.	
F. §5310 Operating or Mobility Management funds		Total from F.	
G. Other funds (provide name and/or description and record total amount in the box to the right of the description. Include sources such as other grants and/or programs.)		Total from G.	\$0
1.	Total		]
2.	Total		
3.	Total		
4.	Total		
5.	Total		
6.	Total		
Reven	ue Total	\$	5,823

### Expenditures should equal revenue

\$0

## PROJECT DESCRIPTION

County of Green Lake

#### Instructions

- Use this section to describe a specific project that will use s.85.21 funds.
- Hint: "Alt" + "Enter" will all out to break to the next line.
- Be sure to complete all 3 pages for each project.

Project Name	City of Princeton					
-						
Third Party Provider	City of Princet	ton				
Date contract last updated	Date contract last updated					
Type of Service	(Place an "x" ne	ext to the type of	f service you will be providii	ng for this project)		
V	olunteer Driver	Х	Voucher Program			
Ve	hicle Purchase		Management Study			
	Planning Study		Brief description of Study			
Other (provid	le explanation)	This is a flexible route door to door service.				

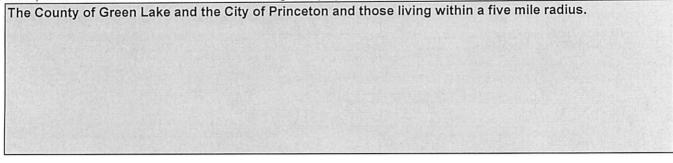
General Project Summary (Provide a brief description of this project. Use "ALT" and "Enter" to start a new paragraph.)

The City of Princeton is a respond to call, door to door transportation service for the elderly and handicapped persons in the area. Volunteer drivers, using privately owned vehicles, are utilized in providing the service. The vlounteers are paid mileage and a stipend for each trip. A two day notice is required for short trips and a one week notice is required for long trips out of the area. Anyone over the age of 55 or handicapped is eligible to use the service. To request service the individual must call the project manager in Princeton. The primary source of funding for this project is 85.21 funds along with County funds and passenger copayments.

### PROJECT DESCRIPTION, Continued

### Geography of Service

(List the counties, as well as cities/areas that are serviced though this project. Use "ALT" and "Enter" to start a new line.)



Service Hours (Indicate your general hours of service for this project.)

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Start time		8:00 am	8:00 am	8:00 am	8:00 am	8:00 am	
End Time		5:00 pm	5:00 pm	5:00 pm	5:00 pm	5:00 pm	

Additional description (if applicable)

#### Service Requests (Briefly describe how your service is requested for this project)

Individual	s must call the	e project manager t	o arrange a	a ride		

#### Passenger Eligibility (Briefly indicate passenger eligibility requirements for this project)

Anyone over the age of 55 or handicapped is eligible to request the service.					

**Passenger Revenue** (Briefly describe passenger revenue requirements for this project)

This is a fee based service. Fees are collected by the driver at the time of the service. Fees are: local -\$2.00; Green Lake - \$10.00; Berlin - \$15.00; Ripon - \$15.00; Markesan - \$15.00; Waupun - \$25.00; Oshkosh -\$25.00; Fond du Lac - \$25.00; Appleton - \$35.00; and Madison - \$50.00. Fees can be reduced or waived by the project manager if the rider cannot afford the fee.

## PROJECT BUDGET

## Section Description

### Annual Expenditures

Enter the amount of total expenditures for this projects

**Total Expenses** 

\$15,000

Amount

\*Please note: Breakdown of expenses is not required at this time. You will provide the breakdown of actual expenses in the **Annual Financial Report** that you will submit at the end of the calendar year.

### Annual Revenue

Enter the amount for <u>each</u> funding source that will be used to for this projects. \*When complete, please scroll to bottom of this page to ensure the <u>Expenditures minus Revenue equals \$0.</u>

A. §85.21 funds from annual allocation	Total from A. \$10,888
B. §85.21 funds from trust fund	Total from B.
C. County Match Funds	Total from C. \$2,112
D. Passenger Revenue	Total from D. \$2,000
E. Older American Act (OAA) funding	Total from E.
F. §5310 Operating or Mobility Management funds	Total from F.
G. Other funds (provide name and/or description and record total amount in the box to the right of the description. Include sources such as other grants and/or programs.)	Total from G. \$0
1.	Total
2.	Total
3.	Total
4.	Total
5.	Total
6.	Total
Revenu	ue Total \$15,000

### Expenditures should equal revenue

## COUNTY ELDERLY TRANSPORTATION 2018 PROJECT BUDGET SUMMARY

County of	Green Lake								
Project Name	City of Berlin	Southern Green Lake County Senior Transportation	Fox River Industries	City of Green Lake	City of Princeton	0	0	0	Totals
Project Expenses									
Total Project Expenses	\$34,559.00	\$42,137.00	\$17,000.00	\$5,823.00	\$15,000.00	\$0.00	\$0.00	\$0.00	\$114,519.00
Project Revenue by	/ Funding Sou	ırce							
§85.21 Annual Allocation	\$22,800.00	\$21,829.00	\$10,849.00	\$4,604.00	\$10,888.00	\$0.00	\$0.00	\$0.00	\$70,970.00
§85.21 Trust Fund	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
County funds	\$3,444.00	\$3,608.00	\$4,051.00	\$879.00	\$2,112.00	\$0.00	\$0.00	\$0.00	\$14,094.00
Passenger Revenue	\$4,000.00	\$12,200.00	\$2,100.00	\$340.00	\$2,000.00	\$0.00	\$0.00	\$0.00	\$20,640.00
Older American Act (OAA)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
§5310 grant funds	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total from other funds	\$4,315.00	\$4,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$8,815.00
1.	\$4,315.00	\$4,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$8,815.00
2.	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
4.	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
5.	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
6.	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Expenses - revenue =	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

YOU HAVE NO ERRORS, PLEASE SUBMIT

Name of County/Tribe:

Report for:

Total Budget Amount:

County/Tribal Aging Unit Budget - 2018

Green	La	ke
Bu	dg	et

\$ 162,448

Summary Budget

		Cash	In-Kind	Other	Other	Other		Prior Year	T
Expenditure		Match	Match	Federal	State	Local	Program Income	Program	
Category	Federal/State Budget	Budget	Budget	Budget	Budget	Budget	Budget	Income Budget	Total Budget
1. Administration	15,711					15,000			30,711
2. Personal Care	-								
3. Homemaker	1,800	-	-			-	-		1,800
4. Chore	-	-							
5. Home Del Meals	14,717	-	1,700			58,290	60,000		134,707
6. Adult Day Care	-	-			-	-	-		
7. Case Management	-	-					-		
8. Congregate Meals	67,572	1,000	6,508			24,000	19,960		119,040
9. Nutrition Counsel.	-	-	-			-	-		
10. Assisted Transpo.	-				- 70,790	14,094			84,884
11. Transportation	-	-	-			-	-		
12. Legal/Ben. Assist.	38,051	3,535	1,300			-	-		42,886
13. Nutrition Education	-	-	-		-	-			
14. Info. & Assistance	1,400	-	3,000			-	-		4,400
15. Outreach	100	-	-			-	-		- 100
16. Public Information	704		1,000			-			1,704
17. Counsel. & Training	-	-				-			
18. Temporary Respite	-	-	-			-	-		
20. Advoc./Lead.Devel.	-		-			-	-		
21. Other	10,856	-	-			-	-		- 10,856
23. Health Promotion - EB	2,944	716	-						- 3,660
1. Caregiver Counseling	1,000	-	-						- 1,000
2. Caregiver Training	50	-	-			-	-		- 50
3. Caregiver Support Group	1,000	-	-		-	-	-		- 1,000
4. Case Management	1,000	1,000	1,865			-	-		- 3,865
5. Respite Care - In Home	3,500	-	-			-			3,500
6. Facility Based - Day	-		-			-			
7. Facility Based - Overnight	-	-	-			-			
8. Supplemental Services	1,000	-	-			-			- 1,000
9. Access Assistance (I&A)	743	-	-			-			- 743
10. Information Services	300	-	-			-	-		- 300
AFCSP Adjustment		-							
Total	162,448	6,251	15,373		- 70,790	111,384	79,960		- 446,206

Remaining Budget Balance 0.00

	County/Tribal Aging Unit Budget - 2018	CARS No. 560340
		CFDA No. 93.044
Name of County/Tribe:	Green Lake	
Report for:	Budget	
Title III-B Budget Amount:	\$ 24,815	

#### Section 6-B **Title III-B Supportive Services** Cash In-Kind Other Other Prior Year Other Match Match Federal State Local Program Income Program Expenditure Budget Budget Budget Title III-B Budget Budget Budget Budget Income Budget Total Budget Category 15,711 15,000 30,711 1. Administration Personal Care 2 1,800 1,800 Homemaker 4. Chore Home Del Meals 5. 6. Adult Day Care Case Management 7 Congregate Meals 8 9. Nutrition Counsel. 10. Assisted Transpo. 11. Transportation 5,100 12. Legal/Ben. Assist. 4,100 1,000 13. Nutrition Education 4,400 14. Info. & Assistance 1,400 3,000 100 15. Outreach 100 1,704 16. Public Information 704 1,000 17. Counsel. & Training 18. Temporary Respite 20. Advoc./Lead.Devel. -21. Other 23. Health Promotion - EB 1,000 500 1,500 -24,815 500 5,000 15,000 45,315 Total ----

Check (X) the corresponding box if the following services are being provided by other Title III funding or another agency/organization within the county in which you are not providing any Title III funding towards AND list on IIIB Tab 2 how these services are being provided (which Title III program or outside agency).

 Access to Services
 In Home Services

Remaining Budget Balance Percent of Access to Services	S		Ok - You provide at least 6% of your allocation to Services Associated with Access to Services. Ok - You provide at least 5% of your allocation to Legal/Benefit Assistance Services.
Percent of Legal/Ben. Assist. Percent of In-Home Services			Ok - You provide at least 5% of your allocation to In-Home Services.
Total Non-Federal Match	\$	5,500	Ok - Minimum Match Met
Match Amount Needed	\$	2,758.00	
C-1 To III B:			
Lines 10, 11, 14, 15, 16 & 21		-	
C-2 To III B:			
Lines 10, 11, 14, 15, 16 & 21		-	
New Bdgt Subject to Approval		24,815	

If you are not using IIIB funding to provide these Access to Service services, how are they

	List other grant funding
7. Case Management	NFCSP
10. Assisted Transpo.	85.2
11. Transportation	84.2
14. Info. & Assistance	
15. Outreach	

If you are not using IIIB funding to provide these In-Home Services, how are they being pr

	List other grant funding
2. Personal Care	NFCSP
3. Homemaker	
4. Chore	NFCSP

### Example:

	List other grant funding			
7. Case Management				
10. Assisted Transpo.		85.21		
11. Transportation		85.21		
14. Info. & Assistance				
15. Outreach				
2. Personal Care	NFCSP			
3. Homemaker	NFCSP			
4. Chore	NFCSP			

### being provided?

List other non-grant funding	List community organization providing the service
ADRC	

ovided?

List other non-grant funding	List community organization providing the service

List other non-grant funding	List community organization providing the service
local funding	
ADRC	

	County/Tribal Aging Unit Budget - 2018	CARS No. 560350
Name of County/Tribe:	Green Lake	CFDA No. 93.045 State ID 435.560350
Name of County/Thee.		State 12 400.000350
Report for:	Budget	
Title III-C1 Budget Amount:	\$ 67,572	

Section 6-C1	Title III-C1 Con	gregate Meals							
Expenditure Category	Title III-C1 Budget		In-Kind Match Budget	Other Federal Budget	Other State Budget	Other Local Budget	Program Income Budget	Prior Year Program Income Budget	Total Budget
1. Administration			NAME AND DESCRIPTION		Constant of Class A support	The state of the second second		at a such that we are	
2. Personal Care			States of the States of the		States and Lot and				
3. Homemaker		The subsection of the sub-							
4. Chore		Station and the state	Contraction of the second second			A SEC TRUE DESCRIPTION	CANE DATA STATE OF STREET		- The Deers Cartonical
5. Home Del Meals									-
6. Adult Day Care		and the second second	Constant and the			A STATE AND A STATE OF A	a second of the second		
7. Case Management			Provide and a second	and a stratter	ALTER AND	States Automation of the states	and the second second second		the second second second
8. Congregate Meals	67,572	1,000	6,508			24,000	19,960		119,040
9. Nutrition Counsel.									-
10. Assisted Transpo.									-
11. Transportation									-
12. Legal/Ben. Assist.	AND THE OWNER WATER	NOVEMBER OF THE OWNER	The second second second	Contraction 1	and the second second	which is a standing of the	Construction of the state	and the state of the second	a local de la company de la company
13. Nutrition Education									-
14. Info. & Assistance									-
15. Outreach									-
16. Public Information									-
17. Counsel. & Training		THE CONTRACTOR		Contraction ( 1996)	- and the second second	section for a data in the sector and	and a part of the second	and and the subscript	
18. Temporary Respite		- All and a state of the second	Providence and some of	Service and service of the service o	The second s	The second second second	President and the second		a his long share and a straight of
20. Advoc./Lead.Devel.		CONTRACTOR OF THE OWNER					and the second second	States in the second	
21. Other									-
23. Health Promotion - EB									-
									440.040
Total	67,572	1,000	6,508		-	- 24,000	19,960		- 119,040
Remaining Budget Balance	\$-								
Percentage of HDM	0%	Ok - You provide	no more than 40%	% of your alloc	ation to Home Deli	vered Meals.			
Total Non-Federal Match Match Amount Needed	\$ 7,508 \$ 7,508	Ok - Minimum Ma	atch Met						
C-1 To III B:									
Lines 10, 11, 14, 15, 16 & 21 C-1 to C-2: Line 5			Additional	Transfer F	Request Abov	e 20%		FALSE	

Agencies may request additional transfers above 20% to Home Delivered Meals; all additional requests will be considered within the statewide limits under the Older Americans Act.

C-2 to C-1: Line 8

New Budget Subject to Approval

67,572

	County/Tribal Aging Unit Budget - 2018	CARS No. 560360 CFDA No. 93.045
Name of County/Tribe:	Green Lake	State ID 435.560360
Report for:	Budget	
Title III-C2 Budget Amount:	\$ 14,717	

Section 6-C2	Title III-C2 Hon	ne Delivered	Meals						
Expenditure Category	Title III-C2 Budget	Cash Match Budget	In-Kind Match Budget	Other Federal Budget	Other State Budget	Other Local Budget	Program Income Budget	Prior Year Program Income Budget	Total Budget
1. Administration		A DESCRIPTION OF THE OWNER		and the second second			which and the fresh of the		the second second second
<ol><li>Personal Care</li></ol>			Contraction of the second s	a second second	the second second second	The second s			
3. Homemaker						And the second second			English and a state for second
4. Chore			The second second second	the second second			and the second second		and the second second
5. Home Del Meals	14,717		1,700			58,290	60,000		134,707
6. Adult Day Care			The State of a State of			and the second second	Constant State	and the second party	
7. Case Management			State State						The second second
8. Congregate Meals									-
9. Nutrition Counsel.									-
10. Assisted Transpo.									-
11. Transportation									-
12. Legal/Ben. Assist.	and the second second			and the second second	CONTRACT VOID	The second second			and the second
13. Nutrition Education									-
14. Info. & Assistance									-
15. Outreach									-
16. Public Information									-
17. Counsel. & Training		and the second of the second	in the second second second		and the second s				
18. Temporary Respite		A. CONTRACTOR OF STREET	and the second second second			and a service of the second	Constant and the second		A STATE OF A STATE OF A STATE OF A STATE
20. Advoc./Lead.Devel.				and the second second			and a set of the set of the	and the second second	
21. Other									-
23. Health Promotion - EB					- College and the second second		- And a standard and a standard		
									-
	Contraction of the second second			Contraction of the second			and the second second second	Alter and a state of the state	A CONTRACT OF A CONTRACT OF
Total	14,717		- 1,700		-	- 58,290	60,000	-	134,707
Remaining Budget Balance	S -								
romannig Dauger Dalanee									
Percentage of HDM	0%	Ok -You provi	ide no more than 40%	of your alloca	ation to Congregate	Meals.			
Total Non-Federal Match Match Amount Needed	\$ 1,700 \$ 1,636	Ok - Minimum	n Match Met						
C-2 To III B:									
Lines 10, 11, 14, 15, 16 & 21 C-1 To C-2: Line 5 C-2 to C-1:			Additional 1	ransfer R	Request Above	e 20%		FALSE	
Line 8	<u> </u>								

New Budget Subject to Approval

14,717

Agencies may request additional transfers above 20% to Congregate Meals; all additional requests will be considered within the statewide limits under the Older Americans Act.

County/Triba	Aging	Unit Budget - 2018
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				Count	ty/Tribal Aging Un	it Budget - 2018			CARS No. 560510
Name of County/Tribe:					Green	Lake			CFDA No. 93.043
Report for:					Bu	udget			
Title III-D Budget Amount:						,944			
Section 6-D	Title III-D Dise			pending under IIID Promotion Serv		nced Based.			
Expenditure Category	Title III-D Budget	Cash Match Budget	In-Kind Match Budget	Other Federal Budget	Other State Budget	Other Local Budget	Program Income Budget	Prior Year Program Income Budget	Total Budget
1. Administration									
2. Personal Care									
3. Homemaker		and the first of the second							
4. Chore				and a strate water					
5. Home Del Meals				Action of the Discourse of the				and a statem	a sector and the sector of
<ol><li>Adult Day Care</li></ol>						Server Division and the			STATE STATE
<ol><li>Case Management</li></ol>								State of the second state	O THE REAL PROPERTY OF
8. Congregate Meals					Level and the structure	A STATE OF A STATE OF A STATE	States in a second state of the	State of Sugar Street	We have been a start of
<ol><li>Nutrition Counsel.</li></ol>					A 240 Printer Metallocity	CALC DESCRIPTION	NAME OF THE OWNER OF THE PARTY		CONTRACTOR OF STREET, ST.
10. Assisted Transpo.					Contraction of the second	and the spect of after	A Ser Contract of Contractor	And a set of the set of	a start of the start of the
11. Transportation				the protocol and the	PERSONAL PROPERTY OF A DESCRIPTION OF A	And Contractor			
12. Legal/Ben. Assist.									
13. Nutrition Education			a second second			Press and the second second		Sector and the sector of the	
14. Info. & Assistance			C. Constanting					with a support theory	No. A Company of the Company
15. Outreach		and the same the same	1 A CONSTRUCTION	and the second states of the	The Land Contractor Street	Second Second Second	and the state of the state of the	Real Contraction of the	
16. Public Information		State of the state	and the second second	CONTRACT OF THE THE ACTION	and set and an all the	And the second		The second second second	
17. Counsel. & Training									
18. Temporary Respite	The second second second								
20. Advoc./Lead.Devel.					CONTRACTOR OF STREET		DEALE REALED AND DESCRIPTION		
21. Other		A DECEMBER OF THE REAL PROPERTY OF THE REAL PROPERT		antiping of a contract of the contract of the	The second and the	CONTRACTOR OF THE OWNER		and the second second in the	
23. Health Promotion - EB	1,944	216	i						2,160
									-
Total	1,944	216	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	-	-	-		-	2,160

Remaining Budget Balance

Total Non-Federal Match \$ Match Amount Needed \$ 216 Ok - Minimum Match Met

216

-

\$

County/Tribal	Aging Unit	Budget - 2018
---------------	------------	---------------

CARS	No.	560520 93.052
CFDA	No.	93.052

Name of County/Tribe:	Green Lake
Report for:	Budget
Title III-E Budget Amount:	\$ 8,593

### Section 6-E Title III-E Family Caregiver Support Program

				1.0.U	Loui	01		Dries Vees	
			In-Kind	Other	Other	Other	-	Prior Year	
Expenditure		Match	Match	Federal	State	Local	Program Income	Program	
Category	Title III-E Budget	Budget	Budget	Budget	Budget	Budget	Budget	Income Budget	Total Budget
1. Caregiver Counseling	1,000								1,000
2. Caregiver Training	50								50
3. Caregiver Support Group	1,000								1,000
4. Case Management	1,000		1,865						3,865
5. Respite Care - In Home	3,500								3,500
6. Facility Based - Day									-
7. Facility Based - Overnight									
8. Supplemental Services	1,000								1,000
9. Access Assistance (I&A)	743								743
10. Information Services	300								300
	Contract States of the	Contractor Contractor	Contraction of the second						
									No. 1 No. 2 No.
			and the second second second		In the second second second second				
			1.007						11,458
Total	8,593	1,000	1,865	-	-	-	-	-	11,450

Check (X) the corresponding box if the following services are being provided by other Title III funding or another agency/organization within the county in which you are not providing any Title III funding towards AND list on IIIE Tab 2 how these services are being provided (which Title III program or outside agency).		
Information and Assistance	Counseling, Training and Support Grp	Supplemental Services
Information Services (Pub. Info.)	Respite Services	

Remaining Budget Balance

Percent of Suppl. Services Total Supplemental Services Total Non-Federal Match 12% Ok - You provide no more than 20% of your allocation to Supplemental Services.

1,000

2,865 Ok - Minimum Match Met

Match Amount Needed \$

\$

\$

\$

2,865

# If you are not using IIIE funding to provide these services, how are they being provided?

	List other grant funding
Counseling, Training or Support Groups	
Respite Care	
Supplemental Services	
Access Assistance (I&A)	
Information Services (Pub. Info)	

## Example:

	List other grant funding
Counseling, Training or Support Groups	AFCSP
Respite Care	
Supplemental Services	
Access Assistance (I&A)	
Information Services (Pub. Info)	

List other non-grant funding	List community organization providing the service

List other non-grant funding	List community organization providing the service
	Interfaith Organization
Local funding	

	County/Tribal Aging Unit Budget - 2018	CARS No. 560320
		CARS No. 560024
Name of County/Tribe:	Green Lake	Fed Match CARS No. 560021
Report for:	Budget	Fed Match CDFA No. 93.778
State Elderly Benefit Services Budget Amount:	\$ 28,215	State ID 435.560320
		State ID 435.560024

## Section 6-BS State Elderly Benefit Services

	State Elderly	Cash	In-Kind	Other	Other	Other		Prior Year	
Expenditure	Benefit Services	Match	Match	Federal	State	Local	Program Income	Program	
Category	Budget	Budget	Budget	Budget	Budget	Budget	Budget	Income Budget	Total Budget
1. Administration			CHER CLERK CONTRACT	A THERE ARE AND A			No. and a second second second		
2. Personal Care	and the second sec				e state the state	A REAL PROPERTY OF LAND	a department of a standed		
3. Homemaker			The second second second						
4. Chore			Children and a constant				- Lister Spice Contractor	The states of the state	a comparison that was service and
5. Home Del Meals							The second second second		
<ol><li>Adult Day Care</li></ol>								And A designed	
<ol><li>Case Management</li></ol>									
8. Congregate Meals									
<ol><li>Nutrition Counsel.</li></ol>									
10. Assisted Transpo.			「日本のない」という					Service Elements	
11. Transportation		A CONTRACTOR OF THE REAL					and the second		
12. Legal/Ben. Assist.	28,215	3,135							31,350
13. Nutrition Education	The second second	a liste a substant starting		The state of the state of the state	a share a series			No. Call Service	
14. Info. & Assistance					1	S Statistics of the s		125-12-12-20-20	
15. Outreach		and an add and the		A STATEMENT OF				State and the Street	The second s
16. Public Information		A STATUS							
17. Counsel. & Training		ALCONTRACTOR AND							
18. Temporary Respite					And the second second second second			A CONTRACTOR OF	
20. Advoc./Lead.Devel.		Contraction of the second second							
21. Other		The second s						and the second second	
23. Health Promotion - EB									
Total	28,215	3,135		-	-	-	-		31,350

Remaining Budget Balance \$

Total Non-Federal Match Match Amount Needed 3,135 Ok - Minimum Match Met 3,135

-

\$

\$

County/Ti	ribal Aging	Unit Budget - 2018	CARS No. 560490
			State ID 435.560490
Name of County/Tribe:	Gre	en Lake	
Report for:		Budget	
State Elder Abuse Services Budget Amount:	\$	10,856	

# Section 6-EA State Elder Abuse Direct Services

Section 6-LA	Cash In-Kind Other Other Other Prior Year								
		Cash	In-Kind	Other	Other	Other	Brogram Incomo	Program	
Expenditure	State Elder Abuse		Match	Federal	State	Local	Program Income		Total Budgat
Category	Services Budget	Budget	Budget	Budget	Budget	Budget	Budget	Income Budget	Total Budget
1. Administration	States of the states				and Market and Andrea				
2. Personal Care		In the second second						And a state of the second	
<ol><li>Homemaker</li></ol>		State of Charleston			A STATE OF THE STA	A STATE OF A			
4. Chore	1000-10-10-10-10-10-10-10-10-10-10-10-10	Caller College Call			Provide Carl State Contractor				
5. Home Del Meals	- A BARRAN			and the Electron				and the state	
<ol><li>Adult Day Care</li></ol>				and the second second	A REAL PROPERTY AND A REAL PROPERTY A REAL PROPERTY AND A REAL PROPERTY AND A REAL PRO				a start of the start of the
7. Case Management						and the second second			
8. Congregate Meals					ALL A DEALETING THE REAL OF	State of the second second			
9. Nutrition Counsel.		「古中国など」というです	and the state where the	And the second second			a set the state of the set		a star we have a star
10. Assisted Transpo.		taken and the ore			and a standard for the	ALL AND ALL ALL	The state of the second se	「日本の「「「日本の	
11. Transportation			Service States			and the second	Sale State State State		
12. Legal/Ben. Assist.		Sector and the sector							and the second second second
13. Nutrition Education									
14. Info. & Assistance			San and the Date of	the state of the state		1210 100 100 100 200	and the second second second second	STRUM AND SHEET	the second provide the second second
15. Outreach							「「「「「「「「「「」」」」	and the cale and the former	
16. Public Information	a second second second second						in the second		
17. Counsel. & Training		Section 1. Street Street					Hall Long Character States		The second second second
18. Temporary Respite									
20. Advoc./Lead.Devel.		California Propinsi	and the second state	See Shit and strend			Share and the second second	「「「「「「「「」」「子」」「「子」」	
21. Other	10,856			and the second s					10,856
23. Health Promotion - EB					and the second second		the second second second	and the second	
		and the shirt of the							
	Constants on and the loss	Manager States		Contractor and	States and states	Carel Contraction Contraction		A REAL PROPERTY.	
Total	10,856		-	-	-	-			- 10,856

Remaining Budget Balance \$ -

County/Tribal Aging Unit Budget - 2018

CARS No.	560330
State ID 43	35.560330

Name of County/Tribe:	G	Green Lake
Report for:		Budget
State Senior Community Services Budget Amount:	\$	5,736

#### State Senior Community Services Section 6-SCS

Expenditure		Cash Match	In-Kind Match	Other Federal	Other State	Other Local	Program Income	Prior Year Program	
Category	State SCS Budget		Budget	Budget	Budget	Budget	Budget	Income Budget	Total Budget
1. Administration	Claic COC Budget	Duugot	Duugot	Dudget	Buugot				, second s
2. Personal Care									-
3. Homemaker									-
4. Chore									-
5. Home Del Meals									-
6. Adult Day Care									-
7. Case Management									-
8. Congregate Meals									-
9. Nutrition Counsel.									
10. Assisted Transpo.									
11. Transportation									-
12. Legal/Ben. Assist.	5,736	400	300						6,436
13. Nutrition Education									-
14. Info. & Assistance									-
15. Outreach									-
16. Public Information									-
17. Counsel. & Training									-
18. Temporary Respite									-
20. Advoc./Lead.Devel.				and the second sec		A REAL PROPERTY OF A REAL PROPER	States Control of Addition		
21. Other									-
23. Health Promotion - EB				A CONTRACTOR OF THE					
Total	5,736	400	300		-	-	-	-	6,436

Remaining Budget Balance

Total Non-Federal Match \$ 700 Ok - Minimum Match Met \$ 638 Match Amount Needed

-

#### County/Tribal Aging Unit Budget - 2018

Name of County/Tribe:

Report for:

Green Lake

Budget

Section 6-Other	Other Budge	t							
		Cash	In-Kind	Other	Other	Other		Prior Year	
Expenditure	Federal/State	Match	Match	Federal	State	Local	Program Income	Program	
Category	Budget	Budget	Budget	Budget	Budget	Budget	Budget	Income Budget	Total Budget
1. Administration	and the Astronomic			and the second se					-
2. Personal Care	Contraction of the	and the second second second							-
3. Homemaker	A LAS - TEL MARKED	in the state of the state of the	Summer and Second Second	STREET.					-
4. Chore	11月25日第二百年1	an and the second							-
5. Home Del Meals		A CARLES AND A LONG	and the second s						-
6. Adult Day Care	Sector second sector	n skie nasisten							-
7. Case Management									-
8. Congregate Meals			STATE TO BE AND A DECK						-
9. Nutrition Counsel.									-
10. Assisted Transpo.			All and the second second second		70,790	14,094			84,884
11. Transportation	and the second second	AND A STATE OF A STATE							-
12. Legal/Ben. Assist.		and the second second							-
13. Nutrition Education		CT PRODUCT ADVICE	State which the second						-
14. Info. & Assistance	and the second	and the second second	works a state of the state	1000					-
15. Outreach									-
16. Public Information									-
17. Counsel. & Training									-
18. Temporary Respite	and the second second			1000					-
20. Advoc./Lead.Devel.									-
21. Other	Read of the second								-
23. Health Promotion - EB	and the second second second		At the second second					-	-
	the law with	and the second second	AND REAL PROPERTY.			Contraction of the second			
					「「「「「「「」」」	and the second second		a de la la companya de partes	Contraction and a superior of
Total		-	-	-	- 70,790	14,094	-		- 84,884

You may use this page to record NSIP, DOT or other sources of funding outside of the Title III funding.

# GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

HEALTH & HUMAN SERVICES 571 County Road A. PO Box 588 Green Lake, WI 54941-0588 VOICE: 920-294-4070 FAX; 920-294-4139 Email: glcdhhs@co.green-lake.wi.us



FOX RIVER INDUSTRIES 222 Leffert St. PO Box 69 Berlin, WI 54923-0069 920-361-3484 FAX 920-361-1195 Email: fri@co.green-lake.wi.us

November13, 2017

Dear WI Partnership Grant Reviewers,

This letter is to support the Community Collaborations Grants application in collaboration with the six counties associated with the Central WI Health Partnership (CWHP). The six counties, which include Adams, Juneau, Green Lake, Marquette, Waushara and Waupaca along with Family Health La Clinica have joined forces for over 5 years to increase and improve service delivery to our constituents especially as they relate to behavioral health needs. Additionally, the CWHP collaborated with nontraditional partners such as businesses, faith-based groups and civic organizations to present a Health and Economic Summit in 2014 to look at ways to incorporate issues such as transportation, broadband availability, technology and education, agriculture and workforce development into the rural areas. Rural communities face great challenges when it comes to developing networks to sustain the economy. The partnerships developed that day helped a local technical college embark on the development of a satellite site in the CWHP region. This partnership between local high schools and businesses will provide an opportunity for students to learn professions and practice skills and be job ready after high school with the opportunity to complete an associate degree or bachelor's degree with the businesses agreeing to finance some of the continuing education costs. This one great accomplishment materialized from the summit.

The relationship with Family Health La Clinica and Green Lake County goes much further back too. We have collaborated with them for WIC (Women Infant and Children) services for over 25 years. This partnership provides us with a registered dietician and other staff to educate young families on the importance of good nutrition and good health during pregnancy. This program serves over 275 individuals in our county annually.

Green Lake County also has an access to care issue especially as it relates to behavioral health and dental health providers. In 2012, we were able to write for a grant to get portable dental equipment to provide dental cleanings to children who are on Medical Assistance since we only have one provider in our county. Family Health La Clinica not only wrote a letter of support for this grant but also provides access to restorative care at their facility for these children when dental issues are identified. This partnership has been very successful and access to oral health care has increased significantly.

The Central WI Health Partnership also completed a six county Community Health Needs Assessment in 2016 and is currently completing a six county Community Health Improvement Plan. Despite the challenge of working with six counties, we believe we have discovered that working together stimulates ideas, increases engagement and helps us overcome obstacles that we would struggle with if we were dealing with it alone.

We believe our longstanding relationship is a testament to the dedication of the CHWP. We are all seeking to address gaps in our community that disproportionately affect our most vulnerable. These issues include access to care, especially mental health illnesses and substance use disorders. Both of which seem to have hit the rural areas particularly hard. We feel as though we can only affect these issues if we collectively work to change our landscape, learn to identify health inequities and reduce the stigma surrounding these diseases. I hope you will strongly consider this application so we can begin to work with local community organizations and educate them on how to collectively impact our members with early prevention and interventions that have proven to be successful. We will also commit a staff member to be a part of the ongoing trainings provided in order to strengthen our own county leadership skills and to move towards a healthier future.

Thank you for your consideration.

Sincerely,

Jason Jerome, Director Green Lake County DHHS

# **GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES**

HEALTH & HUMAN SERVICES 571 County Road A PO Box 588 Green Lake WI 54941-0588 VOICE: 920-294-4070 FAX: 920-294-4139 Email: glcdhhs @co.green-lake.wi.us



# FOX RIVER INDUSTRIES

222 Leffert St. PO Box 69 Berlin WI 54923-0069 VOICE: 920-361-3484 FAX: 920-361-1195 Email: fri@co.green-lake.wi.us

# Your Information. Your Rights. Our Responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. **Please review it carefully.** 

# **Your Rights**

You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

# Your Choices

You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Include you in a hospital directory

# **Other Uses and Disclosures**

We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Do research
- Comply with the law

- Provide mental health care
- Market our services and sell your information
- Raise funds
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

# Your Rights

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

# Get an electronic or paper copy of your medical record

• You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.

• We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

# Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

# **Request confidential communications**

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say "yes" to all reasonable requests.

# Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.

# Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

# Get a copy of this privacy notice

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

# Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

#### **Other Rights**

The provider or staff may not intimidate, threaten, coerce, discriminate against, or take other retaliatory action against a patient for the exercise by the patient of any right established, or for participation in any process provided.

# File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/.
- We will not retaliate against you for filing a complaint.

If you need assistance, contact: Jason Jerome, Director <u>glcdhhs@co.green-lake.wi.us</u> (920)294-4070 571 County Road A Green Lake WI 54941-0588

# **Your Choices**

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

We never market or sell personal information, but if we would, we would get your written permission.

# **Other Uses and Disclosures**

# How do we typically use or share your health information?

We typically use or share your health information in the following ways.

**Treat you:** We can use your health information and share it with other professionals who are treating you, *Example: A doctor treating you for an injury asks another doctor about your overall health condition.* 

**Run our organization:** We can use and share your health information to run our practice, improve your care, and contact you when necessary. *Example: We use health information about you to manage your treatment and services.* 

**Bill for your services:** We can use and share your health information to bill and get payment from health plans or other entities. *Example: We give information about you to your health insurance plan so it will pay for your services.* 

# How else can we use or share your health information?

We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

**Help with public health and safety issues:** We can share health information about you for certain situations such as:

- Preventing disease
- · Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

**Do research:** We can use or share your information for health research.

**Comply with the law:** We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.

**Respond to organ and tissue donation requests:** We can share health information about you with organ procurement organizations.

**Work with a medical examiner or funeral director:** We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers' compensation, law enforcement, and other government requests We can use or share health information about you:

- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

**Respond to lawsuits and legal actions:** We can share health information about you in response to a court or administrative order, or in response to a subpoena.

# **Our Responsibilities**

- We are required by law to maintain the privacy and security of your protected health information including any substance abuse treatment records which may not be released without your written permission.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

# Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site

Effective date, November 13, 2017 upon passage by the Health & Human Services Board.

# Green Lake Department of Health and Human Services Financial Policies and Procedures

Section: 2 – Cash and Receipts	Effective Date:
Sub-Section: 2.3 – Billings and Collections	Revision Date:
Authorized By:	

# POLICY

The Green Lake County Department of Health & Human Services ("DHHS") billing and collections procedures are established in accordance with State Statue 46.10 Wisconsin Administrative Code DHS 1.

## **OUTPATIENT SERVICES PROCEDURES**

Financial and insurance coverage information will be collected from each client. Reception staff enters this information into the billing software system. (See attached Intake Flow Chart/Forms that client completes before receiving services.)

Insurance coverage and benefit information is verified by DHHS staff. The client will be informed of information given to DHHS staff by their insurance company. If the information given to DHHS staff is in question, the client will be advised to contact their insurance company. Insurance Coverage and Authorization to Bill Insurance form will be signed by the client or responsible party. This form states he/she understands their financial responsibility and gives DHHS permission to bill their insurance company.

Co-payment will be collected at each office visit, if applicable.

The Wisconsin Uniform Fee System Schedule will be used to determine maximum monthly amounts due from client for private pay services. Client is liable for full cost of services or the maximum monthly amount per month (using the Wisconsin Uniform Fee System Schedule), whichever is less.

Parents are responsible parties when the client is a minor. This includes past due amounts incurred while the client was a minor.

The Wisconsin Uniform Fee System Schedule will not be used when a client is liable for an insurance deductible amount, insurance co-payment amount, or any Court Ordered assessments (i.e. IDP, AODA or MH) charges. The client is liable for full payment of these amounts.

If the client refuses to provide income or insurance information they will be liable for the full cost of services unless an exception is granted by the Director of DHHS.

If the client has insurance coverage with an HMO plan that Green Lake County is not a provider for, client will be responsible for all costs since client has the opportunity to seek services with an "in plan" provider.

For initial software set up of programs, practitioners, guarantors, etc. see procedure binder.

For step-by-step billing process in the billing software, please see billing software procedures binder.

# DRAFT #3 09/14/17

## I. RECORDING OF CHARGES AND PAYMENTS

Staff providing services will have notes entered into the billing software system by the 5<sup>th</sup> working day of the following month. Accounting staff will perform billing procedures monthly and in a timely manner. Reception staff will record payments in a receipt book. All receipts will be recorded on a spreadsheet showing payment date, receipt number, received from and which unit payment is being assigned to, amount of payment and whether cash or identify check number. Accounting staff will post payments in the billing software system to credit the account accordingly.

## II. INSURANCE BILLING

Claims are submitted to insurance companies via electronic billing, paper claims, or the use of secure insurance company portals.

## III. PRIVATE PAY STATEMENTS

Private pay client statements will be mailed monthly.

## IV. OVERDUE ACCOUNTS

Notice of payment due will be given when an account is without a payment since the previous statement was mailed. After the initial mailing of the private pay balance due, notices will be mailed each month for the following 3 months informing client's of their balance due and a payment has not been received.

The billing software system has "self pay" dunning message that will appear on statements with  $1^{st}$ ,  $2^{nd}$   $3^{rd}$  and Final Notices.

The Final Notice will indicate the account is overdue and collection action will be initiated if no payment within 30 days. The account will be reviewed by the Accounting staff/Director to determine appropriate collection procedures.

Actions that may be taken on the account:

Discontinue billings considered not collectable or too small to pursue and place in financial file in inactive status. May be re-activated if client contacts Department or if evidence is found that account may be collectable through an estate or other change in status.

Personal contact by Director, Unit Manager, Accounting staff, Corporation Counsel, etc. to ascertain the person's situation and arrange a new payment schedule based on current ability to pay.

Refer account to the Collection Agency for further action.

Pursuit of small claims action through Corporation Counsel/District Attorney when there is documentation of ability to pay and a judgment can be obtained.

V. Notation and documentation of collection decisions/actions are made in the client financial file. No client will be refused future services because of an overdue account within the Department of Health & Human Services – Behavioral Health Unit. All due consideration of the client's financial circumstances shall be taken into account when attempting collections and no client or family shall be asked to pay an amount that would create an undue financial burden. Clients are at all times encouraged and allowed to discuss their accounts, payment arrangements, financial situation changes, etc. with the Accounting staff and/or Unit Manager/Director.

# VI. SYSTEM MAINTENANCE

Each month is closed out on the billing software system by Accounting staff with the approval of the Director.

## VII. PROCESS FOR WRITE-OFF OF ACCOUNTS

Charges determined to be uncollectable will be written off (adjustment) in the billing software system by the Accounting Staff.

## **Forms Initial**

- Intake Application Client Registration
- Fee Schedule
- Insurance Coverage and Authorization to Bill
- Financial Form
- Client Policies
- Consent for Treatment
- Notice of Privacy Practices
- Client Rights and Grievance Procedure

#### **IDP Forms**

- IDP Citation Information Form
- IDP Appeal Process Release Form
- IDP Frequently Asked Questions

# **Other Forms**

- Court Ordered AODA/IDP = Tuberculosis Survey
- Court Ordered AODA Information Form
- Mandatory 6-8 week updates Front Desk Form

# Green Lake Department of Health and Human Services Financial Policies and Procedures

Section: 2 – Cash and Receipts	Effective Date: 11/13/17
Sub-Section: 2.6 – Inpatient Billings and Collections	Revision Date:
Authorized By:	

# POLICY

The Green Lake County Department of Health & Human Services ("DHHS") billing procedures are established in accordance with State Statute 46.10, Wisconsin Administrative Code DHS 1.

# PROCEDURES

Clients may be authorized and admitted to a hospital or other treatment facility under contract with Green Lake County Department of Health & Human Services – Behavioral Health Unit (DHHS-BHU) for detoxification, psychiatric or AODA treatment. Any inpatient facility stay beyond the initial 72 hours will need to be authorized by DHHS-BHU in order for DHHS to assume responsibility for payment.

# Process of informing client of responsibility:

The client will be informed prior to admission to the facility if possible (or as soon afterward as possible and practical) that he/she will be responsible for all costs of treatment paid to the hospital, treatment facility, physicians, etc. by DHHS-BHU on his/her behalf.

The Crisis worker will make an attempt to review the following with the client:
If the client has insurance coverage, the inpatient facility will bill the insurance company.
DHHS will pay any remaining balance to the facility/provider on the client's behalf.
DHHS will then send a letter explaining repayment options, a statement, and a copy of the bill DHHS received from the inpatient facility.

# **Billing process:**

A payment plan is an option for client repayment to DHHS. This repayment plan will be limited to the client's ability to pay. A monthly payment plan that will not be financially burdensome to the client and his/her family may be established. No additional interest charges will be added to an account with a payment plan. The "statute of limitations" for repayment to DHHS is 10 years from the date of service. A lump sum payment for a substantial portion of the debt with no further financial obligation may be arranged with the approval of the Director of DHHS.

A copy of the inpatient facility bill showing charges paid by DHHS-BHU will be enclosed with the first DHHS billing statement as well as a letter explaining the repayment process. A copy of the facility bill indicating DHHS-BHU payment is kept in the client's electronic record for future reference or questions. Some of the inpatient facility/provider charges may not have been paid by DHHS-BHU for the reason of but not limited to being unrelated to the psychiatric or AODA treatment, convenience items, etc. DHHS will have no liability for these unrelated charges.

#### **CLIENT BILLING PROCEDURE**

First Notification – The first notification will inform the client/responsible party of their liability to Green Lake County DHHS due to services rendered at an inpatient facility, which Green Lake County DHHS has paid on their behalf. If they are unable to pay the balance due in full, a monthly payment plan can be established.

Second Notification – If no response to the first notification within 30 days, a second letter will be sent reminding client of balance due and payment plan availability if household financial information is provided.

Third Notification – If no response within 30 days after the second notice of non-payment, another letter will be sent stating account is considered delinquent and requesting client to contact us regarding the account.

Forth Notification – If not response within 30 days after the third notice, a letter will be generated informing client the account will be sent to collection if the client does not respond within 30 days of the forth notice.

## NO ABILITY TO PAY

If determined a client does not have ability to pay, a letter will be sent to the client notifying them they will not be billed for the inpatient facility charges at this time. There will be an annual follow up for 10 years to determine if the client has a change in financial status. DHHS will proceed with the normal billing procedure if ability to pay is determined at a later date.



Item To Be Purchased:

Department:

Account Number:

Governing Committee:

Governing Committee Approval Date:

P&I Approval Date:

Reason for Purchase: